

The Whole Child
DMH SPA 7 Quality Improvement Committee Minutes
March 2021

Type of Meeting:	DMH SPA 7 QIC Meeting	Date:	3/16/2021	
Place:	Microsoft Teams- Virtual	Start Time:	1:30 PM	
Chairpersons:	Caesar Moreno, Co-Chair Suan Lam, Co-Chair Greg Tchakmakjian, DMH Liason	End Time:	2:41 PM	
Members Present:	Greg Tchakmakjian, Caesar Moreno, Susan Lam, Tatiana Rojas, Alexandra Pereira, Analia Barroso, Anna Orozco, Anthony Thai, Chloe Gomez, Cinthia Sanchez, Cynthia Juarez, Daiya Cunnane, Dalia Diaz, Donetta Jackson, Elizabeth Hernandez, Elizabeth Mota, Erica Wirtz, Esther Lee, Guadalupe Ceballos, Gwen Lo, Hsiang Ling Hsu, Ingrid Rey Balbuena Javier Nevarez, Jazmin Briseno, Jenna Radloff, Jenny Rodriguez, Martin Alvarez, Michael Olsen, Michelle Bilotta-Smith Minerva Guzman, Nicole Santamaria, Norma Salazar, Quenia Gonzalez, Quisha Stupor, Violeta Kim, Wendy Mielke, Yesenia Zacarias			
Agenda Item	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible	
Meeting Update	Meeting was called to order at 1:30 PM		Caesar Moreno	
Quality Improvement (QI) and Quality Assurance (QA)				
- Medication Assisted Treatment (MAT) Clinical PIP	Daiya shared that the clinical PIP focused on the introduction of manualized treatment and combining co-occurring services has shifted to medicated assisted treatment. This PIP is in development for psychiatrist, nurse practitioners and physicians assistants that are interested in using particular medications to assist with interfering medications for substance use diagnoses. Looking to develop a mentorship type of program and trainings. If anyone is interested in getting involved they can follow up with Dr. Bond via e-mail. DO's and LE's are both invited to participate.		Daiya Cunnane	
- Demographic Profile Service Area 7	Daiya shared the demographic information for SPA 7 as it was produced from the QI report that was posted on the QI website. Daiya reviewed the county		Daiya Cunnane	

