

**LOS ANGELES COUNTY- DEPARTMENT OF MENTAL HEALTH
Service Area II Program Administration**

**Adult Quality Improvement Committee Meeting
November 15, 2018
San Fernando Mental Health Center
10:00 am-12:00 pm
Agenda**

Welcome- Introductions & Agency Updates All
Review and Adoption of September 2018 Minutes* All

Quality Improvement

Transforming Clinical Practice Initiative Alissa Nelson, MSW/MPH

Quality Assurance

Audits All
Training & Operations Kimber/All
Documentation Trainings**
Annual LE QA Report 2019 Changes
QA Policy Updates & Technical Asst Kimber/All
Network Adequacy Webinar
Access to Care FAQ's & F/U
DHCS SSR Chart Review
QA Announcements All
CARES Website

Other

How is this information disseminated in your agency All
Future Agenda Items & Adjournment All

Handout*
Sent Via Email**

Next Meeting for SA 2 Adult QIC: January 17, 2019 at 10-12 pm

COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH
Service Area 2 Adult
QUALITY IMPROVEMENT COUNCIL (QIC) Minutes

Type of Meeting	Service Area 2 Adult Quality Improvement Committee	Date:	November 15, 2018
Place	10605 Balboa Ave 2nd fl Conference Room	Start Time:	10:00 a.m.
Chair	Kimber Salvaggio	End Time:	12:00 p.m.
Co-Chair	None		
Members Present	APCTC - Tiger Doan Child & Family Ctr – Jennifer Roecklein Didi Hirsch – Aminah Ofumbi DMH SCVMHC - Sabrina Barscheski DMH SFMHC – Diana Garcia DMH Urgent Care – Amy Kress DMH WVMHC – Denisa Suciu ECDA – Angie Sanchez El Dorado – Antoinette Cortez IMCES –James Pelk JFS - Dora Escalante Rancho San Antonio – Harmony Vezina SFVCMHC, Inc. - Leslie Di Mascio Tarzana Tx Ctr - Karry Friedman Tarzana Tx Ctr – Sherry Winston Topanga West Guest Home/ ACT Wellness Ctr – Megan McDonald		
Absent Members	DMH PRO - DMH PSB Countywide QA – Patricia Lopez DMH PSB Countywide QID - LyNetta Shonibare DMH PSB Cert – DMH PSB Cultural Competency Unit – DMH SB 82 - Ramona Casupang Hillview MHC – Julie Jones Pacific Clinics – Danielle Norman SFVCMHC, Inc. - Angela Khan PACS-LA -		
Agenda Item & Presenter	Discussion and Findings	Decisions Recommendations Actions Tasks	Person Responsible
Call to Order & Introductions	The meeting was called to order at 10:00 a.m.	Introductions were made	K. Salvaggio
Review of Minutes	Review and Adoption of Sept 2018 Minutes		All

Agenda Item & Presenter	Discussion & Findings	Decisions Recommendations Actions Tasks	Person Responsible
<p>Compliance, Privacy & Audit SVCS Bureau</p> <p>Pt's Rights</p> <p>Cultural Competency</p> <p>QI Updates & Announcements</p>	<p style="text-align: center;"><u>QUALITY IMPROVEMENT</u></p> <p>Transforming Clinical Practice Initiative Presentation</p> <p><u>Policy Updates</u> No Report</p> <p>No Report</p> <p>No Report</p> <p>No Report</p>	<p style="text-align: center;"><u>QUALITY IMPROVEMENT</u></p>	<p>Provided by Alissa Nelson, MSW/MPH</p>
<p>Audits</p> <p>Medi-Cal Certification</p> <p>State DHCS Updates</p> <p>Training & Operations*</p>	<p style="text-align: center;"><u>QUALITY ASSURANCE</u></p> <p>No Report</p> <p>No Report</p> <ul style="list-style-type: none"> • SSR- review portion <ul style="list-style-type: none"> ○ Feb 4-8th ○ No list of docs provided yet ○ 16 pages of stuff – no expectation of change <p><u>Training & Operations*</u></p> <ul style="list-style-type: none"> • See handout for training opportunities* • CW QA is now receiving list of new hires CWQA will reach out to be sure new staff are trained • Annual LE QA Report 2019 Changes <ul style="list-style-type: none"> ○ Since NAC will capture the CC it will be removed – website will ask for it this round again pending 	<p style="text-align: center;"><u>QUALITY ASSURANCE</u></p>	<p>Provided PSB QA – reported by Kimber</p> <p>Provided by PSB-QA staff reported by Kimber</p>

<p>QA Policy Updates & Technical Asst.</p>	<p>updated form</p> <p><u>QA Policy and Technical Development*</u></p> <ul style="list-style-type: none"> • Draft QA Bulletin 18-xx org manual updates - included icd 10 dx • Allowable list vs. included list <ul style="list-style-type: none"> ○ Allowable is what you can submit thru web service – any dx as long as it’s an icd 10 – Jen wanted to get rid of allowable list • Network Adequacy Webinar <ul style="list-style-type: none"> ○ Nov 27th DO 2-3:30 ○ Nov 28th LE 2-3:30 ○ Invites not out yet ○ How it impacts attestations, Provider directory (PFAR Process and NAC) • Access to care FAQ’s and F/U <ul style="list-style-type: none"> ○ Not all operating under the same set of rules ○ Reinforcing requirements ○ In December will have monthly webinar ○ Address questions that have come up ○ Go through different scenarios how to handle, etc. ○ Finalizing FAQ’s ○ Difference btwn referral and request for service 7 timeline start ○ Contractors – November prepared for SRL data to monitor Access to Care • DHCS SSR chart review portion <ul style="list-style-type: none"> ○ Will do similar to OIG audit ○ DO’s will be pulled by CWQA • ICC/IHBS Expansion - how to expand svcs • MHRs Definition and clarification – around the BA - should equal 8 • 4 years ed 4 exp – 2 yrs ed 6 experience – degree in MH or Human Services 		<p>Provided by PSB-QA staff reported by Kimber</p>
<p>Announcements</p>	<ul style="list-style-type: none"> • CARES Website – report 		

	<p>childabusela.org</p> <ul style="list-style-type: none">○ User friendly design○ Can save draft report○ Auto save○ View report hx○ Confirmation of sent○ Categories○ 36 hour f/u report not needed		
Handouts	➤ Marijuana & Substance Use Prevention Among Youth & Young Adults Training Bulletin		
Next Meeting	➤ LAPTN Intro to TCPI & QI PPT		
	➤ January 17, 2019		

Respectfully Submitted,



Kimber Salvaggio