

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH  
Office of the Deputy Director of Strategic Communications**

**Access for All UsCC Subcommittee Minutes**

January 8, 2020

10:00AM – 12:00PM

2222 Laverna Ave. Los Angeles, Ca. 90041

**Present:** Alex Reynoso, Roque Bucton, Evelyn Pena, Junko Nagamatsu, Cody Hanable and Alex Elliott

**On Phone:** Ary Nassiri, Pam Inaba and Jessica Gholson

**DMH Staff:** Rosario Ribleza, Mirtala Parada Ward and Connie Acosta Castaneda

Agenda Items	Comments/Discussion/Recommendations/Conclusions
<b>Welcome/ Introductions</b>	Each attendee (in person and on the phone) introduced his/her self, and shared a word that connects with the disabled community.
<b>Meeting Norms / Protocols</b> - <b>Mirtala Parada Ward</b>	Mirtala briefly reminded the attendees of the following protocols: <ul style="list-style-type: none"> <li>• Be mindful and respectful of others</li> <li>• No side bar conversations</li> <li>• If you need to leave the meeting early, either by phone or in person, please do so quietly</li> <li>• Please raise your hand or ask to be added to the “que” if you want to give input or have a comment</li> <li>• The Code of Conduct is distributed at every meeting for your attention and review</li> </ul>
<b>Review of Code of Conduct</b> - <b>Mirtala Parada Ward</b>	The Code of Conduct was briefly reviewed and everyone is required to abide.
<b>Meeting Minutes – Review</b>	November 13, 2019 meeting minutes were reviewed and approved (moved to approve by Junko Nagamatsu and seconded by Evelyn Pena).
<b>Announcements</b>	<ul style="list-style-type: none"> <li>• Announced the winning Official Logo for the Access for All</li> </ul>

**Mirtala Parada Ward and Rosario Ribleza**

subcommittee. A copy of the logo was distributed to the attendees.

- The Peer to Peer Network Project and the Clinical Mental Health Training are on-going. The first deliverables have been completed.
- The PSA is completed. The application of the subcommittee's feedback improved the PSA. It was played and shared with the subcommittee.
- Mirtala thanked all the volunteered cast including subcommittee members featured to the PSA.
- Per Roque's requests, Mirtala described the visual updates and improvements made in the PSA:
  1. Longer exposure of the guide dog, and more sounds added for clarity.
  2. Open and closed captioning were added.
  3. Better focus/exposure on the Sign language interpreter.
  4. Access for All logo was updated.
  5. The phone number text was made darker to create contrast for those who have low-vision.
  6. A livelier and better voice over.
- Roque asked how and who will capture the outcomes of the PSA.
  - Mirtala explained that DMH Call Center takes the number of calls received as a result of the information provided by the PSA. The data will be reported to Mirtala or Rosario. The Call Center is very familiar with this kind of project, and they know what data to include in the report.

**Updates: Mirtala**

- The Media Campaign Statement of Work (S.O.W.) is done, and waiting for approval.
  - The PSA will be aired in local television channels and different radio stations. DMH will try to negotiate the price to have the PSA aired during prime time hours with both television and radio.
  - PSA will be posted on YourDMH page under Access for All.

- Needs Assessment SOW for three groups (Deaf and Hard of Hearing; Blind, Partially Sighted, and Visually Impaired; and Physically Disabled) are finished and awaiting for approval.
- The Department is working on getting video conferencing for the community stakeholder meetings.

❖ **Eligibility Requirement for Specialty Mental Health Programs;**

- The Specialty Mental Health Program is funded by the State of California under Proposition 63. It is under the Medical umbrella. The services do not discriminate based on race, ethnicity, gender or disability, but there are specific regulations on how people could qualify for services. An individual must be diagnosed with mental health condition, and should show functional impairment. For example, a person cannot just say, "I am depressed". That individual has to demonstrate that he/she is not functioning the way he/she is supposed to as a result of his/her depression. A person cannot work because he/she is depressed. He/she is isolative, cannot eat or over eat.
- Children with learning disabilities are entitled to Mental Health Services but they must meet the criteria for Specialty Mental Health Services under the Medical regulations.

❖ **SAAC & UsCC Restructuring**

- There was a meeting with Co-chairs of the UsCC where DMH provided presentations on restructuring SAACS and UsCC subcommittees.
  - UsCC subcommittees expressed their concern that DMH did not get consent from the stakeholders before going into implementation phase.
  - As a result, there was a significant amount of pushback from the UsCC Co-chairs.
- UsCC Leadership meeting on Wednesday January 15<sup>th</sup> from 9:30am – 11:30am at DMH Headquarters on Vermont Ave in Los Angeles. The meeting is open to the public.

<p><b>Roque</b></p>	<p>❖ <b><u>Governor/DHCS Letter on Data Collection Issues: Fact finding, Policy, Position, Request</u></b></p> <p><b>Issues:</b></p> <ul style="list-style-type: none"> <li>➤ There is a lack of data on people with physical disabilities.</li> <li>➤ There is a discrepancy in the data collection, and the chain of the data collection.</li> <li>➤ The Mental Health State level is not collecting data on physically disabled individuals who receive mental health services primarily the deaf, hard of hearing, and those with sight and mobility impairment.</li> </ul> <p><b>Proposed Solutions:</b></p> <ul style="list-style-type: none"> <li>• We need to address this matter at the State level.</li> <li>• We need a dialog on fact finding for clarification.</li> <li>• Develop a policy in attaining information about disabilities and how our numbers should be represented.</li> <li>• Contact the State level Representatives.</li> </ul> <p><b><u>Alex Elliott:</u></b> Information on what’s currently collected:</p> <ul style="list-style-type: none"> <li>• There are MHSA regulations that require PEI funded programs and Innovations Programs to collect disability demographic question.</li> <li>• Need to look at the data elements collected in the Electronic Health Record (EHR) pertaining to disabilities.</li> </ul>
<p><b>Meeting Adjourned</b></p>	<p>12:00 P.M.</p>
<p><b>Next Meeting</b></p>	<p>February 12, 2020 - 10:00 A.M. to 12:00  Greater Los Angeles Agency on Deafness, Inc. 2222 Laverna Ave. Los Angeles, CA. 90041</p>