

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
 QUALITY ASSURANCE LIAISON’S MEETING MINUTES
 MONDAY, June 10, 2019**

Attendees	Agnieszka Medina Angelica Fuentes Barbara Paradise Bertrand Levesque Bethlehem Assefa Bradley Bryant Caesar Moreno Carol Sagusti Cesar Franco Christina Kubojiri Courtney Stephens Crystal Cianfrini-Perry Dara Vines David Crain David Tavlin Debra Berzon Leitelt Dennis Lam	Ericka Rivera Gassia Ekizian Greg Tchakmakjian Helena Ditko Howard Washington Jennifer Hallman Jessica Walters Joel Solis Joshua Lozada Juanita Olivas Kim Kieu Kimber Salvaggio Lisa Harvey Marc Borkheim Michele Munde Michelle Rittel Michelle Young	Nikki Collier Patricia Lopez Randolph Faveau Rhiannon DeCarlo Robin Washington Rosa Diaz Rosalba Trias-Ruiz Samantha Wettimuny Sauntrie Abellera Socorro Gertmenian Sonya Wangpuchakane Susan Cozolino Thang Nguyen Tiana Mondaca Wanta Yu	
Agenda Item	Discussion and Findings		Decisions, Actions	Presenter
Call to Order	The meeting was called to order at 10:38 a.m.			Brad
Introductions	Attendees introduced themselves.			
Minutes	<ul style="list-style-type: none"> o Bethlehem was added to the sign-in sheet o Lisa Harvey approved May minutes and David Crain seconded. 			Brad
Announcements	SA 2 reported that they are now under one team under MHC Program Manager III, La Tina Jackson.			Brad
Audits/Reviews	MR Grant – None LE Chart Reviews by QA (May/June) <ul style="list-style-type: none"> o Haynes Family of Programs o Optimist will be rescheduled DO Check-Ins by QA (May/June) <ul style="list-style-type: none"> o Residential and Bridging Services o Rio Hondo Mental Health and Centre De Bienstar o Harbor o Long Beach API <ul style="list-style-type: none"> • The previous schedule emailed for DOs was changed because QA will only be doing two check-ins per month versus three as in the past. 			Brad
State DHCS Updates	DHCS Info Notice 19-026 “Authorization of Specialty Mental Health Services” was issued May 31, 2019. Inpatient hospital services are now subject to concurrent review – decision within 24 hours. CBHDA and DHCS are forming workgroups to determine how requirement will be implemented. MHPs are not to take action at this time even though IN states “effective immediately.” Most outpatient services are restricted from requiring prior authorization. However, prior authorization is now required for IHBS, TBS and TFC (along with DTI/DR). IHBS is a change from the initial guidance from DHCS so QA will ask DHCS whether the new direction on the IN is accurate. QA will be issuing a QA Bulletin regarding any changes that providers need to make.			Brad
Training & Operations	Schedule of Trainings and Presentations*			Nikki

