



OFFICE OF ADMINISTRATIVE OPERATIONS  
 QUALITY, OUTCOMES, AND TRAINING DIVISION – QUALITY IMPROVEMENT UNIT  
 COUNTYWIDE QUALITY IMPROVEMENT COUNCIL (QIC)

MEETING MINUTES  
JANUARY 2022

<b>Type of meeting:</b>	Monthly QIC Meeting	<b>Date:</b>	January 24, 2022
<b>Location:</b>	Microsoft Teams	<b>Start time:</b>	9:00 AM
		<b>End time:</b>	10:30 AM
<b>Recording:</b>	<a href="http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=9733">http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=9733</a>		
<b>Members Present:</b>	See table below.		
<b>Agenda Item</b>	<b>Discussion and Findings</b>	<b>Decisions, Recommendations, Actions, and/or Scheduled Tasks</b>	<b>Person(s) Responsible</b>
<b>1. Review of Minutes</b>	QIC committee reviewed last month’s meeting minutes.	The QIC committee approved the November 2021 meeting minutes.	Kalene Gilbert
<b>2. Client Perception Survey</b>	2021 Data Review  2022 Administration	See PowerPoint presentation.  <u>Highlights for next administration of survey</u> <ul style="list-style-type: none"> <li>• Next survey period is planned for mid-May 2022.</li> <li>• There will be one survey period a year, with the expectation that 100% of the outpatient providers participate.</li> <li>• Obtain C numbers now if you do not already have them to avoid last minute crunch - contact Daiya Cunnane if support is needed.</li> </ul>	Jennifer Regan/ Kalene Gilbert

<b>3. QIC Meeting Survey</b>	QIC committee survey feedback and next steps.	See PowerPoint presentation.	LyNetta Shonibare
<b>4. Anti-racism, Diversity, and Inclusion (ARDI)</b>	Division activities	See PowerPoint presentation.	Jorge Partida/ Sandra Chang
<b>Next Meeting:</b>	February 28, 2022		

<b>NAME</b>	<b>AGENCY</b>	<b>DMH PROGRAM</b>
Angelica Fuentes	DMH	Compliance
Ann Lee	DMH	SA 8
Anna Bruce	DMH	Patients' Rights
Anthony Allen	DMH	SA 4
Bradley Bryant	DMH	Quality Assurance
Caesar Moreno	The Whole Child	SA 7
Christina Nairn	DMH	SA 4
Daiya Cunnane	DMH	Quality Improvement
Dara Vines	DMH	SA 5
Debra Berzon-Leitelt	DMH	SA 1
Emilia Ramos	DMH	SA 8
Erica Melbourne	DMH	SA 6
Gassia Ekizian	Foothill Family	SA 3
Helena Ditko	DMH	Clinical Policy and Standards
Jeannelli Acuna	DMH	SA 4
Jennifer Hallman	DMH	Quality Assurance
Jennifer Reagan	DMH	Quality Improvement
Kalene Gilbert	DMH	Quality Improvement

Kimber Salvaggio	DMH	SA 2
Kristin Gray	DMH	SA 3
Ly Ngo	DMH	Clinical Risk Management
LyNetta Shonibare	DMH	Quality Improvement
Margaret Faye	Sycamores	SA 1-4, 6-7
Marylune Im	DMH	SA 1
Michele Munde	Star View Behavioral Health	SA 8
Michelle Rittel	DMH	SA 2
Misty Aronoff	Step Up on Second	SA 4-5
Naga Kasarabada	DMH	Access
Nicole Gutman	DMH	SA 4
Randolph Faveau	DMH	Compliance
Rosalba Trias-Ruiz	DMH	SA 3
Sandra Chang	DMH	Cultural Competency Unit
Socorro Gertmenian	Wellnest	SA 4-7

Respectfully Submitted,

Kalene Gilbert, L.C.S.W.