



Therapeutic Transportation Project (TTP)

TTP is a countywide initiative to transform the County's approach to responding to individuals who may or may not be experiencing a mental health crisis through engagement, support and recovery-focused interventions delivered using specially outfitted vans.

Each van is staffed with a mental health clinician and peer support specialist offering supportive and expedited response to transportation as well as initiating supportive case management. The goal is to begin the healing and recovery of mental health symptoms from the first point of contact.

LACDMH Values

Integrity. We conduct ourselves professionally according to the highest ethical standards.

Respect. We recognize the uniqueness of every individual and treat all people in a way that affirms their personal worth and dignity.

Accountability. We take responsibility for our choices and their outcomes.

Collaboration. We work together toward common goals by partnering with the whole community, sharing knowledge, building strong consensus, and sharing decision-making.

Dedication. We will do whatever it takes to improve the lives of our clients and communities.

Transparency. We openly convey our ideas, decisions, and outcomes to ensure trust in our organization.

Quality and Excellence. We identify the highest personal, organizational, professional, and clinical standards and commit ourselves to achieving those standards by continually improving every aspect of our performance.

If you are in crisis and need help right away, call our 24/7 toll-free Help Line: [800.854.7771](tel:800.854.7771)

Those with hearing or speech disabilities may [call 711](tel:711) and ask the operator – who will serve as the interpreter between the caller and our staff – to call our Help Line.

dmh.lacounty.gov



►► **Emergency Outreach & Triage Division**



LOS ANGELES COUNTY
DEPARTMENT OF MENTAL HEALTH
hope. recovery. wellbeing.



Emergency Outreach & Triage Division (EOTD) Field Response Operations

EOTD is responsible for the administration and coordination of all mobile response services. These include:

- Psychiatric Mobile Response Teams
- LACDMH-Law Enforcement Teams
- Emergency Response Teams
- Therapeutic Transportation Project
- School Threat Assessment Response Team

In Los Angeles County, anyone can request EOTD services. Individuals, family members, healthcare providers and law enforcement can reach Psychiatric Mobile Response Teams (PMRT) through our 24/7 Help Line 800.854.7771 or 988.

Law Enforcement Teams (LET)

LET are co-response teams consisting of an officer and a LACDMH mental health clinician who respond to 911 calls involving mental health crises. These teams ensure that the individuals in crisis receive appropriate, specialized care, and safe transportation to the treatment facilities.

Emergency Response Teams (ERT)

ERT provides on-scene consultation and crisis intervention following:

- Natural disasters
- Critical incidents
- Terrorist acts



In a major event, EOTD collaborates with Disaster Services Unit and the Los Angeles County Office of Emergency Management to provide services to the cities and communities in Los Angeles County.

School Threat Assessment Response Teams (START)

START provides training and consultation, assessment, intervention, case management and monitoring to students at risk for targeted violence. START collaborates with educational institutions, law enforcement agencies, mental health providers, and parents to mitigate or eliminate threats.