

# Provider BULLETIN



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FFS II Medi-Cal Providers

A Publication of the Local Mental Health Plan (LMPH) of the County of Los Angeles Department of Mental Health

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### **DHCS Adjudication Error**

#### DHCS Adjudication Error

The California Department of Health Care Services (DHCS) notified county Mental Health Plans that an error occurred in the Short-Doyle/Medi-Cal claims adjudication system. Claims received between August 2020 and October 2020 were adjudicated using an incorrect aid code. (For example, the approved aid code is a pregnancy aid code but the claim did not include a Pregnancy Indicator.) A substantial proportion of these claims are for clients who have aid codes that are restricted to pregnancy-related, postpartum, and/or emergency services.

DHCS provided a list of claims impacted by this error. These claims are to be replaced as soon as possible. Each FFS Provider must replace impacted claims by the February payment claims cutoff date, January 28, 2021. A file with claims that require replacement will be emailed to each FFS Provider that is impacted by this error. Not every FFS Provider has claims that must be replaced. If there is no email with a file attachment then the FFS Provider does not have any of these claims that must be replaced.

In addition to approved claims, each list might contain claims that were denied. If there are denied claims on the list, they should be corrected prior to submitting the replacement. Check the denial reason to confirm the appropriate correction. Claims that are not corrected before being replaced will be denied again. Providers have the option not to replace the claim if the reason for the denial cannot be corrected.

Before replacing the claims, confirm the aid code for each client. If the aid code is restricted, the client is female, and was pregnant at the time of service, ensure that the client's pregnancy information is up to date in the Integrated Behavioral Health Information System (IBHIS); if the client is male or a female who was not pregnant at the time of service, verify that the emergency indicator is on the claims when appropriate.

If you have any questions regarding this bulletin, please contact the FFS Hotline at (213) 738- 3311 or send an email to: [FFS2@dmh.lacounty.gov](mailto:FFS2@dmh.lacounty.gov)

Provider Bulletins are posted on the DMH Website:

<https://dmh.lacounty.gov/pc/cp/ffs/>

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