

# County of Los Angeles DEPARTMENT OF CHILDREN AND FAMILY SERVICES

425 Shatto Place, Los Angeles, California 90020 (213) 351-5602



oleb Varona-Luken

JIOLET VARONA-LUKENS

June 29, 2004

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Board of Supervisors GLORIA MOLINA First District

YVONNE BRATHWAITE BURKE Second District

> ZEV YAROSLAVSKY Third District

DON KNABE Fourth District

MICHAEL D. ANTONOVICH Fifth District

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Street EXECUTIVE OFFICER

Street

Dear Supervisors:

REQUEST FOR APPROVAL OF TWO SEPARATE AGREEMENTS WITH TWO DIFFERENT CONTRACTORS FOR PROVISION OF COMMUNITY TREATMENT FACILITY (CTF) SERVICES (ALL SUPERVISORIAL DISTRICTS) (3 VOTES)

# JOINT RECOMMENDATION WITH THE CHIEF PROBATION OFFICER AND THE DIRECTOR OF THE DEPARTMENT OF MENTAL HEALTH THAT YOUR BOARD:

- 1. Approve and authorize the Chairman to execute the attached Community Treatment Facility (CTF) Agreement with Star View Children and Family Services, Inc., (Attachment A) for provision of CTF services, including but not limited to mental health treatment services administered by licensed mental health professionals, the availability of a registered nurse on a twenty-four (24) hour basis, development of needs and services plans for each child, etc., for the period July 1, 2004 through December 31, 2004 with the option to extend on a month-to-month basis for up to six additional months (January through June 2005) if necessary. The estimated cost for July through December 2004 is \$600,000; if all six one-month extension options are exercised, the cost is \$1,200,000. The cost will be financed using approximately 40.0% State revenue, 24.52% net County cost (NCC), and 35.48% of Juvenile Justice Crime Prevention Act (JJCPA) Funds from Probation Department. Funding is included in the FY 2004-05 Proposed County Budget.
- 2. Approve and authorize the Chairman to execute the attached Community Treatment Facility (CTF) Agreement with Vista Del Mar Child and Family Services (Attachment B) for provision of CTF services, including but not limited to mental health treatment services administered by licensed mental health professionals, the availability of a registered nurse on a twenty-four (24) hour basis, development of needs and services plans for each child, etc., for the period July 1, 2004 through

December 31, 2004 with the option to extend on a month-to-month basis for up to six additional months (January through June 2005) if necessary. The estimated cost for July through December 2004 is \$428,640; if all six one-month extension options are exercised, the cost is \$857,280. The cost will be financed using approximately 26.59% State revenue, 49.82% NCC, and 23.59% of JJCPA Funds from Probation Department. Funding is included in the FY 2004-05 Proposed County Budget.

3. Delegate authority to the Director of the Department of Children and Family Services (DCFS), or his designee, to continue the CTF Agreements with Star View and Vista Del Mar on a month-to-month basis, for up to six additional months (from January 1, 2005 through June 30, 2005) if necessary to complete the procurement process for new outcomes-based CTF agreements, after Chief Administrative Office (CAO) approval; and instruct the Director of DCFS to notify your Board and the CAO, in writing, within ten workdays that an extension option has been exercised.

# PURPOSE/JUSTIFICATION OF RECOMMENDED ACTIONS

CTF services are currently being provided by Star View and Vista Del Mar. These agencies receive \$6,371 per month per child (the RCL 14 rate) through their group home agreements plus additional compensation for CTF services through these CTF Agreements. The current CTF Agreements with Star View and Vista Del Mar expire on June 30, 2004. The original intent was to extend the two existing CTF Agreements for six months in order to procure outcomes-based CTF agreements. However, it was subsequently discovered that State requirements precluded extending the existing Agreements beyond the June 30, 2004 expiration date.

Therefore, the current CTF Agreements were used as the basis for the attached new CTF Agreements and updated to include all currently required contract provisions. This will ensure that there is: (a) no break in CTF services; (b) sufficient time to develop and procure new outcomes-based CTF contracts; and (c) sufficient time to conduct a cost analysis/fiscal review to determine whether or not the CTF services funding is justified and adequate.

This Board letter does not meet the Board's policy on timely filing of Board letters. Late filing is a result of not anticipating that new agreements would be required rather than extending existing agreements.

# Implementation of Strategic Plan Goals

The recommended actions are consistent with the principles of the Countywide Strategic Plan and will provide necessary quality services to youth with complex needs, served by multiple departments, which is consistent with Goal #5: Children and Families' Well-Being.

# FISCAL IMPACT/FINANCING

The cost and financing information for the CTF services Agreements is provided below:

	Total Cost	State Revenue	Net County Cost	JJCPA Funding			
July th	nrough December \$1,028,640	2004 (six-month terr \$354,000	m of the Agreements): \$360,640	\$314,000			
January through June 2005 (six one-month extensions):							
	\$1,028,640	\$354,000	\$360,640	\$314,000			
Total:				,			
	\$2,057,280	\$708,000	\$721,280	\$628,000			

The CTF funding provided to Star View is \$2,500 per month per child; for Vista Del Mar, it is \$3,760 per month per child. The additional \$1,260 per month per child provided to Vista Del Mar is 100% NCC.

The FY 2004-05 Adopted Budget does include sufficient funding for these Agreements.

# **FACTS AND PROVISIONS/LEGAL REQUIREMENTS**

The Superior Court gives responsibility for the care, custody, and control for each Dependent Child to DCFS, and for each Ward to the Probation Department (Probation). The Department of Mental Health (DMH) clients are placed by their parents voluntarily (pursuant to Chapter 26.5, California Government Code). The recommended actions will grant authorization for the placement of Dependent Children, Probation Wards, and DMH clients who are in need of placement and/or transition to highly structured, safe, and secure environments that provide additional services and treatment beyond those provided by State rate classification level (RCL) 14 facilities. The CTF rate is above the RCL 14 rate of \$6,371 per child per month to provide compensation for the additional care and supervision costs of operating a CTF.

Your Board originally approved the CTF Agreements for Star View Children and Family Services, Inc., and Vista Del Mar Child and Family Services on November 6, 2001 and April 10, 2001 respectively, for a term of one (1) year with two (2) optional renewal periods of one (1) year each, executable by the Director of the DCFS. Both options to renew were exercised and the current and final term of the second option expires on June 30, 2004.

In a separate action on July 23, 2002, your Board approved Amendment Number One to Vista Del Mar's Agreement to increase their CTF services rate by an additional \$1,260 (from \$2,500 to \$3,760 per month per child), because the CTF was operating at a loss due

to the inability to operate at full bed capacity. (Several rooms in the facility are designed to accommodate two children, however, only one child is allowed per room in CTFs.) There was no change to the \$2,500 rate for Star View. Both of those rates will continue under these new Agreements.

The Chief Administrative Office and County Counsel have reviewed this Board Letter. The Agreements have been approved as to form by County Counsel.

# **CONTRACTING PROCESS**

No solicitation process was required for these two Agreements. The two vendors were initially chosen through a State released RFP to solicit providers to be licensed for a state-wide CTF program. These two vendors are the only State licensed CTF facilities available to provide services in Los Angeles County.

# **IMPACT ON CURRENT SERVICES**

Approval of the recommended actions will allow for the continuation of community treatment facility services to be provided without interruption.

# **CONCLUSION**

Upon approval of this request, instruct the Executive Office/Clerk of the Board to send an adopted copy of this Board Letter and executed Agreements to:

- Department of Children and Family Services
   Contracts Administration
   Attention: Walter Chan, Manager
   425 Shatto Place, Room 400
   Los Angeles, CA 90020
- 2. Department of Mental Health
  Contracts Development and Administration Division
  Attention: Richard Kushi, Chief
  550 S. Vermont Avenue
  Los Angeles, CA 90020
- Probation Department
   Contract Management Division
   Attention: Yolanda Young, Director
   9150 E. Imperial Hwy
   Downey, CA 90242

- 4. Office of the County Counsel
  Advice and Litigation Division
  Attention: Rose Belda, Principal Deputy County Counsel
  201 Centre Plaza Drive
  Monterey Park, CA 91754
- Star View Children and Family Services, Inc. 4025 W. 226<sup>th</sup> Street Torrance, CA 90505 Attention: Kent Dunlap, Executive Director
- Vista Del Mar Child and Family Services
   3200 Motor Avenue
   Los Angeles, CA 90034
   Attention: Elias Lefferman, Ph.D., President/CEO

Respectfully submitted,

DAVID SANDERS, Ph.D., Director

Department of Children and Family Services

MARVIN J. SOUTHARD, Director

Department of Mental Health

RICHARD SHUMSKY, Chief Probation Officer

**Probation Department** 

DS:dm

O:DM/BL to Renew CTFs for 6-months (6-16-04)

Attachments (2)

c: Chief Administrative Officer Auditor-Controller

# ATTACHMENT A

STAR VIEW CHILDREN AND FAMILY SERVICES, INC.

# COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES, DEPARTMENT OF MENTAL HEALTH, AND PROBATION DEPARTMENT

COMMUNITY TREATMENT FACILITY AGREEMENT

**WITH** 

STAR VIEW CHILDREN AND FAMILY SERVICES, INC.

**JULY 2004** 

# COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES, DEPARTMENT OF MENTAL HEALTH, AND PROBATION DEPARTMENT COMMUNITY TREATMENT FACILITY AGREEMENT

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# COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES, DEPARTMENT OF MENTAL HEALTH, AND PROBATION DEPARTMENT COMMUNITY TREATMENT FACILITY AGREEMENT

#### WITNESSETH

WHEREAS, pursuant to Government Code Sections 26227, 3100, and 53703, COUNTY is permitted to contract for services; and

WHEREAS, the COUNTY has the duty to provide care and protection for children placed in its charge pursuant to the provisions of Health and Safety Code Section 1500, et seq., and Welfare and Institutions Code Section 16500 et seq; and

WHEREAS, existing COUNTY facilities do not have the capacity nor the specialized programs to provide the care and protection for all children in its charge; and

WHEREAS, the COUNTY finds it impractical to develop and maintain facilities to care for all of the children in its charge; and

WHEREAS, the State of California has established licensed "Community Treatment Facilities" through Health and Safety Code Sections 1500, et seq., Welfare and Institutions Code Sections 4094, et seq., and implementing State regulations; and

WHEREAS, the CONTRACTOR operates a Community Treatment Facility (hereinafter "CTF") duly licensed by the California Department of Social Services, Community Care Licensing Division and has the capability to provide the required care and protection to a portion of the children and the CONTRACTOR is willing to render the services; and

WHEREAS, the COUNTY finds the CONTRACTOR's program to be economically advantageous to the COUNTY and to provide a safe, secure and nurturing living environment in which the children can develop physically, emotionally, socially, educationally, spiritually and culturally; and

WHEREAS, the parties contemplate the maximum number of placements in CONTRACTOR's facility for COUNTY children, and agree that priority consideration will be given to COUNTY placements; and

WHEREAS, pursuant to the provisions of Section 11460 of the Welfare and Institutions Code, the California Department of Social Services (CDSS) is designated to administer

a state system for establishing rates in the Aid to Dependent Children – Foster Care (AFDC-FC) program; and

WHEREAS, the parties agree that the additional requirements imposed by statutes and regulations upon CTFs, above and beyond what is required for foster care group homes funded at the State "RCL 14" level, necessitate funding in addition to that provided by the State for such group homes; and

WHEREAS, COUNTY is willing, for the duration of this Agreement (unless the State provides funding during the term thereof), to provide additional funding subject to certain restrictions and conditions:

NOW THEREFORE, in consideration of the mutual promises, covenants and conditions set forth herein, the parties hereto and each of them does agree as follows:

# 1.0 APPLICABLE LAWS, REGULATIONS, AND DOCUMENTS

- 1.1 The parties understand and agree that CTFs are duly licensed and regulated by the State of California, and that, by way of emphasis and not limitation, all applicable provisions of law, including any amendments that may be made, must be complied with by CONTRACTOR in the operation of the CTF, including: Health and Safety Code Sections 1500-1557; Welfare and Institutions Code Sections 4094-4096.5; Government Code Sections 7570-7588 (Interagency Responsibilities for Providing Services to Handicapped Children); California Code of Regulations, Title 22, Sections 80000-84188; and California Code of Regulations, Title 9, Sections 1900-1938.
- 1.2 Exhibits A, and C through I are attached to and form a part of this Agreement. Exhibit B CONTRACTOR's CTF Program Statement is not attached hereto, but is on file with DCFS Out-of-Home Care Division and DCFS Contracts Administration. This exhibit is incorporated by reference in full as though fully set forth herein. In addition, CONTRACTOR acknowledges receipt of the COUNTY's Department of Children and Family Services (DCFS) Accounting and Operating Handbook, and understands and agrees that it establishes the minimum requirements for contract accounting, internal control, financial reporting and contract administrative review by the COUNTY.
- 1.3 CONTRACTOR also acknowledges receipt of the following and understands and agrees that they will be utilized by COUNTY in interpreting and evaluating CONTRACTOR's performance under this Agreement:

Reporting of Unusual Occurrence and Special Incidents

SUPPLEMENTAL APPLICATION COMMUNITY TREATMENT FACILITY GENERAL INSTRUCTIONS and DCFS Amendment (including Minority and Women Owned Business Survey)

DCFS 4389 (4/94), Declaration in Support of Access to Juvenile Records (WIC 827) Including Additional Confidentiality Issues

DCFS 709 (1/94), Foster Child's Needs and Case Plan Summary

Probation Case Plan Form, (PROB 1385)

DCFS 2281 (12/97), Sufficient Clothing Supply List

FYI 9409 (2/94), Requirements for Medical/Dental Exams for Placed Children

Administration of Psychotropic Medication to Children Supervised by DCFS and Probation Department

Department of Children and Family Services and Probation Department Investigation Guidelines and Policy for Suspension of Intake and Removal of Children

Community Business Enterprise Program Certification Application

OMB Circular A-122 Cost Principles for Nonprofit Organizations

OMB Circular A-133 Audits of State, Local Governments, and Non-Profit Organizations

POLICY AND GUIDELINES FOR LOS ANGELES COUNTY INTERAGENCY PLACEMENT COMMITTEE

- 1.4 This Agreement, and the Exhibits hereto, constitute the complete and exclusive statement of understanding between the parties which supersedes all previous agreements, written or oral, and all other communications between the parties relating to the subject matter of this Agreement. No addition or alteration of the terms of this Agreement shall be valid unless made in accordance with the provisions set forth in Section 3.0, Change Notices and Amendments, in the body of this Agreement.
- 1.5 In the event of any conflict in the definition or interpretation of any word, responsibility, service, schedule, or provision between the body of this Agreement and the Exhibits, the terms of the Agreement shall govern.

# 2.0 DEFINITIONS

The parties understand and agree that the Definitions of Terms set forth in Exhibit F will apply in interpreting the Agreement.

#### 3.0 CHANGE NOTICES AND AMENDMENTS

COUNTY reserves the right to change any portion of the work required under this Agreement, or make amendment to such other terms and conditions as may become necessary and reasonable. Any significant cost impact associated with such an amendment will be addressed in developing the amendment. A "SIGNIFICANT COST IMPACT" is defined as an incremental cost of \$1200 annually on a cumulative basis. Such revisions will be accomplished in the following manner:

- 3.1 Any and all Exhibits other than CONTRACTOR's Statement of Work, Program Statement, and Proposed Budget (Exhibits A, B, and E, respectively), and any other Document expressly referred to as having been provided to CONTRACTOR by COUNTY, may be unilaterally changed by COUNTY to reflect changes in County, State, or Federal laws, regulations, ordinances, court orders or rulings, or in COUNTY policies or procedures, PROVIDED that such changes reflecting modifications to COUNTY policies or procedures with SIGNIFICANT COST IMPACT on CONTRACTOR must be amended pursuant to Section 3.2 or 3.3. Amendments made pursuant to this Section 3.1 shall be effective upon the effective date of the legislative change or court order, or in the case of other documents upon the delivery of such to CONTRACTOR.
- 3.2 For any change which does not have a significant cost impact, affect the scope of work, period of performance, payments, or which does not materially alter any term or condition included in this Agreement, or for any change in CONTRACTOR's Program Statement, a change notice shall be prepared by COUNTY, and executed by CONTRACTOR and Program Directors or designee. As used herein, the term "MATERIALLY ALTER" is defined as being a change which, in the sole discretion of COUNTY, warrants execution by the Board of Supervisors.
- 3.3 For any change not covered by 3.1 or 3.2, an amendment to this Agreement will be prepared by COUNTY, signed by CONTRACTOR, and thereafter submitted to COUNTY's Board of Supervisors for consideration and, if approved, execution.

# 4.0 CONTRACTOR'S SERVICES

4.1 CONTRACTOR agrees to provide services for the needs of each placed child as outlined in the California Department of Social Services (CDSS)

Manual of Policy and Procedures, Section 11400 et seq., California Code of Regulations, Title 22, and Exhibit A, Statement of Work. Such services shall be provided by CONTRACTOR to each placed child in accordance with the CONTRACTOR's Program Statement, Exhibit B and consistent with the CTF license for which CONTRACTOR is paid.

- The CONTRACTOR's Program Statement will be submitted for approval 4.2 by COUNTY at initiation and renewal of this CTF Agreement. CONTRACTOR shall submit a revised Program Statement to COUNTY at any time during the term of this Agreement that CONTRACTOR makes changes to the program or to the facility including, but not limited to, Program Statement changes that affect the Rate Classification Level (RCL) as defined by WIC 16501.5. The CONTRACTOR's Program Statement will include, but not be limited to, operating capacity, specific statements defining intake policy, treatment services and policies, preplacement and discharge policies, detailed statements of the total services provided by CONTRACTOR, staffing and the Group Home Program Cost Report (SR3) and the Group Home Program Payroll and Fringe Benefit Report (SR4) submitted to the rate setting and licensing agencies. CONTRACTOR's performance under this Agreement will be evaluated in part based on CONTRACTOR's Program Statement. Changes to the Program Statement shall be made in accordance with Section 3.0, Change Notices and Amendments.
- The parties understand and agree that appropriate MENTAL HEALTH SERVICES will be provided to the children placed in the CTF. The parties agree that the terms and conditions for such services will be governed exclusively by the existing separate agreement with COUNTY's Department of Mental Health and Star View Children and Family Services, Inc., Agreement No. DMH-01542, and any Amendments thereto, PROVIDED that any real or perceived conflicts will be resolved to the fullest extent possible to ensure compliance with the State laws and regulations governing CTFs. The parties agree to support the maximization of Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) Medi-Cal funding for these MENTAL HEALTH SERVICES and that no portion of the COUNTY General Funds (CGF) will replace EPSDT funds.
- 4.4 The parties understand and agree that costs associated with educational, medical, and dental services shall be reimbursed in whole or in part through means other than this Agreement.

# 5.0 TERM

The term of this Agreement shall be from July 1, 2004, or upon approval by the Board of Supervisors, whichever is later, through December 31, 2004, unless earlier terminated in accordance with the termination provisions herein.

- 5.1 The term of the Agreement may be continued at the option of the Director of DCFS on a month to month basis up to an additional six months, by providing written notice to CONTRACTOR no later than thirty (30) days prior to the end of the contract term. Notice shall be given as set forth in section 28.0 of this agreement.
- 5.2 During the entire term, including any continuous month-to-month periods, CONTRACTOR shall continue to provide services in the form and at the levels described herein.
- 5.3 County has no obligation to pay for expenditures by Contractor that exceed the Maximum Contract Sum.

# 6.0 PAYMENT

COUNTY has received and approved CONTRACTOR's budget proposal, Exhibit E, in accordance with the statutes and regulations governing CTFs. CONTRACTOR will offer the level of care and services required to receive the highest foster care rate provided for under the current group home rate system.

- 6.1 In addition, COUNTY will pay CONTRACTOR up to two-thousand five-hundred dollars (\$2500) per month per COUNTY-placed child from CGF, prorated, for CTF child care and supervision services not reimbursed from other funding sources. The parties agree that payment of these CGF funds is only for ACTUAL ALLOWABLE COSTS, in accordance with the payment, invoice, and review provisions set forth in this Agreement. CONTRACTOR will work with COUNTY to maximize revenue from non-COUNTY sources.
- 6.2 CONTRACTOR may make reallocations of expenses between major budget categories without COUNTY consent, as long as such 10% in annual aggregate. reallocations do not exceed the CONTRACTOR may, in addition, request reallocations between major budgeted categories in excess of 10% in any category in the annual aggregate, PROVIDED that such requests do not change the Maximum Contract Sum, and are in writing and approved by COUNTY's Program Manager and Finance Officer. COUNTY will accept no more than three such requests each contract period, unless the Program Manager

determines the need for additional budget modifications, in his sole discretion.

6.3 CONTRACTOR shall complete and submit vouchers in arrears, for services rendered in the previous month. All vouchers shall be received within five days of the last day of the previous month. Vouchers shall be sent to:

Revenue Enhancement Vendor Voucher Validation Unit P.O. Box 2969 Covina, CA 91722-8969

- Placements lasting less than a full month shall be prorated. Payment shall commence the day the child is placed with the CONTRACTOR and terminate the day before the child is removed. When the CONTRACTOR holds open a bed at the request of the child's COUNTY Worker in anticipation of the child's return, COUNTY shall pay for that bed for the requested number of days up to seven (7) days for requests from DCFS and three (3) days for requests from the Probation Department.
- 6.5 COUNTY shall make every effort to pay the CONTRACTOR the amount due within 15 calendar days after receipt of the voucher or payment authorization date. Retroactive and supplemental increases in payment to CONTRACTOR shall not be bound by the 15 calendar day payment goal. Questions regarding payment should be directed to the DCFS Foster Care Hotline at (800) 697-4445.
- CONTRACTOR shall notify the COUNTY within 30 days of the receipt of 6.6 any payment that is incorrect. Notification must be made by completing the Payment Resolution Notification form (COV 71) and faxing it to (626) 858-9143. Interest charges may be assessed from the 30th day following identification and written notification of the incorrect payment, at a rate equal to COUNTY's current Pool Rate, as determined by COUNTY's Auditor-Controller, per day on the delinquent amount due. Interest charges shall be paid by CONTRACTOR upon demand. COUNTY will resolve payment discrepancies within 30 days of receipt of the Payment Resolution Notification Form. COUNTY will provide CONTRACTOR with written notice of payment resolutions. CONTRACTOR will be required to repay any excess funds in accordance with Section 7.0 of this Agreement. COUNTY shall make every effort to pay CONTRACTOR any underpayment within 30 days of written notice of payment resolution to CONTRACTOR.
- 6.7 In addition to any other notice requirements, CONTRACTOR shall notify DCFS Foster Care Hotline at (800) 697-4444 for DCFS children, the

Probation Central Placement Unit at (323) 226-8600 for Probation youth, or DMH Countywide Case Management Unit at (213) 738-2906 for DMH children, within 24 hours whenever a child leaves the CONTRACTOR's facility or a child is moved from one RCL level of care to another RCL level of care within CONTRACTOR's program.

- 6.8 Should CONTRACTOR, after having a child admitted into a psychiatric hospital, decide not to take the child back, then all foster payments made to CONTRACTOR to keep space available for that child shall be returned immediately to the COUNTY by CONTRACTOR, unless otherwise agreed to by COUNTY and CONTRACTOR.
- 6.9 The COUNTY may, at its discretion, implement an alternative payment system to replace the current voucher payment system. Any changes to the payment system will be discussed with the CONTRACTOR prior to implementation.
- 6.10 CONTRACTOR will be required to use unrestricted funds to repay any interest charges or liquidated damages assessed by the COUNTY.

### 7.0 PAYMENT ERRORS

7.1 In the event that COUNTY identifies an excess payment made to CONTRACTOR, COUNTY will notify CONTRACTOR of such in writing. Upon receipt of such notice, CONTRACTOR shall within thirty (30) calendar days, return the excess payment to COUNTY, or execute an agreement to pay within another mutually agreed upon time frame, or register a written notice of dispute, with accompanying documentation, to:

Division Chief, Revenue Enhancement Department of Children and Family Services 800 South Barranca Street, 4th Floor Covina, CA 91732

In the event CONTRACTOR does not return payment, enter into an agreement for payment within a mutually agreed upon time frame, or register a written notice of dispute, within thirty (30) days of receipt of such notice, COUNTY may place CONTRACTOR on Do Not Refer Status, pursuant to DCFS Administrative Hold policy.

CONTRACTOR may request that any dispute under this provision be resolved pursuant to Paragraph 46.0.

7.2 Upon final determination of the amount owed, if the CONTRACTOR refuses or is unable to repay the amount owed or no longer receives funds

- from the COUNTY, the COUNTY, at its sole discretion, may collect directly or refer the case to the appropriate COUNTY agency.
- 7.3 The COUNTY may charge interest as described in Section 6.6 if payment errors are not promptly repaid.

# 8.0 USE OF FUNDS

- 8.1 CONTRACTOR shall use all funds paid to CONTRACTOR for the benefit of children placed by COUNTY, and their families, in order to maintain the highest level possible of quality of life consistent with the payments received. CONTRACTOR shall expend funds on reasonable and allowable expenditures in providing the necessary care and services, as specified in this Agreement, for children placed by COUNTY.
- Such expenditures shall be in accordance with the California Department 8.2 of Social Services Manual of Policy and Procedures, 45 Code of Federal Regulations Part 74, the OMB Circular A122, "Cost Principles for Nonprofit Organizations," and OMB Circular A133 "Audits of State, Local Governments, and Non-Profit Organizations." The parties understand and agree that, for cost allocation purposes, costs will be allocated in proportion to COUNTY and non-COUNTY placements, pursuant to the principles of the above-referenced OMB Circulars. In the event of any conflict between State and Federal regulations or between State regulations and COUNTY policies in determining the allowability of costs, such conflict or inconsistency shall be resolved by giving precedence to State regulations. Any funds not expended in accordance with the above regulations will be disallowed on audit, requiring repayment by CONTRACTOR. Reasonable funds may be rolled over between fiscal years as a prudent reserve.

# 9.0 RECORDS AND AUDITS - FINANCIAL

9.1 CONTRACTOR shall maintain accurate and complete financial records of all its activities and operations relating to this Agreement which are in accordance with Generally Accepted Accounting Principles and which meet the requirements for contract accounting, internal control and financial reporting as identified in Exhibit D. Such records shall include, but not be limited to, accounting ledgers, journals, canceled checks, time cards, personnel records, fringe benefit rate notices, receipts and invoices, payroll tax records, subcontracts, space and equipment lease agreements, and other relevant accounting books, records, worksheets and logs, as appropriate for ensuring CONTRACTOR accountability of Agreement expenditures and program performance.

- 9.2 All documents identified in Section 9.1 shall be kept and maintained by CONTRACTOR and shall be made available to COUNTY during the term of this Agreement and for a period of five (5) years thereafter, unless COUNTY's written permission is given to dispose of any such material prior to such time. In the event CONTRACTOR does not make available its records within the territorial limits of County of Los Angeles, or a county contiguous thereto if CONTRACTOR's principal place of business is located in a contiguous county, CONTRACTOR agrees to pay all necessary and reasonable transportation and travel expenses incurred by COUNTY in conducting any review at the location where said records are maintained.
- 9.3 All uses of funds paid to CONTRACTOR by COUNTY for provision of services under this Agreement are subject to review and/or audit by DCFS, COUNTY's Auditor-Controller or its designee, or the State of California. Any audits conducted by COUNTY's Auditor-Controller will be conducted in accordance with protocols established by COUNTY Auditor-Controller, which shall be substantially similar to protocols set forth in Exhibit D. CONTRACTOR shall, during normal business hours, allow appropriate COUNTY, State and Federal agencies, including CDSS, and COUNTY's Auditor-Controller or its designee, to evaluate, audit, review, inspect, and monitor its accounting books and records of program operations, including the interview of CONTRACTOR's staff, insurance agents, bank personnel, board members, vendors, and subcontractors.
- 9.4 Upon request, CONTRACTOR shall provide COUNTY with copies of records and documents, including placed children's records and personnel records. CONTRACTOR shall be responsible for the cost of providing photocopies to COUNTY. COUNTY agrees to limit requests for copies of records to an as-needed basis only.
- 9.5 In the event that a fiscal audit is conducted of CONTRACTOR by COUNTY, COUNTY may send a copy of such audit to CDSS for appropriate action. If, as a result of a fiscal audit or investigation, the Director in his or her sole discretion, determines that a violation of an obligation under this Agreement has occurred or that audit exceptions, determined in accordance with Section 9.2 or Section 10.0 exist, COUNTY shall have all available remedies specified in this Agreement. Such remedies shall include placing CONTRACTOR on DO NOT REFER (Administrative) or DO NOT USE (Administrative) as set forth in Department of Children and Family Services Investigation Guidelines and Policy for Suspension of Intake and Removal of Children.
- 9.6 CONTRACTOR shall be responsible for having timely annual financial audits and/or reviews in accordance with applicable Federal and State laws and regulations.

- 9.7 All audits conducted of CONTRACTOR by a Federal or State auditor or by any independent auditor engaged by CONTRACTOR or otherwise, shall be filed with COUNTY's DCFS' Out-of-Home Care Division and COUNTY's Auditor-Controller's Audit Division within thirty (30) days of CONTRACTOR's receipt of the final audit report, unless otherwise provided by applicable Federal or State law. COUNTY shall maintain the confidentiality of such audit records to the extent they are not subject to disclosure under the Public Records Act. Further, COUNTY may disclose all such audit reports to other governmental agencies.
- 9.8 If the COUNTY conducts a fiscal audit of a CONTRACTOR, COUNTY shall offer CONTRACTOR an opportunity to have an exit conference, as set forth in Exhibit D, prior to issuance of the audit report.
  - In the event CONTRACTOR disputes any or all fiscal audit findings and recommendations, CONTRACTOR may appeal them pursuant to the Dispute Resolution Procedure as set forth in Paragraph 46.0 of this Agreement.
- 9.9 Failure on the part of CONTRACTOR to comply with the provisions of this Section 9.0 shall constitute a material breach of this Agreement upon which COUNTY may terminate this Agreement.

### 9.10 AUDIT SETTLEMENT

If, at any time during the term of this Agreement or within five (5) years after the expiration or termination of this Agreement, authorized representatives of COUNTY conduct an audit of CONTRACTOR regarding the services provided to COUNTY hereunder and if such audit finds that COUNTY's dollar liability for such services is less than payments made by COUNTY to CONTRACTOR, then CONTRACTOR agrees that the difference, at the COUNTY's discretion, shall be either: (1) repaid forthwith by CONTRACTOR to COUNTY by cash payment; or (2) at COUNTY's option, credited against future payments hereunder to CONTRACTOR. If such audit finds that COUNTY's dollar liability for services provided hereunder is more than payments made by COUNTY to CONTRACTOR, then the difference shall be paid to CONTRACTOR by COUNTY.

# 10.0 RECORDS AND AUDITS - OTHER

10.1 CONTRACTOR shall maintain and retain records on each child as required by Community Care Licensing regulations, Exhibit A Statement of Work, and Exhibit B CONTRACTOR's Program Statement. Such records shall include, but not be limited to, placement and termination documents, community service activities, extracurricular school activities, placed children's financial records (clothing, allowances, earnings, medical expenses, etc.), diagnostic evaluations and studies, child interviews, progress notes (treatment, school, medical, etc.), and notes on services provided by the various professional and paraprofessional staff (treatment, recreation, child care, etc.). The records shall be in sufficient detail to permit an evaluation of services provided.

- 10.2 All such material, including, but not limited to, documents identified in Sections 10.1, shall be kept and maintained by CONTRACTOR and shall be made available to COUNTY during the term of this Agreement and for a period of five (5) years thereafter, unless COUNTY's written permission is given to dispose of any such material prior to such time. In the event the CONTRACTOR does not make available its records within the territorial limits of the COUNTY of Los Angeles, or a county contiguous thereto if CONTRACTOR's principal place of business is located in a contiguous county, CONTRACTOR agrees to pay all necessary and reasonable transportation and travel expenses incurred by COUNTY in conducting any review at the location where said records are maintained.
- 10.3 Pursuant to the Terms and Conditions of this Agreement, the COUNTY may inspect and conduct investigations of the CONTRACTOR's program operations, without prior notice to CONTRACTOR, seven days a week, 24 hours a day. COUNTY also retains the right to conduct audits to ensure that children referred to CONTRACTOR are being provided services in accordance with this Agreement. Procedures for such investigations and program audits are set forth in Exhibit D. Such guidelines and procedures may include a scoring continuum which reflects percentage findings of aggregated elements within a review category. While COUNTY and Providers commit to an ongoing collaborative process and a good faith effort to develop group home program review guidelines and procedures which are acceptable to Group Home providers, COUNTY reserves the right to make the final determination of the content of such guidelines and procedures. Once such guidelines and procedures are developed, Exhibit D will be amended accordingly and any further program inspections and investigations will be conducted consistent with such guidelines and procedures. In the event that such guidelines and procedures have not been developed within ninety (90) days following implementation of this Agreement, program audits will be discontinued until the guidelines and procedures are in place.
- 10.4 Upon request, CONTRACTOR shall provide COUNTY with photocopies of records and documents, including children's records and personnel records. CONTRACTOR shall be responsible for the cost of providing photocopies to the COUNTY. The COUNTY agrees to limit requests for copies of records to an as needed basis only.

In the event that an audit is conducted of CONTRACTOR by COUNTY, COUNTY may send a copy of such audit to CDSS for appropriate action. If, as a result of an audit or investigation, the Director in his/her sole discretion determines that a violation of an obligation under this Agreement has occurred or that audit exceptions, determined in accordance with Sections 4.1, 9.2 and this Section 10.0, exist, CONTRACTOR shall pay to COUNTY the full amount of CONTRACTOR's liability for such violations or audit exceptions upon demand by COUNTY and, COUNTY shall have available all remedies specified in this Agreement.

# 11.0 CONTRACT COMPLIANCE AND PROGRAM INVESTIGATIONS

- 11.1 COUNTY may inspect and conduct investigations of CONTRACTOR's program operations and contract compliance without prior notice to CONTRACTOR, seven days a week, 24 hours a day. COUNTY retains the right to do audits to ensure that placed children referred to CONTRACTOR are being provided services in accordance with this Agreement. Program review guidelines and procedures are set forth in COUNTY'S DCFS and Probation Investigation Guidelines, a copy of which CONTRACTOR acknowledges receipt.
- 11.2 Such reviews and/or audits shall encompass all of CONTRACTOR's financial, program, employees, subcontractors and placed children's records related to services provided under this Agreement, and any other financial transactions, as determined necessary to ensure that AFDC-FC and CGF funds have been accounted for and expended in accordance with the regulations set forth in Section 8.2.
- 11.3 CONTRACTOR shall maintain and retain records on each placed child as required by Community Care Licensing regulations, Exhibit A Statement of Work, and Exhibit B CONTRACTOR's Program Statement. Such records shall include, but not be limited to, placement and termination documents, medical and dental records, placed children's financial records (clothing, allowances, earnings, medical expenses, etc.), diagnostic evaluations and studies, placed child interviews, social worker progress notes (including treatment, school, extracurricular activities at school or in the community, etc.), and notes on services provided by the various professional and paraprofessional staff (treatment, recreation, child care, etc.). The records shall be in sufficient detail to permit an evaluation of services provided. All such documents shall be kept and maintained by CONTRACTOR for the period of time services are rendered the placed child and for at least five (5) years following termination of services to the child.

