

COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH
 ANTELOPE VALLEY – SA1

Quality Improvement Council Meeting

A G E N D A

July 10, 2018

2:00 – 4:00 p.m.

2323-A Palmdale Blvd. Conference Room
 Palmdale, CA 93550

Debi Berzon-Leitelt, LCSW, MPA, Chair

Barbara Paradise, LMFT, Co-Chair

I.	Introductions and Review of Minutes	QIC Members
III.	Quality Improvement ➤ OMD- Clinical Risk Management/Safety Intelligence	B. Paradise
III.	Clinical Quality Improvement ➤ Eydie Dominguez QA vs QI presentation	Eydie Dominguez
IV.	Patient's Rights ➤ Change of Provider Application	B. Paradise
V.	DMH Program Support Bureau Quality Improvement Division ➤ Non-clinical PIP update and Front office survey	Lynette Shonibare, PsyD Clinical Psychologist II
VI.	DMH Program Support Bureau Quality Assurance Division	P. Ramos
VII.	DMH Program Support Bureau Cultural Competency Unit ➤ ICLIR handout	S. Chang Ptasinski
VIII.	Program Support Bureau/QA Division/Medi-Cal Certification Section	Iling Wang, MHC-RN
IX.	Announcements	

Next Meeting:

September 11, 2018

2:00 – 4:00 p.m.

2323-A Palmdale Blvd., Palmdale, CA 93550

Cultural Competency – CCC meets 2nd Wed. every month 1:30pm-3:30pm

DMH Headquarters, 550 South Vermont Avenue, Los Angeles, CA 90020

Please keep our Countywide Administration and SA-1 updated by providing the SA-1 Liaison updates to management contacts or Change of Provider contacts. If you have had any service delivery changes, we would like to know so we can ensure that we have correct information for your agency.

DMH Internet <http://dmh.lacounty.gov>

DMH Program Support Bureau <http://psbqi.dmh.lacounty.gov/>

Los Angeles County Network of Care <http://losangeles.networkofcare.org/mh/>

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION**

Type of Meeting	SA-1 Quality Improvement Committee (QIC)	Date	July 10, 2018	
Place	Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550	Start Time:	2:00 PM	
Chairperson SA-1 Liaison	Debra Berzon-Leitelt, LCSW, MPA	End Time:	4:00PM	
Co-Chair SA-1 Liaison	Barbara Paradise, LMFT			
Members Present	Levana Adato, Jolene Bajnath, Mary Camacho-Fuentes, Joseph Chavez, Jennifer Evans, Paul Ha, Linda Leizerowitz, Barbara Paradise, Luis Ramirez II, LyNetta Gore Shonibare, Iling Wang, Cindy Ferguson, Elizabeth Marsh, Amber Cordero			
Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks		Person Responsible & Due Date
Call to Order & Introductions	Meeting was called to order at 2PM. Introductions were made.	N/A		Barbara Paradise
Review of Minutes	The May 2018 minutes were reviewed.	Minutes from the May 2018 meeting was reviewed by the present membership. Luis Ramirez II moved for adoption of the minutes and Lavana Adato seconded the motion. Minutes were approved.		Barbara Paradise

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Quality Improvement			
Presentation: QA vs. QI	Eydie Dominguez presented on the differences between QA and QI. She provided the membership with resources and handouts to guide the discussion.	Members discussed the implications of this information.	Eydie Dominguez
OMD	Barbara Paradise reminded the membership that Safety Intelligence data is only to be submitted online now. They will no longer be accepting paper notifications.	Members reviewed the information.	Barbara Paradise
Cultural Competency	Barbara Paradise reviewed the ICLIR hand out explaining DMH's role as lead in County-wide implementation of training in cultural competence.	Members reviewed the handout.	Barbara Paradise
Patient's Rights Office	Barbara Paradise updated the membership on the movement of Patient's Rights to develop an application so that Change of Provider notifications can be made electronically. Currently, DO clinics have been trained. Contract providers are expected to be trained in about 3 months.	Membership discussed the information.	Barbara Paradise
Policy Updates-Office of Compliance	Policy updates were distributed.	N/A	Barbara Paradise
Clinical Quality Improvement	LyNetta Gore Shonibare reported on the clinic PIP regarding outcomes for training on COD groups. The PIP will be following up with providers who have received the training and will compare and contrast pre-/post-data.	Membership reviewed the information.	Lynette Gore Shonibare
Quality Assurance			
Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Recent/Upcoming Audits & Reviews	None reported.	N/A	Barbara Paradise

Quality Assurance			
Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
MediCal Certification Section	Barbara Paradise just reminded the membership to start on the fire clearances in preparation for certification as far in advance as possible.	Membership discussed the information.	Barbara Paradise
Training and Operations	Schedule of upcoming documentation trainings were distributed.	Members reviewed the training information.	Barbara Paradise
Policy & Technical Development	-Barbara Paradise provided the membership with the Quality Assurance Bulletins related to Final Rule, MAA codes, and updated codes on disciplines and locations of services for billing.	-Members discussed implications of these bulletins.	Barbara Paradise
Next Meeting	September 11, 2018 Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550 Large Conference Room 661-223-3800	N/A	N/A

Respectfully Submitted, Barbara Paradise, LMFT