

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
Office of the Deputy Director of Strategic Communications**

Access for All UsCC Subcommittee Minutes

June 9, 2021
10:00AM – 12:00PM
Microsoft Teams Meeting

Attendees: Amy Kay, An Kou, Bernice Mascher, Cody Hanable, Junko Nagamatsu, Roque Bucton, Hector Ramirez, Jenny Nguyen, Lily Alia, Laura Kerr and Pam Inaba

DMH: Rosario Ribleza, Pinki Mehta, Julio Miranda, John Flynn, Alex Elliott, Connie Acosta Castaneda, Yue Hua Xu and Dr. Sandra Chang

Interpreter & Captioner: Katie and Byron V.

Agenda Items	Comments/Discussion/Recommendations/Conclusions
Welcome & Introductions - Subcommittee Members	Attendee introductions: Each attendee (On Microsoft Teams and on the phone) was encouraged to incorporate a description of themselves to be mindful of those attendees with disabilities: individuals with visual impairments who cannot see the computer screen, and those who cannot hear what is happening in the meeting.
Meeting Norms/Review of Code of Conduct – Cody Hanable	<ul style="list-style-type: none"> • Cody Hanable reviewed the Code of Conduct and Meeting Norms to the subcommittee.
Meeting Minutes: Review and Approval – Co-Chair & Subcommittee	May 12, 2021 meeting minutes have been reviewed and approved by Amy Kay and seconded by Junko Nagamatsu .
General Updates: Pinki Mehta	<p>A. DMH Updates – Pinki Mehta</p> <p>1. Access Center Budget (Text Messages Platform):</p> <ul style="list-style-type: none"> • Pinki explained in detailed how to navigate through the DMH website; 24/7 Access help line – (800) 854-7771; and Text: LA to 741741 - Text Messages Platform.

Rosario Ribleza

- There is a \$3.5 million funding comes from the MHPA plan to modernize the Call Center to make it more user friendly.
 - Following questions were raised:
 - a. Hector Ramirez: Who responds to the incoming text messages?
 - b. Roque Bucton:
 - i. What are the security measures for the text messages?
 - ii. Is there some sort of direct messaging or instant messaging for deaf and hard of hearing individuals to remain anonymous?
 - Pinki will consult with the Public Information Office (PIO), and provide feedback to the group at the next Access for All meeting.
- 2. Update on Promoters Program:**
- Currently there are 18 Black and African Heritage Promoters, 11 API, 2 AI/AN, and 56 Latino Promoters.
 - Current language capacity: English, Spanish, Korean and Mandarin.
 - Pinki suggested to invite Dr. Partida to the next Access for All meeting to discuss on how to reach out to the Disabled community.
- 3. AB 803 – Peer Specialist:**
- The State has been collecting information from different organizations in different Counties.
 - The department provided feedback on Peer Certification SB 803 and the next step is to engage at the County level.
 - Roque Bucton inquired about those who were certified prior to the passing of SB 803, and how the Update and Maintenance of Certified Status is going to work.
 - Pinki will inquire for more information on pre-qualification and report next meeting.
- B. Capacity Building Projects – Rosario Ribleza**
- Updates on the Capacity Building Projects:
 - 1. Mental Health Needs Assessment for the Physically Disabled.
 - 2. Mental Health Needs Assessment for the Deaf and Hard of Hearing.
 - 3. Mental Health Needs Assessment for the Blind, Partially Sighted and Visually Impaired.
 - All projects were awarded to Painted Brain, and will be implemented simultaneously from July 1, 2021 until June 30, 2022.
 - Rosario shared that the vendors who will be awarded with the 2021-2022 Capacity Building Projects: Podcast Series, Talking Circle, and Domestic Violence Taskforce, have to abide by the Health Insurance Portability and Accountability Act (HIPAA) law to protect the privacy of the participants.