- In the event a Program Director determines in his/her sole discretion that a violation of an obligation under this Agreement, or breach of any provision hereof, as a result of a program audit or investigation conducted pursuant to Section 9.0, has occurred, COUNTY and CONTRACTOR shall have all of the rights and remedies set forth below unless such violation or breach is determined, by a Program Director, in his/her sole discretion, to pose a health or safety risk to any placed child or children in which case COUNTY may enforce remedies in accordance with Department of Children and Family Services Investigation Guidelines, Policy for Suspension of Intake (Do Not Refer), and Removal of Children (Do Not Use), of this Agreement. CONTRACTOR may also request to meet with the Out-of-Home Care Division Chief. For violations that are determined not to pose a health or safety risk, the following remedies will be applied in sequence:
  - 11.4.1 CONTRACTOR will be required to cure the violation or breach within a time period designated by COUNTY and to submit a Corrective Action Plan (CAP) in accordance with Department of Children and Family Services Investigation Guidelines, Policy for Suspension of Intake (Do Not Refer), and Removal of Children (Do Not Use).
  - 11.4.2 If CONTRACTOR fails to submit and/or implement a CAP or otherwise satisfactorily cure the violation or breach, COUNTY may place CONTRACTOR on "Do Not Refer" (Administrative) as provided in Department of Children and Family Services Investigation Guidelines, Policy for Suspension of Intake (Do Not Refer), and Removal of Children (Do Not Use), until such time as the violation or breach has been satisfactorily cured.
  - 11.4.3 If CONTRACTOR fails to submit and/or implement a CAP or otherwise satisfactorily cure the violation within thirty (30) days of the Do Not Refer action, COUNTY may place CONTRACTOR on "Do Not Use" (Administrative) and remove placed children as provided in Department of Children and Family Services Investigation Guidelines, Policy for Suspension of Intake (Do Not Refer), and Removal of Children (Do Not Use), or take any and all such actions, at law or in equity, including, but not limited to, the termination of this Agreement as set forth herein, as deemed appropriate by COUNTY.
  - 11.4.4 The parties acknowledge and agree that, in considering CONTRACTOR's obligations, Federal law regarding special education rights of students, including status quo, "right to stay pending," and "stay put orders" must be complied with.

11.5 In the event that COUNTY believes there is any violation or breach of any Title 22 licensing requirement or Title 9 CTF requirement, COUNTY may refer the violation to the Community Care Licensing Division of the California Department of Social Services, and the State Department of Mental Health for appropriate action, including the imposition of any applicable fines and penalties.

### 12.0 FINANCIAL REPORTING

12.1 CONTRACTOR shall report and reconcile quarterly the actual \$2,500 per child CTF revenues with actual quarterly revenues and expenditures on the Expenditure Report in accordance with CONTRACTOR's approved budget. CONTRACTOR shall submit such Expenditure Reports to:

Department of Children and Family Services Finance Services Division 425 Shatto Place, Room 204 Los Angeles, CA 90020

The Expenditure Report shall be submitted no later than sixty (60) calendar days following the last day of the quarter for which it is due. In the event Expenditure Reports are not received timely by COUNTY, COUNTY may place CONTRACTOR on DO NOT REFER (Administrative), subject to exceptions for good cause as determined by COUNTY, until Expenditure Reports are received.

- 12.2 COUNTY total financial obligation to CONTRACTOR shall not exceed verified expenditures incurred by CONTRACTOR. If actual costs as identified in quarterly expense statements are significantly below (no less than 10%) the CONTRACTOR's RCL rate plus CGF amount, the parties shall meet to review the variance. If actual costs continue significantly below, without satisfactory explanation, COUNTY may modify its total financial obligation.
- 12.3 CONTRACTOR shall reconcile all revenues received as referenced in Section 6.1 to actual allowable costs for services and supervision which are not otherwise reimbursable from other resources in excess of RCL 14. The reconciliation shall be submitted according to the provisions of Section 12.1 within 60 calendar days following the last day of the contract period. Any overpayment due to the COUNTY shall be paid to the COUNTY according to the provisions of Section 13.0.

### 13.0 OVERPAYMENT

13.1 CONTRACTOR agrees that when a sustained overpayment, as described in WIC 11466 et seq. is identified, CONTRACTOR shall repay to the State

- or COUNTY at the end of each quarterly period within 30 calendar days the amount of the overpayment including interest in accordance with WIC 11466 et seq.
- 13.2 Failure by the CONTRACTOR to make payments as required in a repayment agreement between the State and the CONTRACTOR for the payment of sustained overpayments may result in placing CONTRACTOR's agency on "Do Not Refer" status by COUNTY until the overpayment has been repaid.

# 14.0. SUBCONTRACTING

- 14.1 COUNTY and CONTRACTOR acknowledge and agree that CONTRACTOR may subcontract for provision of social work, therapy and other specific services to be provided to placed children hereunder. Such subcontracting shall be close in conformance within the provisions of this Section 14.0.
- 14.2 All of the provisions of this Agreement and any Amendment(s) hereto shall extend to and be binding upon subcontractors, provided that assignment or delegation of rights under a subcontract by subcontractors shall not require COUNTY approval. The CONTRACTOR shall include in all subcontracts the following provision: "This Agreement is a subcontract under the terms of a prime contract with the County of Los Angeles. All representations and warranties contained in this subcontract shall inure to the benefit of the County of Los Angeles."
- 14.3 CONTRACTOR shall indemnify and hold COUNTY harmless from any and all liability arising or resulting from the use of any subcontractor and its employees in the same manner and to the same extent that CONTRACTOR indemnifies COUNTY from any and all liability arising from or resulting from the actions or omissions of its own employees.
- 14.4 CONTRACTOR shall obtain the following from each subcontractor before any subcontractor employee may perform any work under any subcontract to this Agreement. CONTRACTOR shall maintain and make available upon request of Program Manager all the following documents:
  - 14.4.1 An executed Employee Acknowledgment and Confidentiality Agreement (see Exhibit C), executed by each subcontractor and each of subcontractor's employees approved to perform work hereunder.
  - 14.4.2 Certificates of insurance which establish that the subcontractor maintains all the programs of insurance required by Section 32.0 of this Agreement (Insurance), and

- 14.4.3 The Tax Identification Number of the subcontracting agency, to be placed on the signature page of the subcontract. This Tax Identification Number shall not be identical to the CONTRACTOR's Tax Identification Number.
- 14.5 CONTRACTOR shall provide COUNTY's Program Manager with copies of all executed subcontracts.
- 14.6 No subcontract shall alter in any way any legal responsibility of CONTRACTOR to COUNTY. CONTRACTOR shall remain responsible for any and all performance required of it under this Agreement, including, but not limited to, the obligation to properly supervise, coordinate, and perform all work required hereunder.
- 14.7 Notwithstanding any other provision of this Agreement, the parties do not in any way intend that any person or entity shall acquire any rights as a third party beneficiary of this Agreement.
- 14.8 CONTRACTOR shall be solely liable and accountable for any and all payments and other compensation to all subcontractor's engaged hereunder and their officers, employees, and agents. COUNTY shall have no liability or responsibility whatsoever for any payment or other compensation for any subcontractor or their officers, employees, and agents.

# 15.0 ASSIGNMENT AND DELEGATION OF RIGHTS

CONTRACTOR shall not assign its rights or delegate its duties hereunder, 15.1 either in whole or part, without the prior written consent of both Program Directors. Any attempted assignment and/or delegation without said consent shall constitute a default under Section herein and shall be null and void, subject to waiver by COUNTY. If CONTRACTOR is a corporation, partnership, limited liability company or other entity, then an assignment requiring COUNTY's consent hereunder shall also include 1) any sale, exchange, assignment, divestment or change in members, directors or officers giving majority control of CONTRACTOR to any person(s) or legal entity other than the majority in control of CONTRACTOR at the time of execution of this Agreement; 2) any withdrawal or change of shareholders, members, directors or other persons named on CONTRACTOR's Community Care license application; and 3) any change in the licensee under the CONTRACTOR's Community Care license. Any payments by COUNTY to CONTRACTOR or its assignee, or acceptance of any payments by COUNTY from CONTRACTOR or its assignee on any claim under this Agreement shall not waive or constitute such COUNTY consent.

- 15.2 Upon assignment and/or delegation, each and all of the provisions, agreements, terms, covenants and conditions herein contained, to be performed by CONTRACTOR, shall be binding upon CONTRACTOR and upon any assignee/delegatee thereof.
- 15.3 COUNTY's consent may be reasonably withheld if, among other things, the proposed assignee fails to meet the requirements for contracting satisfied by the original CONTRACTOR, and/or the then current COUNTY or State contracting requirements for this or similar agreements. COUNTY may require, as a condition to its consent to assignment, that the assignee enter into an agreement utilizing then current standard COUNTY documentation for this or similar agreements.
- 15.4 Any payments by COUNTY to any delegatee or assignee on any claim under this Agreement shall reduce dollar for dollar any claims which CONTRACTOR may have against COUNTY and shall be subject to set-off, recoupment, or other reduction for any claims which COUNTY may have against CONTRACTOR, whether under this Agreement or otherwise.

# 16.0 STATE LICENSE

During the term of this Agreement, CONTRACTOR shall have, maintain and post a valid license as a CTF issued by the California Department of Social Services, Community Care Licensing Division.

# 17.0 OTHER SOURCES OF INCOME

17.1 CONTRACTOR shall forward any income (e.g., SSI, inheritances, personal injury and victims of crime awards, etc.) received on behalf of a child, other than the child's personal earnings, to the following address:

DCFS Finance Services Division 425 Shatto Place, Rm. #204 Los Angeles, CA 90020

CONTRACTOR shall work with COUNTY to ensure future income payments are paid directly to the COUNTY by the payor.

- 17.2 The provisions of this Section do not in any way require the CONTRACTOR to apply revenue, income, private grants or gifts which are unrestricted, to any cost or expense of CONTRACTOR which is reimbursable by COUNTY hereunder.
- 17.3 The provisions of this Section do not supersede State regulations in the treatment of revenue, income, private grants or gifts in determining the rate of payment.

# 18.0 PUBLICITY

- The CONTRACTOR shall not disclose any details in connection with this Agreement to any party, except as may be otherwise provided herein or required by law. However, in recognizing the CONTRACTOR's need to identify its services and related clients to sustain itself, the COUNTY shall not inhibit the CONTRACTOR from publicizing its role under this Agreement within the following conditions:
  - CONTRACTOR shall develop all publicity material in a professional manner.
  - B. During the course of performance of this Agreement, the CONTRACTOR, its employees, agents, and subcontractors shall not publish or disseminate commercial advertisements, press releases, opinions or feature articles, using the name of the COUNTY without the prior written consent of the COUNTY. Said consent shall not be unreasonably withheld, and approval by the COUNTY may be assumed in the event no adverse comments are received in writing two (2) weeks after submittal.
  - C. CONTRACTOR may, without prior written permission of COUNTY, indicate in its proposals and sales material that it has been awarded an Agreement to provide services, provided, however, that the requirements of this provision shall apply.

# 19.0 COMPLIANCE WITH APPLICABLE LAWS

- 19.1 CONTRACTOR shall conform to and abide by all applicable Municipal, COUNTY, State and Federal laws and regulations, court rules, and ordinances, whether or not referred to in this Agreement, insofar as the same or any of them are applicable. This includes compliance with mandatory standards and policies relating to energy efficiency in the State Energy Conservation Plan (Title 24, California Administrative Code) and compliance with Section 306 of the Clean Air Act (42 USC 1857(h)), Section 508 of the Clean Water Act (33 USC 1368), Executive Order 11738 and Environmental Protection Agency regulations (40 CFR Part 15). Insofar as permits and/or licenses are required for the prescribed services herein, the same must be obtained from the regulatory agency having jurisdiction there over.
- 19.2 Failure by CONTRACTOR to comply with such laws and regulations, shall be a material breach of this Agreement and may result in termination of this Agreement.

- 19.3 CONTRACTOR agrees to indemnify and hold COUNTY harmless from any loss, damage or liability resulting from a violation on the part of the CONTRACTOR, its employees, agents or subcontractors of such laws, regulations, rules, policies, standards or ordinances as described in this Section.
- 19.4 The CONTRACTOR agrees to abide by all applicable Federal, State, and local laws, including the Americans with Disabilities Act (ADA) and its requirements to provide reasonable accommodations and auxiliary aids or services, unless compliance with the ADA would place an undue financial burden on, or would fundamentally alter the nature of, the CONTRACTOR's program.

# 20.0 COMPLIANCE WITH CIVIL RIGHTS LAWS

CONTRACTOR hereby assures that it will comply with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, Title IX of the Education Amendments of 1973, where applicable, and Title 43, Part 17 of the Code of Federal Regulations Subparts A and B, to the end that no persons shall on the grounds of race, creed, color, national origin, political affiliation, marital status, sex, age or handicap be subjected to discrimination under the privileges and use granted by this Agreement or under any project, program or activity supported by this Agreement.

#### 21.0 NONDISCRIMINATION IN EMPLOYMENT

- 21.1 CONTRACTOR certifies and agrees that all persons under its employ, its affiliates, subsidiaries, or holding companies, are and will be treated equally by it without regard to or because of race, religion, color, national origin, political affiliation, marital status, sex, age or handicap, in compliance with all applicable Federal and State nondiscrimination laws and regulations. This includes compliance with Executive Order 11246 entitled "Equal Employment Opportunity", Executive Order 11375 and as supplemented in the Department of Labor regulations (41 CFR Part 60).
- 21.2 CONTRACTOR shall take affirmative action to ensure that qualified applicants are employed and that employees are treated equally during employment without regard to race, religion, color, national origin, political affiliation, marital status, sex, age or handicap. Such action shall include but is not limited to the following: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation and selection for training, including apprenticeship.

- 21.3 CONTRACTOR shall deal with its subcontractors, bidders, or vendors without regard to or because of race, religion, color, national origin, political affiliation, marital status, sex, age or handicap.
- 21.4 CONTRACTOR shall provide access for COUNTY's representatives to inspect CONTRACTOR's employment records during regular business hours in order to verify compliance with the provisions of this Section when so requested by COUNTY.
- 21.5 If COUNTY finds that any of the above provisions have been violated, the same shall constitute a material breach of contract upon which COUNTY may determine to terminate this Agreement. COUNTY reserves the right to determine independently whether the nondiscrimination provisions of this Agreement have been violated. In addition, a determination by the California Fair Employment Practices Commission or the Federal Equal Opportunity Commission that CONTRACTOR has violated State or Federal nondiscrimination laws or regulations shall constitute a finding by COUNTY that CONTRACTOR has violated the nondiscrimination provisions of this Agreement.
- 21.6 The parties agree that in the event CONTRACTOR violates the non-discrimination provisions of this Agreement, COUNTY shall, at its option, be entitled to a sum of Five Hundred Dollars (\$500.00) pursuant to California Civil Code Section 1671 as liquidated damages in lieu of terminating this Agreement.

# 22.0 NONDISCRIMINATION IN SERVICES

In the performance of this Agreement the CONTRACTOR shall not discriminate in the delivery of services as provided in and consistent with the CONTRACTOR's Program Statement, Exhibit B, on the basis of race, religion, color, creed, national origin, sex, sexual orientation, age, condition of physical or mental handicap, marital status or political affiliation. The CONTRACTOR shall comply with the Civil Rights Act of 1964, Government Code Section 11135 and all other applicable laws and regulations, in addition to complying with the CONTRACTOR's CDSS, CCLD license. The CONTRACTOR shall not discriminate based upon race, religion, ancestry, national origin, sex, sexual orientation, age, condition or physical or mental handicap, marital status or political affiliation. COUNTY and CONTRACTOR agree that CONTRACTOR will accept or reject children for placement consistent with CONTRACTOR's Program Statement and in compliance with CONTRACTOR's license. Such determination may not be arbitrary and capricious, unreasonable or discriminatory.

# 23.0 TERMINATION OF AGREEMENT FOR DEFAULT

- 23.1 COUNTY may terminate the whole or any part of this Agreement if COUNTY determines at its sole discretion that any of the following circumstances exist:
  - 23.1.1 CONTRACTOR has made a misrepresentation of any required element in the bid/proposal submitted in response to the Invitation for Bids/Request for Proposals; if any; or
  - 23.1.2 CONTRACTOR fails to perform any material provision of this Agreement.
  - 23.1.3 Determination by the COUNTY, the State Fair Employment Commission, or the Federal Equal Employment Opportunity Commission of discrimination having been practiced by CONTRACTOR in violation of State and/or Federal laws thereon;
  - 23.1.4 Transfer of the controlling interest of CONTRACTOR to any person(s) or entity(ies) other than those in control at the time of the execution of this Agreement or other violation of Section 15.0, Assignment and Delegation of Rights, hereof.
  - 23.1.5 Insolvency of CONTRACTOR as determined by any of the following:
    - CONTRACTOR has ceased to pay its debts in the ordinary course of business or cannot pay its debts as they become due, whether it has filed for bankruptcy or not, and whether insolvent within the meaning of the Federal Bankruptcy Law or not;
    - 2. The filing of a voluntary petition in bankruptcy;
    - 3. The appointment of a Receiver or Trustee for CONTRACTOR; or
    - 4. The execution by CONTRACTOR of an assignment for the benefit of creditors.
  - 23.1.6 Notice that CONTRACTOR's AFDC-FC Rate will be terminated by the State. Actual termination of the Rate is not required for default pursuant to this provision.

- 23.2 Any termination by COUNTY for default will be in accordance with the terms and conditions of this Agreement.
- 23.3 In the event that COUNTY terminates the Agreement in whole or in part as provided in this Section, COUNTY may recover damages to the extent permitted by applicable law.
- 23.4 CONTRACTOR shall not be liable, if its failure to perform this Agreement arises out of causes beyond the control and without the fault or negligence of CONTRACTOR. Such causes may include, but not be limited to: acts of God or of the public enemy, acts of COUNTY in either its sovereign or contractual capacity, acts of Federal or State Governments in their sovereign capacities, fires, floods, epidemics, riots, earthquakes, quarantine restrictions, strikes, freight embargoes and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of CONTRACTOR.
- 23.5 If, after COUNTY has given notice of termination under the provisions of this Section, it is determined by the COUNTY that CONTRACTOR was not in default under the provisions of this Section or that the default was excusable under provisions of this Section, the rights and obligations of the parties shall be the same as if notice of termination had been issued pursuant to Section 24.0, Termination for Convenience.
- 23.6 The remedies reserved the COUNTY herein shall be cumulative and in addition to any other remedies provided in law or equity.

# 24.0 TERMINATION FOR CONVENIENCE

- 24.1 This Agreement may be terminated, when such action is deemed by COUNTY to be in its best interest. Termination of this Agreement shall be effected by delivery to CONTRACTOR or a written notice of termination specifying the extent to which performance of work is terminated and the date upon which such termination becomes effective. The date upon which such termination becomes effective shall be no less than sixty (60) days after the notice is sent unless by mutual consent.
- 24.2 After receipt of a notice of termination, COUNTY shall provide for the removal of placed children in a fashion consistent with the best interest of the children.

# 25.0 TERMINATION FOR IMPROPER CONSIDERATION

25.1 COUNTY may, by written notice to CONTRACTOR, immediately terminate the right of CONTRACTOR to proceed under this Agreement if it is found that consideration, in any form, was offered or given by CONTRACTOR,

either directly or through an intermediary, to any COUNTY officer, employee or agent with the intent of securing the Agreement or securing favorable treatment with respect to the award, amendment or extension of the Agreement or the making of any determinations with respect to the CONTRACTOR's performance pursuant to the Agreement. In the event of such termination, COUNTY shall be entitled to pursue the same remedies against CONTRACTOR as it could pursue in the event of default by the CONTRACTOR.

- 25.2 CONTRACTOR shall immediately report any attempt by a COUNTY officer or employee to solicit such improper consideration. The report shall be made either to the COUNTY Manager charged with the supervision of the employee or to the COUNTY Auditor-Controller's Employee Fraud Hotline at (213) 974-0914 or (800) 544-6861.
- 25.3 Among other items, such improper consideration may take the form of cash, discounts, service, the provision of travel or entertainment, or tangible gifts.

#### 26.0 TERMINATION FOR CONVENIENCE BY CONTRACTOR

The Agreement may be terminated when such action is deemed by CONTRACTOR to be in its best interest. Termination of this Agreement shall be effective by the delivery to COUNTY of such notice of termination specifying the date which such termination becomes effective. The date upon which such termination becomes effective shall be no less than sixty (60) days after the notice is sent. In the event of a breach by COUNTY under this Agreement, CONTRACTOR shall have all remedies available at law.

# 27.0 LIMITATION OF COUNTY'S OBLIGATION DUE TO NONAPPROPRIATION OF FUNDS

- 27.1 COUNTY's obligation is payable only and solely from funds appropriated for the purpose of this Agreement.
- 27.2 All funds for payment are conditioned upon the Board of Supervisors' appropriation of sufficient funds for this purpose. Payments during subsequent fiscal year periods are dependent upon similar Board of Supervisors' action.
- 27.3 In the event the COUNTY Board of Supervisors does not allocate sufficient funds for the next succeeding fiscal year to meet the COUNTY's anticipated obligations to providers under contracts, then services may be: (1) terminated in their entirety; or (2) reduced in accordance with available funding as deemed necessary by the COUNTY. COUNTY shall notify

CONTRACTOR in writing of any such nonallocation of funds at the earliest possible date.

### 28.0 NOTICES

28.1 All notices shall be given in writing by enclosing the same in a sealed envelope addressed to the intended party and by depositing such envelope with postage prepaid in the United States Post Office or any substation or public letterbox. All notices to COUNTY shall be sent in duplicate addressed to the following:

David Sanders, Ph.D. Director
Department of Children and Family Services
425 Shatto Place
Los Angeles, CA 90020
Attention: Walter Chan, Manager
Contracts Administration

28.2 All notices to CONTRACTOR shall be sent to CONTRACTOR

Kent Dunlap, Executive Director Star View Children and Family Services, Inc. 4025 W. 226<sup>th</sup> Street Torrance, CA 90505

or such other place as may hereinafter be designated in writing by the CONTRACTOR.

- 28.3 All notices may also be given upon personal delivery to any person whose actual knowledge would be sufficient notice to CONTRACTOR. Further, it is expressly understood that actual knowledge of an individual CONTRACTOR or of a co-partner, or if the CONTRACTOR is a corporation, of an officer or member of the corporation, or by the managing agent regularly in charge of the work on behalf of CONTRACTOR, shall in any case be sufficient notice.
- 28.4 Contractor shall notify County as provided in Section 28.1 when expenditures under this Agreement total seventy-five percent (75%) of the Maximum Contract Sum. Contractor shall also notify County as provided in Section 28.1 when the Agreement is within six (6) months of expiration.

#### 29.0 CONFLICT OF INTEREST

No COUNTY employee whose position in COUNTY enables such employee to influence the award or administration of this Agreement or any competing

Agreement, and no spouse or economic dependent of such employee, shall be employed in any capacity by CONTRACTOR herein, or have any other direct or indirect financial interest in this Agreement. No officer or employee of COUNTY who may financially benefit from the provision of services hereunder shall in any way participate in COUNTY's approval, or ongoing evaluation of such services, or in any way attempt to unlawfully influence COUNTY's approval or ongoing evaluation of such services.

CONTRACTOR shall comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the term of this Agreement. CONTRACTOR warrants that it is not now aware of any facts which created a conflict of interest. If CONTRACTOR hereafter becomes aware of any facts which might reasonably be expected to create a conflict of interest, it shall immediately make full written disclosure of such facts to COUNTY. Full written disclosure shall include, without limitation, identification of all persons implicated, and complete description of all relevant circumstances.

## 30.0 EMPLOYEE BENEFITS AND TAXES

- 30.1 CONTRACTOR shall be solely responsible for providing to, or on behalf of its employees, all legally required salaries, wages, benefits, or other compensation.
- 30.2 COUNTY shall have no liability or responsibility for any taxes, including, without limitation, sales, income, employee withholding and/or property taxes which may be imposed in connection with or resulting from this Agreement or CONTRACTOR's performance hereunder.

#### 31.0 MUTUAL INDEMNIFICATION

- 31.1 CONTRACTOR agrees to indemnify, defend, and hold harmless COUNTY and its Special Districts, elected and appointed officers, employees, and agents (COUNTY) from and against any and all liability and expense, including defense costs and legal fees, arising from or connected with claims and lawsuits for damages or workers' compensation benefits relating to CONTRACTOR's operations or its services, which result from bodily injury, death, personal injury, or property damage (including damage to CONTRACTOR's property).
- 31.2 COUNTY agrees to indemnify, defend, and hold harmless CONTRACTOR and its elected and appointed officers, employees, and agents (CONTRACTOR) from and against any and all liability and expense, including defense costs and legal fees, arising from or connected with claims and lawsuits for damages or workers' compensation benefits relating to COUNTY's operations or its services, which result from bodily

injury, death, personal injury, or property damage (including damage to COUNTY's property).

# 32.0 GENERAL INSURANCE REQUIREMENTS

Without limiting CONTRACTOR's indemnification of COUNTY and during the term of this Agreement, CONTRACTOR shall provide and maintain, and shall require all of its subcontractors to maintain, the programs of insurance specified in this Agreement in Section 33.0, Insurance Coverage Requirements. Such insurance shall be primary to and not contributing with any other insurance or self-insurance programs maintained by COUNTY, and such coverage shall be provided and maintained at CONTRACTOR's own expense.

32.1 <u>Evidence of Insurance</u>: Prior to commencing services under this Agreement, certificate(s) or other evidence of coverage satisfactory to COUNTY shall be delivered to:

Contracts Administration
Department of Children and Family Services
425 Shatto Place, Room 400
Los Angeles, CA 90020
Attn: Walter Chan, Manager

Such certificates or other evidence shall:

- 32.1.1 Specifically identify this Agreement.
- 32.1.2 Clearly evidence all coverages required in this Agreement.
- 32.1.3 Contain the express condition that COUNTY is to be given written notice by mail at least thirty (30) days in advance of cancellation for all policies evidenced on the certificate of insurance.
- 32.1.4 Include copies of the additional insured endorsement to the commercial general liability policy, adding the County of Los Angeles, its Special Districts, its officials, officers and employees as insureds for all activities arising from this Agreement.
- 32.1.5 Identify any deductibles or self-insured retentions for COUNTY's approval. The COUNTY retains the right to require CONTRACTOR to reduce or eliminate such deductibles or self-insured retentions as they apply to COUNTY, or, require CONTRACTOR to provide a bond guaranteeing payment of all such retained losses and related costs, including, but not limited to, expenses or fees, or both, related to investigations, claims administrations, and legal defense.

Such bond shall be executed by a corporate surety licensed to transact business in the State of California.

- 32.2 Insurer Financial Ratings: Insurance is to be provided by an insurance company acceptable to the COUNTY with an A.M. Best rating of not less than A:VII, unless otherwise approved by COUNTY.
- 32.3 Failure to Maintain Coverage: Failure by CONTRACTOR to maintain the required insurance, or to provide evidence of insurance coverage acceptable to COUNTY, shall constitute a material breach of the Contract upon which COUNTY may immediately terminate or suspend this Agreement. COUNTY, at its sole option, may obtain damages from CONTRACTOR resulting from said breach. Alternatively, COUNTY may purchase such required insurance coverage, and without further notice to CONTRACTOR, COUNTY may deduct from sums due to CONTRACTOR any premium costs advanced by COUNTY for such insurance.
- 32.4 Notification of Incidents, Claims or Suits: CONTRACTOR shall report to COUNTY:
  - 32.4.1 Any accident or incident relating to services performed under this Agreement which involves injury or property damage which may result in the filing of a claim or lawsuit against CONTRACTOR and/or COUNTY. Such report shall be made in writing within 24 hours of occurrence.
  - 32.4.2 Any third party claim or lawsuit filed against CONTRACTOR arising from or related to services performed by CONTRACTOR under this Agreement.
  - 32.4.3 Any injury to a CONTRACTOR employee which occurs on COUNTY property. This report shall be submitted on a COUNTY "Non-employee Injury Report" to the COUNTY contract manager.
  - 32.4.4 Any loss, disappearance, destruction, misuse, or theft of any kind whatsoever of COUNTY property, monies or securities entrusted to CONTRACTOR under the terms of this Agreement.
- 32.5 Compensation for COUNTY Costs: In the event that CONTRACTOR fails to comply with any of the indemnification or insurance requirements of this Agreement, and such failure to comply results in any costs to COUNTY, CONTRACTOR shall pay full compensation for all costs incurred by COUNTY.

- 32.6 Insurance Coverage Requirements for Subcontractors: CONTRACTOR shall ensure any and all subcontractors performing services under this Agreement meet the insurance requirements of this Agreement by either:
  - 32.6.1 CONTRACTOR providing evidence of insurance covering the activities of subcontractors, or
  - 32.6.2 CONTRACTOR providing evidence submitted by subcontractors evidencing that sub-contractors maintain the required insurance coverage. COUNTY retains the right to obtain copies of evidence of subcontractor insurance coverage at any time.

# 33.0 INSURANCE COVERAGE REQUIREMENTS

33.1 <u>General Liability</u> insurance (written on ISO policy form CG 00 01 or its equivalent) with limits of not less than the following:

General Aggregate: \$2 million
Products/Completed operations Aggregate: \$1 million
Personal and Advertising Injury: \$1 million
Each Occurrence: \$1 million

- Automobile Liability insurance (written on ISO policy form CA 00 01 or its equivalent) with a limit of liability of not less than \$1 million for each accident. Such insurance shall include coverage for all "owned," "hired" and "non-owned" vehicles, or coverage for "any auto."
- Workers Compensation and Employers' Liability insurance providing workers compensation benefits, as required by the Labor Code of the State of California or by any other state, and for which CONTRACTOR is responsible. In all cases, the above insurance also shall include Employers' Liability coverage with limits of not less than the following:

Each Accident: \$1 million
Disease – policy limit: \$1 million
Disease – each employee: \$1 million

33.4 <u>Professional Liability</u>: Insurance covering liability arising from any error, omission, negligent or wrongful act of the CONTRACTOR, its officers or employees with limits of not less than \$1 million per occurrence and \$2 million aggregate.

# 34.0 INDEPENDENT CONTRACTOR STATUS

This Agreement is by and between the COUNTY and CONTRACTOR and is not intended, and shall not be construed, to create the relationship of agent, servant,

employee, partnership, joint venture or association, as between COUNTY and CONTRACTOR. CONTRACTOR understands and agrees that all persons furnishing services to COUNTY pursuant to this Agreement are, for purposes of Workers' Compensation liability, employees solely of CONTRACTOR and not of COUNTY. CONTRACTOR shall bear the sole responsibility and liability for furnishing Workers' Compensation benefits to any person for injuries arising from or connected with service to COUNTY provided pursuant to this Agreement.

#### 35.0 CONFIDENTIALITY

CONTRACTOR shall maintain the confidentiality of all records, including but not limited to COUNTY records and client records in accordance with all applicable federal, state and local laws, regulations, ordinances and directives regarding confidentiality. CONTRACTOR shall inform all of its officers, employees and agents providing services hereunder of the confidentiality provisions of this Agreement. All employees of CONTRACTOR who have access to confidential records and data must sign and adhere to the attached "Employee Acknowledgment and Confidentiality Agreement", Exhibit C. CONTRACTOR shall notify COUNTY of any attempt to obtain confidential records through the legal process.

Notifications are to be forwarded to:

DCFS – Office of Risk Management 425 Shatto Place, Room 603 Los Angeles, CA 90020 (213) 351-5704

#### 36.0 COVENANT AGAINST CONTINGENT FEES

CONTRACTOR warrants that no person or selling agency has been employed or retained to solicit or secure this Agreement for either a flat fee, a percentage commission or any other form or remuneration.

For breach or violation of this covenant, COUNTY shall have the right to terminate this Agreement and/or, at its sole discretion, require the CONTRACTOR to repay any funds converted to such use prior to any payment for past work or performance of any future work.

# 37.0 SUSPENSION OF INTAKE (DO NOT REFER)

Notwithstanding any other provision of this Agreement, the COUNTY retains the right to suspend referrals of children to CONTRACTOR at any time at its sole discretion. To the extent possible and reasonable and without interfering with any law enforcement investigation, the COUNTY will discuss the reason(s) for suspension of referral with the CONTRACTOR verbally and in a written letter at

the time of the decision. The CONTRACTOR may discuss the recommendation or action with representatives from the COUNTY.

# 38.0 REMOVAL OF PLACED CHILDREN (DO NOT USE)

Notwithstanding any other provision of this Agreement, the COUNTY retains the right to remove or cause to be removed any or all placed children from the CONTRACTOR's facility, at its sole discretion, at any time that the COUNTY determines such action is in the best interest of the placed children. To the extent possible and reasonable and without interfering with any law enforcement investigation, the COUNTY will discuss the reason(s) for the removal of the placed children with the CONTRACTOR verbally and in a written letter at the time of the decision. The CONTRACTOR may discuss the recommendation or action with the attorney for the child and representatives from the COUNTY.

#### 39.0 AUTHORIZATION WARRANTY

CONTRACTOR represents and warrants that the signatory to this Agreement is fully authorized to obligate CONTRACTOR hereunder and that all corporate acts necessary to the execution of the Agreement have been accomplished.

#### 40.0 EMPLOYMENT ELIGIBILITY VERIFICATION

CONTRACTOR warrants that it fully complies with all Federal statutes and regulations regarding employment of aliens and others, and that all its employees performing services hereunder meet the citizenship or alien status requirements contained in Federal statutes and regulations. CONTRACTOR shall obtain, from all covered employees performing services hereunder, all verification and other documentation of employment eligibility status required by Federal statutes and regulations as they currently exist and as they may be hereafter amended. CONTRACTOR shall retain such documentation of all covered employees for the period prescribed by law. CONTRACTOR shall indemnify, defend, and hold harmless, the COUNTY, its officers and employees from employer sanctions and any other liability which may be assessed against CONTRACTOR or COUNTY in connection with any alleged violation of Federal statutes or regulations pertaining to the eligibility for employment of persons performing services under this Agreement.

#### 41.0 CRIMINAL CLEARANCES

41.1 For the safety and welfare of the children to be served under this Agreement, CONTRACTOR agrees, as permitted by law, to ascertain arrest and conviction records for all current and prospective employees, independent CONTRACTOR, volunteers or subcontractors who come in contact with children in the course of their work, volunteer activity or

- performance of the subcontract and shall maintain such records in the file of each such person.
- 41.2 CONTRACTOR shall immediately notify COUNTY of any arrest and/or subsequent conviction, other than for minor traffic offenses, of any employee, independent CONTRACTOR, volunteer staff or subcontractor who come in contact with children while providing services under this Agreement when such information becomes known to CONTRACTOR.
- 41.3 CONTRACTOR agrees to follow the requirements for criminal clearances found in California Health and Safety Code Section 1522 CONTRACTOR shall also perform a Child Abuse Index check for each of its employees.
- 41.4 CONTRACTOR agrees not to engage or continue to engage the services of any person convicted of any crime involving harm to children, including but not limited to the offenses specified in Health and Safety Code, Section 11590 (person required to register as controlled substance offenders) and those defined in the following Penal Code sections or any future Penal Code sections which address these crimes.
- 41.5 CONTRACTOR shall provide constant on-site supervision to staff working directly with children and families until all criminal clearances have been received, in accordance with this Section. COUNTY will assist CONTRACTOR in working with Community Care Licensing to ensure minimum waiting time for clearance.
- 41.6 CONTRACTOR shall immediately notify COUNTY of any Child Abuse Index check that indicates a name match, any arrest and/or subsequent conviction, other than for minor traffic offenses, of any employee, independent CONTRACTOR, volunteer staff or subcontractor who come in contact with placed children while providing services under this Agreement when such information becomes known to CONTRACTOR.

