



LOS ANGELES COUNTY
**DEPARTMENT OF
 MENTAL HEALTH**
 hope. recovery. wellbeing.

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 8 QUALITY IMPROVEMENT COMMITTEE (QIC) MEETING
 06/17/2020
 2:30PM-3:30PM**

Type of meeting:	Virtual monthly meeting via skype	
Meeting Link:	Join Skype Meeting or call 323-776-6996 ; Conference ID: 88181753	
Members Present:	Angela Lee	DMH TIES for Families-South Bay
	Ann Lee (SA 8 QI/QA Liaison)	DMH SA 8 Administration
	Annketse Desta	LAC DMH TMS Program
	Ashlei Sullivan	Olive Crest
	Brittany White	Personal Involvement Center
	Christina Theobald	City of Gardena
	Courtney Stephens (co-chair)	MHALA
	Cynthia Arias	South Bay Mental Health Center
	Danielle Lowe	SHIELDS For Families
	Daphne King	South Bay Children's Health Center
	Debra DeLeon	SSG/OTTP
	Della Clayburg	SFC Torrance
	Demitri Richmond	1736 Family Crisis Center
	Dora Anderson	Harbor DMH 6859 and 7738
	Erika Flores	Alafia Mental Health Institute
	Frances Wyatt	SSG Alliance
	Irasema Sandoval	CA Mentor
	Jamie Chess	Exodus Recovery, Inc.

Jeff Baer	DMH
Jennifer Regan (QI unit lead)	Quality Improvement Division
Jesica Sandoval	AADAP, Inc.
Joel Solis	DMH QA Medi-Cal Certification unit
Karina Quintero	Shields for Families
Kathleen Villagomez	DMH--San Pedro Mental Health Clinic
Laia Vicens-Fuste	DMH
Layhearb Poon	Long Beach APIFMHC
Linda Nakamura	Masada Homes
Marc Borkheim (QA unit lead)	DMH QA
Marcella Briceno	Crittenton
Marina Eckart	Didi Hirsch Mental Health Services
Martin Alvarez	Telecare LAOA
Martin McDermott	Bayfront Youth & Family Services
Michael Nicolas	Aspiranet
Michele Munde (co-chair)	Star View Behavioral Health
Natalie Anderson	ChildNet
Netta Halpern	Tarzana Treatment Center
Nicole Santamaria	Helpline Youth Counseling
Nicolette Bidlingmeyer	1736 Family Crisis Center
Rosa Diaz	Alma Family Services
Seung Won Hong	Children's Bureau
Stephanie Canales	Stars Behavioral Health Group/ Star View
Susan Lam	Alma Family Services
Susan Osborne	Mental Health America of Los Angeles
Yessica Brown	Crittenton Services

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
QI webpage	QI webpage: https://dmh.lacounty.gov/qid/		
Central Monthly QA/QI meeting	<ul style="list-style-type: none"> • Combined QI and QA meeting on 05/10/20 – was recorded. Will be sent out when available. • SA 8 will meet monthly via skype until safe to meet in person. Electronic sign-in survey form will be sent after the meeting or use the below link. Please complete to record your attendance. https://forms.office.com/Pages/ResponsePage.aspx?id=SHJZBzjqG0WKvqY47dusgZh_AuVvyK5JnyljLC1rbs9UM09HMIY1SEINVUIXTFVTQU80QUdXSjRWN S4u • MAT evaluation presentation was provided during the central mtg. 		
ACCESS Center Test Calls	Promotores will assist in making test calls. May need help though with some language test calls.		
State CPS Survey period – June 22-26, 2020. State contracted with CIBHS to provide online survey. QI division will be holding a training early June.	State contracted with CIBHS to provide online survey. QI division will be holding a training early June. Will send out link once it is available.		
Clinical PIP – Improving quality of services for co-occurring substance use (SUD) and mental health disorders	<ul style="list-style-type: none"> • UCLA 11 week course • MAT and Seeking Safety • Rehospitalization data - March very impacted by COVID. • How to shift PIP as interventions (e.g., groups) look different. • Nonclinical PIP – Access To Care (ATC)/Network Adequacy System (NAS) and timeliness to appointments <ul style="list-style-type: none"> ▪ Will look into impact of shift to telehealth 		
Change of Provider Logs (COP)	Please continue to submit (LEs email DMHCOP@dmh.lacounty.gov ; DOs continue submitting via online app).		
NEXT MEETING	June 17, 2020 from 1:30PM-2:30PM via skype.		

Minutes Recorded by Ann Lee, DMH SA 8 Administration