

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
QUALITY ASSURANCE LIAISON’S MEETING MINUTES
MONDAY, SEPTEMBER 10, 2018**

Attendees	Alyssa Bray Ania Ahmadi Barbara Paradise Bertrand Levesque Bethlehem Assefa Bradley Bryant Caesar Moreno Cindy Ferguson Courtney Stephens Cynthia Hurtado Dara Vines David Crain Elizabeth Marsh Erica Melbourne Evelyn Lemus	Gail Blesi Gassia Ekizian Greg Tchakmakjian Helen Ditko Howard Washington Jasminder Chahal Jennifer Hallman Joel Solis Juanita Olivas Kim Kieu Kimber Salvaggio Lisa Harvey Lisa Thigpen Marc Borkheim Margaret Faye	Marisol Penalozza Michele Munde Michelle Rittel Nikki Collier Patricia Lopez Randy Faveau Robin Washington Sauntrie Abellera Socorro Gertmenian Sonya Wangpuchakane Susan Cozolino Susan Lam Thang Nguyen
Agenda Item	Discussion and Findings	Decisions, Actions	Presenter
Call to Order	Meeting was called to order at 10:41 a.m.		Bradley Bryant
Introductions	Attendees introduced themselves.		Bradley Bryant
Minutes	Minutes: Were approved by Kimber Salvaggio and second by Michelle Rittel.		Bradley Bryant
Announcements	<p>QA Reviews: Will be adding the list of programs QA will be reviewing to the list of upcoming audits and reviews.</p> <p>Involvement with Contract Monitoring: QA is now under Quality and Risk Management Bureau along with the Contract Monitoring and Management Division (CMMD). The Deputy Director over the Quality and Risk Management Bureau is Terri Boykins who has Program Manager III's, including:</p> <ol style="list-style-type: none"> 1. Lillian Bando, JD, MSW 2. Elena Farias, Ph.D. 3. Mary Romero Barraza, LCSW 4. Eva Carrera, LCSW and 5. Bradley Bryant, Ph.D. <p>CMMD monitors expenditures, services provided, and the quality of service. QA is responsible for compliance or adherence to Medical rules and regulations, treatment plans, assessments, progress notes etc.</p> <p>New QA Bulletin Distribution Method:-</p> <ul style="list-style-type: none"> o The form will look like from the County of Los Angeles lacounty@subscriptions.lacounty.gov – please ensure this does not get sent to your junk email. o The subject will be something along the lines of: Quality Assurance Notification Update o To get on the distribution list email David Crain at dcrain@dmh.lacounty.gov o . 		Bradley Bryant
Audits/Reviews	<p>MR Grant</p> <ul style="list-style-type: none"> o Mid-Valley Co-Located Site – September 12 		Bradley Bryant
Medi-Cal Cert Section	None		Norma Cano

State DHCS Updates	None		Diane Guillory
Training & Operations	<p>Schedule of Trainings and Presentations – please see handout</p> <ul style="list-style-type: none"> • Includes scheduled trainings through December, 2018. • Please direct any questions or issues regarding registration for non-IBHIS related trainings to Nikki Collier. • Please direct any questions or issues regarding IBHIS documentation trainings to Joshua Lozada. <p>2019 Documentation Trainings: QA is currently looking for training venues with free parking for at least fifty or more people. If your agency or program is interested in hosting please contact Nikki at ncollier@dmh.lacounty.gov.</p>		Nikki Collier
Policy & Technical Development	<p>Network Adequacy Updates: a notification will be sent to all providers regarding updating Network Adequacy information in order to submit to the State DHCS by October 1.</p> <ul style="list-style-type: none"> • Updated the application to include Provider Directory requirements • Added a field for Cultural Competency/Special Populations • Added a new discipline for LPC, ACSW, AMFT, and APCC <p>Access to Care Webinar: DRAFT PowerPoint* - invitations have been sent out.</p> <ul style="list-style-type: none"> ○ DO: September 11th 2:00-3:30 ○ LE: September 12th 2:00-3:30 • Both sessions will be recorded <p>DRAFT Service Request Log Revisions* - Reviewed proposed changes to SRL Welcoming Groups: COS – Discussed possibility of welcoming groups as a COS service</p>		Jennifer Hallman
HIM (DO Only)	None		Bradley Bryant
Upcoming Items	<ul style="list-style-type: none"> • <i>Updating Org Manual; ICC/IHBS/TFC</i> • <i>CFT Tracking Modifier</i> 		
Next Meeting	<p>The meeting was adjourned at 11:36 a.m. Next Meeting: November 5th 2018, 550 S. Vermont Ave. 2nd Floor 10:30 a.m. – 12:00 noon</p>		