

COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH

SERVICE AREA 6 QUALITY IMPROVEMENT COMMITTEE

SA QIC Meeting

Location: MLK Community Hospital- Intern’s and Resident’s Building

Meeting Date: February 22, 2018

Time: 9:00am – 11:00am

Agenda Items	Comments/ Discussions/Recommendations/Conclusions	Action/ Assignment
<p>1. Welcome and Introductions</p> <p>2. Review Meeting Minutes</p> <p>QI:</p> <p>Presentation : YSS/YSS-F Surveys</p> <p>3. OMD</p>	<p>Attendees introduced themselves and stated the agencies they represent.</p> <p>Minutes from the January 2018 reviewed, and will be emailed to members.</p> <p>Data was provided to members regarding the Youth Services, Adult and Older Adult Surveys for Families and individuals receiving services from providers.</p> <p>a. Soccoro expressed that there should be more to come regarding streamlining medication processes to ensure continuity.</p>	

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<p>4. Patient’s Rights Office</p> <p>5. Cultural Competency</p> <p>4. Policy Updates</p> <p>QA</p>	<p>b. Socorro will follow- up on the manuals vs CCL codes and protocols at a later date.</p> <p>a. Socorro reported that the Notice of Action forms have changed. The new NOA forms have not Translated as of yet, however the forms will become available soon.</p> <p>b. Socorro reported that the online database is in the testing phase for the Change of Provider forms. Continue sending the Change of Provider request forms to DMHCOP@dmh.lacounty.gov</p> <p>a. Socorro provided members with the link to the Cultural Competency training. http://psbqui.dmh.lacounty.gov/</p> <p>Kisha asked group if there were any questing regarding the Policy updates which were emailed to members.</p> <p>6. Final rule</p>	

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	<p>a. Timeliness Metrics was addressed by Socorro. The standards around the time of appointment from first contact will be changing from 15 to 10 days.</p> <p>b. DHCS Website 8 page summary and links were provided to members.</p> <p>http://www.dhcs.ca.gov/formsandpubs/Pages/FinalRule.aspx</p> <p>http://www.dhcs.ca.gov/formsandpubs/Documents/Parity Compliance Summary 1-11-2018.pdf</p> <p>1. Kisha asked if there are any upcoming audits. At this time we are currently in an audit review period.</p> <p>2. Trainings: handouts were emailed to members. If there are any questions please contact Kisha.</p> <p>3. QA Bulletins:</p> <p>a. Socorro discussed the Updates to the Co-Practitioners which pertains to Groups and</p>	

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	<p>COS as well. The state needs to make sure that every individual MPI that is attached to a claim has gone through a review to make sure there is no fraud involved.</p> <p>4. DO Only: Kisha reported that the New QA process and the QA team will be coming out to train starting in March for a go-live of this new process April 1, 2018.</p> <p>5. LE Provider Letter was briefly discussed by Soccoro. The letter was attached and also emailed.</p> <p>7. Things to be aware of : Documentation needs to be clear on what mental health service was provided with valid treatment plans.</p> <p>8. ICC/IHBS/TFC Manual coming along with more Org Manual Updates</p> <p>Soccoro expressed the importance of the letter from Dr. Jonathan E. Sherin which was attached and also emailed to members.</p>	

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	Next meeting will take place on March 22, 2018 from 9am-11am.	

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