

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
QUALITY ASSURANCE LIAISONS’ MEETING MINUTES
MONDAY, MARCH 12, 2018**

Attendees	<p>Alyssa Bray Angelica Fuentes Antonio Banuelos Barbara C. Engleman Barbara Paradise Bertrand Levesque Bethlehem Assefa Bradley Bryant Caesar Moreno Cesar Franco Christina Kubiojiri Courtney Stephens Crystal Cianfrini-Perry Dara Vines David Crain David Tavlin Debra Mahoney</p>	<p>Diane Guillory Ericka Rivera Evelyn Lemus Gail Blesi Gassia Ekizian Helena Ditko Jessica Walters Joel Solis Joshua Lozada Juanita Olivas Kim Kieu Kimber Salvaggio Kisha Thompson Lisa Harvey Lisa Thigpen Marc Borkheim Margaret Faye</p>	<p>Michele Munde Michelle Rittel Michelle Young Nikki Collier Patricia Lopez Rhiannon DeCarlo Robin Washington Sauntrie Abellera Socorro Gertmenian Sonya Wangpuchakane Stacey Fonseca Stacy Ray Susan Cozolino Susan Lam Thang Nguyen Wanta Yu Yen-Jui Lin</p>
Agenda Item	Discussion and Findings	Decisions, Action, Recommendations	Presenter
Call to Order	Meeting was called to order at 10:38 a.m.		Bradley Bryant
Introductions	Attendees introduced themselves		Bradley Bryant
Minutes	The minutes were not available.		Bradley Bryant
Announcements	<p>Contacts for Audits Get information as to who they are and inform QA by emailing Bradley Bryant at bbryant@lacounty.gov.</p>		Bradley Bryant
Audits/Reviews	<p>Auditor Controller:</p> <ul style="list-style-type: none"> • Foothill Family San Gabriel <p>MR Grant:</p> <ul style="list-style-type: none"> • Step-up On Second 3/13/18 • Long Beach 5/10 • Mid Valley 5/2 • MLK 5/22 • Hathaways 		Bradley Bryant
Medi-Cal Cert Section	<p>Medi-Cal Certification Section</p> <ul style="list-style-type: none"> • There are approximately 600 contract providers and two overdue for re-certification. • The State wants 100% overall. • Certification unit contacts the providers at least ten months in advance. • Providers should not change NPI without notifying the certification unit. 		Thang Nguyen
State DHCS Updates	<p>QA Bulletin 18-xx: Final Rule: Network Adequacy*</p> <ul style="list-style-type: none"> • Effective July 1, 2018 this will be required by DHCS. • DHCS requires DMH to provide information related to our “network” at the practitioner and provider level. • This will be a requirement every three months. <p>OIG Audit Update</p> <ul style="list-style-type: none"> • The Quality Assurance Division looked at the claims and sent appeals where appealable. • 500 pulled and 105 were out of compliance; 23 claims were disallowed or 15% 		Brad Bryant
Training &	Schedule of Trainings and Presentations*		Nikki Collier

Operations	<ul style="list-style-type: none"> The schedule includes trainings that are scheduled through the end of June. The COS Documentation training date for April 2nd is being re-scheduled. As soon as the new date is confirmed, Nikki will inform all DMH QA Liaisons and QIC Co-Chairs <p>Cultural Competency Training Attestations</p> <ul style="list-style-type: none"> Some of the Fourth Quarter Quarterly Monitoring Reports and Annual QA Reports received have Cultural Competency Training Attestation sections that are incomplete and/or missing the signature of the program manager or head of service. Providers need to complete that section. This is separate from what's required to be reported on cultural competency training as part of Network Adequacy. <p>SA Reports</p> <ul style="list-style-type: none"> Allen Pouravanes is no longer with the QA Division as QA Lead for SA 1 and SA 2, he went to another Division within the Department. The SA 1 DMH QA Liaison/QIC Chair, Debra Berzon-Leitelt, will be out until June. In SA 3, Evelyn Lemus, will be taking over as DMH QA Liaison/QIC Chair for Stacey Fonseca. Socorro Gertmenian is back as SA 6 QIC Co-Chair. There were no other SA related reports/updates. 		
Policy & Technical Development	<p>Draft QA Bulletin: Documentation Reminders for Groups*</p> <ul style="list-style-type: none"> No new requirements; has more current information <p>Update Co-Practitioner Claiming</p> <ul style="list-style-type: none"> CBDHA is asking to resend the bulletin and allow DMH to attest to that co-practitioners are not on the excluded lists. <p>QA Process for DO Providers</p> <ul style="list-style-type: none"> This should be going live on April 1. A skype training will be developed. <p>Back to Basics Presentation at Clinics</p> <ul style="list-style-type: none"> This is for DO providers to attend a 2-hour training. 		Brad/Susan/ Michelle/Cesar
HIM (DO Only)	<ul style="list-style-type: none"> None 		Bradley Bryant
Upcoming Items	<ul style="list-style-type: none"> <i>Therapeutic Foster Care</i> <i>Review of DMH Policy & Procedures owned by QA</i> 		
Next Meeting	<p>The meeting was adjourned at 11:55 a.m. Next Meeting: April 9, 2018 – 550 S. Vermont Ave. 10th Floor</p>		