#### 42.0 COUNTY LOBBYIST

CONTRACTOR and each COUNTY lobbyist or COUNTY lobbying firm as defined in Los Angeles COUNTY Code Section 2.160.010, retained by CONTRACTOR, shall fully comply with Chapter 2.160. Failure on the part of CONTRACTOR or any COUNTY lobbyist or COUNTY lobbying firm retained by CONTRACTOR to fully comply with the COUNTY Lobbyist Ordinance shall constitute a material breach of this Agreement upon which COUNTY may immediately terminate this Agreement.

# 43.0 CONSIDERATION OF HIRING FORMER COUNTY EMPLOYEES TARGETED FOR LAYOFF

- 43.1 Should CONTRACTOR require additional or replacement personnel after the effective date of this Agreement to perform services set forth herein, CONTRACTOR shall give first consideration for such employment openings to qualified permanent COUNTY employees who are targeted for layoff or qualified former COUNTY employees who are on a reemployment list during the term of this Agreement.
- 43.2 CONTRACTOR shall notify COUNTY of any new or vacant position(s) within the CONTRACTOR's personnel who perform services set forth herein, by sending via mail or facsimile, a list denoting any position(s) for which hiring is anticipated to:

Department of Human Resources 500 W. Temple St., Room 588 Los Angeles, CA 90012 FAX (213) 680-2450

43.3 CONTRACTOR is exempt from the provisions of this Section if it is a governmental entity.

# 44.0 CONSIDERATION OF GREATER AVENUES FOR INDEPENDENCE (GAIN) OR GENERAL RELIEF OPPORTUNITIES FOR WORK (GROW) PARTICIPANTS FOR EMPLOYMENT

- 44.1 Should CONTRACTOR require additional or replacement personnel after the effective date of this Contract, CONTRACTOR shall give consideration for any such employment openings to participants in the COUNTY's Department of Public Social Services' Greater Avenues for Independence (GAIN) Program or General Relief Opportunities for Work (GROW) Program who meet CONTRACTOR's minimum qualifications for the open position. COUNTY will refer GAIN/GROW participants, by job category, to CONTRACTOR.
- 44.2 CONTRACTOR shall send notices to the COUNTY Department of Public Social Services offices located nearest to the job location at the following addresses:

Region I – West County 5200 W. Century Blvd. Los Angeles, CA 90045 Region II – West San Fernando Valley 21415 Plummer Street Chatsworth, CA 91311 Region II – West San Fernando Valley

Santa Clarita Sub-Office 27233 Camp Plenty Road Canyon Country, CA 91351 Region II - West San Fernando

Valley

Palmdale Sub-Office

1050 E. Palmdale Blvd. #204

Palmdale, CA 93550

Region III - San Gabriel Valley

3216 Rosemead Blvd. El Monte, CA 91731 Region III - San Gabriel Valley

GAIN Cal-Learn Branch 3220 Rosemead Blvd. El Monte, CA 91731

Region IV – Central and West County

2910 W. Beverly Blvd. Los Angeles, CA 90057 Region IV - Central and West

County

Exposition Park Sub-Office

3965 S. Vermont

Los Angeles, CA 90037

Region V – South County

2959 Victoria Street

Rancho Dominguez, CA 90221

Region VI – Southeast County

5460 Bandini Blvd. City of Bell, CA 90201

Region VI -Southeast County

Belvedere Sub-Office 5445 Whittier Boulevard Los Angeles, CA 90022 Region VII - East San Fernando

County

3307 N. Glenoaks Blvd. Burbank, CA 91504

- 44.3 The notice sent by CONTRACTOR must indicate the position(s)/title(s) for vacant or new employment opportunity, description of same, requirements/qualifications for position(s), anticipated pay rate or salary schedule, the location where applications/request(s) for applications are being received, final date of acceptance for applications and any special circumstances relevant to the hiring procedure for said position(s).
- 44.4 CONTRACTOR is exempt from the provisions of this Section if it is a governmental entity.

#### 45.0 FORMER FOSTER YOUTH CONSIDERATION

45.1 Should CONTRACTOR require additional or replacement personnel after the effective date of this Agreement, CONTRACTOR shall give third consideration (after COUNTY employees, and GAIN participants as described above) for any such position(s) to qualified former foster youth. For this purpose, consideration shall mean that CONTRACTOR will interview qualified candidates. CONTRACTOR shall notify COUNTY of any new or vacant position(s) within CONTRACTOR's firm by sending via

mail or facsimile, a list denoting any position(s) for which hiring is anticipated to:

DCFS
Emancipation Services Division
3530 Wilshire Blvd., Suite 400
Los Angeles, CA 90010
Attn: Dr. Jeff Dorsey

FAX: (213) 637-0035

- The notice sent by CONTRACTOR must indicate the position (s)/title(s) for vacant or new employment opportunity, description of same, requirements/qualifications for position(s), anticipated pay rate or salary schedule, the location where application(s)/requests for application(s) may be sent, final date of acceptance for applications and any special circumstances relevant to the hiring procedure for said position(s).
- 45.3 CONTRACTOR is exempt from the provisions of this Section if it is a governmental entity.

#### 46.0 DISPUTE RESOLUTION

- 46.1 CONTRACTOR and COUNTY agree to act promptly and diligently to mutually resolve any disputes which may arise with respect to this Agreement. All such disputes shall be subject to the provisions of this Section 46.0.
- 46.2 CONTRACTOR and COUNTY agree that, the existence and details of a dispute notwithstanding, both parties shall continue without delay their performance hereunder, except for any performance which COUNTY determines should be delayed as a result of such dispute. COUNTY shall continue to pay sums not in dispute, during any such period of continued performance.
- 46.3 In the event of any dispute between the parties with respect to this Agreement, CONTRACTOR's Administrator or designee and COUNTY's DCFS Quality Assurance Manager or Revenue Enhancement Payment Manager or Probation's Central Placement Consultant shall resolve such dispute within 30 days from the date of submission of dispute. Disputes shall be submitted in writing in accordance with Section 46.6 and delivered to the appropriate address below:
  - 46.3.1 For payment issues, deliver to the Division Chief, Revenue Enhancement at the address listed in Section 7.1.

46.3.2 For all other issues involving DCFS, deliver to DCFS Out-of-Home CareDivision, at the address listed below:

DCFS Out-of-Home Care Division 9320 Telstar Avenue El Monte, CA 91731

46.3.3 For all issues involving the Probation Department, deliver to the Probation Department - Central Placement Office at the address listed below:

Probation Department Central Placement Office 1605 Eastlake Avenue, Room 510 Los Angeles, CA 90033

- 46.4 In the event that the CONTRACTOR Administrator or Designee and COUNTY's Out-of-Home Care Division Chief or Payment Manager or Probation's Central Placement Consultant are unable to resolve the dispute within a reasonable time not to exceed 30 days from the date of submission of the dispute to them, then the matter shall immediately be submitted to CONTRACTOR's Executive Director or designee and COUNTY's Out-of-Home Care Division Chief or Revenue Enhancement Payment Division Chief or Probation's Central Placement Supervisor for further consideration and discussion to attempt to resolve the dispute.
- In the event that CONTRACTOR's Executive Director or designee and COUNTY'sOut-of-Home Care Division Chief or Probation's Central Placement Supervisor are unable to resolve the dispute within a reasonable time not to exceed 30 days from the date of submission of the dispute to them, then the matter shall immediately be submitted to CONTRACTOR's Executive Director, or designee and to the Director of DCFS or Probation's Central Placement Regional Director (for the purposes of this Section 46.5, hereinafter referred to as "County Director") for further consideration and discussion to attempt to resolve the dispute within 15 calendar days from the date of submission of dispute to their level. In the event no agreement is reached, the Director's decision shall stand. CONTRACTOR shall retain all rights to appeal the Director's decision through the filing of a claim pursuant to Los Angeles County Code, Title 4, Chapter 4.04.
- 46.6 All disputes utilizing this dispute resolution procedure shall at each and every level of escalation be documented in writing by each party and shall state the specifics of each alleged dispute and all actions taken. The parties shall act in good faith to resolve all disputes. At all levels described in this Section 46.0, the efforts to resolve a dispute shall be

- undertaken by conference between the parties' respective representatives, either orally (by face-to-face meeting or by telephone), or in writing (by exchanging of correspondence).
- 46.7 Notwithstanding any other provision of this Agreement, COUNTY's right to terminate this Agreement pursuant to Section 23.0, Termination of Agreement for Default, Section 24.0, Termination for Convenience, or any other termination provision hereunder, and COUNTY's right to seek injunctive relief to enforce the provisions Section 35.0, Confidentiality, shall not be subject to this Section 46.0, Dispute Resolution Procedure.

#### 47.0 COUNTY RESPONSIBILITY

Except to the extent that the CONTRACTOR's ability to perform is dependent on the COUNTY's performance, CONTRACTOR's covenants and responsibilities under this Agreement shall not be conditional upon COUNTY's performance of the covenants contained in the Section 47.0.

- 47.1 COUNTY shall provide Community Care Licensing with DCFS CTF Program Statement Guideline Amendment for distribution to CONTRACTOR.
- 47.2 COUNTY shall carefully review for approval and acceptance, the CONTRACTOR's Program Statement and any Program Statement Amendments prior to and during the term of the Agreement. In addition, the COUNTY will monitor/audit the CONTRACTOR for compliance with the rules and regulations related to residential care programs for children including the Los Angeles COUNTY Foster Care Agreement.
- 47.3 CONTRACTOR shall be given reasonable access to appropriate personnel. CONTRACTOR shall be given pertinent documentation and information relevant to providing foster care services in accordance with DCFS Court Policy for confidentiality as currently written and as amended from time to time. CONTRACTOR shall hold all such information in confidence pursuant to the provisions of Section 35.0 in the body of this Agreement.
- The COUNTY shall provide CONTRACTOR with all available information about the child that can be released with DCFS 4389 (4/94), Declaration In Support of Access to Juvenile Records (WIC §827), on file in the case record at the time a referral is being made. The declaration shall indicate that the CONTRACTOR's request for information is for the purpose of assessing the ability of the CONTRACTOR to meet the placement needs of the child on an ongoing basis to meet the treatment needs of the child. This information will include, but not be limited to, medical, mental health, educational and placement history.

- 47.5 COUNTY shall arrange for the child to visit a potential placement prior to placement, when possible. If the CONTRACTOR, the child's COUNTY Worker and the child agree, the child may be admitted at the time of the pre-placement visit.
- 47.6 COUNTY Worker shall acknowledge in writing on appropriate form that orientation discussion with child and COUNTY Worker was completed. The orientation includes, but is not limited to, CONTRACTOR's house rules, grievance procedures, complaint procedures, etc.
- 47.7 COUNTY DCFS Worker shall provide CONTRACTOR with a placement packet including the MediCal card and Medical and Education Passport for the child at the time of placement. COUNTY Probation Worker shall provide CONTRACTOR with the MediCal card as soon as Probation Worker receives the MediCal card from DCFS. Medical Record Folder shall include a signed "routine medical treatment authorization" form.
- 47.8 COUNTY shall be responsible for obtaining clothing available to the child within two days of placement and, when applicable, issuing supplemental funds, in accordance with COUNTY regulations and limitations, to meet the child's needs based on the DCFS 2281 (rev 12/97), Sufficient Clothing Supply List. In addition, all emancipating youth shall be assured of four outfits suitable for school or work if his/her wardrobe at the time of emancipation does not include at least four outfits suitable for school or work.
- 47.9 COUNTY Workers shall work in conjunction with CONTRACTOR to develop the needs and services plan, which shall be consistent with the case plan/case plan update. The case plan/case plan updates shall include, but not be limited to, Transitional Independent Living Plan (TILP), handling of child's earnings; treatment goals and objectives, visitation plan, transportation needs and who is responsible for what. The DCFS Worker shall document the case plan/case plan update information on the DCFS 709, Foster Child's Needs and Case Plan Summary (original to CONTRACTOR) case plan/case plan update and SOC 154. Agency Group Home Agreement (copy to CONTRACTOR).
- 47.10 COUNTY Worker shall document information received in verbal and written report(s) from the CONTRACTOR in the child's DCFS or Probation case record, prepare a case plan update as needed and incorporate the information in the next court report. The documentation of CONTRACTOR's verbal reports in the DCFS/Probation case record shall include, but not be limited to, who called, the date and a summary/highlights of the conversation indicating the type of verbal report received (monthly, special incident or emergent removal report).

- 47.11 COUNTY will follow State Division 31 Regulations on visitation of children in placement.
- 47.12 COUNTY Worker shall obtain parent or Court consent, as needed, for the child's medical care, participating in recreation activities, participation in school activities, etc.

# 48.0 CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM

- 48.1 CONTRACTOR acknowledges that COUNTY has established a goal of ensuring that all individuals who benefit financially from COUNTY through contract are in compliance with their court-ordered child, family and spousal support obligations in order to mitigate the economic burden otherwise imposed upon COUNTY and its taxpayers.
- As required by County's Child Support Compliance Program (County Code Chapter 2.200) and without limiting CONTRACTOR's duty under this Contract to comply with all applicable provisions of law, CONTRACTOR warrants that it is now in compliance and shall during the term of this Contract maintain in compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653a) and California Unemployment Insurance Code Section 1088.5, and shall implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department (CSSD) Notices of Wage and Earnings Assignment for Child, Family, or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

# 49.0 TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM

Failure of CONTRACTOR to maintain compliance with the requirements set forth in Section 48.0, Contractor's Warranty of Adherence to County's Child Support Compliance Program, shall constitute default under this contract. Without limiting the rights and remedies available to COUNTY under any other provision of this contract, failure CONTRACTOR to cure such default within 90 calendar days of written notice shall be grounds upon which COUNTY may terminate this contract pursuant to Section 23.0, Termination of Agreement for Default, and pursue debarment of CONTRACTOR, pursuant to County Code Chapter 2,202.

#### 50.0 NOTICE OF DELAYS

Except as otherwise provided herein, when either party to this Agreement has knowledge that any actual or potential situation is delaying or threatens to delay

the timely performance of this Agreement, that party shall, within three (3) working days, give written notice thereof, including all relevant information with respect thereto, to the other party.

# 51.0 USE OF RECYCLED-CONTENT PAPER

Consistent with the Board of Supervisor's policy to reduce the amount of solid waste deposited at the COUNTY landfills, the CONTRACTOR agrees to use recycled-content paper to the maximum extent possible on the Project.

#### 52.0 FIXED ASSETS

Title to all Fixed Assets purchased with COUNTY funds under this Agreement shall remain with COUNTY. A "Fixed Asset" is defined hereunder as any equipment costing Five Thousand dollars (\$5,000) or more, with a useful life of more than two (2) years. Such assets shall be maintained and repaired by CONTRACTOR during the term of this Agreement. CONTRACTOR shall provide an accounting of such assets at the termination or expiration of this Agreement and shall deliver same to COUNTY upon COUNTY's written request. CONTRACTOR shall have the option upon the expiration or termination of the Agreement to acquire such assets at a price to be mutually agreed upon by COUNTY and CONTRACTOR.

# 53.0 COMMUNITY BUSINESS ENTERPRISES PROGRAM

In accordance with COUNTY policy, CONTRACTOR has submitted a true and correct copy of Certification Application.

#### 54.0 CLIENT GRIEVANCES

CONTRACTOR shall establish a written procedure to resolve client grievances. The grievance procedures shall be outlined in CONTRACTOR's Program Statement.

# 55.0 DETERMINATION OF CONTRACTOR NON-RESPONSIBILITY AND CONTRACTOR DEBARMENT

# 55.1 Contractor Responsibility and Debarment

55.1.1 A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform the contract. It is the COUNTY's policy to conduct business only with responsible Contractors.

- 55.1.2 The CONTRACTOR is hereby notified that, in accordance with Chapter 2.202 of the County Code, if the COUNTY acquires information concerning the performance of the CONTRACTOR on this or other contracts which indicates that the CONTRACTOR is not responsible, the COUNTY may, in addition to other remedies provided in the Contract, debar the CONTRACTOR from bidding on COUNTY contracts for a specified period of time not to exceed three years, and terminate any or all existing contracts the CONTRACTOR may have with the COUNTY.
- 55.1.3 The COUNTY may debar the CONTRACTOR if the Board of Supervisors finds, in its discretion, that the CONTRACTOR has done any of the following: (1) violated any term of a contract with the COUNTY; (2) committed any act or omission which negatively reflects on the CONTRACTOR's quality, fitness or capacity to perform a contract with the COUNTY or any other public entity, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business honesty; or (4) made or submitted a false claim against the COUNTY or any other public entity.
- 55.1.4 If there is evidence that the CONTRACTOR may be subject to debarment, the Department will notify the CONTRACTOR in writing of the evidence which is the basis for the proposed debarment and will advise the CONTRACTOR of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- 55.1.5 The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The CONTRACTOR and/or the CONTRACTOR's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a proposed decision, which shall contain a recommendation regarding whether the CONTRACTOR should be debarred, and, is so, the appropriate length of time of the debarment. If the CONTRACTOR fails to avail itself of the opportunity to submit evidence to the Contractor Hearing Board, the CONTRACTOR may be deemed to have waived all rights of appeal.
- 55.1.6 A record of the hearing, the proposed decision and any other recommendation of the Contractor Hearing Board shall be presented to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny or adopt the proposed decision and recommendation of the Hearing Board.

55.1.7 These terms shall also apply to subcontractors of COUNTY Contractors.

# 56.0 NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME CREDIT

CONTRACTOR shall notify its employees and shall require each subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Internal Revenue Services Notice 1015.

# 57.0 CONTRACT ENFORCEMENT, QUALITY ASSURANCE PLAN, MONITORING, AND REVIEW

- 57.1 The Director shall be responsible for the enforcement of this Agreement on behalf of COUNTY and shall be assisted therein by those officers and employees of COUNTY having duties in connection with the administration thereof. Director hereby reserves the right to assign such personnel as are needed to serve as Program Manager in order to inspect and review CONTRACTOR's performance of and compliance with all contractual services, duties, obligations, responsibilities, administrative procedures and staffing as set forth in this Agreement.
- 57.2 CONTRACTOR hereby agrees to cooperate with the Director, Program Manager, and any duly authorized State or Federal government representative, in the review and monitoring of CONTRACTOR's program, records and procedures at any reasonable time.
- 57.3 The COUNTY or its agent will evaluate CONTRACTOR's performance under this Agreement on not less than an annual basis. Such evaluation will include assessing CONTRACTOR's compliance with all contract terms and performance standards. CONTRACTOR deficiencies which COUNTY determines are severe or continuing and that may place performance of the Agreement in jeopardy if not corrected will be reported to the Board of Supervisors. The report will include improvement/corrective action measures taken by the COUNTY and CONTRACTOR. If improvement does not occur consistent with the corrective action measure, COUNTY may terminate this Agreement or impose other penalties as specified in this Agreement.
- 57.4 At the request of COUNTY, CONTRACTOR, or its appropriate representative, shall attend meetings and/or training sessions, as determined by COUNTY.

- 57.5 CONTRACTOR shall prepare and submit to COUNTY's Program Manager a written semi-annual report describing the services provided throughout each Fiscal Year. The CONTRACTOR's semi-annual report shall include, but not be limited to:
  - 57.5.1 Description of services and/or deliverables rendered during the period; dollar amount of services rendered during the period; dollar balance remaining under the Agreement; and any difficulties encountered that could jeopardize the completion of the project or milestones or deliverables within the schedule.

# 58.0 COMPLIANCE WITH JURY SERVICE PROGRAM

58.1 Jury Service Program.

This Contract is subject to the provisions of the County's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code, a copy of which is attached hereto as Exhibit H and incorporated by reference into and made a part of the Contract.

- 58.2. Written Employee Jury Service Policy.
  - 58.2.1 Unless Contractor has demonstrated to the County's satisfaction either that Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070 of the County Code), Contractor shall have and adhere to a written policy that provides that its Employees shall receive from the Contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that Employees deposit any fees received for such jury service with the Contractor or that the Contractor deduct from the Employee's regular pay the fees received for jury service.
  - 58.2.2 For purposes of this Section, "Contractor" means a person, partnership, corporation or other entity which has a contract with the County or a subcontract with a County contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more County contracts or subcontracts. "Employee" means any California resident who is a full time employee of Contractor. "Full time" means forty (40) hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the COUNTY, or 2) CONTRACTOR has a long-standing practice that defines the lesser number of hours as full-time. Full-time

employees providing short-term, temporary services of ninety (90) days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If Contractor uses any subcontractor to perform services for the County under the Contract, the subcontractor shall also be subject to the provisions of this Section. The provisions of this Section shall be inserted into any such subcontract agreement and a copy of the Jury Service Program shall be attached to the agreement.

- 58.2.3 If CONTRACTOR is not required to comply with the Jury Service Program when the Contract commences, Contractor shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and Contractor shall immediately notify County if Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if Contractor no longer qualifies for an exception to the Program. In either event, Contractor shall immediately implement a written policy consistent with the Jury Service Program. The County may also require, at any time during the Contract and at its sole discretion, that Contractor demonstrate to the County's satisfaction that Contractor either continues to remain outside of the Jury Service Program's definition of "Contractor" and/or that Contractor continues to qualify for an exception to the Program.
- 58.2.4 Contractor's violation of this Section of the contract may constitute a material breach of the Contract. In the event of such material breach, County may, in its sole discretion, terminate the Contract and/or bar Contractor from the award of future County contracts for a period of time consistent with the seriousness of the breach.

#### 59.0 SAFELY SURRENDERED BABY LAW

- 59.1 NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDERED BABY LAW
  - 59.1.1 The CONTRACTOR shall notify and provide to its employees, and shall require each Subcontractor to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The fact sheet is set forth in Exhibit I of this Contract and is also available on the Internet at www.babysafela.org for printing purposes.
- 59.2 CONTRACTOR'S ACKNOWLEGMENT OF COUNTY'S COMMITMENT TO THE SAFELY SURRENDERED BABY LAW

59.2.1 The CONTRACTOR acknowledges that the County places a high priority on the implementation of the Safely Surrendered Baby Law. The CONTRACTOR understands that it is the COUNTY's policy to encourage all COUNTY Contractors to voluntarily post the COUNTY's "Safely Surrendered Baby Law" poster in a prominent position at the CONTRACTOR's place of business. The CONTRACTOR will also encourage its Subcontractors, if any, to post this poster in a prominent position in the Subcontractor's place of business. The COUNTY's Department of Children and Family Services will supply the CONTRACTOR with the poster to be used.

### **60.0 INTERPRETATION OF CONTRACT**

## 60.1 Validity

The invalidity, unenforceability, or illegality of any provision of this Agreement shall not render the other provisions thereof invalid, unenforceable, or illegal.

# 60.2 Governing Laws, Jurisdiction and Venue

This Agreement shall be construed in accordance with and governed by the laws of the State of California. CONTRACTOR agrees and consents to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Agreement and further agrees and consents that venue of any action brought hereunder shall be exclusively in the County of Los Angeles, California.

#### 60.3 Waiver

Any waiver by COUNTY of any breach of any one or more of the covenants, conditions, terms and agreements herein contained shall not be construed to be a waiver of any subsequent or other breach of the same or of any other covenant, condition, term or agreement herein contained, nor shall failure on the part of COUNTY to require exact, full and complete compliance with any of the covenants, conditions, terms or agreements herein contained be construed as in any manner changing the terms of this Agreement or stopping COUNTY from enforcing the full provisions thereof.

Captions and Section headings used in this Agreement are for convenience only and are not a part of this Agreement and shall not be used in construing this Agreement.

# COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES DEPARTMENT OF MENTAL HEALTH, AND PROBATION DEPARTMENT COMMUNITY TREATMENT FACILITY AGREEMENT

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Agreement to be subscribed by its Chairman and the seal of such Board to be hereto affixed and attested by the Executive Office thereof, and CONTRACTOR has caused this Agreement to be subscribed in its behalf by its duly authorized officer on the day, month and year first above written. The persons signing on behalf of the CONTRACTOR warrant under penalty of perjury that they are authorized to bind the CONTRACTOR.

day, month and year first above written.  CONTRACTOR warrant under penalty of perj  CONTRACTOR.	The persons signing on behalf of the
ATTEST:	COUNTY OF LOS ANGELES  By
VIOLET VARONA-LUKENS	chairman, Board of Supervisors
Executive Officer-Clerk of the	
Los Angeles County Board of Supervisors	STAR VIEW CHILDREN AND FAMILY SERVICES, INC.
By Sylvia g. Villealobas DEPUTY	By Klut Alman
	Name <u>Kent Dunlap</u>
ADOPTED BOARD OF SUPERVISORS COUNTY OF LOS ANGELES	Title Executive Director  By
19 * JUN 2 9 2004	Name Peter Zucker, Ph.D.
	Title Secretary
Violet Varona Lukens VIOLET VARONA LUKENS EXECUTIVE OFFICER	94-3238299 Tax Identification Number
APPROVED AS TO FORM:	
BY THE OFFICE OF COUNTY COUNSEL FORTNER, RAYMOND G. County Counsel	
BY ORIGINAL SIGNED	
Richard K. Mason, Principal Deputy County	/ Counsel

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# **EXHIBIT A**

# STATEMENT OF WORK

COMMUNITY TREATMENT FACILITY AGREEMENT

# COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES, DEPARTMENT OF MENTAL HEALTH, AND PROBATION DEPARTMENT COMMUNITY TREATMENT FACILITY AGREEMENT

# STATEMENT OF WORK

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# COUNTY OF LOS ANGELES COUNTY DEPARTMENT OF CHILDREN AND FAMILY SERVICES, DEPARTMENT OF MENTAL HEALTH, AND PROBATION DEPARTMENT COMMUNITY TREATMENT FACILITY AGREEMENT

#### STATEMENT OF WORK

#### A. PREAMBLE

For nearly a decade, the County has collaborated with its community partners to enhance the capacity of the health and human services system to improve the lives of children and families. These efforts require, as a fundamental expectation, that the County's contracting partners share the County and community's commitment to provide health and human services that support achievement of the County's vision, goals, values, and adopted outcomes. Key to these efforts is the integration of service delivery systems and the adoption of the Customer Service and Satisfaction Standards.

The County of Los Angeles' Vision is to improve the quality of life in the County by providing responsive, efficient, and high quality public services that promote the self-sufficiency, well-being and prosperity of individuals, families, business and communities. This philosophy of teamwork and collaboration is anchored in the shared values of:

Responsiveness

Integrity

Professionalism

> Commitment

Accountability

A Can-Do Attitude

Compassion

Respect for Diversity

These shared values are encompassed in the County Strategic Plan's eight goals: 1) Service Excellence; 2) Workforce Excellence; 3) Organizational Effectiveness; 4) Fiscal Responsibility; 5) Children and Families' Well-Being; 6) Community Services; 7) Health and Mental Health; and 8) Public Safety. Improving the well-being of children and families requires coordination, collaboration, and integration of services across functional and jurisdictional boundaries, by and between County departments/agencies, and community and contracting partners.

The basic conditions that represent the well-being we seek for all children and families in Los Angeles County are delineated in the following five outcomes, adopted by the Board of Supervisors in January 1993.

- Good Health;
- Economic Well-Being;
- Safety and Survival:
- Emotional and Social Well-Being; and
- Education and Workforce Readiness.

Recognizing no single strategy - in isolation - can achieve the County's outcomes of well-being for children and families, consensus has emerged among County and community leaders that making substantial improvements in integrating the County's health and human services system is necessary to significantly move toward achieving these outcomes. The County has also established the values and goals for guiding this effort to integrate the health and human services delivery system:

- ✓ Families are treated with respect in every encounter they have with the health, educational, and social services systems.
- ✓ Families can easily access a broad range of services to address their needs, build on their strengths, and achieve their goals.
- ✓ There is no "wrong door": wherever a family enters the system is the right place.
- ✓ Families receive services tailored to their unique situations and needs.
- ✓ Service providers and advocates involve families in the process of determining service plans, and proactively provide families with coordinated and comprehensive information, services, and resources.
- ✓ The County service system is flexible, able to respond to service demands for both the Countywide population and specific population groups.
- ✓ The County service system acts to strengthen communities, recognizing that just as individuals live in families, families live in communities.
- ✓ In supporting families and communities, County agencies work seamlessly with public and private service providers, community-based organizations, and other community partners.
- ✓ County agencies and their partners work together seamlessly to demonstrate substantial progress towards making the system more strength-based, family-focused, culturally-competent, accessible, userfriendly, responsive, cohesive, efficient, professional, and accountable.
- ✓ County agencies and their partners focus on administrative and operational enhancements to optimize the sharing of information, resources, and best practices while also protecting the privacy rights of families.
- ✓ County agencies and their partners pursue multi-disciplinary service delivery, a single service plan, staff development opportunities, infrastructure enhancements, customer service and satisfaction evaluation, and revenue maximization.

- ✓ County agencies and their partner create incentives to reinforce the direction toward service integration and a seamless service delivery system.
- ✓ The County human service system embraces a commitment to the
  disciplined pursuit of results accountability across systems. Specifically,
  any strategy designed to improve the County human services system for
  children and families should ultimately be judged by whether it helps
  achieve the County's five outcomes for children and families: good health,
  safety and survival, economic well being, social and emotional well-being,
  and education and workforce readiness.

The County, its clients, contracting partners, and the community are working together to develop practical ways to make County services more accessible, customer friendly, better integrated, and outcome-focused. Several departments have identified shared themes in their strategic plans for achieving these goals including: making an effort to become more consumer/client-focused; valuing community partnerships and collaborations; emphasizing values and integrity; and using a strengths-based and multi-disciplinary team approach. County departments are also working to provide the Board of Supervisors and the community with a better understanding of how resources are being utilized, how well services are being provided, and what are the results of the services: is anyone better off?

The County of Los Angeles health and human service departments and their partners are working together to achieve the following *Customer Service And Satisfaction Standards* in support of improving outcomes for children and families.

### Personal Service Delivery

The service delivery team – staff and volunteers – will treat customers and each other with courtesy, dignity, and respect.

- Introduce themselves by name
- Listen carefully and patiently to customers
- Be responsive to cultural and linguistic needs
- Explain procedures clearly
- Build on the strengths of families and communities

#### Service Access

Service providers will work proactively to facilitate customer access to services.

- Provide services as promptly as possible
- Provide clear directions and service information
- Outreach to the community and promote available services

- Involve families in service plan development
- Follow-up to ensure appropriate delivery of services

# Service Environment

Service providers will deliver services in a clean, safe, and welcoming environment, which supports the effective delivery of services.

- Ensure a safe environment
- Ensure a professional atmosphere
- Display vision, mission, and values statements
- Provide a clean and comfortable waiting area
- Ensure privacy
- Post complaint and appeals procedures

The basis for all County health and human services contracts is the provision of the highest level of quality services that support improved outcomes for children and families. The County and its contracting partners must work together and share a commitment to achieve a common vision, goals, outcomes, and standards for providing services.

# **B. GENERAL REQUIREMENTS AND DESCRIPTION**

This Section provides the general requirements that the CONTRACTOR shall meet, including specific responsibilities specified herein, for the Community Treatment Facility Agreement (Agreement). Terms used in this Statement of Work shall have the same meaning given in the Agreement.

#### 1.0 INTRODUCTION

The Board of Supervisors through this Agreement gives authorization for the placement of Probation wards, Dependent minors, and Department of Mental Health (DMH) clients. Specific responsibility for the care, custody, control and conduct of each Ward is given to the Probation Department and each Dependent is given to DCFS by the Superior Court.

# 2.0 CONTRACTOR'S MANAGEMENT REQUIREMENTS

- 2.1 CONTRACTOR shall maintain contact with COUNTY as necessary to comply with this Agreement. Such contact shall be the responsibility of CONTRACTOR's Project Manager, or his/her designee.
- 2.2 CONTRACTOR shall provide information to support development and implementation of foster care resources as requested by COUNTY Program Manager.

- 2.3 CONTRACTOR shall notify COUNTY Program Manager in writing of any planned changes or absences that would result in CONTRACTOR or CONTRACTOR's designated representative not being available to COUNTY.
- 2.4 CONTRACTOR is not authorized to conduct negotiations under this Agreement on behalf of COUNTY and/or the Department of Probation and DCFS and DMH.
- 2.5 CONTRACTOR shall conduct business as necessary to accomplish CONTRACTOR's responsibilities pursuant to this Agreement including all exhibits and attachments. CONTRACTOR shall meet all the requirements of California Code of Regulations, Title 22 and Title 9, Chapter 12.
- 2.6 Overall coordination and implementation between CONTRACTOR and COUNTY shall be through the COUNTY Program Managers listed below in Section 3.1.

## 3.0 MANAGEMENT ORGANIZATION

COUNTY has designated Program Managers to administer this Agreement, monitor CONTRACTOR's activities and provide technical assistance to ensure that CONTRACTOR meets or exceeds the Agreement requirements. The COUNTY'S Program Managers oversee the activities of the CONTRACTOR.

# 3.1 COUNTY's Management Organization

For the term of this Agreement the COUNTY'S Program Managers shall be:

Department of Children and Family Services, Division Chief, Out-of-Care Programs Or his/her designated representative

and
Probation Placement Director
Central Placement Unit
Or his/her designated representative

and

Department of Mental Health
District Chief, Countywide Interagency Program
Or his/her designated representative

# 3.2 CONTRACTOR's Management Organization

For the term of this Agreement the CONTRACTOR's Project Manager shall be the CONTRACTOR's foster care program administrator.

#### C. CONTRACTOR'S RESPONSIBILITIES

#### 1.0 PROGRAM STATEMENT

The CONTRACTOR shall adhere to the detailed Program Statement and any amendments thereto, submitted by the CONTRACTOR and approved by COUNTY.

- 1.1 The CONTRACTOR may, during the term of the Agreement, provide to the COUNTY Program Statement Amendment(s) that reflects any changes in the CONTRACTOR's program. Such Amendments shall be submitted to COUNTY Program Manager or designee for approval and, if accepted, shall be incorporated by Change Notice in accordance with Section 3.0 of the Agreement.
  - CONTRACTOR understands that the COUNTY shall possess the CONTRACTOR's current Program Statement as part of this Agreement.
- 1.2 The COUNTY may, during the term of this Agreement, request that CONTRACTOR make revisions to Program Statement by notifying the CONTRACTOR in writing. COUNTY shall review such Program Statement revisions for approval and once accepted by COUNTY, CONTRACTOR's revised Program Statement shall be incorporated by Change Notice in accordance with Section 3.0 of the Agreement.
- 1.3 Community Treatment Facility License(s)
  - 1.3.1 CONTRACTOR shall maintain a California Department of Social Services (CDSS), Community Care Licensing (CCL), Community Treatment Facility (CTF) License(s) throughout the term of this Agreement and a copy of the current license shall be included in the Program Statement.
  - 1.3.2 If planning to expand or reduce the licensed capacity, add additional sites, or change the age range of placed children served during the term of this Agreement, CONTRACTOR shall contact the appropriate COUNTY Program Manager for consultation prior to contacting CDSS-CCL.

1.4 The CONTRACTOR shall maintain a Foster Care Funding and Rates Bureau community treatment facility rate throughout the term of this Agreement, and a copy of the current rate letter shall be included in the Program Statement.

