

**LOS ANGELES COUNTY- DEPARTMENT OF MENTAL HEALTH
Service Area II Program Administration**

Adult Quality Improvement Committee Meeting

May 17, 2017

San Fernando Mental Health Center

10:00 am-12:00 pm

Agenda

Welcome- Introductions & Agency Updates All
Review and Adoption of March 2018 Minutes* All

Quality Improvement

Clinical Quality Improvement Office of the Medical Director
Safety Intelligence
Policy Updates* Office of Compliance
PRO Office of Pt's Rights
Cultural Competency Update* Cultural Competency Unit
QI Updates/Announcements All
Provider Directory
Test Calls*

Quality Assurance

Audits All
Medi-cal Certification Kimber
State DHCS Updates Kimber/All
Interns - MFT/LPCC Title Chgs*
Training & Operations Kimber/All
Documentation Trainings*
QA Policy Updates & Technical Asst Kimber
Final Rule Network Adequacy Kimber
QA Announcements All

Other

How is this information disseminated in your agency All
Future Agenda Items & Adjournment All

Handout*
Sent Via Email**

Next Meeting for SA 2 Adult QIC: July 19, 2018 at 10-12 pm

COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH
Service Area 2 Adult
QUALITY IMPROVEMENT COUNCIL (QIC) Minutes

Type of Meeting	Service Area 2 Adult Quality Improvement Committee	Date:	May 17, 2017	
Place	10605 Balboa Ave 2nd fl Conference Room	Start Time:	10:00 a.m.	
Chair	Kimber Salvaggio	End Time:	12:00 p.m.	
Co-Chair	None			
Members Present	APCTC - Tiger Doan Child & Family Ctr – Tracie Tewksbury Didi Hirsch – Enriqueta Allred DMH PSB Countywide QA – Patricia Lopez DMH SA 2 Admn – Cynthia Hurtado DMH SB 82 - Ramona Casupang DMH SCVMHC - Sabrina Barscheski DMH SFMHC – Diana Garcia DMH Urgent Care – Amy Kress DMH WVMHC – Denisa Suciu ECDA – Angie Sanchez El Dorado – Anthony Sykes Hillview MHC – Julie Jones IMCES – Dr. Marquez JFS - Dora Escalante Pacific Clinics – Danielle Norman SFVCMHC, Inc. - Angela Khan SFVCMHC, Inc. - Leslie Di Mascio Tarzana Tx Ctr - Karry Friedman Tarzana Tx Ctr – Sherry Winston Topanga West Guest Home/ ACT Wellness Ctr - Michelle Logvinsky			
Absent Members	DMH PRO - DMH PSB Countywide QID - LyNetta Shonibare DMH PSB Cert – DMH PSB Cultural Competency Unit – PACS-LA - Tarzana Tx Ctr – Lorraine Ragosta			
Agenda Item & Presenter	Discussion and Findings	Decisions Recommendations Actions Tasks	Person Responsible	
Call to Order & Introductions	The meeting was called to order at 10:00 a.m.	Introductions were made	K. Salvaggio	
Review of Minutes	Review and Adoption of March 2018 Minutes		All	

Agenda Item & Presenter	Discussion & Findings	Decisions Recommendations Actions Tasks	Person Responsible
<p>Clinical Quality Improvement</p> <p>Compliance, Privacy & Audit SVCS Bureau</p> <p>Pt's Rights</p> <p>Cultural Competency</p>	<p align="center"><u>QUALITY IMPROVEMENT</u></p> <p>Safety Intelligence*</p> <ul style="list-style-type: none"> • Are there any LE's without a C number? If so, contact Ly • No more paper reports deadline – July 2 • ADVICE-Use old CIR on paper to help with online SI then shred –will help when system times out <p><u>Policy Updates *</u></p> <ul style="list-style-type: none"> • See the handout • Sanctions List mirrors what the depts. does <ul style="list-style-type: none"> • July 1 new online reporting system • Noabd's – new names for NOA's (notice of adverse beneficiary determination) • Consumer Portal for Complaints & Grievance pending <p><u>CHANGE OF PROVIDER REMINDER</u></p> <p>"Pending" is not a resolution the a change of provider request, it is only a placeholder that some providers are using in order to turn in their COP Logs on time, and one that the providers are not following up with in order to give QI/QA a final outcome for the change of provider request (which means that the provider is out of compliance with County and State regulations). Either the request was granted or not granted within 10 days of the request being received by the provider. There is no "pending."</p> <ul style="list-style-type: none"> • See FAQ's* • Final rule <ul style="list-style-type: none"> ○ Quarterly reporting – include hours ○ Yearly reporting – yes or no • State System Review materials 	<p align="center"><u>QUALITY IMPROVEMENT</u></p> <p>Provided hard copy of former CIR</p> <p>Kimber reminded all that all info needed for logs has been placed on outlook as a recurring mtg invitation with forms and impt info</p>	<p>Provided by Office of the Medical Director staff reported by Kimber</p> <p>Provided by Compliance Unit</p> <p>Provided by PRO Staff-reported by Kimber</p> <p>Provided by CC Staff-reported by Kimber</p>

	<p>(access) page 42 title 9 18-10, info notice 10-02 and 10-17 and the MHP contract</p> <ul style="list-style-type: none"> • Final Rule Network Adequacy Updates <ul style="list-style-type: none"> ○ Window period time frame June 1-22 end of day; anything past June 22 will be in next data submission ○ Updating & reviewing info for July 1 submission ○ QA Bulletin pending ○ It will remind of dates ○ Same application as before ○ Will open and be left open (can use it for the next submission) ○ Working on phase 2 with CIOB (how to use on long term basis) ○ User friendly - no info in multiple site it will feed other sites (i.e. practitioner enrollment will supply info to other needed site) ○ All fields need definition – working on those now ○ Providers ‘hiding in the shadows’ - CW QA will reach out to those that did nothing on network adequacy ○ Will still have multiple log-ins ability • Updates proposed P & P 302.06 requirements for RN’s in order to conduct assessment <ul style="list-style-type: none"> ○ Modify policy - remove the dept’s std procedure for DO’s RN’s (no NP’s and CNS’s) no longer doing assmts • 18-04 QA Bulletin for Documentation Reminders for groups <ul style="list-style-type: none"> ○ Will re-issue co-practitioner bulletin pending the State’s info on co-practitioner that will have a implementation date (date of svc vs date of submission) 		
Announcements	<ul style="list-style-type: none"> • None 		
	<ul style="list-style-type: none"> ➤ Draft of March 2018 Minutes 		

Handouts	<ul style="list-style-type: none">➤ Medicaid Final rule (Parity) 02/12/18➤ List of Sanction Sites from Compliance➤ April 2018 & May 2018 Policy Updates➤ March 2018 Documentation Training Sch'd
Next Meeting	➤ July 19, 2018

Respectfully Submitted,

Kimber Salvaggio