

COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH SERVICE AREA 6

**COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH
SA 6 QUALITY IMPROVEMENT COMMITTEE
MLK Community Hospital Intern’s and Resident’s Building**

Meeting Date: August 24, 2017

Time: 9:00am – 11:00am

Agencies Present: Adrian Chavez-PIC, Ahmad Kausar-DMH/SFCP, Amber Liberty-DMH/AFH, Bertrand Levesque-DMH/QA, Christal Whitaker-Junior Blind, Dana Longino-BFA, Elizabeth Echeverria-SHARP/BFA, Jennifer Miyamoto-Kedren, Jenny Quach-TCCSC, Jonathan Figueroa-Exodus, Jose Haro-Didi Hirsch, Kanisha McReynolds-Amancer, Kathleen Kim-Counseling 4 Kids, Kay Roberson-Shields, Demitri Richmond-1736, Kimberly Green-Russell-DMH/WCR, Lani Espinas-Crittenton, Lauren Permenter-El Centro De Pueblo, Lily Fowler-Didi Hirsch, Lori Wilis-DMH, Marietta Watson-Pacific Clinics, Mariko Yamada-St. Francis, Patricia Carrillo-Shields, Paul Ha-Alafia, Shana Butler-Eggleston, Sabrina Ullah-California Mentor, Ashanti Parker-DMH/SFCP, Sherrie Yu-The Guidance Center, Laura Jung-Junior Blind, Jessie Marquez-Starview, Mayra Hernandez-Star View, Coco Luce-DMH/CFMH, Carla Francis-SSC/HOPICS, Ana Garcia-Drew, Joseph Chavez-PIC

Agenda Items	Comments/ Discussions/Recommendations/Conclusions	Action/ Assignment
1. Welcome and Introductions	Attendees introduced themselves and stated the agencies they represent.	
2. Review Meeting Minutes	Minutes approved	
3. Open Agenda Item	Asked for volunteers to be considered for Chair and Co-Chair roles for SPA 6. Explained that Socorro will be going on leave in December	
QI:		

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4. Office Of Medical Director:	Provided a brief PBM update regarding the audit of the PBM network.	
5. Patient’s Rights	<p>Socorro provided update on the Change of Provider process. Thanked everyone for being helpful when Jose contacts them. Reminded that logs are due on the 10th, and in subject line of email indicate month submitting, LE name and provider sites included. Most recent update of the log is 3/2016.</p> <p>a. Change of Provider Process – (DMHCOP@dmh.lacounty.gov)</p>	
5. Consumer Survey Collection Updates	Reviewed recent data circulated through the room. Socorro will scan and email out.	
6. Cultural Competency Update	Briefly reviewed the importance of culturally humble and competent staff at all levels (from security, front desk to providers) to make sure that client experiences are positive and culturally appropriate. Briefly reviewed the importance of culturally humble and competent staff at all levels (from security, front desk to providers) to make sure that client experiences are positive and culturally sensitive.	

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7. Policy Updates	Nothing to report	
8. Provider Directory	make sure your agency information is current	
	Clinics can connect with Edith:	
	(EGurrola@dmh.lacounty.gov)	
9. VANS & SRTS Surveys	Are coming to your clinic. The group agreed	
	more information is needed specifically	
	around VANS.	
QA		
1. Audits	Group discussed the time sheet question for	
	exempt staff reporting their actual time	
	versus a standard 8 hour day.	
2. Medi-Cal Cert Team Updates	Discussion around School certifications.	
	Bertrand reminded everyone that it is very	
	important that clients receive treatment in a	
	safe and confidential space. Clinics may be	
	subject to recoupments if schools are not	
	certified.	
3. State DHCS Updates	a. BBS title Changes: handout provided	
	regarding the upcoming change.	
	b. Waivers for PSyD and PHD providers:	
	essential. Max out at 5 years.	
	Per committee these are going well. Continue	
	to be a collaborative process.	
4. Training and QA Operations Update	a. Trainings: handout provided. Briefly	

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<p>5. QA Bulletins and Org Manual Updates</p>	<p>reviewed available trainings. b. LE Chart Reviews: Bertrand gave a brief update, welcoming anyone who would like to volunteer. Important that if the LE is across different SA to let him know who their Lead District Chief is to determine if he will be performing the LE review. a. SRTS: should be logged on b. COS Trainings, sign up soon as they are filling up c. Bertrand announced the training on documentation around housing.</p> <p>a. Clinical Forms Bulletin: brief review. b. COD Form changes coming: Reviewed the potential changes coming to the process and forms. c. QA Contacts per LE (David Crain: dcrain@dmh.lacounty.gov): Socorro explained that David needs. Send in at least two names, a point person and back up at your agency. d. MAT Bulletin: Socorro let providers know that a bulletin is coming out.</p>	
<p>6. Additional Information</p>	<p>A. In October Bertrand and Jen Hallman will be invited to present on Treatment Plans B. In next meeting we need to review November and December Dates as our meeting will fall on holidays. C. October QA/QI Liaison meeting is</p>	

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Agenda Items	Comments/ Discussions/Recommendations/Conclusions	Action/ Assignment
	cancelled.	

Next Meeting: September 28, 2017 from 9:00am- 11:00am