

CBO Bulletin

Issue No.: NGA 21-001

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CBO BULLETINS ISSUED IN 2020

The Central Business Office (CBO) issues notices to provide useful tips and information related to reporting services, submitting claims, payment, financial screening and financial operations workflow, benefits establishment, and best business practices. The goal of CBO's informational Bulletins is to enhance operational workflows as well as the quality and outcome of billing and claiming for services of all Los Angeles County Short-Doyle specialty mental health providers. Below is a list of all the CBO Bulletins that were issued to contract provider programs in 2020. This list will help program staff ensure that they have received all informational or instructional Bulletins that were distributed last year.

Bulletin #	Bulletin Topic/Name	Date Distributed
NGA 20-001	CBO Dispatches and Bulletins Issued in 2020	01/08/2020
NGA 20-002	IBHIS Denial and Adjustment Codes	01/15/2020
NGA 20-003	FY 2019-2020 Local Match Requirement EPSDT and MCHIP – Medi-Cal	02/27/2020
NGA 20-004	Financial Operations During COVID-19 Public Health Emergency	03/20/2020
NGA 20-005	COVID-19 Interim Practice – Reporting Location for Services Rendered at Practitioners House	04/24/2020
NGA 20-006R	Legal Entity Contractor Monthly Payment Schedule for FY 2020-21	12/23/2020
NGA 20-007	Updated Guidance on Replacement Claims	06/11/2020
NGA 20-008	Countywide Maximum Allowance	06/22/2020
NGA 20-009R	Required Reporting of Overpayments to Contract Providers resulting from Waste, Fraud, or Abuse	06/30/2020
NGA 20-010	Legal Entity Contract Funded Program Name Change	06/30/2020
NGA 20-011	FY 2020-2021 Local Match Requirement EPSDT & MCHIP – Medi-Cal	07/02/2020

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NGA 20-012	CBO E-Mail Address Change	07/07/2020
NGA 20-013	Updates on Overpayment Report: Clarification on Requirements & Deadline Extension	07/24/2020
NGA 20-014	Replace Denied Telehealth and Telephone Claims	08/05/2020
NGA 20-015	New Short-Doyle/Medi-Cal Aid Code Master Chart	08/11/2020
NGA 20-016	Medi-Cal Website Updated	08/11/2020
NGA 20-017	New Access App Available For Reporting Overpayments	08/26/2020
NGA 20-018	State Recoupment of Payments for Services to Inmates	09/03/2020
NGA 20-019	IBHIS Client Web Service Updates	09/30/2020
NGA 20-020	DHCS Adjudication Error	12/31/2020
NGA 20-021	CO 96/N30 Denials	12/31/2020