



LOS ANGELES COUNTY
**DEPARTMENT OF
MENTAL HEALTH**
hope. recovery. wellbeing.

Los Angeles County Department of Mental Health
Community Leadership Team

Quarterly Meeting

November 23, 2021

2:00-4:00 PM

Notice

Meeting Is Being
Recorded

Facilitator

Rigo Rodriguez

Stay Focused

Stick to Our Timeframes

Follow Participation Principles

Participation Principles

1. **Listen Actively to Others and Yourself**
2. **Trust That We Are Each Trying Our Best**
3. **Offer Respect** (Avoid Personal Attacks)
4. **Explore Differences, Find Convergence**
5. **Build Together**

Online Etiquette

Mute If Not Speaking

Raise Hand To Speak

One Person At A Time

Monitor Your Airtime

Welcome!

In
the
Chat Box

Name

Group

(SALT, UsCC, CCC, DMH or Other)

New Co-Chair?

Sharing Sad News...



Rest in Power and Peace, Sunnie Whipple.

Community Leadership Team

The CLT brings together leadership from important networks of stakeholders (e.g., SALTs, UsCCs, CCC) among others, to gather input about experiences with programs in the current mental health system; to gauge the overall impact and effectiveness of programs; to drive recommendations for improvement of programs and processes; and to acknowledge and provide feedback regarding future and/or unmet needs.

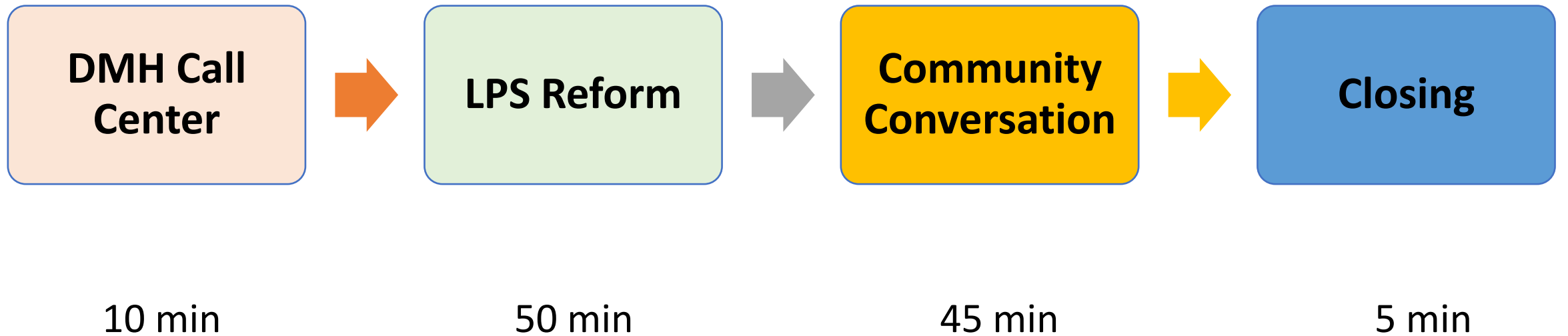
Intention

Strengthen the collaborative relationship between the **CLT Leaders** and the **DMH Director** and **key staff** to achieve a shared vision.

Three Objectives

- 1. Update** on the **Call Center Redesign** efforts since the last quarterly CLT.
- 2. Presentation** on **LPS Reform** efforts and **Constructive Feedback**.
- 3. Community Conversation** with Darrell Steinberg, Sacramento Mayor.

Agenda



DMH Call Center *Update*

Update

Michelle Young & Susan Cozolino

Quality, Outcomes & Training Division

Department of Mental Health

County of Los Angeles

LPS Reform *Presentation*

Update

La Tina Jackson

Deputy Director

Countywide Engagement Division

Department of Mental Health

County of Los Angeles

Process

1. Presentation (25 min)

2. Constructive Feedback (25 min)

- a. What did you like?
- b. What questions do you have?
- c. What suggestions do you have?

Constructive Feedback

Round 1: In Chat Box, please share:

- a. What you liked about what you heard.

Round 2: Raise your hand, then share:

- a. Your questions.
- b. Your suggestions

NOTE: It helps if you also add your CCC, SALT, or UsCC affiliation at the beginning of your statement, i.e., (SALT 3).

Mayor Darrell Steinberg
Community Conversation

Process

1.Thoughts and Reflections (15 min)

2.Dialogue (35 min)

Closing

Next Steps

1. LPS Ad Hoc Team?
2. Next CLT Quarterly Meeting: End of January 2022
3. Topic(s) will be selected over the next month.

Reflection

One word or short sentence that expresses how you feel about today's work and the direction we're headed in. All feelings are valid.

THANK you!