



LOS ANGELES COUNTY
**DEPARTMENT OF
MENTAL HEALTH**
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Provider Bulletin

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FFS II Medi-Cal Providers

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IN THIS ISSUE

UPDATE TO MEDI-CAL DATE OF BIRTH ADJUDICATION EDITS

BACKGROUND

On April 5, 2016, the California Department of Health Care Services (DHCS) updated the Short-Doyle/Medi-Cal (SDMC) claiming system to validate the date of birth of the client that is submitted on Medi-Cal claims against the date of birth that is recorded in the Medi-Cal eligibility system. If the month, day, and year that is submitted on the claim as the client's birth date does not match the month, day, and year of birth that is in the State's eligibility system, then the claim will be denied.

For more information, please refer to the previously issued CBO Dispatches:

- [CBO Dispatch NGA 16-020: New Source for CO 177 Medi-Cal Denials – Gender & Date of Birth on Claims vs. Sex & Date of Birth in MEDS](#)
- [CBO Dispatch NGA 17-002: Update – Medi-Cal Date of Birth and Gender Edits](#)
- [CBO Dispatch NGA 17-015: Medi-Cal Denials for Gender and Date of Birth](#)
- [CBO Dispatch NGA 18-003: Medi-Cal Denials for Gender and Date of Birth Mismatches: Overview & Update](#)

UPDATE

On November 9, 2021, DHCS updated the way the SDMC claims adjudication system validates the client's birth date that is submitted on claims against Medi-Cal's eligibility system. An eight-digit date of birth is still required on all claims. For claims submitted on or after November 9, 2021, regardless of the date of service, SDMC will only validate that the two-digit month and four-digit year submitted as the beneficiary's date of birth matches what is in the beneficiary's eligibility record. With this change, Medi-Cal will not deny claims if the month and year match, but the two-digit day does not.

Ensure that the client's date of birth in the Integrated Behavioral Health Information System's (IBHIS) Financial Eligibility is correct either by updating IBHIS or by helping the client correct the date in the Medi-Cal eligibility record. Once the birth date is correct in IBHIS Financial Eligibility and in Medi-Cal's eligibility system, claims denied by the State because the date of birth was incorrect may be replaced under the following conditions:

- The month and year of birth match what is in Medi-Cal's eligibility system.
- The replacement is received by SDMC within 15 months of the month of service.
 - Please allow eight (8) weeks for the Department of Mental Health (DMH) to process the replacement claim for submission to the State.

Please refer to CBO bulletin 22-003 for additional information.

If FFS network providers have any questions about this bulletin please contact the FFS Hotline at (213) 738-3311 or send an email to : FFS2@dmh.lacounty.gov