

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
 QUALITY ASSURANCE LIAISON’S MEETING MINUTES
 MONDAY, OCTOBER 28, 2019**

Attendees	Angelica Fuentes Ania Ahmadi Barbara Paradise Bradley Bryant Cesar Franco Christina Kubojiri Courtney Stephens Crystal Cianfrini-Perry Dara Vines David Crain David Tavlin Dennis Lam Emilia Ramos Erica Melbourne Ericka Rivera	Gassia Ekizian Greg Tchakmakjian Helena Ditko Howard Washington Jennifer Regan Juanita Olivas Kalene Gilbert Kim Kieu Kimber Salvaggio Kristin Gray Lisa Harvey Lynetta Shonibare Marc Borkheim Margaret Faye Michelle Rittel	Michelle Young Nikki Collier Olga Birov Patricia Lopez Randolph Faveau Robin Washington Rosalba Trias-Ruiz Samantha Wettimuny Sauntrie Abellera Socorro Gertmenian Susan Cozolino Thang Nguyen Tiana Mondaca Wanta Yu	
Agenda Item	Discussion and Findings		Decisions, Actions	Presenter
Call to Order	The meeting was called to order at 10:41 a.m.			Brad Bryant
Introductions	Attendees introduced themselves.			Brad Bryant
Minutes	September’s minutes were not available and will be provided at the next meeting in December.			Brad Bryant
Announcements	<ul style="list-style-type: none"> • No meeting scheduled for November. • New positions: <ul style="list-style-type: none"> ○ Currently interviewing for the HPA II (Policy & Technical Development) ○ Supervising Typist Clerk for HIM ○ MHC RN (Medi-Cal Certification), and STC (Medi-Cal Certification) • New Clinical Psychologist II, for Training and Operations, Ilda Aharonian, Psy.D. will start on November 4th. 			Brad Bryant
For Starters	QA/QI Discussion and Survey <ul style="list-style-type: none"> • A survey is in development to determine stakeholder preferences in combining QA and QI presentations in the Liaisons’ and SA QIC meetings. <ul style="list-style-type: none"> ○ The survey will ask about the effectiveness of the current and alternate meeting arrangements including accuracy and relevance of the information presented, responsiveness of QA/QI to inquires, flow of communication and degree to which information can be used to positively impact the system. • The survey will be out by December 31st 			Brad Bryant
Audits/Reviews	MR Grant <ul style="list-style-type: none"> • DMH/DHS Collaboration in November LE Chart Reviews (October/November) <ul style="list-style-type: none"> • Center for Integrated Family & Health Services (October) • Providence Saint John’s – DTI (October/November) • Starview Children and Family Services (November) 			Brad Bryant

	DO Check-Ins by QA (October/November) <ul style="list-style-type: none"> • Santa Clarita • West Valley • TIES For Families 		
State DHCS Updates	<ul style="list-style-type: none"> • None 		
Training & Operations	Training & Operations Schedule of Trainings and Presentations <ul style="list-style-type: none"> • See handouts for upcoming non-IBHIS related documentation trainings scheduled through December 2019 for both LE and DO staff to attend. Some of the 2020 training dates will be available and provided in December's meeting. • Please contact Nikki Collier (ncollier@dmh.lacounty.gov) if there are any questions or if you encounter any issues related to registration for these trainings QA Website Updates <ul style="list-style-type: none"> • QA Meeting Minutes for June, July and August are now available on the new QA Webpage. To access them go to https://dmh.lacounty.gov and click on For Providers. Then under Administrative Tools you will see a link to the Quality Assurance page. On the left hand side of the Quality Assurance page click on Meetings and then under meetings you will see a link for "QA Monthly Meeting Minutes". • The current QA Contact By Service Area list has been updated to now include the QI Liaisons and is available on the QA webpage under the Contacts link. On the Contacts page, second line down you will find the link for the QA/QI Contacts By Service Area list. • There is also a new link on the QA page for the QA Knowledge Assessment Survey. From the main QA webpage please on Knowledge Assessment Surveys and then you'll see links to the survey questions, the responses and the results tables of how LE providers did countywide. We are currently working on the second survey, and hope to have that available sometime soon. 		Nikki Collier
Policy & Technical Development	Schedule of Directly-Operated IBHIS Documentation Trainings/Presentations* Network Adequacy Access to Care Updates – <ul style="list-style-type: none"> • Please contact either HWashington@dmh.lacounty.gov at or DCrain@dmh.lacounty.gov if you have problems or questions with the application. • NACT 2.0 & SRL Webservice for Contractors will be on Tuesday, November 12 at 9:00 am 		Brad Bryant Howard Washington

	<p>DRAFT QA Bulletin 19-0x: COD Documentation and Claiming*</p> <ul style="list-style-type: none"> • Send any feedback to Susan Cozolino to • SCozolino@dmh.lacounty.gov by Wednesday, 10/30/19 <p>State System Review – Chart Review: Appeals and Plans of Correction</p> <ul style="list-style-type: none"> • QA waiting to receive report from the State • QA will send info about recoupments and/or findings to individual providers along with a Plan of Correction form <p>Revised QA Requirements for Directly Operated</p> <ul style="list-style-type: none"> • Currently updating the QA requirements for DOs and revising the written QA Process <p>New Guide to Procedure Codes Clarifications</p> <ul style="list-style-type: none"> • Clarified when these procedure codes (T1001 and H2000) would be used 		<p>Susan Cozolino</p> <p>Michelle Young</p> <p>Cesar Franco</p> <p>Susan Cozolino</p>
Medi-Cal Cert.	<p>There are two upcoming bulletins that will soon be uploaded to the Med-Cert/QA webpage.</p> <ul style="list-style-type: none"> • 1. Determining medical activation date • 2. Fire clearance requirements 		Norma Cano
HIM (DO Only)	<ul style="list-style-type: none"> • None 		
Upcoming Items	<p>Upcoming Items:</p> <ul style="list-style-type: none"> • <i>Parolees and AB109</i> • <i>Updating Org Manual; ICC/IHBS/TFC</i> • <i>CSI Assessment</i> 		Brad Bryant
Next Meeting	<p>The next meeting is scheduled for December 9th, at 550 S. Vermont Ave. 10th floor from 10:30 a.m. – 12:00 noon</p>		Brad Bryant