Alex Elliot

C. Community and Accessibility Resources – Alex Elliot

Apple Previews powerful software updates designed for people with disabilities

<https://www.apple.com/newsroom/2021/05/apple-previews-powerful-software-updates-designed-for-people-with-disabilities/>

FCC Emergency Broadband Benefit

<https://getemergencybroadband.org/>

Ability Tools

<https://abilitytools.org/>

Vaccine Information:

<http://publichealth.lacounty.gov/acd/ncorona2019/vaccine/hcwsignup/>

DPH Vaccine Call Center - Open 8:00am-8:30 P.M.

Need Help? Call the DPH Vaccine Call Center at **833-540-0473** if:

- You don't have a computer or need help making an appointment
- You need transportation to a vaccination site
- You are homebound and need to get vaccinated at home (availability may be delayed due to high demand).

You can also request an in-home vaccination.

The Call Center is open daily 8am to 8:30pm.

AI for Disability Inclusion

https://www.accenture.com/_acnmedia/PDF-155/Accenture-AI-For-Disability-Inclusion.pdf#zoom=40

Why getting more people with disabilities developing technology is good for everyone

<https://theconversation.com/why-getting-more-people-with-disabilities-developing-technology-is-good-for-everyone-159619>

Roque Bucton

Cody Hanable

D. Letter to Dr. Sherin:

- The letter that was sent to Dr. Sherin addresses the needs of ASL services, direct therapeutic services, and Americans with Disabilities Act (ADA) Coordinator.
- The letter was sent to Dr. Sherin with the names of other UsCC Co-Chairs who did not give their full approval.
- That version of the letter was retracted to take out the names of other UsCC co-chairs. The revised letter was resubmitted to Dr. Sherin

<p>Discussion:</p>	<p>A. Barriers to Workforce Development for the Deaf & Hard of Hearing</p> <ul style="list-style-type: none"> • Amy Kay suggested the following: <ul style="list-style-type: none"> a. Focus on recruiting deaf and hard of hearing individuals who know ASL and can work in this capacity. b. Reach out to High Schools and Colleges for recruitment and inform the students the career availability for the Deaf and Hard of Hearing community. • Hector Ramirez recommended the following: <ul style="list-style-type: none"> a. All services must be ADA accessible. b. DMH must develop a more community-based services or programs. c. All Interpreters and Captioners should be certified and maintain their certification. • Roque Bucton shared an application called, “Be My Eyes” for the visually impaired community. <p>B. Plans for Face-to-Face Meetings:</p> <ul style="list-style-type: none"> • As of June 15, 2021 the State Mandate “Stay at Home” order was lifted. • Roque Bucton asked if Covid 19 vaccination is required for a face-to-face meeting. • Dr. John Flynn stated that DMH has not yet received instructions from the Department of Public Health (DPH), but it may be discussed in tomorrow’s Town Hall meeting. • DMH is on the work of testing “hybrid” meeting – a combination of face-to-face and virtual meetings. • The group voted to use Hybrid meeting model. It saves travelling time and more accessible to host the meeting. Participation will continue to increase because of the convenience of meeting virtually.
<p>Review UsCC By-laws – Election of Co-Chair</p>	<ul style="list-style-type: none"> • Rosario Ribleza announced that Roque Bucton’s term as Co-chair will end soon. • The Access for All subcommittee needs to vote for a new Co-Chair. • Rosario will work on summarizing the Access for All attendance from the last 9 months to determine who are eligible to vote, and who qualifies for Co-chair nomination. • Members were strongly encouraged to review the UsCC by-laws particularly the Co-chair’s qualification and duties to help them decide who they want to nominate. • Qualified members who are also eligible to vote can nominate themselves if they can fulfill the duties of a co-chair.
<p>Public Comments / Announcements</p>	<ul style="list-style-type: none"> • Pink Mehta: There will be a Town Hall meeting on June 10, 2021 at 6:00pm to discuss what June 15th reopening means for the workplace. • Rosario Ribleza will share with the subcommittee members through e-mail any announcements, flyers, and resources she receives. • Rosario is putting up a Planning Committee to work on the Accessibility & Sensitivity Workshop.
<p>Meeting Adjourned</p>	<p>12:00 P.M.</p>
<p>Next Meeting</p>	<ul style="list-style-type: none"> • Next meeting is on July 14, 2021 – 10:00 am – 12:00 noon

