

County of Los Angeles – Department of Mental Health
SA 4 Program Administration

**Service Area 4
Child & Adult
Integrated Quality Improvement Committee**

June 16, 2020
10:30am - Noon

Meeting is remote via Skype

 **Agenda** 

- ❖ Introductions & Minutes review 10:30–10:40am
- ❖ Announcements:

■ **LACDMH QI Updates** 10:41-11:15am

- ▶ Test Call Update
- ▶ Update on Spring Consumer Perception Surveys
- ▶ EQRO – September is still scheduled

■ **LACDMH QA Updates** 11:16–12:00pm

- ▶ MAT Process Evaluation Survey will be coming out – only MAT providers need to complete
- ▶ COVID-19 Information: <https://dmh.lacounty.gov/ga/ga-covid-19-info/> - FAQ Updates
- ▶ Training Update
- ▶ QA Bulletin No. 20-02: Co-Occurring Mental Health & Substance Use Disorders – Documentation and Claiming Reminders
- ▶ How are providers conducting 5150's via telehealth? Do hospitals accept fax/electronic submissions of forms?

■ **Miscellaneous/Questions**

▶

Next meeting will be **July 21, 2020**

LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH

SA 4 Quality Improvement Committee (QIC) Meeting Minutes

Type of Meeting:	SA 4 Quality Improvement Committee (QIC)	Date:	June 16, 2020
Place:	Skype Meeting - Remote	Start Time:	10:30am
		Adjournment:	12:00pm
Chair & Co-Chair:	DMH Chair – Anthony V. Allen; Co-Chair – Christina Kubojiri, LMFT, Children’s Institute Inc		
Members Present:	<ul style="list-style-type: none"> • Anthony V. Allen • Jennifer Regan • Lisa Harvey • Wendy Coloma • Rebecca Yu • Evelyn Gutierrez • Adriana Gamez • Sauntrie Abellera • Dev Hernandez • Jenna Radloff • Angie Loch 	<ul style="list-style-type: none"> • Johanna Aguiluz • Robin Washington • Arease Edison • Alma Guevara • Dr. Sheynman • Sandra Long • Jennifer McKirdy • Marina Eckhart • Dora Escalante • Susan Lam • Mira Ha 	<ul style="list-style-type: none"> • Michael Olsen • Lauren Permenter • Akilah Reynolds • Rami Alrayes • Christine Pina • Carmen Chacon • Lorraine Viade
Members Absent:			
Introductions:			
Minutes Approval:			
Announcements:			

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, Scheduled Tasks	Responsible Person / Due Date
QI/QA Updates Christina Kubojiri	<p>Combined QI/QA QIC Meeting</p> <ul style="list-style-type: none"> • New COD Bulletin (to be emailed today) – We are a SMHS provider and can address COD, but we focus on mental health needs of the client. <ul style="list-style-type: none"> ○ Establish medical necessity, included dx needed, and a substance use disorder on its own does not establish need for SMHS. ○ Establish impact of substance use on client functioning and ability to participate in MHS. How does substance tie into treatment of client? ○ Developing treatment plan: MHS and Medication support CTP goals need to address identified MHS needs. Substance use goal is not appropriate for SMHS treatment goals on CTP. TCM is separated out to allow for linkage to needed support (substance use treatment for example). ○ Providing treatment – Interventions need to meet medical necessity. Cannot direct intervention toward substance use. How does service help diminish clt impairment (result of MH and not substance use)? <ul style="list-style-type: none"> ▪ When treatment is connected to treating substance it is not allowed. MH related first and foremost. ○ Seeking Safety is being used as the training focus to substance counselors to focus more on MH. ○ Above applies to “FSP substance counselors” as well and all providers. • Updated FAQ COVID-19 document to be posted soon by Thurs/Friday of this week on QA website: <ul style="list-style-type: none"> ○ Revising 5150/5585 Guidance (DocuSign can be used as long as HIPAA compliant) ○ Updated FAQs – 1. Conducting 0-5 assessment by telephone/telehealth and whether appropriate by telephone. It is not preferred method, but as last resort then it’s acceptable. Medical necessity determination? Not ideal and need to be cautious, but can do it as last resort. 2. Docu-sign – is it acceptable? Okay if you have a BAA (business associates agreement) in place to ensure HIPAA compliance per the State. More info to come out this week. ○ Clinical guidance in treating and assessing 0-5. Recommendations and suggestions to be provided. Developed by experts in 0-5 within DMH (name could not be recalled) ○ Certification bulletin about 1135 waiver ○ CBO bulletin – updates to location of service (LE providers) ○ IBHIS updates related to COVID-19 – D/O only • D/O only training update – End of June completion date for recordings. Certificate will be sent to participants that can be provided to supervisors. 		

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, Scheduled Tasks	Responsible Person / Due Date
<p>QI/QA Updates Christina Kubojiri</p> <p>QI/QA Updates</p>	<ul style="list-style-type: none"> ○ Back to Basics – live Skype/Teams trainings <ul style="list-style-type: none"> ▪ TAY, ISCC, San Fernando child/Edelman child – These are recorded to share. ▪ Request for specific training for HOME teams. Similar info can be provided as the “HOME retreat”. ● Access to Care webinar 6/9/20 @ 9am <ul style="list-style-type: none"> ○ Howard Washington is the contact to add to email list ○ D/O only - IBHIS error correction and QA emails provided ○ Network adequacy reports requested – should be available currently but will be reviewed on webinar tomorrow. ● Training and Operations – Legal Entities <ul style="list-style-type: none"> ○ SA 1 – Patricia Lopez ○ SA 2 – Robin Washington ○ General documentation and claiming training modules are in development as webinars (currently being recorded and edited. Hopefully available before the end of June). D/O and LE target audience. ● CPS survey: 6/22-6/26/20 <ul style="list-style-type: none"> ○ November should have a DMH version system to meet more of our needs. ○ Recording of trainings will be made available. ○ Daily open Skype webinar sessions during survey week – 30 minutes for questions ● Test Calls – will continue with Promotores this month for SA5 ● PIP bulletin coming out related to COD. <ul style="list-style-type: none"> ○ Zeroing in on improving timelines of care – focus on urgent appts ○ PIPs are on-going process and there is always a clinical and non-clinical in place. Projects are needing to be in progress by the time EQRO comes out. ● EQRO – September is still scheduled and will be conducted remote. ● Question: How to conduct 5150’s Telehealth? How are providers doing it? Do hospitals accept fax/electronic submission of forms? <ul style="list-style-type: none"> ○ https://secure2.compliancebridge.com/lacdmh/public/index.php?fuseaction=print.preview&docID=2489 Telemental Health Services policy 308.01 ● Survey coming out related to MAT project. Only MAT providers need to participate. ● CANS does not need to be completed when clients do not meet medical necessity. Bulletin will come out. ● Next Combined QI/QA meeting: July 13th @ 10:30 		

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, Scheduled Tasks	Responsible Person / Due Date
Christina Kubojiri			

Next Meeting: August 18, 2020

Respectfully Submitted



Christina Kubojiri, LMFT – QA Supervisor, Children’s Institute, Inc.
SA4 Co-Chair