## 2.0 LOCATION OF FACILITY AND PLACED CHILDREN

- 2.1 CONTRACTOR agrees that it shall provide services pursuant to this Agreement only at those sites or homes that are listed in CONTRACTOR's Program Statement (Exhibit B). In the event a child is moved from one site or home to another site or home within CONTRACTOR's program or moved from a non-secure portion of the facility to a secure portion of the facility, CONTRACTOR shall do so only after contacting the COUNTY Worker and receiving prior authorization. CONTRACTOR shall document contact and request written/faxed confirmation from the COUNTY Worker (Sections 84168.4(b)(2) and 84168.4(c)(1) of Title 22). To the extent that prior authorization is not documented by CONTRACTOR, CONTRACTOR is at risk of non-payment of such placement.
- 2.2 In the event of an emergency, CONTRACTOR may move a placed child without prior authorization from the child's COUNTY Worker. An emergency is defined as any situation that threatens the health or safety of the child or others in the home/site. CONTRACTOR shall notify child's COUNTY Worker of the move as soon as possible but no later than 24 hours after such move. CONTRACTOR shall discuss the situation with the placed child's COUNTY Worker. CONTRACTOR shall document the conversation in the child's record and comply with COUNTY Worker's decision regarding child's placement status.
- 2.3 The COUNTY shall not unreasonably withhold or delay authorization for CONTRACTOR to move a child from one site or home to another or from a non-secure portion of the facility to a secure portion of the facility.

#### 3.0 PLANNED ACTIVITIES

CONTRACTOR shall provide age-appropriate planned activities as outlined in Division 6, Chapter 5, Section 84079 of Title 22 and encourage participation of every placed child.

#### 3.1 Planned Activities Schedule

In addition to the requirements of Section B.4.3.2, CONTRACTOR shall develop and post a schedule of specific planned recreational and educational activities for residents. Planned activities shall include indoor and outdoor activities, field trips, and outings. A

planned activities schedule will provide for a balance of activities on weekdays and weekends.

### 3.2 Free Time Activities

CONTRACTOR shall provide equipment and supplies for daily free time activities such as reading material, games, radio, etc., appropriate to the placed child's age and development. CONTRACTOR shall allow placed children to participate in self-chosen activities if they are appropriate.

#### 3.3 Childhood Memories

CONTRACTOR shall encourage and assist each placed child in creating and updating a life book/photo album. The life book/photo album shall consist of, but not be limited to photographs and other items that relate to childhood memories. CONTRACTOR shall encourage and assist each placed child in updating the life book on a quarterly basis.

CONTRACTOR shall ensure that the placed child's life book is passed on to next provider at the same time as the Medical and Educational Passport.

# 4.0 EDUCATION AND EDUCATIONAL PASSPORT

# 4.1 Evaluation of Child's Educational Needs

CONTRACTOR shall communicate with and work with the school/school district to determine and meet the placed child's educational program needs. CONTRACTOR shall work with the school to determine and meet the placed child's educational program needs in accordance with the needs and services plan and court order(s).

# 4.2 Provision of Educational Services

CONTRACTOR shall communicate with and work with the school in meeting the educational needs of the placed child. This includes identification of a specific staff person to represent each placed child at Individual Education Plan meetings, parent-teacher conferences, open houses, or any other pertinent activity in accordance with the needs and services plan. CONTRACTOR shall encourage and assist the placed child to participate in school activities.

CONTRACTOR shall document all the above-mentioned activities in the child's case record.

- 4.3 Daily Homework/Cognitive Developmental Stimulation
  - 4.3.1 CONTRACTOR shall assist the placed child to understand and complete his/her homework.
  - 4.3.2 CONTRACTOR shall also ensure that the placed child engages in other sorts of age-appropriate cognitive developmental intellectual stimulation for an average of two hours per day, on a weekly basis in accordance with the child's needs and services plan. Cognitive developmental intellectual stimulation involves activities that focus on areas of the placed child's assessed educational needs, strengths and areas of interest. This may include a job, computer access time, tutoring, visits to the library or museums, reading, arts, crafts, music, drama, coordination activities, attendance at resident council meetings, and other extra curricular activities.

This requirement may be modified for developmentally disabled or seriously emotionally disturbed placed children according to the needs and services plan approved by the COUNTY Worker.

- 4.3.3 CONTRACTOR shall facilitate tutoring, as necessary, to improve a placed child's basic skills in the areas needed.
- 4.3.4 CONTRACTOR shall have a schedule that indicates time allotted for daily homework cognitive developmental stimulation.

# 4.4 Partnerships with Teachers

CONTRACTOR shall work with placed child's teachers and academic counselor to monitor educational progress, attendance, development, educational level, behavior assessment of strengths and weaknesses, and the overall academic achievement.

CONTRACTOR shall solicit recommendations from the teacher and provide activities that will promote the placed child's progress and intellectual development. CONTRACTOR shall report tutoring needs to the COUNTY Worker.

4.4.1 CONTRACTOR shall make diligent efforts to enroll each placed child in school within three (3) days of placement. Such efforts shall be documented and reported to the COUNTY Worker if the placed child is not enrolled in school after this time.

CONTRACTOR shall report if the placed child's attendance is not regular.

- 4.4.2 CONTRACTOR shall document and report any contacts initiated by school officials to the COUNTY Worker, or to the parent(s) for a resident placed per AB 3632 or Chapter 26.5 of the California Government Code (Chapter 26.5 resident), regarding the following issues:
  - 4.4.2.1 Child's attendance.
  - 4.4.2.2 Scholastic issues affecting the placed child, including the need for special/remedial programs.
  - 4.4.2.3 Child's behavior.
  - 4.4.2.4 Child's health.
  - 4.4.2.5 Suspension or discipline of the placed child.
  - 4.4.2.6 Credits.
  - 4.4.2.7 Strengths of the placed child.

# 4.5 Education Passport

COUNTY Worker will provide CONTRACTOR with the placed child's Medical and Educational Passport, or the equivalent, at the time of placement. CONTRACTOR shall maintain the placed child's Passport, or the equivalent, updating with relevant information regarding school placement, attendance, and performance, academic achievement and, where applicable, IEP and/or special education services provided.

CONTRACTOR will provide the updated Passport, or the equivalent, to the COUNTY Worker at the time the placed child departs from the CONTRACTOR's program or provide Passport, or the equivalent, within 3 days to COUNTY or COUNTY Worker if COUNTY Worker is not present at the time of placed child's removal.

### 4.6 Acceptance of Children Based on Education Setting

CONTRACTOR shall work with the appropriate public school district in order to determine the most appropriate and least restrictive educational setting for each placed child. CONTRACTOR shall not base acceptance of a child for placement solely on his/her qualification for non-public school.

#### 4.7 Education Related Activities

CONTRACTOR shall ensure that each placed child receives school photos and uniforms, when appropriate, and the appropriate clothing and other necessary items to attend his/her prom(s) and graduation(s).

#### 5.0 INDEPENDENT LIVING PROGRAM/EMANCIPATION PLANNING

The requirements for independent living and emancipation planning are outlined in DCFS Policy #OHC 97-05, "Emancipation Planning For Youths in Out-of Home Care." These requirements may be modified for physically and developmentally disabled youths or youths mentally unable to benefit from a Transitional Independent Living Plan in accordance with the needs and services plan approved by COUNTY Worker. These requirements are included here [with additional COUNTY requirements in brackets].

- 5.1 CONTRACTOR shall include a detailed description of the emancipation planning services provided in the CONTACTOR's program statement.
- 5.2 CONTRACTOR SHALL participate as a core team member.
- 5.3 CONTRACTOR shall develop and document an individualized emancipation plan for each youth 14 years or older in conjunction with COUNTY Worker. [CONTRACTOR shall require that youth age 14 and older attend workshops or classes related to emancipation skills including the Early Start to Emancipation Preparation program (ESTEP) for DCFS youths 14-15 years old if that is part of the Transitional Independent Living Plan (TILP).]
- 5.4 CONTRACTOR shall work in conjunction with the COUNTY Worker to implement the individualized emancipation plan (e.g., arrange for specific services, job preparedness, life skills, training classes, etc.) [CONTRACTOR shall identify and assist the youth to become knowledgeable about those resources necessary to meet the youth's emancipation goals such as vocational training programs and other emancipation-related programs.]

- 5.5 CONTRACTOR shall assist youth in the implementation of his/her section of the case plan.
- 5.6 CONTRACTOR shall assist youth with sufficient and appropriate clothing for school, work, etc.; obtain employment; develop money management and savings skills; local housing resources; arrange and coordinate transportation.
- 5.7 CONTRACTOR shall assist youth in the completion of the DCFS 5205B, "Emancipation Preparation Contracts" [quarterly].
- 5.8 CONTRACTOR shall assist COUNTY Worker with information to complete the DCFS assessment guide (DCFS 414).
- 5.9 CONTRACTOR shall follow up on school progress; attend and establish partnerships with teachers. [CONTRACTOR shall assist placed youth in applying to colleges and/or vocational schools and for financial aid to cover educational expenses.]
- 5.10 CONTRACTOR shall develop specific on-site emancipation programs in addition to linkages with other public/private transitional opportunities. [CONTRACTOR shall develop and implement a plan that provides opportunities for all placed youths to learn how to: Plan, shop for and prepare balanced meals; purchase, clean, mend and store appropriate clothing; clean house; use public transportation; apply for and obtain jobs. This plan should also include opportunities to learn basic survival skills and interpersonal and social skills in accordance with the developmental expectations of the placed youth.]
- 5.11 CONTRACTOR shall develop and/or facilitate the provision of ILP-equivalent services for youths unable to participate in mainstream ILP classes. [CONTRACTOR shall refer youth able to participate in the mainstream ILP classes to the DCFS ILP program.]
- 5.12 CONTRACTOR shall coordinate with the COUNTY Worker to provide discharge planning/post-planning living arrangements, when applicable [e.g., assisting youth to establish connections in the communities to which they will be going after placement to meet their counseling, educational, medical, spiritual, and transportation needs.]
- 5.13 CONTRACTOR shall facilitate childcare network/support system (for youths with children) to enable youth to participate in employment or ILP experiences.
- 5.14 CONTRACTOR shall arrange transportation to all emancipation readiness activities, job, and school, when applicable.

- 5.15 CONTRACTOR shall provide emancipation training for the staff that is compatible with COUNTY policy.
- 5.16 [CONTRACTOR shall assist youth in opening emancipation saving accounts in addition to any other savings accounts.]

# 6.0 MEDICAL, DENTAL AND PSYCHIATRIC CARE

CONTRACTOR shall meet the medical needs of the placed child in accordance with the Child Health Disability Prevention Program, Medi-Cal program and the following regulations: Sections 80075, 84075, and 84175.1 of Title 22; Sections 1921(c)-(e), 1927(b)(5), 1927(d)(3), 1927(j)(3) and (5), 1928, 1929(d)(1), 1929(d)(2)(C) and 1929(d)(11) of Title 9; and Sections 5325(f)-(h) and 5325.2 of the Welfare and Institutions Code. CONTRACTOR shall be responsible to facilitate each placed child's receipt of necessary medical, dental and psychiatric care.

COUNTY shall provide CONTRACTOR with a Medi-Cal card for each eligible placed child except for Chapter 26.5 residents who may not be eligible for Medi-Cal.

#### 6.1 Medi-Cal Card

CONTRACTOR shall control the use of the Medi-Cal card. CONTRACTOR shall immediately contact the Foster Care Hotline (1-800-697-4444) and notify COUNTY Worker if a placed child does not have a Medi-Cal card except for Chapter 26.5 residents who may not be eligible for Medi-Cal.

#### 6.2 Reimbursement

6.2.1 CONTRACTOR shall comply with all applicable Medi-Cal regulations and requirements and exercise diligence in obtaining Medi-Cal authorization. CONTRACTOR shall bill the Medi-Cal program for all eligible medical, dental and psychiatric care costs, for children placed by COUNTY under this Agreement.

CONTRACTOR shall bill parent's private medical insurance carrier for a Chapter 26.5 resident who is not eligible for Medi-Cal.

6.2.2 For any services not eligible for Medi-Cal reimbursement, CONTRACTOR shall, to the extent feasible, obtain medical, dental or psychiatric care services for the placed child through a COUNTY or COUNTY contract facility.

6.2.3 For any non-emergency services not eligible for Medi-Cal reimbursement and not obtainable at a COUNTY or COUNTY contract facility, CONTRACTOR must receive preapproval from the COUNTY Worker prior to obtaining such services. If COUNTY Worker is not available, CONTRACTOR may contact COUNTY Worker's supervisor for pre-approval. For Probation, CONTRACTOR may contact the Central Placement supervisor.

CONTRACTOR shall obtain parental consent and insurance carrier authorization for a Chapter 26.5 resident who is not eligible for Medi-Cal.

#### 6.3 Routine Medical Care

6.3.1 CONTRACTOR shall ensure that a Child Health Disability Prevention (CHDP) provider doctor or a doctor who does CHDP equivalent exams do the initial medical assessment, care, and follow through. Children under two years of age are to receive medical exams at one, two or three month intervals based on age per the CHDP Health Assessment Procedures Required for Various Age Groups. Children 2 – 17 years are to receive a medical exam annually within 30 days of the anniversary of placement at the facility.

The parent(s) is responsible for medical costs and for obtaining a pre-admission medical exam for a Chapter 26.5 resident who is not eligible for Medi-Cal.

- 6.3.2 CONTRACTOR shall employ an on-going system that monitors the immunization and routine health care status of all placed children and accurately reflects status in the medical record folder.
- 6.3.3 CONTRACTOR shall establish guidelines for isolating placed children with infectious illnesses within the facility.
- 6.3.4 To the extent reimbursed by Medi-Cal or otherwise reimbursed by COUNTY, CONTRACTOR shall ensure that placed youth receive a routine physical exam, any needed medical care, and information and instructions on any on-going medical treatment or medications needed within the three-month period prior to emancipation.

The parent(s) is responsible for medical costs and for obtaining a pre-discharge medical exam for a Chapter 26.5 resident who is not eligible for Medi-Cal.

# 6.4 Personal Hygiene Education

CONTRACTOR shall provide age-appropriate instructions in proper grooming and personal hygiene including, but not limited to, sex education and family planning.

# 6.5 Emergency Medical Care

CONTRACTOR shall have a plan for the provision of emergency medical treatment of a placed child. If a COUNTY facility or a COUNTY contracted facility is not available during regular business hours, the CONTRACTOR shall telephone the COUNTY Worker. If it is before or after regular business hours, CONTRACTOR shall call the Child Abuse Hotline (1-800-540-4000) for a DCFS placed child or (323) 226-8506 for a Probation placed child. CONTRACTOR shall examine all placed children daily for signs and symptoms of illness and ensure prompt follow-up for suspected health problems.

6.5.1 CONTRACTOR shall ensure that any placed child who appears to have a serious health condition is medically examined.

#### 6.6 Routine Dental Care

CONTRACTOR shall meet the dental needs of the placed child in accordance with the CHDP Program, Medi-Cal program and CCL regulations. CONTRACTOR shall ensure that a CHDP provider/dentist or a dentist who does CHDP equivalent exams provides dental care and follow through. Children 3-17 years of age are to receive a dental exam annually within 30 days of the anniversary of placement at the facility.

The parent(s) is responsible for dental costs and for obtaining a pre-admission dental exam for a Chapter 26.5 resident who is not eligible for Medi-Cal.

To the extent reimbursed by Medi-Cal or otherwise reimbursed by COUNTY, CONTRACTOR shall ensure that placed youth receive a routine dental exam, any needed dental care, and information and instructions on any on-going dental treatment or medications needed within the three-month period prior to emancipation.

The parent(s) is responsible for dental costs and for obtaining a pre-discharge dental exam for a Chapter 26.5 resident who is not eligible for Medi-Cal.

# 6.7 Emergency Dental Care

CONTRACTOR shall have a plan for the provision of emergency dental treatment of a placed child.

# 6.8 Psychiatric Care

CONTRACTOR shall meet the psychiatric needs of the placed child in accordance with the CHDP Program, Medi-Cal program and Title 22, Title 9, and Welfare and Institutions Code regulations. CONTRACTOR shall ensure that psychiatric care is provided by a licensed provider or by a provider who is approved by DMH. Such provider must be eligible for Medi-Cal reimbursement.

- 6.8.1 CONTRACTOR shall ensure that any placed child in its care with a history of psychiatric problems (including hospitalizations) receive a clinical evaluation, provided that such evaluation is authorized by DMH, and submit the written results of such tests to the COUNTY Worker. COUNTY Worker will assist in facilitating a timely authorization from DMH.
- 6.8.2 CONTRACTOR shall be included in all COUNTY staffings regarding placed children in psychiatric hospitals, as required by DCFS Resource Utilization Management Section (RUM) or as required by the Probation Department.

# 6.9 Psychiatric Hospitalization

6.9.1 CONTRACTOR shall have a plan for the provision of emergency psychiatric treatment of a placed child. CONTRACTOR shall always place a child in a COUNTY or Medi-Cal approved facility.

The parent(s) is responsible for the costs of psychiatric hospitalization for a Chapter 26.5 resident who is not eligible for Medi-Cal.

6.9.2 CONTRACTOR shall readmit any child referred by CONTRACTOR to, and admitted by a psychiatric hospital, after the placed child is discharged from the hospital. If CONTRACTOR determines that the child's readmission jeopardizes the health and safety of that child or others in the facility or a mutual treatment decision is reached not to return the child to the facility, CONTRACTOR shall immediately notify the placed child's COUNTY Worker of the refusal to readmit. In addition, upon request of the COUNTY, a detailed, written explanation from CONTRACTOR's Executive Director, of such refusal, shall be provided to COUNTY Program Director within five (5) business days of the refusal.

CONTRACTOR shall not discharge a Chapter 26.5 resident without the agreement of an Individual Education Plan unless the parent(s) otherwise agrees.

- 6.10 Policy For Prescribed Psychotropic Medication
  - 6.10.1 CONTRACTOR shall ensure that the prescribing physician submits a request and obtains court authorization for all placed children prescribed psychotropic medication, and that these orders are renewed every six (6) months in accordance with administration of psychotropic medication to children supervised by DCFS and Probation Department. CONTRACTOR shall maintain copies of court authorizations in placed children's case records.

CONTRACTOR shall obtain parental consent for psychotropic medication for a Chapter 26.5 resident.

- 6.10.2 CONTRACTOR shall ensure that placed children receiving psychotropic medications have such prescriptions incorporated as part of their overall treatment plan.
- 6.10.3 CONTRACTOR shall not solicit/promote the use of psychotropic medications to suppress what is a placed child's normal reactive process to grief, separation and/or anxiety.
- 6.10.4 CONTRACTOR shall not routinely administer over-thecounter (non-prescription) medications that produce sedative effects in an effort to change behavior, promote sleep, or decrease nervous activity in the placed children.

#### 6.11 Medications

- 6.11.1 CONTRACTOR shall record type, date and time of any medication, prescription and non-prescription, administered to the placed children.
- 6.11.2 Placed children on psychotropic medication shall have a psychiatric/psychological assessment that indicates the placed child's diagnosis, need for treatment, possible side effects and prognosis. CONTRACTOR shall provide for the placed child to receive monthly evaluation by the prescribing physician.
- 6.11.3 At the time of replacement CONTRACTOR shall entrust all the child's medications and the Court authorization for the administration of psychotropic drugs, if applicable, to the responsible adult transporting the child who shall deliver them to the new caretaker immediately.

## 6.12 Medical Passport

COUNTY Worker will provide CONTRACTOR with the placed child's Medical and Educational Passport, or the equivalent, at the time of placement. CONTRACTOR shall maintain the placed child's Passport, or the equivalent, updating with relevant information regarding all medical needs identified and services provided, including doctor visits, testing, treatment and immunization. CONTRACTOR will provide the updated Passport, or the equivalent, to the COUNTY Worker at the time the placed child departs from the CONTRACTOR's program or provide Passport, or the equivalent, within three (3) days to COUNTY or COUNTY Worker if COUNTY Worker is not present at time of placed child's departure.

# 6.13 Linkages to Substance Abuse Programs

CONTRACTOR shall develop and/or maintain relationships with community drug rehabilitation programs for purposes of education, prevention and treatment for placed children in their care.

#### 7.0 TRANSPORTATION

7.1 CONTRACTOR and COUNTY Worker shall mutually determine the transportation needs for the placed child to comply with the case plan/case plan update and shall incorporate transportation plans as part of the needs and services plan.

The CONTRACTOR shall provide licensed and insured vehicles in 7.2 good repair for transporting placed children and maintain repair and In addition, it is the maintenance records for such vehicles. CONTRACTOR's responsibility to arrange transportation to activities including, but not limited to, school, Independent Living Program, teen clubs, place of child's employment, adoption-related events, visits with prospective adoptive families, job training, extra-curricular or recreational activities, therapy, medical/dental appointments, religious service of placed child's or family's preference, visits, etc. as agreed to by the CONTRACTOR in the needs and services plan. This can include teaching youth to take public transportation, arranging transportation with other care providers or outreach advisors, ILP coordinators, COUNTY Workers, etc.

# 8.0 INTAKE AND DISCHARGE

#### 8.1 Child's Placement Needs

COUNTY shall review, discuss, and provide all available pertinent information and documentation pertaining to the needs of the placed child and his/her family with the CONTRACTOR. The information necessary to assess the needs of the placed child include, but are not limited to, the items identified in Division 6, Chapter 1, Section 80070(b) and Chapter 5, Sections 84070(b) and 84170(b) of Title 22 and a description of dangerous propensities of the placed child as outlined in Division 31, Section 31-405.1(1), of the California Department of Social Services, Manual of Policies and Procedures. COUNTY shall report to CONTRACTOR, any additional information related to dangerous propensities learned subsequent to placement.

Prior to admission, any child admitted to a CTF shall be certified as seriously emotionally disturbed as defined in Section 5699.2 of the Welfare and Institutions Code by a mental health professional and be determined to need the level of care provided by a CTF, as prescribed by Section 4096 of the Welfare and Institutions Code.

The CONTRACTOR shall complete and submit a DCFS 4389 (4/94), Declaration in Support of Access to Juvenile Records (WIC 827) order for the CSW to release this information in the form of a placement package about a specific placed child. The DPO can provide this information without a Declaration. DMH obtains parental consent to release information to the CONTRACTOR for a Chapter 26.5 resident.

# 8.2 CONTRACTOR's Ability to Meet the Child's Placement Needs.

CONTRACTOR shall accept all children who meet CONTRACTOR's Program Statement criteria. CONTRACTOR shall assess his/her ability to provide the required services, to meet the needs of the placed child and his/her family, based upon the intake information received from the placed child's COUNTY Designee.

Should CONTRACTOR determine that a referred child does not meet License and/or Program Statement criteria, CONTRACTOR shall immediately notify COUNTY Designee. Upon request of the COUNTY, a detailed, written explanation from CONTRACTOR's Executive Director, of such denial, shall be provided to COUNTY Program Director within five (5) business days of the denial.

## 8.3 Pre-placement Visit

COUNTY Worker shall discuss with child and CONTRACTOR the child's placement needs, including the child's educational needs, and how the CONTRACTOR plans to meet these needs. A visit to the CONTRACTOR's facility shall be arranged prior to the child's placement whenever possible. In addition to sharing information about the program and available activities, the CONTRACTOR shall discuss with the child, child's COUNTY Worker, and the parent(s) for a Chapter 26.5 child the demographics of children currently placed with the CONTRACTOR, including children's ages, background, and placing agencies.

#### 8.4 Referral Log

The CONTRACTOR shall maintain a log for five (5) years on all referrals, for which a placement packet is received, including referral date, child's name, placing agency, placing agency case number, as well as, reason referral was denied or date of placement. This is in compliance with Section 22.0, Nondiscrimination in Services, in the body of the Agreement.

#### 8.5 Foster Care Hotline

COUNTY Worker shall provide a placement packet, including a Medi-Cal card for every child who is placed. If child is placed during regular business hours, without such packet, CONTRACTOR shall immediately notify the Foster Care Hotline at (800) 697-4444. If a child is placed after regular business hours,

CONTRACTOR shall call the Foster Care Hotline at (800) 697-4444, the following business day, with the child's name and date of placement, so that a placement package may be obtained. COUNTY cannot pay for the placement until the placement packet is issued.

# 8.6 Case Conference Prior to Discharge

CONTRACTOR shall maintain on-going communication and request a case conference with the COUNTY Worker whenever the child's placement appears to be at risk and/or prior to discharge. Prior to initiating a request for a child's removal from its facility CONTRACTOR shall document contact with the RUM (Resource Utilization Management) Unit (for DCFS children) or COUNTY Worker (for Probation children) to discuss placement needs and alternatives. If CONTRACTOR determines that emergent removal of a child is necessary, based on considerations related to health and safety of the child or others in the facility, CONTRACTOR shall, upon request of the COUNTY, submit a detailed, written explanation from CONTRACTOR'S Executive Director, of such discharge, to COUNTY Program Director within five (5) business days of the rejection.

An Individual Educational Plan meeting with the parent(s), DMH, and the local education agency responsible for the student shall be convened as soon as possible to discuss alternative placement options for a Chapter 26.5 resident.

#### 9.0 CHILDREN'S RECORDS

#### 9.1 Placed Child's Permanent File

In addition to the requirements outlined in Division 6, Chapter 1, Section 80070 and Chapter 5, sections 84070, 84070.1, and 84170 of Title 22 and Sections 1927, 1929(d)(2)(B), 1932(c), 1936, 1937(b), and 1938(b)(1) of Title 9, CONTRACTOR shall maintain a record of telephone contacts and copies of all reports in the placed child's permanent file. Progress notes with sufficient detail so as to permit an evaluation of services and other relevant information which the CONTRACTOR deems fit shall also be included. This information shall be confidential and made available only to selected staff who require it for case planning.

# 9.2 Placed Child's Medical and Educational Passport

CONTRACTOR shall maintain placed child's Medical and Educational Passport, or the equivalent, as described in Sections B.4.5 and B.6.12 of this Statement of Work.

# 10.0 NEEDS AND SERVICES PLAN

10.1 CONTRACTOR shall develop in conjunction with COUNTY Worker, CONTRACTOR's social worker, placed child, parent, and guardian a comprehensive, individualized needs and services plan that meets the overall goal and objective of the case plan, treats the identified needs of the child, and is specific, measurable, attainable, and time-limited. This needs and services plan shall meet the requirements specified in Division 6, Chapter 5, Sections 84070, 84070.1, 84068.2(a), 84068.2(d), 84069.2, 84170, 84168.3, and 84168.4 of Title 22. The DCFS 709 is intended to be used in the development of the needs and services plan but it not intended to be the plan itself.

The needs and services plan outline is derived from the Division 6, Chapter 5, Sections 84068.2(b-c), 84068.3(a), 84168.3(e), and 84168.4(b) of Title 22 and Section 1927(e) of Title 9, and shall include the following [additional COUNTY requirements in brackets]:

- 10.1.1 Reason for placement. [Include description of circumstances that resulted in the child becoming a Ward/Dependent of the court.]
- 10.1.2 Education. If the information specified in Section 84070(b)(4) is not available, the plan shall specify a method for determining such needs. [Include health and education information that includes immunizations, medical problems, medications, academic needs, school records, and type of school.]
- 10.1.3 Training. [Include a description of services that will assist a child 14 years old or older with the transition to independent living.]
- 10.1.4 Personal care and grooming.
- 10.1.5 Ability to manage his/her own money, including the maximum amount of money the child shall be permitted to have in her/her possession at any one time.

- 10.1.6 Visitation, including the frequency of and any other limitation on visits to the family residence and other visits inside and outside the facility.
- 10.1.7 Other specific services, including necessary services to the child's parent(s) or guardian(s).
- 10.1.8 Types of services necessary.
- 10.1.9 The facility's ability to provide the necessary services based upon the following information provided in the plan of operation: (A) The facility's purposes, program methods, and goals. (B) The facility's admission policies and procedures. (C) Services to be provided by the facility in cooperation with community resources.
- 10.1.10 Planned length of placement, including the discharge plan specified in Section 84068.4(b). [Include projected date of completion of case plan objectives and termination of services.]
- 10.1.11 Financial arrangements for provision of services to the child.
- 10.1.12 Each child residing within a CTF shall have an needs and services plan completed by a licensed mental health professional within fifteen (15) calendar days of admission which shall include: (1) Identified specific behavioral goals and specific actions to be undertaken by facility staff to assist the child in accomplishing these goals within a defined period of time through appropriate behavioral interventions and treatment modalities which shall include but not be limited to a determination of expected duration of each use of secure containment. (2) Discharge goals that are general indicators of a child's readiness for transition to alternative treatment settings. (3) Participation of the child, and, when appropriate, parent, conservator or person identified by the court to manage the child's placement in the development or modification of the NSP. (4) A review at least every thirty (30) calendar days. [Include assessment of child's needs, an evaluation of prior treatment services for the child, and specific time-limited treatment goals and services. Specify the responsibility and participation of child, parent, social worker, COUNTY Worker, and guardian to implement the needs and services plan.]

- 10.1.13 The needs and services plan specified in Section 84168.3 shall be updated at least every 30 days to determine the following: (1) The child's need for continuing services. (2) The types and intensity of services provided to the child including the use of secure containment and the impact of these services upon treatment goals, changes in or continuation of treatment plan objectives. (3) The progress of the child toward his or her discharge goals.
- 10.2 COUNTY Worker will provide to CONTRACTOR all information available concerning children in placement and assist CONTRACTOR to obtain all necessary information.
- 10.3 CONTRACTOR, with COUNTY Worker support, shall encourage family involvement in meetings, conferences, parent education, parent therapy, visitation, etc. as agreed upon in the needs and services plan incorporating Court-imposed requirements or limitations.

# 11.0 PSYCHOSOCIAL SUPPORT/PSYCHOLOGICAL CARE

# 11.1 Develop Values

CONTRACTOR shall provide opportunities to teach placed children the difference between right and wrong, self-control, compassion, morals, integrity, patience, respect, responsibility, etc., to develop social consciousness and cultural awareness.

# 11.2 Encourage Positive Peer and Community Interaction

CONTRACTOR shall encourage positive peer interaction activities, as well as, group and individual activities in the community. The CONTRACTOR shall utilize community resources such as parks, libraries, YMCA/YWCA, boys and girls clubs, community recreation centers, churches, etc.

# 11.3 Age-appropriate Therapeutic Approaches

CONTRACTOR shall ensure that age-appropriate therapeutic approaches are used by the staff to enhance the placed child's adaptation to his/her circumstances and promote developmental progress. CONTRACTOR shall work with COUNTY Support Agencies to implement and incorporate recommendations made by psychologist/psychiatrist in the needs and services plan.

#### 12.0 QUALITY OF LIFE

#### 12.1 Self Esteem

As part of the needs and services plan, planned activities schedule, and independent living plan, CONTRACTOR shall provide opportunities to encourage the development of the placed child's self esteem and cultural awareness.

# 12.2 Setting Goals and Objectives

CONTRACTOR agrees to provide opportunities to teach the placed child how to set short-term and long-term goals and objectives appropriate to the developmental level of the child. CONTRACTOR shall discuss possible short-term and long-term goals and objectives with the placed child as relates to his/her needs and services plan, career plans, strengths and interests and educational possibilities to prepare youth for emancipation and adulthood.

#### 13.0 LEGAL PERMANENCY

CONTRACTOR shall facilitate the implementation of any plan determined by the COUNTY for a placed child under CONTRACTOR's care. CONTRACTOR shall facilitate a placed child's visitation with prospective foster or adoptive parents as requested by the COUNTY.

#### 13.1 Reunification

CONTRACTOR shall assist COUNTY in reunification efforts by assessing likelihood of placed child returning home and facilitating visitation with family and other reunification services.

# 13.2 Adoptive Home

If the placed child cannot return home, CONTRACTOR shall facilitate placed child's involvement in adoption-related activities and placed child's visits with prospective adoptive families.

# 13.3 Assessing Strengths and Special Needs

CONTRACTOR shall participate with the COUNTY Worker and/or Adoptions Worker to assess the strengths and special needs of a placed child to assist in locating an appropriate adoptive home.

# 13.4 Counseling and Support

CONTRACTOR shall provide counseling and support for the placed child, as part of the community treatment facility program, in making decisions related to adoption and in making transitions to legally permanent placements or returning home.

# 13.5 Adoption Assistance Program

COUNTY shall provide information and CONTRACTOR shall be fully informed about the Adoption Assistance Program and the differences between legal guardianship, adoption and foster care.

#### 14.0 WRITTEN REPORTS

# 14.1 Written Reports

CONTRACTOR shall prepare and submit to placed child's COUNTY Worker copies of the Admission Assessment, the Needs and Services Plan, the monthly Updates to the Needs and Services Plan, Quarterly Reports, and the Discharge Report in accordance with Sections 1927 and 1938 of Title 9 and the criteria noted below and retain a copy for the Child's Record Folder.

# 14.2 Quarterly Report

CONTRACTOR shall prepare and submit a signed Quarterly Report to each placed child's COUNTY Worker by the 10th business day following the end of each quarter from the date the child was placed. CONTRACTOR may combine the Quarterly Report with an Update of the Needs and Services Plan if the combined report contains all the information required for both reports.

- 14.2.1 The Quarterly Report shall include the following items [additional COUNTY requirements]:
  - of child's physical and 14.2.1.1 Current status psychological health. [Include the date of each diagnosis. medical/dental appointment. follow-up recommended treatment, medication the child received during the quarter. Include health and safety related services provided to the child, specifying the dates of service(s) for each occurrence.]

- 14.2.1.2 Reassessment of child's adjustment to the community treatment facility, program, peers, school, and staff. [Include copy of school report card(s), school attendance, and Individualized Education Plan (IEP) when applicable. Specify the type of school (i.e., public, private, non-public, on-grounds, community-based, etc.) and educational program provided.]
- 14.2.1.3 Progress toward short-term objectives and long-range goals including tasks that have been performed to reach these objectives and goals. [Include status of TILP plan, when applicable, including homemaking skills, status of vocational training and/or job experience, artistic abilities, etc. Include a copy of the updated Emancipation Preparation Contract for each placed youth age 14 years and older.]
- 14.2.1.4 Reassessment of unmet needs and efforts made to meet these needs.
- 14.2.1.5 Modification of treatment plan, tasks to be performed and anticipated length of placement. [Include transition to a lower level of care or transition to other services as an adult.]
- 14.2.1.6 Involvement of child and his parent in treatment program. [Include dates and type of contact with the COUNTY Worker during the quarter including telephone calls.]

#### 14.3 Unusual Occurrences

CONTRACTOR shall provide a copy of the written report of all unusual occurrences or special incidents to the appropriate representative of the agency of primary responsibility (CSW, Probation Officer, DMH Case Manager, or an appropriate agency liaison) within 48 hours of the incident in accordance with the requirements for Reporting of Unusual Occurrences and Special Incidents. In addition to current legislation, unusual occurrences and special incidents shall include, but not be limited to:

- 14.3.1 Any invasive medical procedures other than routine examinations or inoculations.
- 14.3.2 Any injury requiring treatment by a medical practitioner.

- 14.3.3 Any consenting or non-consenting sexual intercourse.
- 14.3.4 Any incident which causes a suspected child abuse report to be made to DCFS.
- 14.3.5 Any contact with law enforcement
- 14.3.6 Any absence from placement or secured setting without permission (AWOL) for over twenty-four hours.

# 14.4 Discharge Report

CONTRACTOR shall prepare and submit a Discharge Report to each child's COUNTY Worker within 14 calendar days from the date the child's placement was terminated.

14.4.1 Discharge Report shall include a closing summary of the CONTRACTOR's records relating to the placed child as required by Section 1927(j) of Title 9.

## 15.0 ORAL REPORTS/TELEPHONE CONTACT

CONTRACTOR shall report to appropriate COUNTY staff immediately or by no later than the next workday in accordance with the criteria in Section B.14.3 above.

