

*County of Los Angeles – Department of Mental Health  
SA 4 Program Administration*

**Service Area 4  
Child & Adult  
Integrated Quality Improvement Committee**

*January 21, 2019 2020  
10:30am - Noon*

*Northeast Mental Health Clinic  
3303 N. Broadway Ave  
Los Angeles, CA 90031  
4th Floor, Conference room 2  
Parking : Street or 1st and 2<sup>nd</sup> parking levels of the clinic*

*🌀 Agenda 🌀*

- ❖ Introductions & Minutes review 10:30–10:40am
- ❖ Announcements: New meeting location

■ **LACDMH QI Updates** 10:41-11:15am

- ✂ Cultural Competency Presentation on CC Plan – Dr. Sandra Chang & Dr. Hyun Lee
- ✂ Medi-Cal Certification Unit Presentation on Bulletin 19-01 Determining the Medi-Cal Activation Date & Bulletin 19-02 Fire Clearance Requirement – Renee Lee & David Lee
- ▶ ACCESS center updates: Test call study, forms, goals
- ▶ Compliance update: see handout
- ▶ QID updates – CPS data updates; Front Office Customer Service Training; Discussion on QI projects and Performance Improvement Projects (PIP)

■ **LACDMH QA Updates** 11:16–12:00pm

- ▶ MR Grants
- ▶ QA Chart Review update
- ▶ D/O QA Check-ins
- ▶ Training update: see handout (2/13/20 – QA Requirements for D/O Supervisors/Managers added)
- ✂ ▶ Annual LE QA Reports due to DMH QA by 1/31/20-use the most updated forms
- ▶ QA Knowledge Assessment #2
- ▶ Access to Care/NACT update – all SRL must submitted via EHR. No excel spreadsheets moving forward.
- ▶ Determination of Eligibility for ICC & IHBS
- ▶ TCM Assessment requirement update
- ▶ DHCS State Review findings

■ **Miscellaneous/Questions**

- ▶ Question Discussion – Documenting Child abuse hotline consultations.

**Next meeting will be February 18, 2020.**

SA 4 QIC meeting – 1/21/20

Meeting held at Northeast MHC

Meeting lead by Anthony Allen, LCSW & Jennifer Regan, PhD

Introductions:

Christina Kubojiri, LMFT, not able to attend meeting due jury duty.

Northeast MHC will be our meeting place for the next year (2020), parking available on the streets or the first and second levels of the clinic.

Members in attendance asked to sign-in and to update information on the sign-in sheet.

Discussion about Fire Clearance Certification for Medi-Cal recertification.

Sandra Chang, PhD, presented on DMH's Cultural Competency (a bit over the time limit).

Jen Regan, PhD, discussed data from the Consumers Perception Survey (CPS) and questions.

Asked members to look over the agenda, especially the LE QA reports that is due to DMH by 1/31/20, any questions with items on the agenda bring it up at the next meeting, or email Christina or me.

Meeting adjourned around 12 pm.

Next meeting is on 2/18/20.