



OFFICE OF ADMINISTRATIVE OPERATIONS
 QUALITY, OUTCOMES, AND TRAINING DIVISION – QUALITY IMPROVEMENT UNIT
 COUNTYWIDE QUALITY IMPROVEMENT COUNCIL (QIC)

MEETING MINUTES
APRIL 2022

Type of meeting:	Monthly QIC Meeting	Date:	April 18, 2022
Location:	Microsoft Teams	Start time:	9:00 AM
		End time:	11:00 AM
Recording:	http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=9959		
Members Present:	See table below.		
Agenda Item	Discussion and Findings	Decisions, Recommendations, Actions, and/or Scheduled Tasks	Person(s) Responsible
1. Review of Minutes	QIC committee reviewed last month’s meeting minutes.	The committee requested a few changes be made to the March 2022 meeting minutes, and with those changes the minutes were approved.	Kalene Gilbert
2. Consumer Perception Survey (CPS) Spring 2022	Upcoming Trainings and Resources	See Spring 2022 CPS Updates PowerPoint Presentation for additional information.	Daiya Cunnane
3. Quality Assessment and Performance Improvement (QAPI) Work Plan Goal	Proposed Performance Improvement Project (PIP) Concept – Clinical and Non-Clinical	<u>Potential PIP Concepts 2022</u> <ul style="list-style-type: none"> • Improved Treatment Services for Individuals with Eating Disorders • Improving services provided to the Asian/Pacific Islander Community • Optimizing early treatment gains 	Daiya Cunnane/ Jennifer Regan

		<u>FY 2021-22 Non-clinical Performance Improvement Project Concepts</u> <ul style="list-style-type: none"> • Psychiatric Mobile Response Team (PMRT) • Asian Pacific Islander Penetration Rate 	
4. Consumer Perception Survey (CPS) Managers Report and Update	Countywide CPS Reports	Refer to Consumer Perception Survey (CPS) Reports.	Kalene Gilbert
5. QIC Member Update		May QIC meeting will be during CPS survey week; expect materials for surveys.	Kalene Gilbert
Next Meeting:	May 16, 2022 at 9:30 AM		

NAME	AGENCY	DMH PROGRAM
Angelica Fuentes	DMH	Compliance
Ann Lee	DMH	SA 8 Administration
Anna Bruce	DMH	Patients' Rights
Bradley Bryant	DMH	Quality Assurance
Christina Nairn	DMH	SA 4
Daiya Cunnane	DMH	Quality Improvement
Dara Vines	DMH	SA 5
Debbie Innes-Gomberg	DMH	Quality, Outcomes and Training Division
Dennis Lam	DMH	Quality Assurance
Emilia Ramos	DMH	SA 8
Gassia Ekizian	Foothill Family	SA 3
Greg Tchakmakjian	DMH	SA 7

Helena Ditko	DMH	Clinical Policy and Standards
Ilda Aharonian	DMH	Quality Assurance
Jennifer Hallman	DMH	Quality Assurance
Jennifer Regan	DMH	Quality Improvement
John Sheehe	DMH	Outpatient
Kalene Gilbert	DMH	Quality Improvement
Kimber Salvaggio	DMH	SA 2
Kristin Gray	DMH	SA 3
LyNetta Shonibare	DMH	Quality Improvement
Marc Borkheim	DMH	Quality Assurance
Margaret Faye	Sycamores	SA 1-4, 6-7
Marylune Im	DMH	SA 1
Michele Munde	Star View Behavioral Health	SA 8
Michelle Rittel	DMH	SA 2
Misty Aronoff	Step Up on Second	SA 4-5
Naga Kasarabada	DMH	ACCESS
Nicole Gutman	DMH	SA 4
Nikki Collier	DMH	Quality Assurance
Randolph Faveau	DMH	Compliance
Robin Washington	DMH	Quality Assurance
Sandra Chang	DMH	ARDI Cultural Competency Unit
Socorro Gertmenian	Wellnest	SA 4-7
Wanta Yu	DMH	Quality Assurance

Respectfully Submitted,

Kalene Gilbert, LCSW