#### 16.0 RESIDENT CARE DAYS

#### 16.1 Attendance Record

CONTRACTOR shall maintain attendance data on all placements. Attendance data shall include but not be limited to:

16.1.1 Statistics on the total number of resident care days of service provided for the month shall be available for review. The placed child's arrival date is counted as the first resident care day. The day of the placed child's departure is not counted as a resident care day. If a space is "held open" for a placed child on pass or AWOL at the COUNTY Worker's request in accordance with Section 6.0, Payment, Paragraph 6.5, in the body of the Agreement, this child shall be included in the number of resident care days of service provided.

- 16.1.2 Status of all placements for each day of the month (i.e., present, on pass, AWOL, etc.) shall be available for review. If a space is "held open" for a placed child on pass or AWOL at the COUNTY Worker's request, this child shall be included in the number of resident care days in Subsection B.16.1.1.
- 16.1.3 Placement and termination notices shall be available for review.
- 16.1.4 A master list of all placements including each child's name, Placing Agency, contact person from Placing Agency for the child, schools attended, phone number for contact person, date of placement and date and reason placement was terminated shall be maintained.

#### 17.0 VISITATION PLAN

COUNTY Worker and CONTRACTOR shall develop the visitation plan for the placed child's family and friends, taking into consideration any recommendations from the placed child's attorney and Court Appointed Special Advocate (CASA).

## 18.0 PLACEMENT AND ORIENTATION

#### 18.1 Orientation

CONTRACTOR shall provide each placed child, in an ageappropriate manner, a comprehensive overview of the community treatment facility's program, inform him/her of his/her personal rights per Section 84172 of Title 22, and provide copies of the child's due process rights, the patient's rights handbook, and the CONTRACTOR's policies and procedures regarding physical restraint and seclusion per Sections 1938 of Title 9. Such overview will include, but not be limited to, opportunities for achievement, life-skills training, vocational and job training. educational choices, and religious, spiritual, or ethical development in the faith of the placed child's choice, identification of placed child's staff support person, placed child's clothing and weekly allowance, House Rules including discharge, Discipline Practices, Grievance/Complaint Procedures, school attendance requirements including school dress code, academic expectations, use of level systems, and discharge as described in CONTRACTOR's Program Statement, Exhibit B.

#### 18.2 Orientation Verification

Upon completion of the orientation with the placed child, the CONTRACTOR shall have the placed child acknowledge such orientation in writing.

#### 19.0 ALLOWANCE AND BANK ACCOUNTS

CONTRACTOR shall abide by the requirements outlined in Division 6, Chapter 1, Section 80026 and Chapter 5, Section 84026 of Title 22.

CONTRACTOR shall not require a placed child to use his/her allowance to purchase items that CONTRACTOR is responsible to provide. CONTRACTOR shall not use a placed child's base allowance as a disciplinary measure. CONTRACTOR shall not substitute monetary allowances with non-monetary items, such as, tokens and points or clothing, food and other items that CONTRACTOR is responsible for providing. If a placed child is unable to handle money, CONTRACTOR shall provide the placed child with instruction on how to handle money and place the placed child's money in a savings account until the placed child is able to handle his/her money independently. ILP incentive is considered "income" to the placed child and shall not be withheld from the placed child by CONTRACTOR.

#### 19.1 Amount

The CONTRACTOR shall provide a base allowance appropriate to age and reasonably commensurate with peer group standards and services as prescribed in CONTRACTOR's Program Statement. The base allowance shall not be less than the following amounts: \$3.00 (5-8 years); \$5.00 (9-13 years); \$7.00 (14-17 years); per week, starting with the first full week of placement. Allowances may be increased beyond this base amount according to a point/levels/rewards behavioral control system.

#### 19.2 Savings

The CONTRACTOR may encourage the placed child to save for a particular purchase that is not provided by the CONTRACTOR or to accumulate a savings account. However, beyond supervision of spending for appropriateness for age, safety and health, CONTRACTOR shall permit placed child to spend his/her allowance, as the placed child desires.

## 19.3 Earnings

The placed child's earnings may be applied toward special clothing items, tools and other personal property above the basic services contracted for herein. Court ordered restitution can be withheld from the earnings of a ward of the Juvenile Court only. CONTRACTOR shall encourage placed youth age fourteen (14) and older to save their earnings for emancipation.

The CONTRACTOR shall work with the COUNTY Worker and placed child to mutually agree on the method of securing and use of the placed child's earned income including opening a bank

account if appropriate.

#### CHORES 20.0

#### 20.1 **Routine Chores**

The CONTRACTOR shall indicate in Exhibit B - CONTRACTOR's Program Statement, which chores a placed child will be required to do as part of their regular responsibilities. CONTRACTOR shall appropriately supervise placed children while they are doing chores.

#### 20.2 **Optional Chores**

The CONTRACTOR shall indicate in Exhibit B - CONTRACTOR's Program Statement which chores a placed child may do on a voluntary basis for compensation, usually as part of an CONTRACTOR shall incentive/behavior modification program. appropriately supervise placed children while they are doing chores.

#### 20.3 Optional Chore Log

The CONTRACTOR shall comply with Exhibit B - CONTRACTOR's Program Statement description of routine chores or which chores are optional or for compensation. In addition, the CONTRACTOR shall maintain an optional chore log indicating the placed child, date, chore(s), hours worked and compensation.

#### 21.0 FOOD

CONTRACTOR shall provide meal service, snacks, and a balanced diet as defined in Division 6, Chapter 1, Section 80076 and Chapter 5, Section 84076 of Title 22 regulations.

Placed children shall participate in menu planning. CONTRACTOR shall make additional servings available at meal times. CONTRACTOR shall inform COUNTY Worker when special dietary needs arise due to medical problems/conditions.

#### 22.0 CLOTHING

Clothing shall fit and shall not be too small or more than two sizes larger than actual measurements. The clothing shall be clean, in good repair and appropriate for the intended use and season, including the school dress code. In no event shall CONTRACTOR provide other than new undergarments or shoes for each placed child. The CONTRACTOR shall include in the program statement a plan acceptable to the COUNTY that regularly involves the placed child in the selection and purchase of his/her own clothing and meets the minimum monthly clothing allowance and the on-hand clothing amount as specified in DCFS 2281.

The clothing is the property of the placed child and shall be retained by the placed child or his/her representative upon termination of placement.

CONTRACTOR shall provide for laundry, dry cleaning and mending of clothing in accordance with CONTRACTOR's Program Statement.

The parent(s) is responsible for the clothing supply and clothing maintenance of a Chapter 26.5 resident.

#### 22.1 Standard for Clothing

The standards for clothing for placed children are indicated in DCFS form number 2281.

## 22.2 Clothing at Placement

When a child is placed in CONTRACTOR's facility, COUNTY will ensure that the child has at least 4 outfits as defined in DCFS 2281. COUNTY will provide to CONTRACTOR up to the maximum clothing allowance for each placed child who has less than 4 outfits at the time of placement.

# 22.3 Meeting Full Clothing Standard

The CONTRACTOR shall ensure that each placed child has 7 outfits within 30 days of initial placement, 10 outfits within 60 days of initial placement, and 12 outfits within 120 days of initial placement as defined in the DCFS 2281 Clothing Standard.

# 22.4 Children's Funds for Clothing

The CONTRACTOR shall provide each placed child with clothing without requiring the placed child to purchase clothing with his/her own funds. Notwithstanding limitations of Sections B.19.0, Allowance and Bank Accounts, B.22.0, Clothing, and B.23.0, Personal Needs, of this Statement of Work, when an expensive item(s) is desired that is not within the CONTRACTOR's budget allocation for the provision of sufficient clothing, the placed child may volunteer to supplement the budget to purchase the desired item(s).

# 22.5 CONTRACTOR's Ongoing Clothing Allocation

The CONTRACTOR shall include in their program statement a plan acceptable to the COUNTY to provide a regular monthly clothing allocation, in the amount of at least \$50, from the AFDC-FC payment to be spent on clothing.

After reaching the Clothing Standard, the \$50 can be spent on clothing and/or accessories.

After reaching the Clothing Standard, the placed child may decide to carry over one month's clothing allowance for use in the following month, which provides a banked maximum of \$100.00 for additional clothing of the child's choice.

# 22.6 CONTRACTOR's Ongoing Clothing Inventory

CONTRACTOR shall maintain both a written inventory of each placed child's clothing and clothing receipts with description of item(s) purchased for each placed child written on each receipt. CONTRACTOR shall update clothing inventories whenever clothing items are added from any source or removed for any reason from the placed child's clothing supply.

# 22.7 Storage/Security of Clothing During Placement

The CONTRACTOR shall provide for the storage and security of each placed child's clothing during the entire term of placement. CONTRACTOR may label placed child's clothing for identification purposes.

CONTRACTOR shall provide a lock or other secure means to protect the placed child's clothing and other personal property.

CONTRACTOR shall retain a duplicate key to access the storage area as needed.

Notwithstanding the provisions of this Section, it is understood that clothing often disappears, particularly during home visits, and that clothing security is not entirely within CONTRACTOR's control. All losses will be documented as part of the clothing inventory, including a brief description of the circumstances involved and action taken by the CONTRACTOR, which will be taken into consideration during audits. Repeated instances of clothing loss should be reported to the COUNTY Worker.

# 22.8 Storage/Security of Clothing/Personal Belongings Upon Termination of Placement

Within one (1) day of the placed child's departure, the CONTRACTOR shall collect, inventory, secure and store for up to 21 calendar days the clothing of a child who, for any reason, has left the CONTRACTOR's program.

CONTRACTOR agrees to maintain adequate procedures to prevent loss, theft, and/or unauthorized removal of a placed child's clothing. CONTRACTOR shall be responsible for replacing any preventable losses.

After 21 days, CONTRACTOR shall contact COUNTY Worker to determine if clothing is to be mailed to the COUNTY at COUNTY's expense (or to the parent(s) at the parent's expense of a Chapter 26.5 child).

## 22.9 Special Clothing Needs

CONTRACTOR shall plan with the placed child and arrange for the purchase of school uniforms, when appropriate, sports clothing, sports equipment, special occasion clothing, and other necessary items for dances, proms, and graduation.

#### 23.0 PERSONAL NEEDS

Personal care/hygiene items shall be provided with consideration given to specific cultural and ethnic needs.

# 23.1 Personal Care Items

The CONTRACTOR shall provide each child with his/her own new toothbrush, comb, deodorant and other personal hygiene items,

and cover the cost of purchasing specific brands for health reasons as deemed necessary. The CONTRACTOR shall also provide toothpaste, soap, shampoo, hair care items, etc. for health, grooming and personal hygiene and replacement of combs, toothbrushes (as recommended by dentist), deodorant, etc., as needed.

CONTRACTOR shall offer placed children full choice among brands, as long as cost is reasonable.

CONTRACTOR shall not purchase or allow products in aerosol or glass containers.

#### 23.2 Linens

The CONTRACTOR shall provide sufficient clean towels, face cloths, and sheets on at least a weekly basis. CONTRACTOR shall provide clean and serviceable blankets, bedspreads and window treatment(s) on at least a quarterly basis.

CONTRACTOR shall immediately replace worn, torn or frayed towels, sheets, blankets, bedspreads, and window treatment(s).

#### 24.0 SUPERVISION

24.1 CONTRACTOR shall comply with staff-to-child ratios as defined in Division 6, Chapter 5, Sections 84165.5-84165.6 of Title 22 and CONTRACTOR's program statement to provide the staff necessary to meet each placed child's needs and to provide supervision. As stated in Section 84065.5(c), "If the children require special care and supervision because of age, problem behavior or other factors, the number of on-duty child care staff shall be increased to meet the needs of the children in accordance with Section 80065(a)."

# 24.2 Know Child's Whereabouts and Responsible Staff

CONTRACTOR and CONTRACTOR's staff shall know the whereabouts of placed children according to resident log and be able to identify who is responsible for supervision. Placed children may leave the facility, unaccompanied for specific purposes, in accordance with case plan which has been pre-approved by COUNTY and as long as approved by CONTRACTOR or designee and documented in the log.

## 24.3 Resident Sign-in/Sign-out Log

CONTRACTOR shall maintain a sign-in/sign-out log for placed children who leave the facility for any reason other than regularly scheduled work, school, or group activities of the CONTRACTOR. This log shall include the name of the child, his/her destination, the time he/she left the facility, the anticipated time of return, and the name and telephone number of the person who is responsible to supervise the resident while he/she is away from the facility (unless the COUNTY Worker has authorized unsupervised passes).

#### 25.0 STAFFING

CONTRACTOR agrees to provide appropriate staffing for program level in compliance with CDSS Rate Classification Level (RCL), CCL regulations, and the CONTRACTOR's program statement. CONTRACTOR agrees to provide COUNTY access to all related records available to CCL.

#### 26.0 HOUSING AND LIVING ENVIRONMENT

- 26.1 In addition to the requirements of Division 6, Chapter 1, Sections 80087-80088 and Chapter 5, Sections 84087-84088 and 84187-84188 of Title 22, CONTRACTOR shall provide all placed children with a safe, well-maintained, appropriately furnished and decorated, home-like environment. All furniture and appliances shall be well maintained and in good working condition.
- 26.2 CONTRACTOR shall allow each placed child to personalize his/her bedroom.

#### 27.0 HEALTH AND SAFETY

CONTRACTOR shall comply with Division 6, Chapter 1, Articles 7-8 and Chapter 5, Article 7 of Title 22 regarding physical environment and health related services.

CONTRACTOR shall uphold a "No Smoking" policy within the facility. Under no circumstances shall placed children under 18 years of age be permitted to smoke. Visitors and staff shall not smoke inside of CONTRACTOR's facility(ies).

# **CONTRACTOR'S CTF PROGRAM STATEMENT**

Exhibit B, Contractor's CTF Program Statement is not attached hereto, but is on file with DCFS Group Home Resource Development and Support and DCFS Contract Management Services.

This exhibit is incorporated by reference in full as though fully set forth herein.

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# CONTRACTOR'S EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

# CONTRACTOR EMPLOYEE ACKNOWLEDGMENT AND CONFIDENTIALITY AGREEMENT

GENERAL INFORMATION	
Your employer,, has entered into a contract with the County Los Angeles to provide various services to the County. Therefore, your signature is required on the employee acknowledgment and confidentiality agreement.	of nis
EMPLOYEE ACKNOWLEDGMENT	
I understand that, is my sole employer for purposes of the employment.	nis
I rely exclusively upon, for payment of salary and any and other benefits payable to me or on my behalf during the period of this employment.	ali
I understand and agree that I am not an employee of Los Angeles County for any purposes and th I do not have and will not acquire any rights or benefits of any kind from the County of Los Angele during the period of this employment.	
I understand and agree that I do not have and will not acquire any rights or benefits pursuant to ar agreement between my employer, and the County of Lo Angeles.	
CONFIDENTIALITY AGREEMENT	
As an employee of, you may be involved with wo pertaining to County services and if so, you may have access to confidential data pertaining persons and/or other entities who receive services from the County of Los Angeles. The County Los Angeles has a legal obligation to protect all confidential data, especially data concerning welfarecipient records. If you are to be involved in County work, the County must ensure that you, to will protect the confidentiality of all data. Consequently, you must sign this confidentiality agreeme as a condition of your work to be provided to the County. Please read the agreement and take dutime to consider it prior to signing.	of re oo, ent
I hereby agree that I will not divulge to any unauthorized person data obtained while performing wo pursuant to the contract between and the County of Lo Angeles.	
I agree to forward all requests for the release of information received by me to my immedia supervisor.	ıte
I agree to report any and all violations of the above by any other person and/or by myself to nimmediate supervisor and I agree to ensure that said supervisor reports such violation to the Country of Los Angeles Department of Children and Family Services.	ny ity
I acknowledge that violation of this agreement and acknowledgment may subject me to civil and/criminal action and that the County of Los Angeles will seek all possible legal redress.	'or
Employee's Signature: Date:	
Employee'sPrintedPosition/Title:	

# AUDITOR-CONTROLLER AUDIT PHASES AUDITS OF GROUP HOMES AND AUDITOR-CONTROLLER CONTRACT ACCOUNTING AND ADMINISTRATION HANDBOOK

# AUDITOR-CONTROLLER AUDIT PHASES AUDITS OF GROUP HOMES

#### Overview

To minimize delays and to increase understanding of the entire audit process by DCFS and Group Home Operators (referred herein as Agency), the following is a description of the audit protocols followed by the Auditor-Controller (A-C) during audits of Agency care contracts. All specified timeframes are estimates, and actual timeframes may differ depending on A-C staffing, workload, and coordination of scheduling with each agency.

# II. Purpose of Audit

The purpose of the fiscal audit will be to ensure foster care monies are appropriately accounted for and spent on allowable and reasonable expenditures for providing the necessary care and services to children placed by DCFS and served by the Agency. We also evaluate the adequacy of the Agency's accounting records, internal controls, and compliance with the contract and applicable federal and State fiscal regulations governing the disbursement of foster care funds.

# III. Applicable Regulations

We refer to the following regulations and guidelines in conducting our audits:

California Department of Social Services Manual of Policies and Procedures

California Code of Regulations, Title 22

County Foster Family Agency Foster Care Agreement including Exhibit D - DCFS Contract Accounting and Operating Handbook

Federal Office of Management and Budget Circular A-122, Cost Principles for Non-Profit Organizations

# IV. Notification of Review

A-C staff will contact the Agency's representatives to notify them of the review and to arrange for an entrance conference. The entrance conference is to be held within 10 calendar days of this initial notification. A letter will be sent to the Agency confirming the scheduled entrance conference date, time and location and applicable documents that need to be available for our review. DCFS will be sent a copy of the confirmation letter.

## V. Entrance Conference

At the entrance conference, A-C staff will introduce themselves, give a brief summary of the review objectives, discuss agency operating hours, work space, and the agency's audit contact person, and perform an inventory of the Agency's records requested in the confirmation letter. The Agency should ensure appropriate fiscal personnel are in attendance to answer any questions and discuss any concerns and problems encountered with Agency records.

# VI. Preliminary

The preliminary work will start after the entrance conference. This phase is an educational process for A-C staff. Preliminary work will consist of becoming familiar with the Agency's accounting system and financial and accounting records, and evaluating its system of internal controls. From this work, the auditor will determine how the records will be tested and the extent of detailed test-work that will be performed in each area (i.e., billings, salaries, non-personnel expenditures, etc.)

It is important for the Agency to have its financial and accounting records available or prepare final schedules detailing all financial activities of the Agency for the audit review period. This will expedite our review and provide A-C staff with the population of transactions subject to review.

# VII. Detailed Field Work

The detailed fieldwork is an extension of the preliminary work and involves a more in-depth review of accounting and financial records, documents and transactions. The auditor will be requesting information from the Agency in the various areas under review. The detailed fieldwork may take from three weeks to several months to complete, depending on contractor availability, accounting records, and other variables.

Preliminary findings will be verbally discussed with the agency during this stage of the review. After fieldwork is completed, audit staff will complete their draft report for supervisory review within the Auditor-Controller.

# VIII. Issuance of Draft Report

Upon completion of supervisory review, A-C staff will provide a copy of the draft report to Agency.

The Agency will have 15 calendar days from date of receipt of the draft report to research the findings and provide a written response and/or additional documentation. This step of the process is intended to ensure that inaccuracies are cleared up and necessary adjustments are made to the findings. It is important for the Agency to submit a written response to A-C staff and if

appropriate provide additional documentation during this period so that disagreements as to the facts are minimized.

#### IX. Exit Conference

Depending on the audit findings, it may be necessary to have an exit conference to discuss the findings in the draft report. Either the Agency or the Auditor-Controller can request such a conference.

# X. Final Report to the Board of Supervisors

After the time for response to the draft reports, consideration of agency's response and the results of any exit conference, the draft report will be revised as necessary to take into account Agency's response and any documentation provided at the exit conference. A-C staff will notify the Agency via phone of any revisions to the report. The final report will then be issued to the Board of Supervisors within 10 calendar days of receipt of Agency's response. The audit report will include a copy of Agency's written response to the draft findings.

# XI. Dispute Resolution of Audit Findings

In the event the Agency wishes to contest one or more findings of the final audit report, Agency may invoke the dispute resolution procedure of part 51.0 of this Agreement as follows: (1) within 10 days of its receipt of the final audit report Agency shall submit to DCFS' Quality Assurance Division a detailed written description of the audit finding(s) in dispute and the basis for Agency's disagreement, requesting dispute resolution; (2) DCFS and Agency shall without delay undertake to resolve Agency's dispute resolution request in accordance with Section 43.0, Dispute Resolution.

#### **EXHIBIT D**

# AUDITOR-CONTROLLER CONTRACT ACCOUNTING AND ADMINISTRATION HANDBOOK

The following handbook is designed for inclusion in most contracts for services entered into by County departments. The purpose of the handbook is to establish accounting, internal control, financial reporting, and contract administration standards for organizations (contractors) who contract with the County.

Revised: 7/11/00

# AUDITOR-CONTROLLER CONTRACT ACCOUNTING AND OPERATING HANDBOOK

The purpose of this Handbook is to establish required accounting, financial reporting, and internal control standards for entities (contractor) which contract with the Los Angeles County.

The accounting, financial reporting and internal control standards described in this Handbook are fundamental. These standards are not intended to be all inclusive or replace acceptable existing procedures or preclude the use of more sophisticated methods. Instead, this Handbook represents the minimum required procedures and controls that must be incorporated into a CONTRACTOR's accounting and financial reporting systems. The internal control standards described are those that apply to organizations with adequate staffing. Organizations with a smaller staff must attempt to comply with the intent of the standards and implement internal control systems appropriate to the size of their staff/organization. The CONTRACTOR's subcontractors must also follow these standards unless otherwise stated in the Agreement.

#### A. ACCOUNTING AND FINANCIAL REPORTING

## 1.0 Basis of Accounting

Contractors may elect to use either the cash basis or accrual basis method of accounting for recording financial transactions. Monthly invoices must be prepared on the same basis that is used for recording financial transactions.

1.1 The County recommends the use of the accrual basis for recording financial transactions.

#### **Accrual Basis**

Under the accrual basis, revenues are recorded in the accounting period in which they are earned (rather than when cash is received). Expenditures are recorded in the accounting period in which they are incurred (rather than when cash is disbursed).

#### Accruals

Accruals shall be recorded observing the following:

- Only accruals where cash will be disbursed within six months of the accrual date should be recorded.
- Recorded accruals must be reversed in the subsequent accounting period.

- 1.2 If an agent elects to use the cash basis for recording financial transactions during the year:
  - Necessary adjustments must be made to record the accruals at the beginning and the end of the contract.
  - All computations, supporting records, and explanatory notes used in converting from cash basis to the accrual basis must be returned.

# 1.3 Prepaid Expenses

Prepaid expenses (e.g., insurance, service agreements, lease agreements, etc.) should only be expensed during a given Agreement year to the extent goods and services are received during that Agreement year.

# **ACCOUNTING SYSTEM**

2.0 Each agent shall maintain a <u>double entry accounting system</u> (utilizing debits and credits) with a General Journal, a Cash Receipts Journal, a General Ledger, and a Cash Disbursements Journal. The County recommends that a Payroll Register also be maintained. Postings to the General Ledger and Journals should be made on a monthly basis.

# 2.1 <u>General Journal</u>

A General Journal shall be maintained for recording adjusting entries, reversing entries, closing entries, and other financial transactions not normally recorded in the Cash Receipts Journal or Cash Disbursements Journal. Entries in the General Journal must be adequately documented, and entered in chronological order with sufficient explanatory notations.

Example:	DR	CR
Rent Expense Rent Payable	100	100

To record accrued rent to March 31, 20XX

# 2.2 Cash Receipts Journal

A Cash Receipts Journal shall be maintained for recording all cash receipts (e.g., County warrants, contributions, interest income, etc.). The Cash Receipts Journal shall contain (minimum requirements) the following column headings:

date

- receipt number
- cash debit columns
- income credit columns for the following accounts:
  - County payments (one per funding source)
  - Contributions
  - Other Income (Grants, sales of supplies/services, rental income, miscellaneous revenue, fees, etc.)
- Description (Entries in the description column must specify the source of cash receipts.)

# 2.3 Cash Disbursements Journal

A Cash Disbursements Journal shall be maintained for recording all cash disbursements (e.g., rent, utilities, maintenance, etc.)

The Cash Disbursements Journal shall contain (minimum requirements) the following column headings:

- date
- check number
- cash (credit) column
- expense account name
- description

Note (1) Separate expense columns are recommended for salary expense and other recurring expense classifications for each program.

Note (2) Entries in the description column must specify the nature of the expense and the corresponding expense classification if not included in the column heading.

Note (3) Checks should not be written to employees (other than payroll, mileage, travel, and petty cash custodian checks.)

A <u>Check Register</u> may be substituted for the Cash Disbursements Journal, but this is not recommended. If used, the Check Register must contain the same expense classifications and description information required when a Cash Disbursements Journal is used.

Disbursements without supporting documentation will be disallowed on audit. Cancelled checks and credit card statements (VISA, AMEX, department store, etc.) will not constitute acceptable support. (See Section A.3.2 and B.2.4) for additional guidance.

# 2.4 General Ledger

A General Ledger shall be maintained with accounts for all assets, liabilities, fund balances, expenditures, and revenues. Separate accounts must be maintained for each County program's expenses and revenues.

## 2.5 Chart of Accounts

A Chart of Accounts shall be maintained:

- The County recommends that agents use the expense account titles on the monthly invoice submitted to the County.
- If the contractor uses account titles which differ from the account titles on the monthly invoice, each account title must clearly identify the nature of the transaction(s) posted to the account.
- Contractor must consistently post transactions that are of a similar nature to the same account. For example, all expenses for travel shall be posted to the account titled "travel" or "travel expense" and not intermixed with other expense accounts.

#### 2.6 Payroll Register

The County recommends that a Payroll Register be maintained for recording all payroll transactions. The Register should contain the following:

- Name
- Position
- Social Security Number
- Salary (hourly wage)
- Payment Record including:
  - accrual period
  - gross pay
  - itemized payroll deductions
  - net pay amount
  - check number

If a Payroll Register is not used, the information in (2.6) must be recorded in the cash disbursements journal.

CONTRACTOR will ensure compliance with all applicable federal and State requirements for withholding payroll taxes (FIT, FICA, FUTA, SIT, SIU, etc.), reporting, filing (941, DE-7, W-2, W-4 and 1099s), and all applicable tax deposits.

Contractor will ensure compliance with Internal Revenue Service quidelines in properly classifying employees and independent contractors.

# 2.7 Contractor Invoices

Each agent shall present an invoice to the County each calendar month to report the financial activity of the month. In addition, if advanced funding is involved, an invoice shall be presented at the beginning of the contract period. Invoices shall be prepared in the manner prescribed by the County's contracting department.

## 3.0 Records

Adequate care shall be exercised to safeguard the accounting records and supporting documentation. Any destruction or theft of the CONTRACTOR's accounting records or supporting documentation shall be immediately reported to the County.

# 3.1 Retention

All accounting records (e.g., journals, ledgers, etc.), financial records and supporting documentation (e.g., invoices, receipts, checks, etc.) must be retained for a minimum of five years after the termination of the CONTRACTOR's agreement.

# 3.2 Supporting Documentation

All revenues and expenditures shall be supported by original vouchers, invoices, receipts, or other documentation and shall be maintained in the manner described herein.

Invoices, receipts and canceled checks will be required to support an outlay of funds. Unsupported disbursements will be disallowed on audit. CONTRACTOR will be required to repay COUNTY for all disallowed costs. Photocopied invoices or receipts, any internally generated documents (i.e., vouchers, request for check forms, requisitions, canceled checks, etc.), and account statements do not constitute supporting documentation for purchases.

Supporting documentation is required for various types of expenditures as follows:

Payroll – time and attendance records signed by the employee and approved in writing by the supervisor, time distribution records by program accounting for total work time on a daily basis for all employees, records showing actual expenditures for Social Security and unemployment insurance, State and federal quarterly tax returns, federal W-2 forms, and federal W-4 forms.

Consultant Services – contracts, time and attendance records, billing rates, travel vouchers detailing purpose, time and location of travel,

purchase orders and invoices for supplies and invoices or other supporting documentation detailing the nature of services provided.

Travel – travel policies of the CONTRACTOR (written); travel expense vouchers showing location, date and time of travel, purpose of trip, and rates claimed; vehicle mileage logs showing dates, destination and headquarters, purpose of trip, and mileage. Travel related to conferences should include conference literature detailing purpose of the conference. Reimbursement rates for mileage shall not exceed applicable federal guidelines.

Reimbursement for actual receipts or per diem rates for meal expenses shall not exceed the maximum County's reimbursement rate for employees.

Receipts shall be required for lodging for approved out-of-town travel dates. Maximum reimbursable lodging amount is the maximum County's reimbursement rate for employees for a single occupancy hotel accommodation.

Operating Expenses (e.g., utilities, office supplies, equipment rentals, etc.) – bona fide contracts or lease agreements, if any, and invoices and receipts detailing the cost and items purchased will constitute the primary supporting documentation. For internal control purposes, the CONTRACTOR may maintain youchers, purchase orders, requisitions, stock received reports, bills of lading, etc.

Outside Meals - receipts and/or invoices for all meals, a record of the nature and purpose of each meal, and identification of the participants.

#### 3.3 Payments to Affiliated Organizations or Persons

CONTRACTOR shall not make payments to affiliated organizations or persons for program expenses (e.g., salaries, services, rent, etc.) that exceed the lower of actual cost or the reasonable cost for such expenses. A reasonable cost shall be the price that would be paid by one party to another when the parties are dealing at arm's length (fair market price).

Organizations or persons (related parties) related to the CONTRACTOR or its members by blood, marriage, or through legal organization (corporation, partnership, association, etc.) will be considered affiliated for purposes of this Agreement. County shall be solely responsible for the determination of affiliation unless otherwise allowed and approved by the State or federal agencies.

Payments to affiliated organizations or persons will be disallowed on audit to the extent the payments exceed the lower of actual costs or the reasonable costs for such items.

#### 3.4 Filing

All relevant supporting documentation for reported program expenditures and revenues shall be filed in a systematic and consistent manner. It is recommended that supporting documents be filed as follows:

- checks numerically
- invoices vendor name and date
- vouchers numerically
- receipts chronologically
- timecards pay period and alphabetically

#### 3.5 Referencing

Accounting transactions posted to the CONTRACTOR's books shall be appropriately cross-referenced to supporting documentation. It is recommended that expenditure transactions on the CONTRACTOR's books be cross-referenced to the supporting documentation as follows:

- invoices vender name and date
- checks number
- vouchers -number
- revenue receipt number

Supporting documentation for non-payroll expenditures (i.e., operating expenditures) should be cross-referenced to the corresponding check issued for payment. If multiple invoices are paid with one check, all related invoices should be bound together and cross-referenced to the check issued for payment.

#### 4.0 Donations and Other Sources of Revenue

Restricted donations and other sources of revenue earmarked specifically for the Contract must be utilized on allowable contract expenditures.

#### 5.0 Audits

The agent will make available for inspection and audit to County representatives, upon request, during working hours, during the duration of the contract and for a period of five years thereafter, all of its books and records relating to the operation by it of each project or business activity which is funded in whole or part with governmental monies, whether or not such monies are received through the County. All such books and records shall be maintained at a location within Los Angeles County.

#### 6.0 Single Audit Requirements

OMB Circular 133, "Audits of State, Local Governments and Non Profit Organizations" requires that certain organizations receiving federal awards, including pass-through awards, have annual audits. Details are contained in the respective Circular.

A copy of any Single Audit reports must be filed with the County within the timeframes prescribed by the applicable Circular.

#### 7.0 Subcontracts

No CONTRACTOR shall subcontract services without the prior written consent of the County.

CONTRACTOR shall provide County with copies of all executed subcontracts and shall be responsible for the performance of their subcontractors.

#### **B. INTERNAL CONTROLS**

Internal controls safeguard the CONTRACTOR's assets from misappropriations, misstatements or misuse. Each CONTRACTOR shall prepare necessary written procedures establishing internal controls for its personnel. The CONTRACTOR shall instruct all of its personnel in these procedures and continuously monitor operations to ensure compliance with them.

#### 1.0 Cash Receipts

#### 1.1. Separate Fund or Cost Center

All contract revenues shall be maintained in a bank account. If revenues from other sources are maintained in the same bank account, revenues for each source must be clearly identifiable on the accounting records through the use of cost centers or separate accounts.

#### 1.2 Deposits

All checks shall be restrictively endorsed upon receipt.

Cash received shall be recorded on pre-numbered receipts. Checks shall be recorded on a check remittance log at the time of receipt.

Cash receipts (i.e., cash and checks) totaling \$500 or more shall be deposited within one day of receipt. Collections of less than \$500 may be held and secured and deposited weekly or when the total reaches \$500, whichever occurs first.

Duplicate deposit slips shall be retained and filed chronologically, and shall contain sufficient reference information for comparison to the Cash Receipts Journal (and individual receipts, if applicable).

#### 1.3 Separation of Duties

An employee who does not handle cash shall record all cash receipts.

#### 1.4 Bank Reconciliations

Bank statements should be received and reconciled by someone with no cash handling, check writing, or bookkeeping functions.

Monthly bank reconciliations should be prepared within 30 days of the bank statement date and reviewed by management for appropriateness and accuracy. The bank reconciliations should be signed by both the preparer and the reviewer. Reconciling items should be resolved timely.

#### 2.0 Disbursements

#### 2.1 General

All disbursements for expenditures, other than petty cash, shall be made by check.

Blank check stock shall be secured and accounted for to preclude unauthorized use.

Checks shall not be payable to "cash" or signed in advance. Checks written to employees for reimbursement of out-of-pocket costs must be supported by receipts and invoices.

A second signature shall be required on all checks, unless otherwise specified in contract.

If the bookkeeper signs checks, a second signature shall be required on the checks, regardless of limits specified in contract.

Voided checks shall be marked void with the signature block cut out. The voided checks must be filed with the cancelled checks.

Unclaimed or undelivered checks shall be cancelled periodically.

All supporting documentation shall be referenced to check numbers and marked "paid" or otherwise canceled to prevent reuse or duplicate payments.

Disbursements without adequate supporting documentation will be disallowed on audit.

#### 2.2. Approvals and Separation of Duties

Employees responsible for approving cash disbursements and/or signing of checks shall examine all supporting documentation at the time the checks are approved and signed.

All disbursements, excluding petty cash purchases, shall be approved by persons independent of check preparation and bookkeeping activities.

#### 2.3 Petty Cash

A petty cash fund up to \$500 may be maintained for payment of small incidental expenses incurred by the CONTRACTOR (e.g., postage due, small purchases of office supply items, etc.). The CONTRACTOR must obtain written approval from the County to establish a petty cash fund greater than \$500.

Petty cash disbursements must be supported by invoices, store receipts or other external authenticating documents indicating the item purchased and the employee making the purchase. In the event that outside (external) supporting documentation is not obtainable for minor disbursements (under \$10), such as parking meters, etc., then documentation shall be considered as proper supporting documentation on a basis of reasonableness. Petty cash disbursements should not be used as a substitute for normal purchasing and disbursement practices i.e., payment by check).

The petty cash fund shall be maintained on an imprest basis. A check should be drawn to set up the fund and to make periodic reimbursements. Receipts, vouchers, etc., supporting each fund replenishment must be bound together, filed chronologically and cross referenced to the reimbursement check.

#### 2.4 Credit Cards

The use of credit cards, both CONTRACTOR issued credit cards and an employee's personal credit cards used on behalf of the CONTRACTOR, should be limited to purchases where normal purchasing and disbursement practices are not suitable.