<p>QI Update and Reminders</p> <ul style="list-style-type: none"> - CPS Spring 2020 - Monthly Electronic CPS Development Report - Change of Provider Logs (COP) - Central QA/QI Meeting Link and QA Communication 	<p>population by race/ethnicity for SA 7 with the largest group being Latino. Daiya shared that the population by age group is the 26-59 age group, and gender which indicated a slightly larger number for females. The next piece of information shared was the consumers served in outpatient programs by race/ethnicity with Latino being the largest population. Daiya also shared that the Latino population showed a 10 decrease over a period of 3 years for those being served in outpatient programs. The age group for those served in outpatient programs was the 0-15 age group. A 3 year trend of the age group shows a declining trend in children with the adult population seeing little change. The trends for gender have stayed relatively the same as there hasn't been much change. As far as language is concerned English continues to be the largest language used.</p> <p>Daiya reported they have also looked at tracking diagnosis within the service area with Mood/Affective disorders being diagnosed in 59.4% of cases in 2019 with anxiety/stress being reported at 30.9%. Finally, it was reported consumers that were designated as homeless from February 2020-February 2021 were reported at a rate of 15.3% from Rio Hondo and 15% from American Indian Counseling Center. Daiya asked if anyone had any questions and no one asked anything at this time.</p> <p>The CPS Spring 2020 data is currently being worked on for selected providers.</p> <p>Daiya expressed that the work on the application is continuing at this time. However, please start planning and thinking about those that you would like to have involved and make sure those individuals have working C numbers.</p> <p>Susan reported to continue to submit change of provider logs by the 10th of each month.</p>		<p>Susan Lam</p> <p>Daiya Cunnane</p> <p>Susan Lam</p> <p>Susan Lam</p> <p>Caesar Moreno</p>
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<ul style="list-style-type: none"> - SA 7 QI/QA Meeting Recordings and Q&A - Update- 21st Century Cures Act - Annual QA Report - QA Knowledge Assessment Survey - Legal Entity Chart Review Process - Quality Assurance Updates Sent Out 	<p>Susan reported that the Central QA/QI Meeting recordings can be found on the DMH website. She also reported that the next meeting would be held on April 12th at 10:30 AM. If you need to sign up for meeting invites you can do so by using the link in QA Bulletin 20-04.</p> <p>Caesar shared that the February recording was available and there were available recordings for documentation and ICC trainings.</p> <p>Caesar reported that the CURES Act will go into effect as of July 1, 2021. This will include data exchange, data interoperability, and information blocking. DMH's requirements are as follows patient access (July 1, 2021), provider directory (July 1, 2021), Payer to Payer (January 1, 2022). This would include all data going back to January 1, 2016 and it would need to be provided.</p> <p>Caesar expressed that the CMS Final Rule requirement captures the contractual obligations under the Medicaid managed care contract. Caesar also reported that there are no changes to existing Federal, State, and Local Laws.</p> <p>Susan reported that DMH received over 100 reports from LE. DMH is continuing to follow up with LE's from whom they are still awaiting the QA reports from.</p> <p>Susan reported that the QA Knowledge Assessment Survey #3 is closed. All answers and rationales and countywide results will be available online soon.</p> <p>The current review is for personal involvement center. DMH is currently in the process of scheduling next set of reviews but there are no dates at this time. There is a video on what to expect and how to prepare for a LE chart review that is in development.</p>		<p>Caesar Moreno</p> <p>Susan Lam</p> <p>Susan Lam</p> <p>Susan Lam</p> <p>Susan Lam</p> <p>Susan Lam</p>
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<ul style="list-style-type: none"> - PAVE FAQs Updated - Pre-Authorization Reminders - COVID-19 FAQs - Draft QA Bulletin 21-02 Access to Care - NOABD Application for LE Providers - Policy & Technical Development 	<p>Susan reported that there have been 3 DMH QA Updates that have gone out and they are as follows:</p> <ul style="list-style-type: none"> - The QA/QI Monthly Meeting Recording on 2/9/2021 - The Enrollment Deadline extension for PAVE on 2/24/2021 - The Pre-Authorization Q&A Recording released on 2/25/2021 <p>Greg expressed that it's been reported that trainings and information that is being provided is being under utilized. So please check all FAQ's and trainings before asking any questions.</p> <p>Susan reported that the PAVE FAQs have been updated and a question were reviewed during the meeting.</p> <p>Susan expressed that the Pre-Authorization recording from February 18th is now available and was sent out with updated FAQs. There are some reminders to keep in mind and they include that as of March 1st, claims will deny without authorization. Also, providers must request a subsequent pre-authorization if they will run out of units prior to the end of the 6 the month authorization period. There is also work on removing the need to request another authorization for IHBS when a client switches between Medi-Cal and Non Medi-Cal which should be finalized next month.</p> <p>Caesar reviewed the pre-authorization FAQs that were updated and shared a few questions.</p> <p>Susan reviewed a question with regard to COVID-19 and it's impact on services.</p> <p>Caesar reviewed what to expect for the upcoming access to care bulletin including reviewing the content. This bulletin will be released soon and anyone can reach out to the Network Adequacy team.</p> <p>Caesar expressed that NAPPA will have a QA bulletin that will be updated soon with regards taxonomy codes and the NPPES.</p>		<p>Susan Lam</p> <p>Caesar Moreno</p> <p>Susan Lam</p> <p>Caesar Moreno</p> <p>Susan Lam</p> <p>Caesar Moreno</p> <p>Caesar Moreno</p>
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<ul style="list-style-type: none"> - Chart Reviews - Accessing Slides for QA/QI Meetings - Contact Information and Links - Reminders - Questions 	<p>The NAPPA will be down on March 17, 2021 and will be back up on March 18th. There are monthly access to care meetings that anyone can attend. The next meeting will be on April 13, 2021 from 9:00 AM-10:00 AM.</p> <p>The online application for LE providers to submit NOABDS has been created and access can be requested on March 15th 2021. Patients rights will no longer accept faxed NOABDs as of July 1, 2021.</p> <p>Caesar reported that the billable procedure by allowed discipline will be removed from the DMH website because it's not up to date and doesn't reflect accurate information.</p> <p>DMH will do DO check-ins and chart reviews for 2021. The list indicated that Transition Age Youth will be reviewed in March.</p> <p>Caesar shared the DMH website where the monthly QA/QI meeting recording can be seen and reviewed.</p> <p>Caesar shared all the contact information for the various departments as well as other helpful links to review FAQs.</p> <p>Greg asked that before going to any of the QA leads for questions to please go to Caesar, Susan, or himself for those questions first.</p> <p>A question was asked to review the ICC and the IHBS note if no interventions were specifically provided. Greg is continuing to research and will share that information when he has it.</p>	<p>Greg will follow up via e-mail.</p>	<p>Caesar Moreno</p> <p>Caesar Moreno</p> <p>Greg Tchakmakjian</p> <p>Greg Tchakmakjian</p>
<p>Other Announcements/Issues</p>	<p>No other announcements or issues were raised.</p>		<p>Caesar Moreno</p>
<p>Adjournment</p>	<p>Meeting was adjourned at 1:41 PM</p> <p>Respectfully Submitted,</p> <p>Caesar Moreno, LCSW QIC Co-Chair</p>	<p>Next Meeting:</p> <p>June 15, 2021</p>	

