

CASE MANAGER/OUTREACH WORKER WORKFLOW FOR MEDICATIONS FOR ADDICTION TREATMENT (MAT) MAT Provider Consultation line 213.288.9090

ACTIONS YOU TAKE

TIPS

Does the person have an opioid use disorder or alcohol use disorder?

You can ask:

1. In past month, have you taken pain pills or heroin? Alcohol?
2. Do you feel sick or bad if you don't use?
3. Are you worried about your supply and not having enough?

If the person uses Opioids:
"I can help you stop feeling sick and stop cravings"

If the person uses Alcohol:
"I can get you help with withdrawals and to cut back"

Suboxone is buprenorphine:

It can stop withdrawal and cravings. We will work to find right dose. You don't feel dope sick. If you tried it before, it is important to try again with right dose.

Alcohol Withdrawal (shakes, sweats, seizures, hallucinations) can be helped with medication

To cut back Alcohol Use the medication naltrexone (Vivitrol) can help, without making you sick.

Get ready to connect patients who use opioids or alcohol to the team

- Have your call back number & client's best contact
- Choose the closest/easiest pharmacy for client
- And collect this info if the provider will not be able to talk directly into the phone

This information helps the team

1. Which substance? How much? Route of use? How long using? Last use?
2. What other substances?
3. Any other medical conditions? (Has anyone told you that you have any psych or health issues? Did someone tell you that you should take meds – even if you didn't want to or don't believe it?)
4. Have you gone through withdrawal before? In withdrawal right now? Expect to go to withdrawal soon?



- If you are sharing your phone with the client put it in a zip lock or other plastic cover you can wipe down with sanitizer.
- Call the MAT Provider line
- Report info to provider.
- Give naloxone to client, if your agency has a supply, otherwise ask the provider.

1. Provider will review the case and talk to patient
2. If buprenorphine, the provider may write for 2 month supply, can be dispensed weekly. For alcohol will give month's supply with 1 refill.
3. The provider will review instructions on taking medications

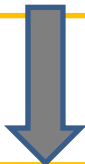


- Pick up medication from pharmacy
- Bring funds, introduction letter
- Go over instructions for medications, again.



3-7 days after the first time they got the medications, Call the MAT provider line again with the client present.

Provider will check what dosing works.
Provider will provide 1 month supply with 1 month refill



Plan another time in 1 month to check in on the MAT provider line.