

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
 QUALITY ASSURANCE LIAISON’S MEETING MINUTES
 MONDAY, DECEMBER 9, 2019**

Attendees	Angelica Fuentes Ania Ahmadi Barbara Paradise Bradley Bryant Carol Sagusti Cesar Franco Christina Kubojiri Crystal Cianfrini-Perry Dara Vines Daiya Cunnane David Crain David Tavlin Debra Berzon Leitelt Dennis Lam Erica Melbourne Gail Blesi Gassia Ekizian	Greg Tchakmakjian Helena Ditko Howard Washington Ilda Aharonian Jennifer Hallman Jessica Walters Joel Solis John Sheehe Joshua Lozada Juanita Olivas Kalene Gilbert Kim Kieu Kimber Salvaggio Kristin Gray Lisa Harvey Lynetta Shonibare	Marc Borkheim Margaret Faye Michele Munde Michelle Rittel Michelle Young Nikki Collier Patricia Lopez Rhiannon DeCarlo Robin Washington Sauntrie Abellera Shant Khachturian Socorro Gertmenian Susan Cozolino Thang Nguyen Wanta Yu
Agenda Item	Discussion and Findings	Decisions, Actions	Presenter
Call to Order	The meeting was called to order at 10:41 a.m.		Brad Bryant
Introductions	Attendees introduced themselves.		Brad Bryant
Minutes	<ul style="list-style-type: none"> • September’s minutes were approved by Michelle Munde and seconded by Margaret Faye. • October’s minutes were approved by Barbara Paradise and seconded by Socorro Gertmenian. 		Brad Bryant
Announcements	<ul style="list-style-type: none"> • Welcome Ilda Aharonian – Clinical Psychologist II Training & Operations • David Tavlin will be stepping down for his QIC Liaison role in February; Misty Aranoff will be replacing 		
For Starters	CalAIM <ul style="list-style-type: none"> • California Advancing and Innovating Medi-Cal • Tied to the upcoming 1915(b) and 1115 Waiver renewals • Goals 1: Whole Person Care Approaches and Social Determinants of Health <ul style="list-style-type: none"> ○ In lieu of services (e.g., housing support) ○ Incentive payments to invest in necessary infrastructure ○ Waiver of IMD exclusion ○ Require screening/enrollment for Medi-Cal prior to release from jail ○ Pilot of integration of physical, behavioral and oral health under single contracted entity ○ Improve health care for foster youth • Goal 2: Reduce complexity and increase flexibility of Medi-Cal system <ul style="list-style-type: none"> ○ Standardize managed care enrollment, benefits, accreditation (e.g., NCQA) and rates (by region) ○ Integrate behavioral health and SUD (DHCS reorg) ○ Regional contracting • Goal 3: Payment Reform <ul style="list-style-type: none"> ○ Revision of Medical Necessity criteria ○ CPT codes 	Request for Eating Disorders Training	Bradley Bryant

	<ul style="list-style-type: none"> ○ No longer reconcile cost reports <p>Audit Committee</p> <ul style="list-style-type: none"> ● Semi-Annual notification to BOS ● Total number of audits and contract monitoring reviews completed (by DMH and external auditors) ● High-priority findings reported in more detail 		
<p>Audits/Reviews</p>	<p>MR Grant</p> <ul style="list-style-type: none"> ○ DMH/DHS Collaborative Sites: Roybal and Lomita ○ Whole Child <p>LE Chart Reviews by QA (December/January)</p> <ul style="list-style-type: none"> ○ Healthright 360 (December) ○ Kedren (December & January) <p>DO Check-Ins by QA (December/January)</p> <ul style="list-style-type: none"> ○ Antelope Valley MHC/AV Wellness & Enrichment Center ○ Roybal Family/Roybal School Based Program ○ Juvenile Court MHS 		<p>Bradley Bryant</p>
<p>Training & Operations</p>	<p>Schedule of Trainings and Presentations*</p> <ul style="list-style-type: none"> ● See handouts for upcoming non-IBHIS related documentation trainings scheduled through March 2020 for both LE and DO staff to attend. ● Please contact Nikki Collier (ncollier@dmh.lacounty.gov) if there are any questions or if you encounter any issues related to registration for these trainings <p>QA Lead Coverage</p> <ul style="list-style-type: none"> ● Some shifts were made in QA Lead coverage. Ilda Aharonian is now covering SAs 1 and 2. Robin Washington is covering SAs 3 and 4, as well as TAY, and Halls & Camps. Patricia Lopez is covering SAs 6 and 7. Marc Borkheim is covering SAs 5 and 8. Wanta Yu is covering Prevention Services including WRAPAROUND and Continuum of Care Reform. <p>Annual LE QA Report and Written QA Process</p> <ul style="list-style-type: none"> ● A reminder announcement will soon be sent out for the Annual Legal Entity QA Report and Written QA Process which are due by January 31, 2020. ● This year the report includes a section for LEs to report whether County requirements related to the submission of Network Adequacy information have been met such as submitting required information into the NACT application and participation in the NACT/Access to Care webinars. ● Last year was the first time LE providers utilized the Written QA Process form to submit their QA Process. All LEs are now required to submit an updated Written QA process form every year. <p>QA Knowledge Assessment Survey</p> <ul style="list-style-type: none"> ● The link to the second survey will be sent out in early January 2020. 		<p>Nikki Collier</p>

Policy & Technical Development	Schedule of Directly-Operated IBHIS Documentation Trainings/Presentations* <ul style="list-style-type: none"> • New email for training questions – QADOTtraining@dmh.lacounty.gov Network Adequacy/Access to Care Updates – <ul style="list-style-type: none"> • Webinar Tuesday, December 10 CSI Assessment Coming Soon* <ul style="list-style-type: none"> • Refer to handout • LE providers will be asked to collect new fields and submit to DMH DO QA/EC Webinar: <ul style="list-style-type: none"> • Webinar for directly operated providers that addresses error correction in IBHIS as well as documentation and claiming issues • All DO providers should be on the webinar • Thursday, December 19 at 9:00am System/Chart Review Final Report Received: Important Dates* <ul style="list-style-type: none"> • Refer to handout with key dates and information regarding general findings/disallowances • Additional information will be provided as QA analyzes the Final Report more LPS Audit – FSP/AOT Services <ul style="list-style-type: none"> • QA was asked to review records for clients that were hospitalized/crisis stabilization • Ensure you are following up on all hospital discharges scheduled for appointments <ul style="list-style-type: none"> ○ Policy requirement to contact missed appointments to determine if they would like to re-schedule 		
Medi-Cal Cert.	<ul style="list-style-type: none"> • None 		Norma Cano
HIM (DO Only)	<ul style="list-style-type: none"> • None 		Olga Birov
Upcoming Items	Upcoming Items: <ul style="list-style-type: none"> • <i>Parolees and AB109</i> • <i>Updating Org Manual; ICC/IHBS/TFC</i> 		Brad
Next Meeting	The next meeting is scheduled for January 13, 2020 at 550 S. Vermont Ave. 10 th floor from 10:30 a.m. – 12:00 noon		Brad