

What Is Reimbursable and What Is Not?

Some required tasks are just part of the job, and cannot be claimed to Medi-Cal for Reimbursement.

Vocational Examples

Reimbursable	Non-Reimbursable
<ul style="list-style-type: none"> Assist the client in considering how the Boss' criticism affects him/her and strategies for handling criticism. 	<ul style="list-style-type: none"> Visiting a client's job site to teach him/her a job skill.
<ul style="list-style-type: none"> Responding to the employer's call for assistance when the client is in tears at work because client is having trouble learning a new cash register (self-regulate and concentrate on the task of learning the new skill). 	<ul style="list-style-type: none"> Providing hands-on technical assistance to the client regarding how to use a computer.

Educational Examples

Reimbursable	Non-Reimbursable
<ul style="list-style-type: none"> Sitting with a client in a Community College class the first time and debriefing the experience afterward. 	<ul style="list-style-type: none"> Assisting the client with his/her homework.
<ul style="list-style-type: none"> Assisting the client with the arithmetic necessary to help him/her manage their household budget. 	<ul style="list-style-type: none"> Teaching a typing class on site at an adult residential program in preparation for entry to a formal job training program.
<ul style="list-style-type: none"> Assisting a client to find tutorial help in English. 	<ul style="list-style-type: none"> Teaching an English class/typing class.

Recreational and Socialization Examples

Reimbursable	Non-Reimbursable
<ul style="list-style-type: none"> Helping the client improve his/her communication skills during a recreational activity. 	<ul style="list-style-type: none"> Playing basketball with the client or taking them to the beach.
<ul style="list-style-type: none"> Helping the client learn better social skills so he/she will be better able to interact with people. 	<ul style="list-style-type: none"> Playing cards or any other games with a client or groups of client.

Other Non-Reimbursable Activities

Non-Reimbursable
<ul style="list-style-type: none"> Travel time between two provider sites (two billing providers).
<ul style="list-style-type: none"> Explaining: <ul style="list-style-type: none"> HIPAA & obtaining signature Consent for Treatment & obtaining signature Advanced Health Care Directive & obtaining signature.
<ul style="list-style-type: none"> Completing face sheets for opening clinical record.
<ul style="list-style-type: none"> Translation/Interpreter service.
<ul style="list-style-type: none"> Supervision time.
<ul style="list-style-type: none"> Services after the death of a beneficiary (client).
<ul style="list-style-type: none"> Leaving a note on a door or making a phone call from the location.
<ul style="list-style-type: none"> Scheduling or re-scheduling an appointment.
<ul style="list-style-type: none"> Phone calls to remind clients of appointments, including leaving a message on an answering machine.
<ul style="list-style-type: none"> Faxing, copying, emailing, and other clerical activity.
<ul style="list-style-type: none"> Completing SSI applications.
<ul style="list-style-type: none"> Transportation services.
<ul style="list-style-type: none"> Payee related services.
<ul style="list-style-type: none"> Conservatorship investigation.
<ul style="list-style-type: none"> Missed appointments (and no services provided).
<ul style="list-style-type: none"> Home or personal care services performed for the client.