

**COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH
ANTELOPE VALLEY – SA1**

Quality Improvement Council Meeting

A G E N D A

September 11, 2018

2:00 – 4:00 p.m.

2323-A Palmdale Blvd. Conference Room
Palmdale, CA 93550

Debi Berzon-Leitelt, LCSW, MPA, Chair

Barbara Paradise, LMFT, Co-Chair

I.	Introductions and Review of Minutes	QIC Members
III.	Quality Improvement > Clinical Risk Management/Safety Intelligence	D. Berzon-Leitelt B. Paradise
III.	Clinical Quality Improvement > Access to Care Webinar	D. Berzon-Leitelt B. Paradise
IV.	Patient's Rights > No report	D. Berzon-Leitelt B. Paradise
V.	DMH Program Support Bureau Quality Improvement Division > Prep for EQRO	D. Berzon-Leitelt B. Paradise
VI.	DMH Program Support Bureau Cultural Competency Unit > Cultural competence training attestation	S. Chang Ptasinski
VII.	DMH Program Support Bureau Quality Assurance Division > Network Adequacy > Change in Bulletin Layout > QA liaisons will join Contracts for site visits	P. Ramos D. Berzon-Leitelt B. Paradise
VIII.	Medi-Cal Certification Section	Iling Wang, MHC-RN
IX.	Announcements	

Next Meeting:

November 6, 2018

2:00 – 4:00 p.m.

2323-A Palmdale Blvd., Palmdale, CA 93550

Cultural Competency – CCC meets 2nd Wed. every month 1:30pm-3:30pm

DMH Headquarters, 550 South Vermont Avenue, Los Angeles, CA 90020

Please keep our Countywide Administration and SA-1 updated by providing the SA-1 Liaison updates to management contacts or Change of Provider contacts. If you have had any service delivery changes, we would like to know so we can ensure that we have correct information for your agency.

DMH Internet <http://dmh.lacounty.gov>

DMH Program Support Bureau <http://psbqi.dmh.lacounty.gov/>

Los Angeles County Network of Care <http://losangeles.networkofcare.org/mh/>

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION**

Type of Meeting	SA-1 Quality Improvement Committee (QIC)	Date	September 11, 2018	
Place	Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550	Start Time:	2:00 PM	
Chairperson SA-1 Liaison	Debra Berzon-Leitelt, LCSW, MPA	End Time:	4:00PM	
Co-Chair SA-1 Liaison	Barbara Paradise, LMFT			
Members Present	Minoo Amini, Amber Anderson, Catrina Avila, Debi Berzon-Leitelt, A.Poillot, Mary Camacho-Fuentes, V. Dunn, Jennifer Evans, Paul Ha, Linda Leizerowitz, Barbara Paradise, Iling Wang, Elizabeth Marsh, Alissa Nelson, Patricia Lopez			
Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks		Person Responsible & Due Date
Call to Order & Introductions	Meeting was called to order at 2PM. Introductions were made.	N/A		Debra Berzon-Leitelt, Barbara Paradise
Review of Minutes	The July 2018 minutes were reviewed.	Minutes from the July 2018 meeting were reviewed and approved.		Debra Berzon-Leitelt, Barbara Paradise

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Quality Improvement			
Access to Care Webinar	Theion Perkins facilitated participation in the Access to Care reporting webinar to assist with compliance to Final Rule and Network Adequacy rules.	Members discussed the information.	Theion Perkins
OMD	No report due to webinar	N/A	Debra Berzon-Leitelt Barbara Paradise
Cultural Competency	No report due to webinar	N/A	Debra Berzon-Leitelt Barbara Paradise
Patient's Rights Office	No report due to webinar	N/A	Debra Berzon-Leitelt Barbara Paradise
Policy Updates-Office of Compliance	Policy updates were distributed.	N/A	Debra Berzon-Leitelt Barbara Paradise
Clinical Quality Improvement	No report due to webinar	N/A	Debra Berzon-Leitelt Barbara Paradise

Quality Assurance			
Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Recent/Upcoming Audits & Reviews	None reported.	N/A	Debra Berzon-Leitelt Barbara Paradise
MediCal Certification Section	No report due to webinar	N/A	Debra Berzon-Leitelt Barbara Paradise
Training and Operations	Schedule of upcoming documentation trainings were distributed.	Members reviewed the training information.	Debra Berzon-Leitelt Barbara Paradise
Policy & Technical Development	Barbara Paradise discussed discharge billing and included diagnosis. Debra Berzon-Leitelt presented on the use of CAREs for child abuse reporting.	Members discussed implications of these practices and plan to consult with their management.	Debra Berzon-Leitelt Barbara Paradise
Next Meeting	December 4, 2018 Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550 Large Conference Room 661-223-3800	N/A	N/A

Respectfully Submitted, Barbara Paradise, LMFT