

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
Office of the Deputy Director of Strategic Communications**

Access for All UsCC Subcommittee Minutes

January 13, 2021
10:00AM – 12:00PM
Microsoft Teams Meeting

Attendees: Alex Elliott, Amy Kay, Ary Nassiri, Bernice Mascher, Cody Hanable, Junko Nagamatsu, Maribel Luna, Osvaldo Carrizoza, Roque Bucton, Stacey Dalgleish, Sunnie Whipple, Sylvia Youngblood and Wendi Cabil

DMH: Rosario Ribleza, Keacha Stewart, Connie Acosta Castaneda and Julio Miranda

Interpreter & Captioner: Alexis Zarret and Jarris Wright

Agenda Items	Comments/Discussion/Recommendations/Conclusions
Welcome & Introductions: Subcommittee Members	Attendee introductions: Attendees (On Microsoft Teams and on the phone) were encouraged to incorporate a description of themselves to be mindful of those with disabilities - with visual impairments who cannot see the computer screen, and those who cannot hear what is happening in the meeting.
Meeting Norms/Review of Code of Conduct: Co- Chair	<ul style="list-style-type: none"> Cody Hanable reviewed the Code of Conduct and Meeting Norms to the subcommittee.
Meeting Minutes Review and Approval: Co-Chair & Subcommittee	November 12, 2020 meeting minutes was reviewed by the subcommittee; moved to approve by Amy Kay and seconded by Roque Bucton .

General Updates:

A. DMH Updates – Pinki Mehta.

- With the influx of COVID-19, the Department of Mental Health (DMH) expanded most of its services to the public virtually:
 - a. Mental health services - DMH provides telehealth and telepsychiatry
 - b. Access Line, Warm Line, and Emotional Help Line – serving consumers, veterans, and County employees as well
- Federal funding became available, which made expansion of Promotores program possible.
- The Department of Public Health recently released information on a COVID Ambassador Program. They are trying to build a foundation where employees with training can be Ambassadors to ensure compliance and educate on vaccine distributions.

B. Capacity Building Projects – Rosario Ribleza

- FY 2019-2020 Capacity Building Projects are being rolled over to FY 2020-21 due to the pandemic.
- FY 2018-2019 Projects: On-going

i. The Clinical Training.

The project will be completed by January 31, 2021. The vendor is in the process of preparing the final report of the project.

ii. Peer to Peer Mentor Training.

A symposium was held on December 22, 2020 to report the full implementation of the Peer-to-Peer Mentor Training. Low participation of peers, and unwillingness to conduct community presentations were reported. COVID-19 was one of the main reasons to be blamed, and the lack of self-confidence on the part of the peer participants. The symposium highlighted the results of the pre and post tests, and community survey. Recommendations were also provided for future projects. The DMH staff evaluated the project implementation to ensure full compliance, and that goals were achieved.

- Sunnie Whipple found Wayfinder’s data very informative. He recommended to invite Wayfinder to conduct presentations for Access for All subcommittee.
- Once final data is received, Rosario Ribleza will share it with the subcommittee.

C. Report on Accessibility and Sensitivity Workshop – Roque Bucton

- Roque Bucton reported the success of the online workshop put together by the entire team of Access for All. Attendees were able to actually experience the challenges faced by the blind, deaf, and hard of hearing while attending virtual meeting. It was an eye-opener for the participants to truly understand the needs of the blind, deaf, and hard of hearing in a virtual meeting.
- Roque explained that the goal of Access for All is to build up the best practices for platforms website, social media, computers, etc.

D. Review Access Center Report / American Sign Language (ASL).

- Cody Hanable shared an update on the Access line request for ASL interpreters.

	<ul style="list-style-type: none"> • From July 2020 – December 2020 there were 272 ASL requests for interpreters. Approximately 38-40 request per month. DMH only has one contracted vendor for ASL interpretation. • Amy Kay questioned if these are one-time requests or for ongoing services, medication or for emergencies? Rosario Ribleza will connect with the Access Center to get the answers and will report back to the subcommittee. • Amy emphasized the importance of ASL interpreters for the deaf and hard of hearing, and that DMH should have more than one ASL provider contractor. <p>E. Promotores –</p> <ul style="list-style-type: none"> • Requirements to apply for Promotores: <ol style="list-style-type: none"> i. Candidates must have at least 6 months’ work experience with a particular community or lived experience. OR ii. A Peer Certified • The subcommittee agreed to meet with Dr. Partida to discuss the detailed qualifications and requirements to apply for Promotores . Rosario Ribleza will arrange the meeting.
<p>Goals for 2021 - Subcommittee</p>	<ul style="list-style-type: none"> • Sunnie Whipple shared that one major goal is to bring visibility and clarity to the Department of Mental Health. • Wendi Cabil would like to help connect with other organizations to see more partnerships between transportation services.
<p>Announcements – Subcommittee</p> <p>Miscellaneous Resources</p>	<ul style="list-style-type: none"> • Mental Health Commission meeting - January 14,2021. • SALT and UsCC meeting - January 27, 2021. • Stanford: Assistive Technology For Online Learning https://oae.stanford.edu/students/covid/AT-online-learning • https://accessibe.com/ • https://www.unimelb.edu.au/accessibility/guides/vr-old • https://microsoftteams.uservoice.com/ • https://www.wellbeing4la.org/wellbeing4la-online-learning-center/ • https://dmh.lacounty.gov/resources/ • https://dmh.lacounty.gov/our-services/ee/resources/
<p>Meeting Adjourned</p>	<p>12:00 P.M.</p>
<p>Next Meeting</p>	<ul style="list-style-type: none"> • Next meeting is on February 10, 2021.