	<ul style="list-style-type: none"> ○ The schedule includes upcoming documentation trainings and special documentation presentations through December 2019 and reflects a change in venue and date for the July Understanding Documentation training. Please contact Wanta Yu (WYu@dmh.lacounty.gov) if you need the link to the updated training bulletin for the July Understanding Documentation training. ○ The DPSS office on Vermont will no longer be utilized for any full day documentation trainings. Three-hour trainings will still be held there. ○ Please contact Nikki Collier (NCollier@dmh.lacounty.gov) if you have any questions or issues regarding registration non-IBHIS documentation trainings, and direct any questions or issues related to registration for any of the IBHIS documentation trainings to Joshua Lozada (JLozada@dmh.lacounty.gov). <p>QA Contacts:</p> <ul style="list-style-type: none"> ○ The QA Contact list will be updated. The current list will be sent out for review. Please send any needed changes to Nikki Collier. <p>QA Website:</p> <ul style="list-style-type: none"> ○ The new QA website/webpage is not yet available. It's anticipated to be available by August 2019 if not sooner. <p>QA Knowledge Assessment</p> <ul style="list-style-type: none"> ○ The QA Knowledge Assessment Project is still on track to launch sometime in July. The QA Knowledge Assessment survey will consist of three or more questions related to a documentation sample. The questions will reflect documentation and claiming related issues encountered in QA Division chart reviews. 		
<p>Policy & Technical Development</p>	<p>Network Adequacy/Access to Care Updates:</p> <ul style="list-style-type: none"> ○ An email was sent on Friday, June 7, regarding data to be submitted to DHCS by July 1. ○ QA is asking providers to submit data by June 20 so QA has sufficient time to review the data and contact providers if any questions arise or if additional updates are needed. ○ Access to Care info must be submitted in addition to NACT data. <ul style="list-style-type: none"> ○ DOs - make sure SRLs are updated and finalized. ○ Les - submit the SRL data from their EHRs through the web service OR submit an excel file. ○ Webinar is scheduled for Tuesday, June 11 and Howard Washington should be contacted at hwashington@dmh.lacounty.gov <p>FINAL QA Bulletin 19-02: CANS and PSC Implementation</p> <ul style="list-style-type: none"> ○ Requirements of CANS-IP and PSC-35 implementation effective July 1, 2019 		<p>Jen</p> <p>Howard</p> <p>Jen</p>

	<p>FINAL Clinical Forms Bulletin 19-03: CANS and PSC</p> <ul style="list-style-type: none"> ○ CANS-IP applies to age group between 6th birthday and 21st birthday. The form will not be translated. ○ PSC-35 applies to age group between 3rd birthday and 19th birthday. The form will be translated into other languages. ○ QA suggests usage of the Massachusetts General translated versions of the PSC-35. Los Angeles County’s fields will not be found but can be used and attached. ○ The online training information is sent out daily. About 691 recipients have received the information on how to access the online training. This training generally takes between two and four hours. The certification exam is available as soon as the training is completed. <p>Assessment Form Revisions*</p> <ul style="list-style-type: none"> ○ All assessment forms have been revised effective July 1, 2019. ○ A Clinical Forms Bulletin will be issued. <p>PERM Reviews</p> <ul style="list-style-type: none"> ○ 140 PERM review requests have been received. ○ Programs in the review were contacted and 80 have sent info that was then sent to CMS. An email reminder will be sent out to the 60 non-respondents. <p>Guide to Procedure Codes Updates*</p> <ul style="list-style-type: none"> ○ Reformatted to Ariel font and portrait orientation. ○ All reference to network provider (FFS) requirements has been removed. ○ QA will issue as soon as possible (no finalized date available yet); QA will consider giving a window for implementing procedure code changes. <p>Katie A Subclass Definitions*</p> <ul style="list-style-type: none"> ○ There is no changes to the form. ○ The Katie A “Subclass” is a defined group from the State lawsuit, not LAC. The service/program descriptors on the form are from the State and should be interpreted literally. For example, Wraparound is a specific program. “Crisis Stabilization” is the specific specialty mental health service provided at a specialized site (ER or UCC) that is certified to do Crisis Stabilization. ○ TFC is the service that will be distinguished by a special procedure code. ○ TBS is a specific service provided by a specific provider. ○ Refer to the Organizational Providers Manual definition. 		
Medi-Cal Cert.	○ None		Norma
HIM (DO Only)	○ None		Charles
Upcoming Items	<ul style="list-style-type: none"> ○ <i>Updating Org Manual; ICC/IHBS/TFC</i> ○ <i>CSI Assessment</i> 		Brad
Next Meeting	The meeting was adjourned at 11:16 a.m. The next meeting is scheduled for Monday, July 8, 2019, at 550 S. Vermont Ave. 10 th Floor from 10:30 a.m. – 12:00 noon		Brad