



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
SERVICE AREA (1) QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 11/2/2021
Time: 1:00 PM-2:30 PM

Type of meeting:	Virtual meeting
Meeting Link:	SA-1 QIC Meeting-20211102 130226-Meeting Recording.mp4
Members Present:	Marylune Im, Makiko Hoichi, Jennifer Evans, Amber Anderson, Deborah Curry, Ashley Borak, Crystal Isom, Levana Adato, Ilda Aharonian, Carrie Valentine, Daiya Cunnane, Blanca Figueroa, Percy Brown, Jennifer Evans, Jaime Nunnenkamp, Rhasheda Henry

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Introductions Welcome NEW CO-CHAIR 😊 (LEVANA ADATO, LCSW) Introduction		All QIC members	
QI Updates	Consumer Perception Survey Data Review Presentation Non-Clinical PIP Review Presentation EQRO (External Quality Review Organization) feedback *Emailed presentation to QIC members	M. Im D. Cunnane	

Policy and Technical Development	Organizational Provider Manual and Bulletin updates Contact emails		
QA updates	Updates to Access to Care Related Policies PAVE Bulletin Reminders MAT Procedure Codes & Documentation *Emailed presentation to QIC members	M. Im	
Patient's Rights	Notice of Adverse Benefits Determination (NOABD) User Guide Change of Provider forms Notice of Adverse Benefits Determination (NOABD) User Guide *Emailed to QIC members with attached bulletins and links on the PowerPoint for reference	M. Im	

Training information

*<https://dmh.lacounty.gov/qa/qa-training/>

*Quality Assurance Video/PDF available

M. Im

Medi-cal certification information

<https://dmh.lacounty.gov/qa/qampc/>

*Updates and how to access link/forms process

M. Im

*Medical Certification Bulletin #21-01: updates to COVID emergency enrollment

NEXT MEETING: January 4th, 2022 1:00 PM-2:30 PM (canceled)
March 1st, 2022 1:00 PM-2:30 PM

Respectfully approved by Jennifer Evans and Jaime Nunnenkamp

08.06.2020 REV