

IBHIS DENIAL AND ADJUSTMENT CODES

The Los Angeles County Department of Mental Health (DMH) has updated the Claim Adjustment Reason Codes (CARC) and Remittance Advice Remark Codes (RARC) used on electronic claim payment/remittance advice transactions (835) from the Integrated Behavioral Health Information System (IBHIS). CARC and RARC combinations are used to explain why a claim was denied or not paid in full. The complete list of IBHIS Denial and Adjustment Codes is located on the DMH website on the Provider Manuals & Directories page under Administrative Tools For Providers: [IBHIS Denial and Adjustment Codes \(https://dmh.lacounty.gov/for-providers/administrative-tools/provider-manuals-directories/\)](https://dmh.lacounty.gov/for-providers/administrative-tools/provider-manuals-directories/). The list includes the denial group code (Type), reason code (835 Code), remark codes (Remark Code), and a description of the denial reason describing why the claim was denied in IBHIS (Explanation of Coverage/Denial Reason).

This update is consistent with the DMH IBHIS 837 Companion Guide. No new requirements have been added.

The list includes the following new denial codes:

TYPE	835 CODE	REMARK CODE	EXPLANATION OF COVERAGE/DENIAL REASON:
CO	16	MA65	No Admitting Diagnosis On or Before the Admission Date for 837 Institutional
CO	16	N345	Claim Submitted with a Date Range
CO	16	N430	Invalid Measurement Code for Procedure Code
CO	B13		Claim Submitter ID was previously processed

The list of Short Doyle/Medi-Cal Denial and Adjustment Codes is also available on the DMH website on the Provider Manuals & Directories page under For Providers Administrative Tools (<https://dmh.lacounty.gov/for-providers/administrative-tools/provider-manuals-directories/>). There are no changes to this listing at this time.