Credit cards issued in the CONTRACTOR's name must be adequately protected and usage monitored to ensure that only authorized and necessary items are purchased.

Credit card purchases should be pre-approved by CONTRACTOR management to ensure that they are reasonable and necessary.

All credit card disbursements must be supported by original invoices, store receipts or other external authenticating documents indicating the item purchased and the employee making the purchase. Credit card statements are not sufficient support for credit card purchases.

#### 3.0 Timekeeping

#### 3.1 Timecards

Timecards or time reports must be prepared for each pay period. Timecards or time reports must indicate total hours worked each day by program and total hours charged to each of the CONTRACTOR's programs. Time estimates do not qualify as support for payroll expenditures and will be disallowed on audit.

All timecards and time reports must be signed in ink by the employee and the employee's supervisor to certify the accuracy of the reported time.

#### 3.2 Personnel and Payroll Records

Adequate security must be maintained over personnel and payroll records with access restricted to authorized individuals.

Personnel and payroll records should include (but not be limited to) the following:

- Employee's authorized salary rate
- Employee information sheet
- Resume and/or application
- Proof of qualifications for the position, if required (e.g., notarized copy or original diploma, license, etc.)
- Performance evaluations
- Criminal record clearance
- Citizenship Status
- Benefit balances (e.g., sick time, vacation, etc.)

#### Benefit Balances

Employee benefit balances (e.g., sick time, vacation, personal time, etc.) should be maintained on at least a monthly basis. Benefit balances should be increased when benefit hours are earned and decreased as hours are used.

#### Limitations on Positions and Salaries

The CONTRACTOR shall pay no salaries higher than those authorized in the contract, or the attachments thereto, except as proscribed by state or federal law.

If an employee serves in the same or dual capacities under more than one Agreement or program, the employee may not charge more than 100% of their time to the contracts or programs taken as a whole.

Salaried employees who work less than 40 hours per week shall be paid a salary that corresponds with the employee's work schedule.

The salary expense of salaried employees working on more than one Agreement or program shall be allocated to each program based on the ratio of the number of hours worked on each program during the pay period to the total number hours worked during the pay period.

The CONTRACTOR will make no retroactive salary adjustment for any employee without written approval from the County.

#### Separation of Duties

Payroll checks should be distributed by persons not involved in timekeeping, preparing of payroll, or reconciling bank accounts.

All employee hires and terminations, or pay rate changes, shall be approved by authorized persons independent of payroll functions.

All employee hires and terminations, or pay rate changes shall be approved in writing by authorized persons independent of payroll functions.

#### 4.0 Fixed Assets

A fixed asset is defined as an article of nonexpendable tangible personal property having a useful life of more than two years. The County recommends all fixed assets with an acquisition cost of \$1,000 or more per unit be capitalized.

Acquisition cost means the net invoice unit price of an item, including the cost of any modifications, attachments, accessories, or auxiliary apparatus necessary to make it usable for the purpose for which it was acquired.

#### 4.1 Acquisition

Fixed asset purchases shall be approved by the Agency's Board of Directors or their authorized representative.

#### 4.2 Identification and Inventory

All fixed assets purchased with Contract funds are to be used solely for the benefit of the Contract and should be appropriately tagged.

Each CONTRACTOR shall maintain a current listing of fixed assets, including the item description, serial number, date of purchase, acquisition cost and sources of funding.

An inventory of all fixed assets should be conducted at least once each year to ensure that all fixed assets are accounted for and maintained in proper working order.

#### 4.3 Security

Physical security should be adequately maintained over fixed assets to prevent misuse and theft of County property.

#### 4.4 Property Management

The CONTRACTOR shall assume responsibility and accountability for the maintenance of all non-expandable property purchased, leased, or rented with Contract funds.

The CONTRACTOR shall report promptly, in writing, to the County all cases of theft, loss, damage, or destruction of fixed assets. The report shall contain at a minimum, item identification, recorded value, facts relating to loss, and a copy of the law enforcement report.

CONTRACTOR shall dispose of or return to the County all fixed assets, in accordance with their Contract.

5.0 <u>Bonding</u> – All officers, employees, and agents who handle cash or have access to the agent's funds shall be bonded.

#### C. COST PRINCIPLES

#### 1.0 Policy

It is the intent of the COUNTY to provide funds for the purpose of CONTRACTOR providing services required by the Agreement. CONTRACTOR shall use these funds on actual expenses in an economical and efficient manner and ensure they are reasonable, proper and necessary costs of providing services and are allowable in accordance with the applicable OMB Circular.

#### 1.1. <u>Limitations on Expenditures of Program Funds</u>

CONTRACTOR shall comply with the Agreement and the applicable OMB Circular. The Circular defines direct and indirect costs, discusses allowable cost allocation procedures and the development of Indirect Cost Rates, and specifically addresses the allowability of a variety of different costs.

If a CONTRACTOR is unsure of the allowability of any particular type of cost or individual cost, the CONTRACTOR should request advance written approval from the County prior to incurring the cost.

#### 1.2 Expenses Incurred Outside the Agreement Period

Expenses charged against program funds may not be incurred prior to the effective date of the Agreement or subsequent to the Agreement termination date.

#### 1.3 <u>Budget Limitation</u>

Expenses may not exceed the maximum limits shown on the contract budget.

#### 1.4 Unspent Funds

The County will determine the disposition of unspent program funds upon termination of the contract.

#### 1.5 Necessary, Proper and Reasonable

Only those expenditures that are necessary, proper and reasonable to carry out the purposes and activities of the Program are allowable.

#### 2.0 Allocation of Cost Pools

For CONTRACTORs that provide services in addition to the services required under contract, the CONTRACTOR shall allocate expenditures that benefit programs or funding sources on an equitable basis.

In accordance with the applicable OMB Circular, agencies shall define their allocable costs as either direct or indirect costs (as defined below) and allocate each cost using the basis most appropriate and feasible.

The CONTRACTOR shall maintain documentation related to the allocation of expenses (e.g., timecards, time summaries, square footage measurements, number of employees, etc.).

Under no circumstances shall allocated costs be charged to an extent greater than 100% of actual costs or the same cost be charged both directly and indirectly.

#### 2.1 Direct Costs

Direct costs are those costs that can be identified specifically with a particular final cost objective (i.e., a particular program, service, or other direct activity of an organization). Examples of direct costs include salaries and benefits of employees working on the program, supplies and other items purchased specifically for the program, costs related to space used by employees working on the program, etc.

For all employees, other than general and administrative, the hours spent on each program (activity) should be recorded on employees' timecards and the payroll expense should be treated as direct charges and distributed on the basis of recorded hours spent on each program.

Joint costs (i.e., costs that benefit more than one program or activity) which can be distributed in reasonable proportion to the benefits received may also be direct costs.

Examples of bases for allocating joint costs as direct costs:

- Number of direct hours spent on each program
- Number of employees in each program
- Square footage occupied by each program
- Other equitable methods of allocation

#### 2.2 <u>Indirect Costs</u>

Indirect costs are those costs that have been incurred for common or joint objectives and cannot be readily identified with a particular final cost objective. Examples of indirect costs include salaries, employee benefits, supplies, and other costs related to general administration of the organization, depreciation and use allowances, and the salaries and expenses of executive officers, personnel administration, and accounting.

Examples of bases for allocating indirect costs:

- Total direct salaries and wages
- Total direct costs (excluding capital expenditures and other distorting items such as subcontractor payments)

#### 2.3 <u>Acceptable Indirect Cost Allocation Methods</u>

OMB Circulars describe the following allowable methods for allocating indirect costs:

- Simplified allocation method
- Direct allocation method

- Multiple allocation base method
- Negotiated indirect cost rate

#### Simplified Allocation Method

This method can be used when an organization's major functions benefit from its indirect costs to approximately the same degree. Using this method, all allocable costs are considered indirect costs and an indirect cost rate is determined by dividing total allowable indirect costs by an equitable distribution base.

#### Example

Agency-wide indirect costs Less: Capital expenditures	\$250,000 <u>10,000</u>
Allocable indirect costs Total agency-wide indirect salaries	240,000 \$1,000,000
Indirect cost rate (\$240,000/\$1,000,000) Program direct salaries	24% \$100,000
Program indirect costs (24% x \$100,000)	<u>\$24,000</u>

#### **Direct Allocation Method**

This method can also be used when an organization's major functions benefit from its indirect costs to approximately the same degree. Using this method, all costs except general administration and general expenses are treated as direct costs. Joint costs for depreciation, rental, facilities maintenance, telephone, and other similar expenses are prorated individually to each direct activity on a basis appropriate for that type of cost.

The remaining costs, which consist exclusively of general administration and general expenses are then allocated using the simplified allocation method previously discussed.

#### Multiple Base Allocation Method

This method can be used when an organization's major functions benefit from its indirect costs in varying degrees. Using this method, indirect costs are grouped to permit allocation of each grouping on the basis of the benefits provided to the major functions. Each grouping is then allocated individually using the basis most appropriate for the grouping being allocated.

#### 2.4 Cost Allocation Plan

If the CONTRACTOR has a negotiated indirect cost rate approved by a federal agency, it shall submit a copy of the approval letter when requested by County.

If the CONTRACTOR does not have a negotiated indirect cost rate, CONTRACTOR shall submit an annual Agency-wide Cost Allocation Plan when requested by County. The Cost Allocation Plan shall be prepared in accordance with County instructions and the applicable OMB Circular and include the following information:

- 1. CONTRACTOR general accounting policies:
  - Basis of accounting (cash or accrual)
  - Fiscal year
  - Method for allocating indirect costs (simplified, direct, multiple, negotiated rate)
  - indirect cost rate allocation
- 2. Identify the CONTRACTOR's direct and indirect costs (by category) and describe the cost allocation methodology for each category.
- 3. Signature of CONTRACTOR management certifying the accuracy of the plan.

#### Negotiated Indirect Cost Rates

Agencies have the option of negotiating an indirect cost rate or rates for use on all their Federal programs. The CONTRACTOR must submit a cost allocation plan to the federal agency providing the most funds to the organization. The approved indirect cost rate is then applied to the total approved direct cost base.

If CONTRACTOR has a federally approved indirect cost rate, CONTRACTOR shall submit a copy of the approval letter to COUNTY upon request.

#### D. UNALLOWABLE COSTS

OMB Circulars address the allowability of a variety of different costs. For all costs, there are certain restrictions and limitations; however, the following costs are not allowable under any circumstances:

- Bad debts
- Contingency provisions
- Contributions and donations

- Fines and penalties
- Fundraising activities
- Interest expense (unless expressly allowed by Federal guidelines)
- Losses on other awards

#### E. OVERPAYMENTS

If upon audit, or at any time during the Agreement year, it is determined that invoices submitted to the County and used as a basis for payments to the CONTRACTOR were inaccurate, County shall determine the total overpayment and require the CONTRACTOR to repay County. The County may withhold payments from CONTRACTOR's future payments for any amounts not returned to the COUNTY or credited to the Contract unless otherwise prohibited by State or federal regulations.

#### F. MISCELLANEOUS REQUIREMENTS

#### 1.0 Insurance

CONTRACTOR is responsible for securing and maintaining insurance coverage as required by the Agreement. CONTRACTOR must notify County when insurance is revoked, reduced to a level or coverage less than required, or otherwise made ineffective.

Insurance shall include an endorsement naming the COUNTY as an additional insured.

#### 2.0 Activity

No funds, materials, property, or services contributed to the COUNTY or the CONTRACTOR under this Agreement shall be used in the performance of any political activity, the election of any candidate, or the defeat of any candidate for public office.

#### **CONTRACTOR'S PROPOSED BUDGET**

(Insert Proposed Budget Here)

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#### **DEFINITION OF TERMS**

#### **DEFINITIONS OF TERMS**

The following terms, as used in this Agreement, shall have the following meanings:

Case Plan: A written document based on an assessment of the circumstances which required child welfare services intervention. It is developed by the COUNTY Worker (CSW/DPO) in partnership with the parent/guardian (whenever possible) and designed to reduce or eliminate the risk factor(s) which precipitated the referral to DCFS or Probation. It identifies a Case Plan goal (the desired outcome), objectives (the desired outcome of the successful completion of specified tasks), tasks/activities (for which a participant is accountable and the completion of which moves toward achievement of a specified Case Plan objective), the specific services to be provided and time frames for completion of the objectives and goal. Case Plan goals include: Family Maintenance, Family Preservation, Reunification and Permanency Planning (Adoption; Legal Guardianship; and long-term Foster Care).

Children's Social Worker (CSW): An employee of DCFS who performs a wide range of professional social services casework for children and their families receiving services from DCFS.

**Community:** For placement purposes is defined as the area/zip code where the placed child and his/her family were living at the time the child was taken into custody or where the placed child's family is living when the child is placed.

Community Care Licensing (CCL): As used in this Agreement, is the State agency with authority to license community care facilities for adults and children.

**COUNTY General Fund (CGF):** County supplemental funding up to \$2500 per child per month.

**COUNTY Worker**: For a DCFS-placed child, the COUNTY Worker is a Children's Social Worker (CSW). For a Probation-placed child, the COUNTY Worker is a Deputy Probation Officer.

**Court Appointed Special Advocate (CASA):** An officer of the court who advocates the placed child's needs and best interests and provides the court with written recommendations. CASAs are also referred to as "Child Advocates" or "Guardian ad Litem" (GAL).

Day(s): As used in this Agreement, means calendar day(s) unless otherwise specified.

**DCFS:** As used in this Agreement, means COUNTY's Department of Children and Family Services.

**Deputy Probation Officer (DPO):** An employee of the Probation Department who provides direct supervision of children on probation.

"Do Not Refer" Status: As used in this Agreement, means all new referrals to the CONTRACTOR are suspended.

"Do Not Use" Status: As used in this Agreement, means all new referrals to the CONTRACTOR are suspended and all placed children are removed from CONTRACTOR's facility(ies).

**Emancipation:** Successful passage of foster youth to adulthood, including becoming a responsible and contributing member of the community.

**Emancipation Planning**: Services designed to enable placed youth age 14 years or older to successfully develop competencies in areas that will enhance their passage to adulthood once jurisdiction of case status has terminated.

**Fiscal Year(s):** As used in this Agreement means COUNTY's Fiscal Year which commences July 1 and ends the following June 30.

**Foster Care Hotline:** A telephone number that the CONTRACTOR must call under circumstances described in this Agreement or may call to request general information. The Foster Care Hotline is available 24 hours a day, seven days per week. The Foster Care Hotline number is (800) 697-4444.

**Hold:** A "hold" is a suspension of intakes to an out-of-home care facility. It may be used for any of the following: an administrative action; pending results of a complaint investigation; a voluntary request by the provider and other administrative reasons or licensing issues.

Independent Living Program (ILP): The program authorized under 42 U.S.C. 677 of the Social Security Act for services and activities to assist/prepare youth age 14 or older to make the transition from out-of-home care to independent living. Youths receiving family reunification and permanent placement services, and those in out-of-home care, including MacLaren Children's Center, are eligible. Youths receiving emergency response and family maintenance services and those in psychiatric hospitals are not eligible for the program. DCFS may also provide ILP services to former foster youths up to age 21. ILP is a major component of emancipation planning.

**Minor's Attorney**: Counsel appointed by the court for the minor pursuant to Welfare and Institutions Code Section 317.

Needs and Services Plan: A comprehensive, individualized, time-limited, goal oriented plan, developed by CONTRACTOR identifying the specific needs of an individual placed child, including those items specified in Title 22, Division 6, Chapter 8.8, Section 84068.2 and delineates those services necessary in order

to meet the placed child's identified needs. The County Worker will provide any and all information available to assist CONTRACTOR in developing this plan.

**Placed Child(ren):** Any child or children placed by the COUNTY, receiving services from the CONTRACTOR pursuant to this Agreement, hereinafter referred to as a "placed child" or "placed children".

**Program Directors**: The Director of the Department of Children and Family Services (DCFS) and the Central Regional Placement Director of the Probation Department.

**Program Managers**: DCFS and Probation representatives responsible for daily management of contract operation and overseeing monitoring activities.

Rate Classification Level (RCL): The basis for monthly payment to CONTRACTOR, established by the State of California. The RCL is calculated on the basis of the number of staff hours and the educational level of staff employed who have direct contact with children.

**Referral**: The point at which the CONTRACTOR receives any documents from the COUNTY Worker with information necessary for the CONTRACTOR to make an assessment of the CONTRACTOR's ability to meet the placement needs of a placed child, such as the pre-placement packet of information.

**Service(s):** The basic needs the CONTRACTOR agrees to provide for each placed child as outlined in the California Department of Social Services Regulations, Exhibit A, Statement of Work and Exhibit B, CONTRACTOR's Program Statement.

**Shall**: From a legal standpoint, "shall" means mandatory obligation to fulfill a stated function.

# AGREED UPON INTERAGENCY PLACEMENT SCREENING COMMITTEE GUIDELINES

# AGREED UPON INTERAGENCY PLACEMENT SCREENING COMMITTEE GUIDELINES

The parties acknowledge the POLICY AND GUIDELINES FOR LOS ANGELES COUNTY INTERAGENCY PLACEMENT SCREENING COMMITTEE which will apply to placements to the CTF at Star View. In order to emphasize the placement process as it affects the Star View CTF under this Agreement, the parties have set forth in this Exhibit the following understanding and agreement. The parties incorporate the following language from the POLICY AND GUIDELINES as part of their Agreement. Any modification of this portion of the GUIDELINES as they pertain to this Agreement will require the written agreement of the parties and the expressed approval of the Board of Supervisors.

The parties also understand and acknowledge that these criteria are being applied to the Star View facility in Torrance because of Star view's particular characteristics: the facility's location in the middle of a residential neighborhood; the age of the Star View facility; the facility was not originally designed for nor previously operated as a completely locked-down facility; and that the City of Torrance would otherwise require a major modification to the facility's existing conditional use permit prior to allowing the facility to be operated as a residential treatment facility. The parties understand and agree that it is the intent of this Agreement that the Star View facility will not increase its capacity beyond the existing 56 beds, 4C of which are presently contemplated to be designated for CTF purposes. The parties may, upon mutual agreement, modify this number of designated CTF beds, but no such modification will, absent the consent of the City of Torrance, increase the capacity for Star View beyond the presently existing 56 beds.

In order to facilitate communication between Star View, the County of Los Angeles, and the City of Torrance, the parties agree that there will be quarterly meetings for this purpose, attended by appropriate representatives of all three agencies. These meetings may be scheduled less frequently than quarterly, at the option of the City of Torrance.

- ➤ It will have been determined by the Screening Committee that there has been an inability to serve the children and adolescents in a less restrictive setting, as evidenced by:
- Unsuccessful placements in open settings
- Denials of admission from RCL 12 and 14 Group Homes
- Current presenting problems that include, but are not limited to, unsafe, high-risk behaviors such as chronic AWOL, self mutilating/self destructive acts, aggressive and assaultive behaviors, substance use and abuse, age-inappropriate sexual behaviors, or other clinical indicators as determined by the Screening Committee

- Child/adolescent demonstrates motivation for treatment and there is supportive evidence that the child/adolescent's unique needs can be met through the development of a comprehensive treatment plan to address short term and long term issues that have inhibited child/adolescent's ability to function in less restrictive community settings
- > Exclusionary criteria that would prohibit admission to the Star View CTF include:
- Recent, credible evidence that his/her conduct would constitute a direct threat to the health or safety of other individuals or will cause substantial physical damage to the property of others
- Child/adolescent is known to have committed or attempted extremely violent acts, including murder or rape
- Child/adolescent is known to have a Sustained Petition for any premeditated violent act
- Child/adolescent is known to show a persistent pattern of violent acts or sexual offenses of a predatory nature (generally against younger, smaller, and/or opposite gender children)
- Child/adolescent is known to have a history of other acts or attempted acts which
  would indicate an extreme risk to the safety of other clients, staff, and the community
- > Verification of legal status and authority for admission to a secure facility include:
- Dependents-6552 Minute Order and signed Consent for Treatment by CSW
- Wards-6552 Minute Order and signed Consent for Treatment by DPO
- DMH-Roger S. hearing or Waiver and signed Consent for Treatment by parent
- Temporary Conservatorship or Conservatorship signed by Private Conservator, parent, or Public Guardian

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JURY SERVICE PROGRAM CERTIFICATION AND LOS ANGELES COUNTY CODE 2.203 (JURY SERVICE PROGRAM)

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## COUNTY OF LOS ANGELES CONTRACTOR EMPLOYEE JURY SERVICE PROGRAM APPLICATION FOR EXCEPTION AND CERTIFICATION FORM

The County's solicitation for this contract/purchase order (Request for Proposal or Invitation for Bid) is subject to the County of Los Angeles Contractor Employee Jury Service Program (Program) (Los Angeles County Code, Chapter 2.203). All bidders or proposers, whether a contractor or subcontractor, must complete this form to either 1) request an exception from the Program requirements or 2) certify compliance. Upon review of the submitted form, the County department will determine, in its sole discretion, whether the bidder or proposer is excepted from the Program.

Company Name:			
Company Address:			
City:	State:	Zip Code:	
Telephone Number:			
Solicitation For (Type of Goods or Services):			

Complete Part I or Part II below, as appropriate.

#### Part I - Application for Exception From the Program

I request an exception from the Program for the following reason(s) (check the appropriate box(es) and attach documentation that supports your claim):

- My business does not meet the definition of "contractor," as defined in the Program," because my business has not received an aggregate sum of \$50,000 or more in any 12-month period under one or more County contracts or subcontracts (this exception is not available if the contract/purchase order itself will exceed \$50,000 in any 12 month period). I understand that the exception will be lost and I must comply with the Program if my revenues from the County exceed an aggregate sum of \$50,000 in any 12-month period.
- My business is a small business as defined in the Program. It 1) has 10 or fewer employees; <u>and</u>, 2) has annual gross revenues in the preceding twelve months which, if added to the annual amount of this contract, are \$500,000 or less; <u>and</u>, 3) is not an affiliate or subsidiary of a business dominant in its field of operation, as defined below. I understand that the exemption will be lost and I must comply with the Program if the number of employees in my business and my gross annual revenues exceed the above limits.
  - "Dominant in its field of operation" means having more than 10 employees, including full-time and part-time employees, and annual gross revenues in the preceding twelve months, which, if added to the annual amount of the contract awarded, exceed \$500,000.
  - "Affiliate or subsidiary of a business dominant in its field of operation" means a business which is at least 20 percent owned by a business dominant in its field of operation, or by partners, officers, directors, majority stockholders, or their equivalent, of a business dominant in that field of operation.
- My business is subject to a Collective Bargaining Agreement (attach agreement) that expressly provides that it supersedes all provisions of the Program.

  OR

#### Part II - Certification of Compliance

My business <u>has</u> and adheres to a written policy that provides, on an annual basis, no less than five days of regular pay for actual jury service for full-time employees of the business who are also California residents, or my company <u>will have</u> and adhere to such a policy prior to award of the contract.

I declare under penalty of perjury under the laws of the State of California that the information stated above is true and correct.

Print Name:	Title:
Signature:	Date:

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#### "Contractor Employee Jury Service"

### Los Angeles County Code Sections 2.203.010 through 2.203.090

#### 2.203.010 Findings.

The board of supervisors makes the following findings. The county of Los Angeles allows its permanent, full-time employees unlimited jury service at their regular pay. Unfortunately, many businesses do not offer or are reducing or even eliminating compensation to employees who serve on juries. This creates a potential financial hardship for employees who do not receive their pay when called to jury service, and those employees often seek to be excused from having to serve. Although changes in the court rules make it more difficult to excuse a potential juror on grounds of financial hardship, potential jurors continue to be excused on this basis, especially from longer trials. This reduces the number of potential jurors and increases the burden on those employers, such as the county of Los Angeles, who pay their permanent, full-time employees while on juror duty. For these reasons, the county of Los Angeles has determined that it is appropriate to require that the businesses with which the county contracts possess reasonable jury service policies. (Ord. 2002-0015 § 1 (part), 2002).

#### 2.203.020 Definitions.

The following definitions shall be applicable to this chapter:

- "Contractor" means a person, partnership, corporation or other entity which has a contract with the county or a subcontract with a county contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more such contracts or subcontracts.
- "Employee" means any California resident who is a full-time employee of a contractor under the laws of California.
- "Contract" means any agreement to provide goods to, or perform services for or on behalf of, the county.
- "Full time" means 40 hours or more worked per week, or a lesser number of hours if the lesser number is a recognized industry standard as determined by the chief administrative officer.
- "County" means the county of Los Angeles or any public entities for which the board of supervisors is the governing body. (Ord. 2002-0015 § 1 (part), 2002).

#### 2.203.030 Applicability.

This chapter shall apply to contractors who enter into contracts that commence two or more months after the effective date of this chapter. This chapter shall also apply to contractors with existing contracts which are extended into option years that commence two or more months after the effective date of this chapter. (Ord. 2002-0015 § 1 (part), 2002)

#### 2.203.040 Contractor Jury Service Policy.

A contractor shall have and adhere to a written policy that provides that its employees shall receive from the contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that employees deposit any fees received for such jury service with the contractor or that the contractor deduct from the employees' regular pay the fees received for jury service. (Ord. 2002-0015 § 1 (part), 2002).

#### 2.203.050 Other Provisions.

- A. Administration. The chief administrative officer shall be responsible for the administration of this chapter. The chief administrative officer may, with the advice of county counsel, issue interpretations of the provisions of this chapter and shall issue written instructions on the implementation and ongoing administration of this chapter. Such instructions may provide for the delegation of functions to other county departments.
- B. Compliance Certification. At the time of seeking a contract, a contractor shall certify to the county that it has and adheres to a policy consistent with this chapter or will have and adhere to such a policy prior to award of the contract. (Ord. 2002-0015 § 1 (part), 2002)

#### 2.203.060 Enforcement and Remedies.

For a contractor's violation of any provision of this chapter, the county department head responsible for administering the contract may do one or more of the following:

- 1. Recommend to the board of supervisors the termination of the contract; and/or,
- 2. Pursuant to chapter 2.202, seek the debarment of the contractor. (Ord. 2002-0015 § 1 (part), 2002)

#### 2.203.070. Exceptions.

- A. Other Laws. This chapter shall not be interpreted or applied to any contractor or to any employee in a manner inconsistent with the laws of the United States or California.
- B. Collective Bargaining Agreements. This chapter shall be superseded by a collective bargaining agreement that expressly so provides.

Small Business. This chapter shall not be applied to any contractor that meets all of the following:

Has ten or fewer employees during the contract period; and,

Has annual gross revenues in the preceding twelve months which, if added to the annual amount of the contract awarded, are less than \$500,000; and,

Is not an affiliate or subsidiary of a business dominant in its field of operation.

"Dominant in its field of operation" means having more than ten employees and annual gross revenues in the preceding twelve months which, if added to the annual amount of the contract awarded, exceed \$500,000.

"Affiliate or subsidiary of a business dominant in its field of operation" means a business which is at least 20 percent owned by a business dominant in its field of operation, or by partners, officers, directors, majority stockholders, or their equivalent, of a business dominant in that field of operation. (Ord. 2002-0015 § 1 (part), 2002)

#### 2.203.090. Severability.

If any provision of this chapter is found invalid by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect. (Ord. 2002-0015 § 1 (part), 2002).

#### SAFELY SURRENDERED BABY LAW FACT SHEET

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how there's a way to ely surrender your baby



The Safely Surrendered Baby Law A Confidential Safe Heven For Newborns

lely Surrendered Beby Law allows an individual to also up an unwanted infant with no fear us for abundanment as long as the lighty has not blief abused or neglected. The law does be when when the baby is surrespicted. Paragin are permitted to bring a baby within emergency room or other disignated gate haven in California. The baby will be

In California; no one ever has to abandon a child again.

In Los Angeles County (877) BABY SAFE (877) 222-9723 babysafela.org



Greatland Johnson, Secretar



Los Angeles County Board of Supervisors

Gioria Molina, Supervisor, First District ne Brithwaite Buike, Supervisor, Second District Zev Yaroslavsky, Supervisor, Third District Don Knabe, Supervisor, Fourth District viichael D. Anlogovich, Supervisor, Fifth District

#### What is the Safely Surrendered Baby Law?

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It's a new law. Under this law, a person may surrender their baby confidentially. As long as the baby has not been abused or neglected, the person may do so without fear of arrest or prosecution.

#### How does it work?

A distressed parent who is unable or unwilling to care for an infant can legally, confidentially and safely surrender their baby within 3 days of birth. All that is required is that the baby be brought to a hospital emergency room in California. As long as the child shows no signs of abuse or neglect, no name or other information is required. A bracelet will be placed on the baby for identification. A matching bracelet will be given to the parent. The bracelet will help connect the parent to the baby if the parent wants the baby back.

#### can only a parent bring in the baby?

In most cases, a parent will bring in the baby. The law allows another person to bring in the baby if they have legal custody.

# Does the parent have to call before bringing in the baby?

No. A parent can bring in a baby anytime, 24 hours a day, 7 days a week.

# Does a parent have to tell anything to the people taking the baby?

No. Nothing is required. However, hospital personnel will give the parent a medical information questionnaire that is designed to gather family medical history. This could be very useful in caring for the child but it is up to the parent to complete it.

#### What happens to the baby?

The baby will be examined and given medical treatment, if needed. Then the baby will be placed in a foster or pre-adoptive home.

#### What happens to the parent?

Once the parent(s) has safely turned over the baby, they are free to go.

#### What if a parent wants the baby back?

The parent(s) may take the bracelet back to the hospital. Hospital personnel will provide information about the baby.

#### Why is California doing this?

The purpose of the Safely Surrendered Baby Law is to protect babies from being hurt or killed because they were abandoned.

You may have heard tragic stories of babies left in dumpsters or public toilets. The persons who committed these acts may have been under severe emotional distress. The mothers may have hidden their pregnancies, fearful of what would happen if their families found out. Because they were afraid and had nowhere to turn for help, they abandoned their infants.

Abandoning a baby puts the child in extreme danger. It is also illegal. Too often, it results in the baby's death. Because of the Safely Surrendered Baby Law, this tragedy doesn't ever have to happen in California again.

# The Eighteenth Safely Surrendered Baby in California

At 8:30 a.m. on Thursday, July 25, 2002, a healthy newborn baby was brought to St. Bernardine Medical Center in San Bernardino under the provisions of the California Safely Surrendered Baby Law. This baby was the eighteenth child protected under California's Safely Surrendered Baby Law. As the law states, the baby's mother did not have to identify herself. When the baby was brought to the emergency room, he was examined by a pediatrician, who determined that the baby was healthy and doing fine. He was placed in a foster home for short-term care while the adoption process was started.

Every baby deserves a chance for a healthy life. If you or someone you know is considering giving up a child, learn about your options.

Certainly we would prefer that women seek help while they are pregnant, not after giving birth, to receive proper medical care and counseling. But at the same time, we want to assure parents who choose not to keep their baby that they will not go to jail if they deliver their babies to safe hands in a hospital emergency room.

Los Angeles County
Safely
Surrendered
Baby
Hotline
SAFE

# **Toll Free**

- Call for Information on How to Safely Surrender a Newborn Infant Under the Safely Surrendered Baby Law
- Referrals Provided to
   Designated Safe Haven Sites
- Referrals Provided to Other Support Services

- Guaranteed
   Confidentiality
  - 7 Days a Week
  - 24 Hours a Day
  - English and Spanish and 140 Other Languages Spoken

INFO LINE OF LOS ANGELES

INFO LINE of Los Angeles has been in business since 1981. INFO LINE of Los Angeles is an AIRS accredited agency.

# Don't Abandon Your Baby.

# No shame. No blame. No names.

You have a better choice:

Bring your newborn to any Los Angeles
County hospital emergency room or fire station.

1-877-BABY SAFE 1-877-222-9723



Every child deserves a chance for a healthy life. For three days after you give birth, you can give up your baby at any Los Angeles County hospital emergency room or fire station. No shame. No blame. No names.

www.babysafela.org

No abandone a su recién nacido.

# Sin pena. Sin culpa. Sin peligro.

Usted tiene una mejor opción:

Lleve a su recién nacido a cualquier sala de emergencias de un hospital o a un cuartel de bomberos del Condado de Los Angeles.

1-877-BABY SAFE 1-877-222-9723



Cada niño merece una oportunidad de tener una vida saludable. Durante tres días a partir del nacimiento, puede entregar a su bebé en cualquier sala de emergencias de un hospital o en un cuartel de bomberos del Condado de Los Angeles. Sin pena. Sin culpa. Sin peligro.

www.babysafela.org

# ATTACHMENT B

# **VISTA DEL MAR CHILD AND FAMILY SERVICES**

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# COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES, DEPARTMENT OF MENTAL HEALTH, AND PROBATION DEPARTMENT

COMMUNITY TREATMENT FACILITY AGREEMENT

**WITH** 

VISTA DEL MAR CHILD AND FAMILY SERVICES

**JULY 2004** 

# COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES, DEPARTMENT OF MENTAL HEALTH, AND PROBATION DEPARTMENT COMMUNITY TREATMENT FACILITY AGREEMENT

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# COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES, DEPARTMENT OF MENTAL HEALTH, AND PROBATION DEPARTMENT COMMUNITY TREATMENT FACILITY AGREEMENT

#### WITNESSETH

WHEREAS, pursuant to Government Code Sections 26227, 3100, and 53703, COUNTY is permitted to contract for services; and

WHEREAS, the COUNTY has the duty to provide care and protection for children placed in its charge pursuant to the provisions of Health and Safety Code Section 1500, et seq., and Welfare and Institutions Code Section 16500 et seq;

WHEREAS, existing COUNTY facilities do not have the capacity nor the specialized programs to provide the care and protection for all children in its charge;

WHEREAS, the COUNTY finds it impractical to develop and maintain facilities to care for all of the children in its charge;

WHEREAS, the State of California has established licensed "Community Treatment Facilities" through Health and Safety Code Sections 1500, et seq., Welfare and Institutions Code Sections 4094, et seq., and implementing State regulations; and

WHEREAS, the CONTRACTOR operates a Community Treatment Facility (hereinafter "CTF") duly licensed by the California Department of Social Services, Community Care Licensing Division and has the capability to provide the required care and protection to a portion of the children and the CONTRACTOR is willing to render the services;

WHEREAS, the COUNTY finds the CONTRACTOR's program to be economically advantageous to the COUNTY and to provide a safe, secure and nurturing living environment in which the children can develop physically, emotionally, socially, educationally, spiritually and culturally; and

WHEREAS, the parties contemplate the maximum number of placements possible in CONTRACTOR's facility for COUNTY children, and agree that priority consideration will be given to COUNTY placements; and

WHEREAS, pursuant to the provisions of Section 11460 of the Welfare and Institutions Code, the California Department of Social Services (CDSS) is designated to administer

a state system for establishing rates in the Aid to Dependent Children – Foster Care (AFDC-FC) program; and

WHEREAS, the parties agree that the additional requirements imposed by statutes and regulations upon CTFs, above and beyond what is required for foster care group homes funded at the State "RCL 14" level, necessitate funding in addition to that provided by the State for such group homes; and

WHEREAS, the State has deferred providing such additional funding pending actual CTF operating experience; and

WHEREAS, COUNTY is willing, for the duration of this Agreement (unless the State provides funding during the term thereof), to provide additional funding subject to certain restrictions and conditions;

NOW THEREFORE, in consideration of the mutual promises, covenants and conditions set forth herein, the parties hereto and each of them does agree as follows:

### 1.0 APPLICABLE LAWS, REGULATIONS, AND DOCUMENTS

- 1.1 The parties understand and agree that CTFs are duly licensed and regulated by the State of California, and that, by way of emphasis and not limitation, all applicable provisions of law, including any amendments that may be made, must be complied with by CONTRACTOR in the operation of the CTF, including: Health and Safety Code Sections 1500-1557; Welfare and Institutions Code Sections 4094-4096.5; Government Code Sections 7570-7588 (Interagency Responsibilities for Providing Services to Handicapped Children); California Code of Regulations, Title 22, Sections 80000-84188; and California Code of Regulations, Title 9, Sections 1900-1938.
- 1.2 Exhibits A, and C through I are attached to and form a part of this Agreement. Exhibit B, Contractor's CTF Program Statement is not attached hereto, but is on file with DCFS Group Home Resource Development and Support and DCFS Contracts Administration. This exhibit is incorporated by reference in full as though fully set forth herein. In addition, CONTRACTOR acknowledges receipt of the COUNTY's Department of Children and Family Services (DCFS) Accounting and Operating Handbook, and understands and agrees that it establishes the minimum requirements for contract accounting, internal control, financial reporting and contract administrative review by the COUNTY.
- 1.3 CONTRACTOR also acknowledges receipt of the following and understands and agrees that they will be utilized by COUNTY in interpreting and evaluating CONTRACTOR's performance under this Agreement:

Reporting of Unusual Occurrence and Special Incidents

SUPPLEMENTAL APPLICATION COMMUNITY TREATMENT FACILITY GENERAL INSTRUCTIONS and DCFS Amendment (including Minority and Women Owned Business Survey)

DCFS 4389 (4/94), Declaration in Support of Access to Juvenile Records (WIC 827) Including Additional Confidentiality Issues

DCFS 709 (1/94), Foster Child's Needs and Case Plan Summary

Probation Case Plan Form, (PROB 1385)

DCFS 2281 (12/97), Sufficient Clothing Supply List

FYI 9409 (2/94), Requirements for Medical/Dental Exams for Placed Children

Administration of Psychotropic Medicines to DCFS Supervised Children Emancipation Preparation Contract

Department of Children and Family Services and Probation Department Investigation Guidelines and Policy for Suspension of Intake and Removal of Children

Community Business Enterprise Program Certification Application

OMB Circular A-122 Cost Principles for Nonprofit Organizations

OMB Circular A-133 Audits of State, Local Governments, and Non-Profit Organizations

POLICY AND GUIDELINES FOR LOS ANGELES COUNTY INTERAGENCY PLACEMENT COMMITTEE

1.4 This Agreement, and the Exhibits hereto, constitute the complete and exclusive statement of understanding between the parties which supersedes all previous agreements, written or oral, and all other communications between the parties relating to the subject matter of this Agreement. No addition or alteration of the terms of this Agreement shall be valid unless made in accordance with the provisions set forth in Section 3.0, Change Notices and Amendments, in the body of this Agreement.

