



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 6 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 04.22.2021

Time: 9am-11am

Type of meeting:	Virtual meeting
Meeting Link:	Join Microsoft Teams Meeting
Members Present:	<i>Dr. Socorro Gertmenian, Carl Levinger, Maria Azucena Amezcuita, Evelyn Gutierrez, Barbara Negron, Shaun Allen, Enrique Zuniga, Erika Lopez, Elizabeth Echeverria, Dr. Tiffany Harvey, Julie Elder, April Mayorga, Geralyn La Fleur, Rocio Favela-Rodriguez, Lisa Sumlin, Jamie Campos, Dr. Daiya Cunnane, Rosemary Stevens, Erica Julian, Kelly Williams, Loretta Lopez Herndon, Laura Aquino, Sara Van Koningsveld, Alexandra Cordoba, Cheyla Bellamy, Lizbeth Alvarado, Jenny Rodriguez, Ariana Miller, Robin Moten, Gerardo Avila, Carina Hernandez, Kathy Saucedo, Katherine Webb, Aminah Ofumbi, David Worden, Anna Galindo, Yolanda Robles, Griselda Galvan, Jessica Palma, Janine Solano, Niloufar Tahery, Beatrice Perez, Katherine Webb, Anna Galindo, Victoria Kim, Sacha Dovick, William Barreto, Shareipha Myvett, Colette James, Karina Quintero, Sueretta Small, Bobby Davis, Yvonne Tiffer,</i>

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Welcome & Introductions	Dr. Erica Melbourne called the meeting to order at 9:00a.m. and asked folks to click on the forms link to sign in and folks that called in by phone were asked to email their attendance.	Dr. Erica Melbourne	
Minutes from March 2021	Minutes were emailed to members by Dr. Melbourne.	Minutes were accepted	
COVID 19/Racial Inequity	Members checked in regarding COVID/Racial Inequity. Members discuss transitioning back into the office.		

<p>Quality Improvement</p> <ul style="list-style-type: none"> ● Announcement: Regional Learning Collaborative ● CPS Survey ● Policy Update 	<p>The Regional Learning Collaborative is taking place in Service Area 2. It may expand to other SAs.</p> <p>CPS Survey will take place in June 21st-25th. Most of the CPS will be completed electronically. The list of randomly chosen providers will be sent out.</p> <p>Please let Dr. Melbourne know if you have problems with the electronic surveys.</p> <p>Dr. Daiya went over how to complete the electronic survey.</p> <p>There will be training dates available beginning of June.</p> <p>89% of Clinical Policies have been updated.</p> <p>The Policy Portal is being updated.</p>	<p>Dr. Socorro Gertmenian Dr. Erica Melbourne Dr. Daiya Cunnane</p>	
<p>Quality Assurance</p> <ul style="list-style-type: none"> ● Federal/State Updates <ul style="list-style-type: none"> ○ 21st Century Cures Act ○ Cal AIM ● Training & Operations <ul style="list-style-type: none"> ○ Legal Entity Chart Review Process & New Online Video ○ Collaborative Documentation Training ○ Online Training Updates ○ QA Knowledge Assessment Survey ● Policy & Technical Development <ul style="list-style-type: none"> ○ QA Emails ○ Final QA Bulletin 21-02 (Access to Care Expectations & Reminders) ○ Network Adequacy Updates ○ Taxonomy Codes Updates ○ NOABD Application for LE Updates ○ Authorization Reminders 	<p>LA County is still working on the 21st Century Cures Act. Requirements, responsibilities and dates will be coming soon.</p> <p>CalAIM timeline is July 1st, 2022.</p> <p>Dr. Melbourne sent the CalAIM proposal out to members.</p> <p>Chart Reviews are taking place right now.</p> <p>Chart Review requirements will be emailed to members. A new online video will be available to Legal Entities.</p> <p>There will be a collaborative documentation training on May 17th, from 9:30am-12:30pm.</p> <p>The bulletin has been sent to members.</p> <p>Online trainings have been updated.</p> <p>QA Knowledge Assessment Survey is coming up.</p> <p>Two emails regarding QA has been sent out.</p> <p>QA Bulletin 21-02 has been finalized. Dr. Melbourne went over the finalized bulletin.</p> <p>Dr. Melbourne reminded members to attend the Access to Care Webinar.</p>	<p>Dr. Erica Melbourne Dr. Gertmenian</p>	

<ul style="list-style-type: none"> ○ Organizational Providers Manual Update ○ Directly Operated Chart Reviews 	<p>Dr. Melbourne went over the Network Adequacy and Taxonomy Codes updates. Providers please update your Taxonomy Codes.</p> <p>A QA bulletin will be sent out. Providers can start requesting access for the NOABD Application as of March 15th. QA will send out a video on how to use the application.</p> <p>Dr. Melbourne went over the updates to the Organizational Providers Manual. West Central Mental Health Chart Review will take place in September 2021.</p>		
<p>Questions/Announcements</p>	<p>Dr. Gertmenian and Dr. Melbourne answered questions for members.</p> <ul style="list-style-type: none"> ▶ General QA: QualityAssurance@dmh.lacounty.gov ▶ IBHIS/Documentation: ibhiserrorcorrection@dmh.lacounty.gov ▶ Training for DO: QADOTraining@dmh.lacounty.gov ▶ Requests for additional telehealth and/or telephone procedure codes: Su Kim sjkim@dmh.lacounty.gov ▶ Network Adequacy & Access to Care: (new email coming soon) NetworkAdequacy@dmh.lacounty.gov ▶ Policy Updates: Compliance@dmh.lacounty.gov 		

NEXT MEETING: Date: 05.27.2021, Time: 10am-12pm, via Microsoft Teams