



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 6 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 06.24.2021
 Time: 10am-12pm

Type of meeting:	Virtual meeting
Meeting Link:	Join Microsoft Teams Meeting
Members Present:	<i>Dr. Socorro Gertmenian, Carl Levinger, Shaun Allen, Enrique Zuniga, Erika Wilson, Elizabeth Echeverria, Rocio Favela-Rodriguez, Lisa Sumlin, Dr. Daiya Cunnane, Loretta Lopez Herndon, Laura Aquino, Jenny Rodriguez, Gerardo Avila, David Worden, Niloufar Tahery, Beatrice Perez, William Barreto, Ekaete Ekpo, "Coco" Satoko Luce, Martin McDermott, Dr. Sandra Chang, Dr. Hyun K. Lee, Jocelyn Bush Spurlin, Bosco Ho, Jamie Campos, Ana Viana, Anna Galindo, Janine Solano, Karina Quintero, Griselda Galvan, Alexandra Cordoba, Virginia Astorga, Cheyla Bellamy, Geralyn La Fleur, Dr. Tiffany Harvey, Sacha M Dovick, Enriqueta Allred, Tiffani Tran, Mandy Sommers, Colette James, Sara van Koningsveld, Alexandra Cordova</i>

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Welcome & Introductions	Dr. Erica Melbourne called the meeting to order at 9:00a.m. and asked folks to click on the forms link to sign in and folks that called in by phone were asked to email their attendance.	Dr. Erica Melbourne	
Minutes from June 2021	Minutes were emailed to members by Dr. Melbourne.	Loretta Lopez Herndon made a motion to adopt the minutes and Alexandra Cordova seconded.	
COVID 19/Racial Inequity	Members checked in regarding COVID/Racial Inequity.		

<p>Quality Improvement</p> <ul style="list-style-type: none"> ● CPS Survey <ul style="list-style-type: none"> ○ Tally Sheets ○ Paper Survey Drop Off ● Presentation: Cultural Competence Organization Assessment 	<p>Dr. Daiya discussed the CPS Survey. The Survey is due June 21st-25th, 2021. Dr. Melbourne reminded members that the Tally sheets will be due June 26th by Noon. The paper surveys drop off date is July 1st by 5pm. The Tally sheet form was emailed out. Please contact Dr. Melbourne if you need the form. If you have any questions email Dr. Daiya.</p> <p>Dr. Chang and Dr. Lee presented on Cultural Competence Organization Assessment. Dr. Chang answered questions for members. The presentation was emailed out.</p>	<p>Dr. Socorro Gertmenian Dr. Erica Melbourne Dr. Daiya Cunnane</p> <p>Dr. Chang Dr. Lee</p>	
<p>Quality Assurance</p> <ul style="list-style-type: none"> ● Federal/State Updates <ul style="list-style-type: none"> ○ CalAIM Proposal ● EPSDT Outcomes Common Errors ● Training & Operations <ul style="list-style-type: none"> ○ Legal Entity Chart Review ○ QA Resource Video Coming Soon ○ Collaborative Documentation Training ● Policy & Technical Development <ul style="list-style-type: none"> ○ QA Emails ○ QA Bulletin 21-03: Guide to Procedure Code Updates ○ Prescriber Cheat Sheet ○ QA Bulletin 20-05R FAQs ○ Organizational Providers Manual Updates coming Soon ○ Network Adequacy Updates ○ Access to Care Webinar 	<p>The PDF document for CalAIM can be found at: https://www.dhcs.ca.gov/provgovpart/Documents/CalAIM-Proposal-03-23-2021.pdf Timeline for CalAIM is July 1st, 2022. Timeline for changes to go into effect will be Jan. 2022.</p> <p>Dr. Melbourne went over common errors with CANS and PSC-35 Assessment. A slideshow was available to members. Any questions and/or information about CANS/PSC-35, email: peioutcomes@dmh.lacounty.gov</p> <p>Alma's Family Serv. Chart Review is coming up. The chart review checklist tool has been updated and will be on the QA website. The department is working on a QA resource video. It is coming soon. There was a collaborative documentation training on June 9th.</p>	<p>Dr. Erica Melbourne Dr. Gertmenian</p>	

<ul style="list-style-type: none"> ○ Directly Operated Chart Reviews 	<p>The training was recorded, and you should have access on the QA Webpage. Email any questions regarding the Train-the-Trainer Collaborative Documentation Session at: MBorkheim@dmh.lacounty.gov</p> <p>On the QA Webpage the Target Case QA Bulletin 21-03 Guide to Procedure Code Updates has been emailed out to members. Dr. Melbourne went over the updated bulletins. You can find more information at: https://dmh.lacounty.gov/qa/qama/</p> <p>A Prescriber Cheat Sheet will be emailed out to members. Dr. Melbourne went over the QA Bulletin 20-05R.</p> <p>There will be an update to the Organizational Providers Manual coming soon. Dr. Melbourne went over some of the updates.</p> <p>The State extended the Network Adequacy Update to July 1st. Providers should have their information updated by July 1st. The Access to Care Webinar takes place the 2nd Tuesday of the month.</p> <p>West Central (1908/7955) will have check in from QA in September.</p> <p>If you're having any trouble locating information please email: EMelbourne@dmh.lacounty.gov and/or Socorrog@wellnestla.org</p>		
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<p>Questions/Announcements</p>	<p>Dr. Gertmenian and Dr. Melbourne answered questions for members.</p> <ul style="list-style-type: none"> ▶ General QA: QualityAssurance@dmh.lacounty.gov ▶ IBHIS/Documentation: ibhiserrorcorrection@dmh.lacounty.gov ▶ Training for DO: QADOTraining@dmh.lacounty.gov ▶ Requests for additional telehealth and/or telephone procedure codes: Su Kim sjkim@dmh.lacounty.gov ▶ Network Adequacy & Access to Care: (new email coming soon) NetworkAdequacy@dmh.lacounty.gov ▶ Policy Updates: Compliance@dmh.lacounty.gov 		
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NEXT MEETING: Date: 07.22.2021, Time: 10am-12pm, via Microsoft Teams