1.5 In the event of any conflict in the definition or interpretation of any word, responsibility, service, schedule, or provision between the body of this Agreement and the Exhibits, the terms of the Agreement shall govern.

#### 2.0 DEFINITIONS

The parties understand and agree that the Definitions of Terms set forth in Exhibit F will apply in interpreting the Agreement.

#### 3.0 CHANGE NOTICES AND AMENDMENTS

COUNTY reserves the right to change any portion of the work required under this Agreement, or make amendment to such other terms and conditions as may become necessary and reasonable. Any significant cost impact associated with such an amendment will be addressed in developing the amendment. A "SIGNIFICANT COST IMPACT" is defined as an incremental cost of \$1200 annually on a cumulative basis. Such revisions will be accomplished in the following manner:

- 3.1 Any and all Exhibits other than CONTRACTOR's Statement of Work, Program Statement, and Proposed Budget (Exhibits A, B, and E, respectively), and any other Document expressly referred to as having been provided to CONTRACTOR by COUNTY, may be unilaterally changed by COUNTY to reflect changes in County, State, or Federal laws, regulations, ordinances, court orders or rulings, or in COUNTY policies or procedures, PROVIDED that such changes reflecting modifications to COUNTY policies or procedures with SIGNIFICANT COST IMPACT on CONTRACTOR must be amended pursuant to Section 3.2 or 3.3. Amendments made pursuant to this Section 3.1 shall be effective upon the effective date of the legislative change or court order, or in the case of other documents upon the delivery of such to CONTRACTOR.
- 3.2 For any change which does not have a significant cost impact, affect the scope of work, period of performance, payments, or which does not materially alter any term or condition included in this Agreement, or for any change in CONTRACTOR's Program Statement, a change notice shall be prepared by COUNTY, and executed by CONTRACTOR and Program Directors or designee. As used herein, the term "MATERIALLY ALTER" is defined as being a change which, in the sole discretion of COUNTY, warrants execution by the Board of Supervisors.
- 3.3 For any change not covered by 3.1 or 3.2, an amendment to this Agreement will be prepared by COUNTY, signed by CONTRACTOR, and thereafter submitted to COUNTY's Board of Supervisors for consideration and, if approved, execution.

### 4.0 CONTRACTOR'S SERVICES

- 4.1 CONTRACTOR agrees to provide services for the needs of each placed child as outlined in the California Department of Social Services (CDSS) Manual of Policy and Procedures, Section 11400 et seq., California Code of Regulations, Title 22, and Exhibit A, Statement of Work. Such services shall be provided by CONTRACTOR to each placed child in accordance with the CONTRACTOR's Program Statement attached hereto as Exhibit B and consistent with the CTF license for which CONTRACTOR is paid.
- The CONTRACTOR's Program Statement will be submitted for approval 4.2 by COUNTY at initiation and renewal of this CTF Agreement. CONTRACTOR shall submit a revised Program Statement to COUNTY at any time during the term of this Agreement that CONTRACTOR makes changes to the program or to the facility including, but not limited to, Program Statement changes that affect the Rate Classification Level (RCL) as defined by WIC 16501.5. The CONTRACTOR's Program Statement will include, but not be limited to, operating capacity, specific statements defining intake policy, treatment services and policies, preplacement and discharge policies, detailed statements of the total services provided by CONTRACTOR, staffing and the Group Home Program Cost Report (SR3) and the Group Home Program Payroll and Fringe Benefit Report (SR4) submitted to the rate setting and licensing agencies. CONTRACTOR's performance under this Agreement will be evaluated in part based on CONTRACTOR's Program Statement. Changes to the Program Statement shall be made in accordance with Section 3.0. Change Notices and Amendments.
- The parties understand and agree that appropriate MENTAL HEALTH SERVICES will be provided to the children placed in the CTF. The parties agree that the terms and conditions for such services will be governed exclusively by the existing separate agreement with COUNTY's Department of Mental Health and Vista Del Mar, Agreement No. DMH-01491, and any Amendments thereto, PROVIDED that any real or perceived conflicts will be resolved to the fullest extent possible to ensure compliance with the State laws and regulations governing CTFs. The parties agree to support the maximization of Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) Medi-Cal funding for these MENTAL HEALTH SERVICES and that no portion of the COUNTY augmentation dollars (CGF) will replace EPSDT funds.
- 4.4 The parties understand and agree that costs associated with educational, medical, and dental services shall be reimbursed in whole or in part through means other than this Agreement.

#### **5.0 TERM**

The term of this Agreement shall be from July 1, 2004, or upon approval by the Board of Supervisors, whichever is later, through December 31, 2004, unless earlier terminated in accordance with the termination provisions herein.

- 5.1 The term of the Agreement may be continued at the option of the Director of DCFS on a month to month basis up to an additional six months, by providing written notice to CONTRACTOR no later than thirty (30) days prior to the end of the contract term. Notice shall be given as set forth in section 28.0 of this agreement.
- 5.2 During the entire term, including any continuous month-to-month periods, CONTRACTOR shall continue to provide services in the form and at the levels described herein.
- 5.3 County has no obligation to pay for expenditures by Contractor that exceed the Maximum Contract Sum.

#### 6.0 PAYMENT

COUNTY has received and approved CONTRACTOR's budget proposal, Exhibit E, in accordance with the statutes and regulations governing CTFs. CONTRACTOR will offer the level of care and services required to receive the highest foster care rate provided for under the current group home rate system.

- 6.1 In addition, COUNTY will pay CONTRACTOR up to two-thousand five-hundred dollars (\$2500) per month per COUNTY-placed child from CGF, prorated, for CTF child care and supervision services not reimbursed from other funding sources. The parties agree that payment of these CGF funds is only for ACTUAL ALLOWABLE COSTS, in accordance with the payment, invoice, and review provisions set forth in this Agreement. CONTRACTOR will work with COUNTY to maximize revenue from non-COUNTY sources.
  - 6.1.1 For the term July 1, 2002 through June 30, 2003, COUNTY will pay CONTRACTOR an additional \$1,260, from \$2,500 to \$3,760, per month per COUNTY-placed children from County General Funds (CGF), prorated, for CTF child care and supervision services not reimbursed from other funding sources.
- 6.2 CONTRACTOR may make reallocations of expenses between major budget categories without COUNTY consent, as long as such reallocations do not exceed 10% in the annual aggregate. CONTRACTOR may, in addition, request reallocations between major budgeted categories in excess of 10% in any category in the annual

aggregate, PROVIDED that such requests do not change the Maximum Contract Sum, and are in writing and approved by COUNTY's Program Manager and Finance Officer. COUNTY will accept no more than three such requests each contract period, unless the Program Manager determines the need for additional budget modifications, in his sole discretion.

- 6.3 The parties agree that CONTRACTOR will necessarily incur certain costs preparatory to receiving placements, and in reliance upon placements being provided by COUNTY, without which expenditures CONTRACTOR would be unable to receive placements. The terms and conditions related to such costs are set forth in Exhibit G.
- 6.4 CONTRACTOR shall complete and submit vouchers in arrears, for services rendered in the previous month. All vouchers shall be received within five days of the last day of the previous month. Vouchers shall be sent to:

Revenue Enhancement Vendor Voucher Validation Unit P.O. Box 2969 Covina, CA 91722-8969

- 6.5 Placements lasting less than a full month shall be prorated. Payment shall commence the day the child is placed with the CONTRACTOR and terminate the day before the child is removed. When the CONTRACTOR holds open a bed at the request of the child's COUNTY Worker in anticipation of the child's return, COUNTY shall pay for that bed for the requested number of days up to seven (7) days for requests from DCFS and three (3) days for requests from the Probation Department.
- 6.6 COUNTY shall make every effort to pay the CONTRACTOR the amount due within 15 calendar days after receipt of the voucher or payment authorization date. Retroactive and supplemental increases in payment to CONTRACTOR shall not be bound by the 15 calendar day payment goal. Questions regarding payment should be directed to the DCFS Foster Care Hotline at (800) 697-4445.
- 6.7 CONTRACTOR shall notify the COUNTY within 30 days of the receipt of any payment that is incorrect. Notification must be made by completing the Payment Resolution Notification form (COV 71) and faxing it to (626) 858-9143. Interest charges may be assessed from the 30th day following identification and written notification of the incorrect payment, at a rate equal to COUNTY's current Pool Rate, as determined by COUNTY's Auditor-Controller, per day on the delinquent amount due. Interest charges shall be paid by CONTRACTOR upon demand. COUNTY will

resolve payment discrepancies within 30 days of receipt of the Payment Resolution Notification Form. COUNTY will provide CONTRACTOR with written notice of payment resolutions. CONTRACTOR will be required to repay any excess funds in accordance with Section 7.0 of this Agreement. COUNTY shall make every effort to pay CONTRACTOR any underpayment within 30 days of written notice of payment resolution to CONTRACTOR.

- In addition to any other notice requirements, CONTRACTOR shall notify DCFS Foster Care Hotline at (800) 697-4444 for DCFS children, the Probation Central Placement Unit at (323) 226-8600 for Probation youth, or DMH Countywide Case Management Unit at (213) 738-2906 for DMH children, within 24 hours whenever a child leaves the CONTRACTOR's facility or a child is moved from one RCL level of care to another RCL level of care within CONTRACTOR's program.
- 6.9 Should CONTRACTOR, after having a child admitted into a psychiatric hospital, decide not to take the child back, then all foster payments made to CONTRACTOR to keep space available for that child shall be returned immediately to the COUNTY by CONTRACTOR, unless otherwise agreed to by COUNTY and CONTRACTOR.
- 6.10 The COUNTY may, at its discretion, implement an alternative payment system to replace the current voucher payment system. Any changes to the payment system will be discussed with the CONTRACTOR prior to implementation.
- 6.11 CONTRACTOR will be required to use unrestricted funds to repay any interest charges or liquidated damages assessed by the COUNTY.

#### 7.0 PAYMENT ERRORS

7.1 In the event that COUNTY identifies an excess payment made to CONTRACTOR, COUNTY will notify CONTRACTOR of such in writing. Upon receipt of such notice, CONTRACTOR shall within thirty (30) calendar days, return the excess payment to COUNTY, or execute an agreement to pay within another mutually agreed upon time frame, or register a written notice of dispute, with accompanying documentation, to:

Division Chief, Revenue Enhancement Department of Children and Family Services 800 South Barranca Street, 4th Floor Covina. CA 91732

In the event CONTRACTOR does not return payment, enter into an agreement for payment within a mutually agreed upon time frame, or

register a written notice of dispute, within thirty (30) days of receipt of such notice, COUNTY may place CONTRACTOR on Do Not Refer Status, pursuant to DCFS Administrative Hold policy.

CONTRACTOR may request that any dispute under this provision be resolved pursuant to Section 46.0.

- 7.2 Upon final determination of the amount owed, if the CONTRACTOR refuses or is unable to repay the amount owed or no longer receives funds from the COUNTY, the COUNTY, at its sole discretion, may collect directly or refer the case to the appropriate COUNTY agency.
- 7.3 The COUNTY may charge interest as described in Section 6.7 if payment errors are not promptly repaid.

#### 8.0 USE OF FUNDS

- 8.1 CONTRACTOR shall use all funds paid to CONTRACTOR for the benefit of children placed by COUNTY, and their families, in order to maintain the highest level possible of quality of life consistent with the payments received. CONTRACTOR shall expend funds on reasonable and allowable expenditures in providing the necessary care and services, as specified in this Agreement, for children placed by COUNTY.
- 8.2 Such expenditures shall be in accordance with the California Department of Social Services Manual of Policy and Procedures, 45 Code Of Federal Regulations Part 74, the OMB Circular A122, "Cost Principles for Nonprofit Organizations," and OMB Circular A133 "Audits of State, Local Governments, and Non-Profit Organizations." The parties understand and agree that, for cost allocation purposes, costs will be allocated in proportion to COUNTY and non-COUNTY placements, pursuant to the principles of the above-referenced OMB Circulars. In the event of any conflict between State and Federal regulations or between State regulations and County policies in determining the allowability of costs, such conflict or inconsistency shall be resolved by giving precedence to State regulations. Any funds not expended in accordance with the above regulations will be disallowed on audit, requiring repayment by CONTRACTOR. Reasonable funds may be rolled over between fiscal years as a prudent reserve.

#### 9.0 RECORDS AND AUDITS – FINANCIAL

9.1 CONTRACTOR shall maintain accurate and complete financial records of all its activities and operations relating to this Agreement which are in accordance with Generally Accepted Accounting Principles and which meet the requirements for contract accounting, internal control and

financial reporting as identified in Exhibit D. Such records shall include, but not be limited to, accounting ledgers, journals, canceled checks, time cards, personnel records, fringe benefit rate notices, receipts and invoices, payroll tax records, subcontracts, space and equipment lease agreements, and other relevant accounting books, records, worksheets and logs, as appropriate for ensuring CONTRACTOR accountability of Agreement expenditures and program performance.

- 9.2 All documents identified in Section 9.1 shall be kept and maintained by CONTRACTOR and shall be made available to COUNTY during the term of this Agreement and for a period of five (5) years thereafter, unless COUNTY's written permission is given to dispose of any such material prior to such time. In the event CONTRACTOR does not make available its records within the territorial limits of County of Los Angeles, or a county contiguous thereto if CONTRACTOR's principal place of business is located in a contiguous county, CONTRACTOR agrees to pay all necessary and reasonable transportation and travel expenses incurred by COUNTY in conducting any review at the location where said records are maintained.
- 9.3 All uses of funds paid to CONTRACTOR by COUNTY for provision of services under this Agreement are subject to review and/or audit by DCFS, COUNTY's Auditor-Controller or its designee, or the State of California. Any audits conducted by COUNTY's Auditor-Controller will be conducted in accordance with protocols established by COUNTY Auditor-Controller, which shall be substantially similar to protocols set forth in Exhibit D. CONTRACTOR shall, during normal business hours, allow appropriate COUNTY, State and Federal agencies, including CDSS, and COUNTY's Auditor-Controller or its designee, to evaluate, audit, review, inspect, and monitor its accounting books and records of program operations, including the interview of CONTRACTOR's staff, insurance agents, bank personnel, board members, vendors, and subcontractors.
- 9.4 Upon request, CONTRACTOR shall provide COUNTY with copies of records and documents, including placed children's records and personnel records. CONTRACTOR shall be responsible for the cost of providing photocopies to COUNTY. COUNTY agrees to limit requests for copies of records to an as-needed basis only.
- 9.5 In the event that a fiscal audit is conducted of CONTRACTOR by COUNTY, COUNTY may send a copy of such audit to CDSS for appropriate action. If, as a result of a fiscal audit or investigation, the Director in his or her sole discretion, determines that a violation of an obligation under this Agreement has occurred or that audit exceptions, determined in accordance with Section 9.2 or Section 10.0 exist, COUNTY shall have all available remedies specified in this Agreement. Such

remedies shall include placing CONTRACTOR on DO NOT REFER (Administrative) or DO NOT USE (Administrative) as set forth in Department of Children and Family Services Investigation Guidelines and Policy for Suspension of Intake and Removal of Children.

- 9.6 CONTRACTOR shall be responsible for having timely annual financial audits and/or reviews in accordance with applicable Federal and State laws and regulations.
- 9.7 All audits conducted of CONTRACTOR by a Federal or State auditor or by any independent auditor engaged by CONTRACTOR or otherwise, shall be filed with COUNTY's DCFS' Quality Assurance Division and COUNTY's Auditor-Controller's Audit Division within thirty (30) days of CONTRACTOR's receipt of the final audit report, unless otherwise provided by applicable Federal or State law. COUNTY shall maintain the confidentiality of such audit records to the extent they are not subject to disclosure under the Public Records Act. Further, COUNTY may disclose all such audit reports to other governmental agencies.
- 9.8 If the COUNTY conducts a fiscal audit of a CONTRACTOR, COUNTY shall offer CONTRACTOR an opportunity to have an exit conference, as set forth in Exhibit D, prior to issuance of the audit report.

In the event CONTRACTOR disputes any or all fiscal audit findings and recommendations, CONTRACTOR may appeal them pursuant to the Dispute Resolution Procedure as set forth in Paragraph 46.0 of this Agreement.

9.9 Failure on the part of CONTRACTOR to comply with the provisions of this Section 9.0 shall constitute a material breach of this Agreement upon which COUNTY may terminate this Agreement.

#### 9.10 AUDIT SETTLEMENT

If, at any time during the term of this Agreement or within five (5) years after the expiration or termination of this Agreement, authorized representatives of COUNTY conduct an audit of CONTRACTOR regarding the services provided to COUNTY hereunder and if such audit finds that COUNTY's dollar liability for such services is less than payments made by COUNTY to CONTRACTOR, then CONTRACTOR agrees that the difference, at the COUNTY's discretion, shall be either: (1) repaid forthwith by CONTRACTOR to COUNTY by cash payment; or (2) at COUNTY's option, credited against future payments hereunder to CONTRACTOR. If such audit finds that COUNTY's dollar liability for services provided hereunder is more than payments made by COUNTY to

CONTRACTOR, then the difference shall be paid to CONTRACTOR by COUNTY.

#### 10.0 RECORDS AND AUDITS - OTHER

- 10.1 CONTRACTOR shall maintain and retain records on each child as required by Community Care Licensing regulations, Exhibit A Statement of Work, and Exhibit B CONTRACTOR's Program Statement. Such records shall include, but not be limited to, placement and termination documents, community service activities, extracurricular school activities, placed children's financial records (clothing, allowances, earnings, medical expenses, etc.), diagnostic evaluations and studies, child interviews, progress notes (treatment, school, medical, etc), and notes on services provided by the various professional and paraprofessional staff (treatment, recreation, child care, etc.). The records shall be in sufficient detail to permit an evaluation of services provided.
- 10.2 All such material, including, but not limited to, documents identified in Sections 10.1 and 10.2, shall be kept and maintained by CONTRACTOR and shall be made available to COUNTY during the term of this Agreement and for a period of five (5) years thereafter, unless COUNTY's written permission is given to dispose of any such material prior to such time. In the event the CONTRACTOR does not make available its records within the territorial limits of the COUNTY of Los Angeles, or a county contiguous thereto if CONTRACTOR's principal place of business is located in a contiguous county, CONTRACTOR agrees to pay all necessary and reasonable transportation and travel expenses incurred by COUNTY in conducting any review at the location where said records are maintained.
- 10.3 Pursuant to the Terms and Conditions of this Agreement, the COUNTY may inspect and conduct investigations of the CONTRACTOR's program operations, without prior notice to CONTRACTOR, seven days a week, 24 hours a day. COUNTY also retains the right to conduct audits to ensure that children referred to CONTRACTOR are being provided services in accordance with this Agreement. Procedures for such investigations and program audits are set forth in Exhibit D. Such guidelines and procedures may include a scoring continuum which reflects percentage findings of aggregated elements within a review category. While COUNTY and Providers commit to an ongoing collaborative process and a good faith effort to develop group home program review guidelines and procedures which are acceptable to Group Home providers, COUNTY reserves the right to make the final determination of the content of such guidelines and procedures. Once such guidelines and procedures are developed, Exhibit D will be amended accordingly and any further program inspections and investigations will be conducted consistent with such guidelines and

- procedures. In the event that such guidelines and procedures have not been developed within ninety (90) days following implementation of this Agreement, program audits will be discontinued until the guidelines and procedures are in place.
- 10.4 Upon request, CONTRACTOR shall provide COUNTY with photocopies of records and documents, including children's records and personnel records. CONTRACTOR shall be responsible for the cost of providing photocopies to the COUNTY. The COUNTY agrees to limit requests for copies of records to an as needed basis only.
- 10.5 In the event that an audit is conducted of CONTRACTOR by COUNTY, COUNTY may send a copy of such audit to CDSS for appropriate action. If, as a result of an audit or investigation, the Director in his/her sole discretion determines that a violation of an obligation under this Agreement has occurred or that audit exceptions, determined in accordance with Sections 4.1, 9.2 and this Section 10.0, exist, CONTRACTOR shall pay to COUNTY the full amount of CONTRACTOR's liability for such violations or audit exceptions upon demand by COUNTY and, COUNTY shall have available all remedies specified in this Agreement.

#### 11.0 CONTRACT COMPLIANCE AND PROGRAM INVESTIGATIONS

- 11.1 COUNTY may inspect and conduct investigations of CONTRACTOR's program operations and contract compliance without prior notice to CONTRACTOR, seven days a week, 24 hours a day. COUNTY retains the right to do audits to ensure that placed children referred to CONTRACTOR are being provided services in accordance with this Agreement. Program review guidelines and procedures are set forth in COUNTY'S DCFS and Probation Investigation Guidelines, a copy of which CONTRACTOR acknowledges receipt.
- 11.2 Such reviews and/or audits shall encompass all of CONTRACTOR's financial, program, employees, subcontractors and placed children's records related to services provided under this Agreement, and any other financial transactions, as determined necessary to ensure that AFDC-FC and CGF funds have been accounted for and expended in accordance with the regulations set forth in Section 8.2.
- 11.3 CONTRACTOR shall maintain and retain records on each placed child as required by Community Care Licensing regulations, Exhibit A Statement of Work, and Exhibit B CONTRACTOR's Program Statement. Such records shall include, but not be limited to, placement and termination documents, medical and dental records, placed children's financial records (clothing, allowances, earnings, medical expenses, etc.), diagnostic evaluations and

studies, placed child interviews, social worker progress notes (including treatment, school, extracurricular activities at school or in the community, etc.), and notes on services provided by the various professional and paraprofessional staff (treatment, recreation, child care, etc.). The records shall be in sufficient detail to permit an evaluation of services provided. All such documents shall be kept and maintained by CONTRACTOR for the period of time services are rendered the placed child and for at least five (5) years following termination of services to the child.

- 11.4 In the event a Program Director determines in his/her sole discretion that a violation of an obligation under this Agreement, or breach of any provision hereof, as a result of a program audit or investigation conducted pursuant to Section 9.0, has occurred, COUNTY and CONTRACTOR shall have all of the rights and remedies set forth below unless such violation or breach is determined, by a Program Director, in his/her sole discretion, to pose a health or safety risk to any placed child or children in which case COUNTY may enforce remedies in accordance with Department of Children and Family Services Investigation Guidelines, Policy for Suspension of Intake (Do Not Refer), and Removal of Children (Do Not Use), of this Agreement. CONTRACTOR may also request to meet with the Out-of-Home Care Division Chief. For violations that are determined not to pose a health or safety risk, the following remedies will be applied in sequence:
  - 11.4.1 CONTRACTOR will be required to cure the violation or breach within a time period designated by COUNTY and to submit a Corrective Action Plan (CAP) in accordance with Department of Children and Family Services Investigation Guidelines, Policy for Suspension of Intake (Do Not Refer), and Removal of Children (Do Not Use).
  - 11.4.2 If CONTRACTOR fails to submit and/or implement a CAP or otherwise satisfactorily cure the violation or breach, COUNTY may place CONTRACTOR on "Do Not Refer" (Administrative) as provided in Department of Children and Family Services Investigation Guidelines, Policy for Suspension of Intake (Do Not Refer), and Removal of Children (Do Not Use), until such time as the violation or breach has been satisfactorily cured.
  - 11.4.3 If CONTRACTOR fails to submit and/or implement a CAP or otherwise satisfactorily cure the violation within thirty (30) days of the Do Not Refer action, COUNTY may place CONTRACTOR on "Do Not Use" (Administrative) and remove placed children as provided in Department of Children and Family Services Investigation Guidelines, Policy for Suspension of Intake (Do Not Refer), and Removal of Children (Do Not Use), or take any and all such actions, at law or in equity, including, but not limited to, the

termination of this Agreement as set forth herein, as deemed appropriate by COUNTY.

- 11.4.4 The parties acknowledge and agree that, in considering CONTRACTOR'S obligations, Federal law regarding special education rights of students, including status quo, "right to stay pending," and "stay put orders" must be complied with.
- 11.5 In the event that COUNTY believes there is any violation or breach of any Title 22 licensing requirement or Title 9 CTF requirement, COUNTY may refer the violation to the Community Care Licensing Division of the California Department of Social Services, and the State Department of Mental Health for appropriate action, including the imposition of any applicable fines and penalties.

#### 12.0 FINANCIAL REPORTING

12.1 CONTRACTOR shall report AND RECONCILE quarterly THE ACTUAL \$2,500 PER CHILD CTF revenues WITH ACTUAL quarterly revenues and expenditures on the Expenditure Report in accordance with CONTRACTOR's approved budget. CONTRACTOR shall submit such Expenditure Reports to:

Department of Children and Family Services Finance Services Division 425 Shatto Place, Room 204 Los Angeles, CA 90020

The Expenditure Report shall be submitted no later than sixty (60) calendar days following the last day of the quarter for which it is due. In the event Expenditure Reports are not received timely by COUNTY, COUNTY may place CONTRACTOR on DO NOT REFER (Administrative), subject to exceptions for good cause as determined by COUNTY, until Expenditure Reports are received.

- 12.2 COUNTY total financial obligation to CONTRACTOR shall not exceed verified expenditures incurred by CONTRACTOR. If actual costs as identified in quarterly expense statements are significantly below (no less than 10%) the CONTRACTOR's RCL rate plus CGF amount, the parties shall meet to review the variance. If actual costs continue significantly below, without satisfactory explanation, COUNTY may modify its total financial obligation.
- 12.3 Contractor shall reconcile all revenues received as referenced in Section 6.1 and Section 6.3 to actual allowable costs for services and supervision which are not otherwise reimbursable from other resources in excess of

RCL 14. The reconciliation shall be submitted according to the provisions of Section 12.1 within 60 calendar days following the last day of the contract period. Any overpayment due to the County shall be paid to the County according to the provisions of Section 13.0.

#### 13.0 OVERPAYMENT

- 13.1 CONTRACTOR agrees that when a sustained overpayment, as described in WIC 11466 et seq. is identified, CONTRACTOR shall repay to the State or COUNTY within 30 calendar days at the end of each quarterly period the amount of the overpayment including interest in accordance with WIC 11466 et seq.
- 13.2 Failure by the CONTRACTOR to make payments as required in a repayment agreement between the State and the CONTRACTOR for the payment of sustained overpayments may result in placing CONTRACTOR's agency on "Do Not Refer" status by COUNTY until the overpayment has been repaid.

#### 14.0. SUBCONTRACTING

- 14.1 COUNTY and CONTRACTOR acknowledge and agree that CONTRACTOR may subcontract for provision of social work, therapy and other specific services to be provided to placed children hereunder. Such subcontracting shall be close in conformance within the provisions of this Section 14.0.
- 14.2 All of the provisions of this Agreement and any Amendment(s) hereto shall extend to and be binding upon subcontractors, provided that assignment or delegation of rights under a subcontract by subcontractors shall not require County approval. The CONTRACTOR shall include in all subcontracts the following provision: "This Agreement is a subcontract under the terms of a prime contract with the County of Los Angeles. All representations and warranties contained in this subcontract shall inure to the benefit of the County of Los Angeles."
- 14.3 CONTRACTOR shall indemnify and hold COUNTY harmless from any and all liability arising or resulting from the use of any subcontractor and its employees in the same manner and to the same extent that CONTRACTOR indemnifies COUNTY from any and all liability arising from or resulting from the actions or omissions of its own employees.
- 14.4 CONTRACTOR shall obtain the following from each subcontractor before any subcontractor employee may perform any work under any subcontract to this Agreement. CONTRACTOR shall maintain and make available upon request of Program Manager all the following documents.

- 14.4.1 An executed Employee Acknowledgment and Confidentiality Agreement (see Exhibit C), executed by each subcontractor and each of subcontractor's employees approved to perform work hereunder.
- 14.4.2 Certificates of insurance which establish that the subcontractor maintains all the programs of insurance required by Section 32.0 of this Agreement (Insurance), and
- 14.4.3 The Tax Identification Number of the subcontracting agency, to be placed on the signature page of the subcontract. This Tax Identification Number shall not be identical to the CONTRACTOR's Tax Identification Number.
- 14.5 CONTRACTOR shall provide COUNTY's Program Manager with copies of all executed subcontracts.
- 14.6 No subcontract shall alter in any way any legal responsibility of CONTRACTOR to COUNTY. CONTRACTOR shall remain responsible for any and all performance required of it under this Agreement, including, but not limited to, the obligation to properly supervise, coordinate, and perform all work required hereunder.
- 14.7 Notwithstanding any other provision of this Agreement, the parties do not in any way intend that any person or entity shall acquire any rights as a third party beneficiary of this Agreement.
- 14.8 CONTRACTOR shall be solely liable and accountable for any and all payments and other compensation to all subcontractor's engaged hereunder and their officers, employees, and agents. COUNTY shall have no liability or responsibility whatsoever for any payment or other compensation for any subcontractor or their officers, employees, and agents.

#### 15.0 ASSIGNMENT AND DELEGATION OF RIGHTS

15.1 CONTRACTOR shall not assign its rights or delegate its duties hereunder, either in whole or part, without the prior written consent of both Program Directors. Any attempted assignment and/or delegation without said consent shall constitute a default under Section herein and shall be null and void, subject to waiver by COUNTY. If CONTRACTOR is a corporation, partnership, limited liability company or other entity, then an assignment requiring COUNTY's consent hereunder shall also include 1) any sale, exchange, assignment, divestment or change in members, directors or officers giving majority control of CONTRACTOR to any person(s) or legal

entity other than the majority in control of CONTRACTOR at the time of execution of this Agreement; 2) any withdrawal or change of shareholders, members, directors or other persons named on CONTRACTOR's Community Care license application; and 3) any change in the licensee under the CONTRACTOR's Community Care license. Any payments by COUNTY to CONTRACTOR or its assignee, or acceptance of any payments by COUNTY from CONTRACTOR or its assignee on any claim under this Agreement shall not waive or constitute such COUNTY consent.

- 15.2 Upon assignment and/or delegation, each and all of the provisions, agreements, terms, covenants and conditions herein contained, to be performed by CONTRACTOR, shall be binding upon CONTRACTOR and upon any assignee/delegatee thereof.
- 15.3 COUNTY's consent may be reasonably withheld if, among other things, the proposed assignee fails to meet the requirements for contracting satisfied by the original CONTRACTOR, and/or the then current COUNTY or State contracting requirements for this or similar agreements. COUNTY may require, as a condition to its consent to assignment, that the assignee enter into an agreement utilizing then current standard COUNTY documentation for this or similar agreements.
- 15.4 Any payments by COUNTY to any delegatee or assignee on any claim under this Agreement shall reduce dollar for dollar any claims which CONTRACTOR may have against COUNTY and shall be subject to set-off, recoupment, or other reduction for any claims which COUNTY may have against CONTRACTOR, whether under this Agreement or otherwise.

#### 16.0 STATE LICENSE

During the term of this Agreement, CONTRACTOR shall have, maintain and post a valid license as a CTF issued by the California Department of Social Services, Community Care Licensing Division.

#### 17.0 OTHER SOURCES OF INCOME

17.1 CONTRACTOR shall forward any income (e.g., SSI, inheritances, personal injury and victims of crime awards, etc.) received on behalf of a child, other than the child's personal earnings, to the following address:

DCFS Finance Office 425 Shatto Place Rm. #204 Los Angeles, California 90020

CONTRACTOR shall work with COUNTY to ensure future income payments are paid directly to the COUNTY by the payor.

- 17.2 The provisions of this Section do not in any way require the CONTRACTOR to apply revenue, income, private grants or gifts which are unrestricted, to any cost or expense of CONTRACTOR which is reimbursable by COUNTY hereunder.
- 17.3 The provisions of this Section do not supersede State regulations in the treatment of revenue, income, private grants or gifts in determining the rate of payment.

#### 18.0 PUBLICITY

- 18.1 The CONTRACTOR shall not disclose any details in connection with this Agreement to any party, except as may be otherwise provided herein or required by law. However, in recognizing the CONTRACTOR's need to identify its services and related clients to sustain itself, the COUNTY shall not inhibit the CONTRACTOR from publicizing its role under this Agreement within the following conditions:
  - A. CONTRACTOR shall develop all publicity material in a professional manner.
  - B. During the course of performance of this Agreement, the CONTRACTOR, its employees, agents, and subcontractors shall not publish or disseminate commercial advertisements, press releases, opinions or feature articles, using the name of the COUNTY without the prior written consent of the COUNTY. Said consent shall not be unreasonably withheld, and approval by the COUNTY may be assumed in the event no adverse comments are received in writing two (2) weeks after submittal.
  - C. CONTRACTOR may, without prior written permission of COUNTY, indicate in its proposals and sales material that it has been awarded an Agreement to provide services, provided, however, that the requirements of this provision shall apply.

#### 19.0 COMPLIANCE WITH APPLICABLE LAWS

19.1 CONTRACTOR shall conform to and abide by all applicable Municipal, COUNTY, State and Federal laws and regulations, court rules, and ordinances, whether or not referred to in this Agreement, insofar as the same or any of them are applicable. This includes compliance with mandatory standards and policies relating to energy efficiency in the State Energy Conservation Plan (Title 24, California Administrative Code) and compliance with Section 306 of the Clean Air Act (42 USC 1857(h)), Section 508 of the Clean Water Act (33 USC 1368), Executive Order

- 11738 and Environmental Protection Agency regulations (40 CFR Part 15). Insofar as permits and/or licenses are required for the prescribed services herein, the same must be obtained from the regulatory agency having jurisdiction there over.
- 19.2 Failure by CONTRACTOR to comply with such laws and regulations, shall be a material breach of this Agreement and may result in termination of this Agreement.
- 19.3 CONTRACTOR agrees to indemnify and hold COUNTY harmless from any loss, damage or liability resulting from a violation on the part of the CONTRACTOR, its employees, agents or subcontractors of such laws, regulations, rules, policies, standards or ordinances as described in this Section.
- 19.4 The CONTRACTOR agrees to abide by all applicable Federal, State, and local laws, including the Americans with Disabilities Act (ADA) and its requirements to provide reasonable accommodations and auxiliary aids or services, unless compliance with the ADA would place an undue financial burden on, or would fundamentally alter the nature of, the CONTRACTOR's program.

#### 20.0 COMPLIANCE WITH CIVIL RIGHTS LAWS

CONTRACTOR hereby assures that it will comply with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, Title IX of the Education Amendments of 1973, where applicable, and Title 43, Part 17 of the Code of Federal Regulations Subparts A and B, to the end that no persons shall on the grounds of race, creed, color, national origin, political affiliation, marital status, sex, age or handicap be subjected to discrimination under the privileges and use granted by this Agreement or under any project, program or activity supported by this Agreement.

#### 21.0 NONDISCRIMINATION IN EMPLOYMENT

- 21.1 CONTRACTOR certifies and agrees that all persons under its employ, its affiliates, subsidiaries, or holding companies, are and will be treated equally by it without regard to or because of race, religion, color, national origin, political affiliation, marital status, sex, age or handicap, in compliance with all applicable Federal and State nondiscrimination laws and regulations. This includes compliance with Executive Order 11246 entitled "Equal Employment Opportunity", Executive Order 11375 and as supplemented in the Department of Labor regulations (41 CFR Part 60).
- 21.2 CONTRACTOR shall take affirmative action to ensure that qualified applicants are employed and that employees are treated equally during

employment without regard to race, religion, color, national origin, political affiliation, marital status, sex, age or handicap. Such action shall include but is not limited to the following: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation and selection for training, including apprenticeship.

- 21.3 CONTRACTOR shall deal with its subcontractors, bidders, or vendors without regard to or because of race, religion, color, national origin, political affiliation, marital status, sex, age or handicap.
- 21.4 CONTRACTOR shall provide access for COUNTY's representatives to inspect CONTRACTOR's employment records during regular business hours in order to verify compliance with the provisions of this Section when so requested by COUNTY.
- 21.5 If COUNTY finds that any of the above provisions have been violated, the same shall constitute a material breach of contract upon which COUNTY may determine to terminate this Agreement. COUNTY reserves the right to determine independently whether the nondiscrimination provisions of this Agreement have been violated. In addition, a determination by the California Fair Employment Practices Commission or the Federal Equal Opportunity Commission that CONTRACTOR has violated State or Federal nondiscrimination laws or regulations shall constitute a finding by COUNTY that CONTRACTOR has violated the nondiscrimination provisions of this Agreement.
- 21.6 The parties agree that in the event CONTRACTOR violates the non-discrimination provisions of this Agreement, COUNTY shall, at its option, be entitled to a sum of Five Hundred Dollars (\$500.00) pursuant to California Civil Code Section 1671 as liquidated damages in lieu of terminating this Agreement,

#### 22.0 NONDISCRIMINATION IN SERVICES

In the performance of this Agreement the CONTRACTOR shall not discriminate in the delivery of services as provided in and consistent with the CONTRACTOR's Program Statement, attached hereto as Exhibit B, on the basis of race, religion, color, creed, national origin, sex, sexual orientation, age, condition of physical or mental handicap, marital status or political affiliation. The CONTRACTOR shall comply with the Civil Rights Act of 1964, Government Code Section 11135 and all other applicable laws and regulations, in addition to complying with the CONTRACTOR's CDSS, CCLD license. The CONTRACTOR shall not discriminate based upon race, religion, ancestry, national origin, sex, sexual orientation, age, condition or physical or mental handicap, marital status or political affiliation. COUNTY and CONTRACTOR agree that CONTRACTOR

will accept or reject children for placement consistent with CONTRACTOR's Program Statement and in compliance with CONTRACTOR's license. Such determination may not be arbitrary and capricious, unreasonable or discriminatory.

#### 23.0 TERMINATION OF AGREEMENT FOR DEFAULT

- 23.1 COUNTY may terminate the whole or any part of this Agreement if COUNTY determines at its sole discretion that any of the following circumstances exist:
  - 23.1.1 CONTRACTOR has made a misrepresentation of any required element in the bid/proposal submitted in response to the Invitation for Bids/Request for Proposals; if any; or
  - 23.1.2 CONTRACTOR fails to perform any material provision of this Agreement.
  - 23.1.3 Determination by the COUNTY, the State Fair Employment Commission, or the Federal Equal Employment Opportunity Commission of discrimination having been practiced by CONTRACTOR in violation of State and/or Federal laws thereon;
  - 23.1.4 Transfer of the controlling interest of CONTRACTOR to any person(s) or entity(ies) other than those in control at the time of the execution of this Agreement or other violation of Section 15.0, Assignment and Delegation of Rights, hereof.
  - 23.1.5 Insolvency of CONTRACTOR as determined by any of the following:
    - CONTRACTOR has ceased to pay its debts in the ordinary course of business or cannot pay its debts as they become due, whether it has filed for bankruptcy or not, and whether insolvent within the meaning of the Federal Bankruptcy Law or not;
    - 2. The filing of a voluntary petition in bankruptcy;
    - 3. The appointment of a Receiver or Trustee for CONTRACTOR; or
    - 4. The execution by CONTRACTOR of an assignment for the benefit of creditors.

- 23.1.6 Notice that CONTRACTOR's AFDC-FC Rate will be terminated by the State. Actual termination of the Rate is not required for default pursuant to this provision.
- 23.2 Any termination by COUNTY for default will be in accordance with the terms and conditions of this Agreement
- 23.3 In the event that COUNTY terminates the Agreement in whole or in part as provided in this Section, COUNTY may recover damages to the extent permitted by applicable law.
- 23.4 CONTRACTOR shall not be liable, if its failure to perform this Agreement arises out of causes beyond the control and without the fault or negligence of CONTRACTOR. Such causes may include, but not be limited to: acts of God or of the public enemy, acts of COUNTY in either its sovereign or contractual capacity, acts of Federal or State Governments in their sovereign capacities, fires, floods, epidemics, riots, earthquakes, quarantine restrictions, strikes, freight embargoes and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of CONTRACTOR.
- 23.5 If, after COUNTY has given notice of termination under the provisions of this Section, it is determined by the COUNTY that CONTRACTOR was not in default under the provisions of this Section or that the default was excusable under provisions of this Section, the rights and obligations of the parties shall be the same as if notice of termination had been issued pursuant to Section 24.0, Termination for Convenience.
- 23.6 The remedies reserved the COUNTY herein shall be cumulative and in addition to any other remedies provided in law or equity.

#### 24.0 TERMINATION FOR CONVENIENCE

- 24.1 This Agreement may be terminated, when such action is deemed by COUNTY to be in its best interest. Termination of this Agreement shall be effected by delivery to CONTRACTOR or a written notice of termination specifying the extent to which performance of work is terminated and the date upon which such termination becomes effective. The date upon which such termination becomes effective shall be no less than sixty (60) days after the notice is sent unless by mutual consent.
- 24.2 After receipt of a notice of termination, COUNTY shall provide for the removal of placed children in a fashion consistent with the best interest of the children.

#### 25.0 TERMINATION FOR IMPROPER CONSIDERATION

- 25.1 COUNTY may, by written notice to CONTRACTOR, immediately terminate the right of CONTRACTOR to proceed under this Agreement if it is found that consideration, in any form, was offered or given by CONTRACTOR, either directly or through an intermediary, to any COUNTY officer, employee or agent with the intent of securing the Agreement or securing favorable treatment with respect to the award, amendment or extension of the Agreement or the making of any determinations with respect to the CONTRACTOR's performance pursuant to the Agreement. In the event of such termination, COUNTY shall be entitled to pursue the same remedies against CONTRACTOR as it could pursue in the event of default by the CONTRACTOR.
- 25.2 CONTRACTOR shall immediately report any attempt by a COUNTY officer or employee to solicit such improper consideration. The report shall be made either to the COUNTY Manager charged with the supervision of the employee or to the COUNTY Auditor-Controller's Employee Fraud Hotline at (213) 974-0914 or (800) 544-6861.
- 25.3 Among other items, such improper consideration may take the form of cash, discounts, service, the provision of travel or entertainment, or tangible gifts.

#### 26.0 TERMINATION FOR CONVENIENCE BY CONTRACTOR

The Agreement may be terminated when such action is deemed by CONTRACTOR to be in its best interest. Termination of this Agreement shall be effective by the delivery to COUNTY of such notice of termination specifying the date which such termination becomes effective. The date upon which such termination becomes effective shall be no less than sixty (60) days after the notice is sent. In the event of a breach by COUNTY under this Agreement, CONTRACTOR shall have all remedies available at law.

# 27.0 LIMITATION OF COUNTY'S OBLIGATION DUE TO NONAPPROPRIATION OF FUNDS

- 27.1 COUNTY's obligation is payable only and solely from funds appropriated for the purpose of this Agreement.
- 27.2 All funds for payment are conditioned upon the Board of Supervisors' appropriation of sufficient funds for this purpose. Payments during subsequent fiscal year periods are dependent upon similar Board of Supervisors' action.

27.3 In the event the COUNTY Board of Supervisors does not allocate sufficient funds for the next succeeding fiscal year to meet the COUNTY's anticipated obligations to providers under contracts, then services may be: (1) terminated in their entirety; or (2) reduced in accordance with available funding as deemed necessary by the COUNTY. COUNTY shall notify CONTRACTOR in writing of any such nonallocation of funds at the earliest possible date.

#### 28.0 NOTICES

All notices shall be given in writing by enclosing the same in a sealed envelope addressed to the intended party and by depositing such envelope with postage prepaid in the United States Post Office or any substation or public letterbox. All notices to COUNTY shall be sent in duplicate addressed to the following:

David Sanders, Ph.D., Director
Department of Children and Family Services
425 Shatto Place
Los Angeles, California 90020
Attention: Walter Chan, Manager
Contracts Administration

All notices to CONTRACTOR shall be sent to CONTRACTOR

Elias Lefferman, Ph.D., President/CEO Vista Del Mar Children and Family Services 3200 Motor Ave. Los Angeles, CA 90034

or such other place as may hereinafter be designated in writing by the CONTRACTOR.

All notices may also be given upon personal delivery to any person whose actual knowledge would be sufficient notice to CONTRACTOR. Further, it is expressly understood that actual knowledge of an individual CONTRACTOR or of a copartner, or if the CONTRACTOR is a corporation, of an officer or member of the corporation, or by the managing agent regularly in charge of the work on behalf of CONTRACTOR, shall in any case be sufficient notice.

#### 29.0 CONFLICT OF INTEREST

No County employee whose position in COUNTY enables such employee to influence the award or administration of this Agreement or any competing Agreement, and no spouse or economic dependent of such employee, shall be employed in any capacity by CONTRACTOR herein, or have any other direct or indirect financial interest in this Agreement. No officer or employee of COUNTY

who may financially benefit from the provision of services hereunder shall in any way participate in COUNTY's approval, or ongoing evaluation of such services, or in any way attempt to unlawfully influence COUNTY's approval or ongoing evaluation of such services.

CONTRACTOR shall comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the term of this Agreement. CONTRACTOR warrants that it is not now aware of any facts which created a conflict of interest. If CONTRACTOR hereafter becomes aware of any facts which might reasonably be expected to create a conflict of interest, it shall immediately make full written disclosure of such facts to COUNTY. Full written disclosure shall include, without limitation, identification of all persons implicated, and complete description of all relevant circumstances.

#### 30.0 EMPLOYEE BENEFITS AND TAXES

- 30.1 CONTRACTOR shall be solely responsible for providing to, or on behalf of its employees, all legally required salaries, wages, benefits, or other compensation.
- 30.2 COUNTY shall have no liability or responsibility for any taxes, including, without limitation, sales, income, employee withholding and/or property taxes which may be imposed in connection with or resulting from this Agreement or CONTRACTOR'S performance hereunder.

#### 31.0 MUTUAL INDEMNIFICATION

- 31.1 CONTRACTOR agrees to indemnify, defend, and hold harmless COUNTY and its Special Districts, elected and appointed officers, employees, and agents (COUNTY) from and against any and all liability and expense, including defense costs and legal fees, arising from or connected with claims and lawsuits for damages or Workers' compensation benefits relating to CONTRACTOR's operations or its services, which result from bodily injury, death, personal injury, or property damage (including damage to CONTRACTOR's property).
- 31.2 COUNTY agrees to indemnify, defend, and hold harmless CONTRACTOR and its elected and appointed officers, employees, and agents (CONTRACTOR) from and against any and all liability and expense, including defense costs and legal fees, arising from or connected with claims and lawsuits for damages or Workers' compensation benefits relating to COUNTY's operations or its services, which result from bodily injury, death, personal injury, or property damage (including damage to COUNTY's property).

#### 32.0 GENERAL INSURANCE REQUIREMENTS

Without limiting CONTRACTOR's indemnification of COUNTY and during the term of this Agreement, CONTRACTOR shall provide and maintain, and shall require all of its subcontractors to maintain, the programs of insurance specified in this Agreement in Section 33.0, Insurance Coverage Requirements. Such insurance shall be primary to and not contributing with any other insurance or self-insurance programs maintained by COUNTY, and such coverage shall be provided and maintained at CONTRACTOR's own expense.

32.1 <u>Evidence of Insurance</u>: Prior to commencing services under this Agreement, certificates(s) or other evidence of coverage satisfactory to COUNTY shall be delivered to:

Department of Children and Family Services Contracts Administration 425 Shatto Place, Room 400 Los Angeles, CA 90020 Attn: Walter Chan, Manager

Such certificates or other evidence shall:

- 32.1.1 Specifically identify this Agreement.
- 32.1.2 Clearly evidence all coverages required in this Agreement.
- 32.1.3 Contain the express condition that COUNTY is to be given written notice by mail at least thirty (30) days in advance of cancellation for all policies evidenced on the certificate of insurance.
- 32.1.4 Include copies of the additional insured endorsement to the commercial general liability policy, adding the County of Los Angeles, its Special Districts, its officials, officers and employees as insureds for all activities arising from this Agreement.
- 32.1.5 Identify any deductibles or self-insured retentions for COUNTY's approval. The COUNTY retains the right to require CONTRACTOR to reduce or eliminate such deductibles or self-insured retentions as they apply to COUNTY, or, require CONTRACTOR to provide a bond guaranteeing payment of all such retained losses and related costs, including, but not limited to, expenses or fees, or both, related to investigations, claims administrations, and legal defense. Such bond shall be executed by a corporate surety licensed to transact business in the State of California.

- 32.2 Insurer Financial Ratings: Insurance is to be provided by an insurance company acceptable to the COUNTY with an A.M. Best rating of not less than A:VII, unless otherwise approved by COUNTY.
- 32.3 Failure to Maintain Coverage: Failure by CONTRACTOR to maintain the required insurance, or to provide evidence of insurance coverage acceptable to COUNTY, shall constitute a material breach of the Contract upon which COUNTY may immediately terminate or suspend this Agreement. COUNTY, at its sole option, may obtain damages from CONTRACTOR resulting from said breach. Alternatively, COUNTY may purchase such required insurance coverage, and without further notice to CONTRACTOR, COUNTY may deduct from sums due to CONTRACTOR any premium costs advanced by COUNTY for such insurance.
- 32.4 Notification of Incidents, Claims or Suits: CONTRACTOR shall report to COUNTY:
  - 32.4.1 Any accident or incident relating to services performed under this Agreement which involves injury or property damage which may result in the filing of a claim or lawsuit against CONTRACTOR and/or COUNTY. Such report shall be made in writing within 24 hours of occurrence.
  - 32.4.2 Any third party claim or lawsuit filed against CONTRACTOR arising from or related to services performed by CONTRACTOR under this Agreement.
  - 32.4.3 Any injury to a CONTRACTOR employee which occurs on COUNTY property. This report shall be submitted on a COUNTY "Non-employee Injury Report" to the COUNTY contract manager.
  - 32.4.4 Any loss, disappearance, destruction, misuse, or theft of any kind whatsoever of COUNTY property, monies or securities entrusted to CONTRACTOR under the terms of this Agreement.
- 32.5 Compensation for COUNTY Costs: In the event that CONTRACTOR fails to comply with any of the indemnification or insurance requirements of this Agreement, and such failure to comply results in any costs to COUNTY, CONTRACTOR shall pay full compensation for all costs incurred by COUNTY.
- 32.6 Insurance Coverage Requirements for Subcontractors: CONTRACTOR shall ensure any and all subcontractors performing services under this Agreement meet the insurance requirements of this Agreement by either:

- 32.6.1 CONTRACTOR providing evidence of insurance covering the activities of subcontractors, or
- 32.6.2 CONTRACTOR providing evidence submitted by subcontractors evidencing that sub-contractors maintain the required insurance coverage. COUNTY retains the right to obtain copies of evidence of subcontractor insurance coverage at any time.

#### 33.0 INSURANCE COVERAGE REQUIREMENTS

33.1 <u>General Liability</u> insurance (written on ISO policy form CG 00 01 or its equivalent) with limits of not less than the following:

General Aggregate: \$2 million
Products/Completed operations Aggregate: \$1 million
Personal and Advertising Injury: \$1 million
Each Occurrence: \$1 million

- 33.2 <u>Automobile Liability</u> insurance (written on ISO policy form CA 00 01 or its equivalent) with a limit of liability of not less than \$1 million for each accident. Such insurance shall include coverage for all "owned," "hired" and "non-owned" vehicles, or coverage for "any auto."
- Workers Compensation and Employers' Liability insurance providing workers compensation benefits, as required by the Labor Code of the State of California or by any other state, and for which CONTRACTOR is responsible. If CONTRACTOR's employees will engaged in maritime employment, coverage shall provide workers compensation benefits as required by the U.S. Longshore and Harbor Workers' Compensation Act, Jones Act or any other federal law for which CONTRACTOR is responsible. In all cases, the above insurance also shall include Employers' Liability coverage with limits of not less than the following:

Each Accident: \$1 million
Disease – policy limit: \$1 million
Disease – each employee: \$1 million

33.4 <u>Professional Liability</u>: Insurance covering liability arising from any error, omission, negligent or wrongful act of the CONTRACTOR, its officers or employees with limits of not less than \$1 million per occurrence and \$2 million aggregate

#### 34.0 INDEPENDENT CONTRACTOR STATUS

This Agreement is by and between the COUNTY and CONTRACTOR and is not intended, and shall not be construed, to create the relationship of agent, servant,

employee, partnership, joint venture or association, as between COUNTY and CONTRACTOR. CONTRACTOR understands and agrees that all persons furnishing services to COUNTY pursuant to this Agreement are, for purposes of Workers' Compensation liability, employees solely of CONTRACTOR and not of COUNTY. CONTRACTOR shall bear the sole responsibility and liability for furnishing Workers' Compensation benefits to any person for injuries arising from or connected with service to COUNTY provided pursuant to this Agreement.

#### 35.0 CONFIDENTIALITY

CONTRACTOR shall maintain the confidentiality of all records, including but not limited to COUNTY records and client records in accordance with all applicable federal, state and local laws, regulations, ordinances and directives regarding confidentiality. CONTRACTOR shall inform all of its officers, employees and agents providing services hereunder of the confidentiality provisions of this Agreement. All employees of CONTRACTOR who have access to confidential records and data must sign and adhere to the attached "Employee Acknowledgment and Confidentiality Agreement", Exhibit C. CONTRACTOR shall notify COUNTY of any attempt to obtain confidential records through the legal process.

Notifications are to be forwarded to:

DCFS – Office of Risk Management 425 Shatto Place, Room 603 Los Angeles, CA 90020 (213) 351-5704

## 36.0 COVENANT AGAINST CONTINGENT FEES

CONTRACTOR warrants that no person or selling agency has been employed or retained to solicit or secure this Agreement for either a flat fee, a percentage commission or any other form or remuneration.

For breach or violation of this covenant, COUNTY shall have the right to terminate this Agreement and/or, at its sole discretion, require the CONTRACTOR to repay any funds converted to such use prior to any payment for past work or performance of any future work.

# 37.0 SUSPENSION OF INTAKE (DO NOT REFER)

Notwithstanding any other provision of this Agreement, the COUNTY retains the right to suspend referrals of children to CONTRACTOR at any time at its sole discretion. To the extent possible and reasonable and without interfering with any law enforcement investigation, the COUNTY will discuss the reason(s) for suspension of referral with the CONTRACTOR verbally and in a written letter at

the time of the decision. The CONTRACTOR may discuss the recommendation or action with representatives from the COUNTY.

# 38.0 REMOVAL OF PLACED CHILDREN (DO NOT USE)

Notwithstanding any other provision of this Agreement, the COUNTY retains the right to remove or cause to be removed any or all placed children from the CONTRACTOR's facility, at its sole discretion, at any time that the COUNTY determines such action is in the best interest of the placed children. To the extent possible and reasonable and without interfering with any law enforcement investigation, the COUNTY will discuss the reason(s) for the removal of the placed children with the CONTRACTOR verbally and in a written letter at the time of the decision. The CONTRACTOR may discuss the recommendation or action with the attorney for the child and representatives from the COUNTY.

#### 39.0 AUTHORIZATION WARRANTY

CONTRACTOR represents and warrants that the signatory to this Agreement is fully authorized to obligate CONTRACTOR hereunder and that all corporate acts necessary to the execution of the Agreement have been accomplished.

# 40.0 EMPLOYMENT ELIGIBILITY VERIFICATION

CONTRACTOR warrants that it fully complies with all Federal statutes and regulations regarding employment of aliens and others, and that all its employees performing services hereunder meet the citizenship or alien status requirements contained in Federal statutes and regulations. CONTRACTOR shall obtain, from all covered employees performing services hereunder, all verification and other documentation of employment eligibility status required by Federal statutes and regulations as they currently exist and as they may be hereafter amended. CONTRACTOR shall retain such documentation of all covered employees for the period prescribed by law. CONTRACTOR shall indemnify, defend, and hold harmless, the COUNTY, its officers and employees from employer sanctions and any other liability which may be assessed against CONTRACTOR or COUNTY in connection with any alleged violation of Federal statutes or regulations pertaining to the eligibility for employment of persons performing services under this Agreement.

## 41.0 CRIMINAL CLEARANCES

41.1 For the safety and welfare of the children to be served under this Agreement, CONTRACTOR agrees, as permitted by law, to ascertain arrest and conviction records for all current and prospective employees, independent CONTRACTOR, volunteers or subcontractors who come in contact with children in the course of their work, volunteer activity or

- performance of the subcontract and shall maintain such records in the file of each such person.
- 41.2 CONTRACTOR shall immediately notify COUNTY of any arrest and/or subsequent conviction, other than for minor traffic offenses, of any employee, independent CONTRACTOR, volunteer staff or subcontractor who come in contact with children while providing services under this Agreement when such information becomes known to CONTRACTOR.
- 41.3 CONTRACTOR agrees to follow the requirements for criminal clearances found in California Health and Safety Code Section 1522 CONTRACTOR shall also perform a Child Abuse Index check for each of its employees.
- 41.4 CONTRACTOR agrees not to engage or continue to engage the services of any person convicted of any crime involving harm to children, including but not limited to the offenses specified in Health and Safety Code, Section 11590 (person required to register as controlled substance offenders) and those defined in the following Penal Code sections or any future Penal Code sections which address these crimes.
- 41.5 CONTRACTOR shall provide constant on-site supervision to staff working directly with children and families until all criminal clearances have been received, in accordance with this Section. COUNTY will assist CONTRACTOR in working with Community Care Licensing to ensure minimum waiting time for clearance.
- 41.6 CONTRACTOR shall immediately notify COUNTY of any Child Abuse Index check that indicates a name match, any arrest and/or subsequent conviction, other than for minor traffic offenses, of any employee, independent CONTRACTOR, volunteer staff or subcontractor who come in contact with placed children while providing services under this Agreement when such information becomes known to CONTRACTOR.

#### **42.0 COUNTY LOBBYIST**

CONTRACTOR and each COUNTY lobbyist or COUNTY lobbying firm as defined in Los Angeles COUNTY Code Section 2.160.010, retained by CONTRACTOR, shall fully comply with Chapter 2.160. Failure on the part of CONTRACTOR or any COUNTY lobbyist or COUNTY lobbying firm retained by CONTRACTOR to fully comply with the COUNTY Lobbyist Ordinance shall constitute a material breach of this Agreement upon which COUNTY may immediately terminate this Agreement.

### 43.0 CONSIDERATION OF HIRING FORMER COUNTY EMPLOYEES TARGETED FOR LAYOFF

- 43.1 Should CONTRACTOR require additional or replacement personnel after the effective date of this Agreement to perform services set forth herein, CONTRACTOR shall give first consideration for such employment openings to qualified permanent COUNTY employees who are targeted for layoff or qualified former COUNTY employees who are on a reemployment list during the term of this Agreement.
- 43.2 CONTRACTOR shall notify COUNTY of any new or vacant position(s) within the CONTRACTOR's personnel who perform services set forth herein, by sending via mail or facsimile, a list denoting any position(s) for which hiring is anticipated to:

Department of Human Resources 500 W. Temple St., Room 588 Los Angeles, CA 90012 FAX (213) 6802450

43.3 CONTRACTOR is exempt from the provisions of this Section if it is a governmental entity.

## 44.0 CONSIDERATION OF GREATER AVENUES FOR INDEPENDENCE (GAIN) OR GENERAL RELIEF OPPORTUNITIES FOR WORK (GROW) PARTICIPANTS FOR EMPLOYMENT

- 44.1 Should CONTRACTOR require additional or replacement personnel or any other position for which applications are being accepted after the effective date of this Agreement, CONTRACTOR shall give consideration for any such employment openings to participants in the COUNTY's Department of Public Social Services' Greater Avenues for Independence (GAIN) Program who meet CONTRACTOR's minimum qualifications for the open position.
- 44.2 CONTRACTOR shall send notices to the COUNTY Department of Public Social Services offices) located nearest to the job location at the following addresses:

Region I – West County 5200 W. Century Blvd. Los Angeles, CA 90045 Region II – West San Fernando Valley 21415 Plummer Street Chatsworth, CA 91311 Region II – West San Fernando Valley Santa Clarita Sub-Office 27233 Camp Plenty Road Canyon Country, CA 91351

Region III – San Gabriel Valley 3216 Rosemead Blvd. El Monte, CA 91731

Region IV – Central and West County 2910 W. Beverly Blvd. Los Angeles, CA 90057

Region V – South County 2959 Victoria Street Rancho Dominguez, CA 90221

Region VI –Southeast County Belvedere Sub-Office 5445 Whittier Boulevard Los Angeles, CA 90022 Region II – West San Fernando Valley Palmdale Sub-Office 1050 E. Palmdale Blvd. #204 Palmdale, CA 93550

Region III – San Gabriel Valley GAIN Cal-Learn Branch 3220 Rosemead Blvd. El Monte, CA 91731

Region IV – Central and West County Exposition Park Sub-Office 3965 S. Vermont Los Angeles, CA 90037

Region VI – Southeast County 5460 Bandini Blvd. City of Bell, CA 90201

Region VII – East San Fernando County 3307 N. Glenoaks Blvd. Burbank, CA 91504

- 44.3 The notice sent by CONTRACTOR must indicate the positions)/title(s) for vacant or new employment opportunity, description of same, requirements/qualifications for position(s), anticipated pay rate or salary schedule, the location where applications/request(s) for applications are being received, final date of acceptance for applications and any special circumstances relevant to the hiring procedure for said position(s).
- 44.4 CONTRACTOR is exempt from the provisions of this Section if it is a governmental entity.

#### 45.0 FORMER FOSTER YOUTH CONSIDERATION

45.1 Should CONTRACTOR require additional or replacement personnel after the effective date of this Agreement, CONTRACTOR shall give third consideration (after COUNTY employees, and GAIN participants as described above) for any such position(s) to qualified former foster youth. For this purpose, consideration shall mean that CONTRACTOR will interview qualified candidates. CONTRACTOR shall notify COUNTY of any new or vacant position(s) within CONTRACTOR's firm by sending via

mail or facsimile, a list denoting any position(s) for which hiring is anticipated to:

DCFS
Emancipation Services Division
3530 Wilshire Blvd., Suite 400
Los Angeles, California 90010
Attention: Dr. Jeff Dorsey
FAX: (213) 637-0035

- 45.2 The notice sent by CONTRACTOR must indicate the position (s)/title(s) for vacant or new employment opportunity, description of same, requirements/qualifications for position(s), anticipated pay rate or salary schedule, the location where applications)/requests for application(s) may be sent, final date of acceptance for applications and any special circumstances relevant to the hiring procedure for said position(s).
- 45.3 CONTRACTOR is exempt from the provisions of this Section if it is a governmental entity.

#### **46.0 DISPUTE RESOLUTION**

- 46.1 CONTRACTOR and COUNTY agree to act promptly and diligently to mutually resolve any disputes which may arise with respect to this Agreement. All such disputes shall be subject to the provisions of this Section 46.0
- 46.2 CONTRACTOR and COUNTY agree that, the existence and details of a dispute notwithstanding, both parties shall continue without delay their performance hereunder, except for any performance which COUNTY determines should be delayed as a result of such dispute. COUNTY shall continue to pay sums not in dispute, during any such period of continued performance.
- 46.3 In the event of any dispute between the parties with respect to this Agreement, CONTRACTOR's Administrator or designee and COUNTY's DCFS Quality Assurance Manager or Revenue Enhancement Payment Manager or Probation's Central Placement Consultant shall resolve such dispute within 30 days from the date of submission of dispute. Disputes shall be submitted in writing in accordance with Section 46.5 and delivered to the appropriate address below:
  - 46.3.1 For payment issues, deliver to the Division Chief, Revenue Enhancement at the address listed in Section 7.1.

46.3.2 For all other issues involving DCFS, deliver to DCFS Out-of Home Care Division, at the address listed below:

DCFS
Out-of-Home Care Division
9320 Telstar Avenue
El Monte, CA 91731

46.3.3 For all issues involving the Probation Department, deliver to the Probation Department - Central Placement Office at the address listed below:

Probation Department Central Placement Office 1605 Eastlake Avenue, Room 510 Los Angeles, CA 90033

- 46.3 In the event that the CONTRACTOR Administrator or Designee and County's Out-of-Home Care Division Chief or Payment Manager or Probation's Central Placement Consultant are unable to resolve the dispute within a reasonable time not to exceed thirty (30) working days from the date of submission of the dispute to them, then the matter shall immediately be submitted to CONTRACTOR's Executive Director or designee and COUNTY's Out-of-Home Care Division Chief or Revenue Enhancement Payment Division Chief or Probation's Placement Supervisor for further consideration and discussion to attempt to resolve the dispute.
- In the event that the CONTRACTOR's Executive Director or designee and County's Out-of-Home Care Division Chief or Probation's Central Placement Consultant are unable to resolve the dispute within a reasonable time not to exceed thirty (30) days from the date of submission of the dispute to them, then the matter shall immediately be submitted to CONTRACTOR's Executive Director, or designee and to the Director of DCFS or Probation's Central Placement Regional Director (for purposes of this Section 46.4, hereinafter referred to as "COUNTY Director") for further consideration and discussion to attempt to resolve the dispute within fifteen (15) calendar days from the date of submission of dispute to their level. In the event no agreement is reached, the Director's decision shall stand. CONTRACTOR shall retain all rights to appeal the Director's decision through the filing of a claim pursuant to Los Angeles County Code, Title 4, Chapter 4.04.
- 46.5 All disputes utilizing this dispute resolution procedure shall at each and every level of escalation be documented in writing by each party and shall state the specifics of each alleged dispute and all actions taken. The

parties shall act in good faith to resolve all disputes. At all levels described in this Section 46.0, the efforts to resolve a dispute shall be undertaken by conference between the parties' respective representatives, either orally (by face-to-face meeting or by telephone), or in writing (by exchanging of correspondence).

46.6 Notwithstanding any other provision of this Agreement, COUNTY's right to terminate this Agreement pursuant to Section 23.0, Termination of Agreement for Default, Section 24.0, Termination for Convenience, or any other termination provision hereunder, and COUNTY's right to seek injunctive relief to enforce the provisions of Section 35.0, Confidentiality, shall not be subject to this Section 46.0, Dispute Resolution Procedure.

#### 47.0 COUNTY RESPONSIBILITY

Except to the extent that the CONTRACTOR's ability to perform is dependent on the COUNTY's performance, CONTRACTOR's covenants and responsibilities under this Agreement shall not be conditional upon COUNTY's performance of the covenants contained in this Section 47.0.

- 47.1 COUNTY shall provide Community Care Licensing with DCFS CTF Program Statement Guideline Amendment for distribution to CONTRACTOR.
- 47.2 COUNTY shall carefully review for approval and acceptance, the CONTRACTOR's Program Statement and any Program Statement Amendments prior to and during the term of the Agreement. In addition, the COUNTY will monitor/audit the CONTRACTOR for compliance with the rules and regulations related to residential care programs for children including the Los Angeles COUNTY Foster Care Agreement.
- 47.3 CONTRACTOR shall be given reasonable access to appropriate personnel. CONTRACTOR shall be given pertinent documentation, information relevant to providing foster care services in accordance with DCFS Court Policy for confidentiality as currently written and as amended from time to time. CONTRACTOR shall hold all such information in confidence pursuant to the provisions of Section 35.0 in the body of this Agreement.
- 47.4 The COUNTY shall provide CONTRACTOR with all available information about the child that can be released with DCFS 4389 (4/94), Declaration In Support Of Access to Juvenile Records (WIC §827), on file in the case record at the time a referral is being made. The declaration shall indicate that the CONTRACTOR's request for information is for the purpose of assessing the ability of the CONTRACTOR to meet the placement needs of the child on an ongoing basis to meet the treatment needs of the child.

- This information will include, but not be limited to, medical, mental health, educational and placement history.
- 47.5 COUNTY shall arrange for the child to visit a potential placement prior to placement, when possible. If the CONTRACTOR, the child's COUNTY Worker and the child agree, the child may be admitted at the time of the pre-placement visit.
- 47.6 COUNTY Worker shall acknowledge in writing on appropriate form that orientation discussion with child and COUNTY Worker was completed. The orientation includes, but is not limited to, CONTRACTOR's house rules, grievance procedures, complaint procedures, etc.
- 47.7 COUNTY DCFS Worker shall provide CONTRACTOR with a placement packet including the MediCal card and Medical and Education Passport for the child at the time of placement. COUNTY Probation Worker shall provide CONTRACTOR with the MediCal card as soon as Probation Worker receives the MediCal card from DCFS. Medical Record Folder shall include a signed "routine medical treatment authorization" form.
- 47.8 COUNTY shall be responsible for obtaining clothing available to the child within two days of placement and, when applicable, issuing supplemental funds, in accordance with COUNTY regulations and limitations, to meet the child's needs based on the DCFS 2281 (rev 12/97), Sufficient Clothing Supply List. In addition, all emancipating youth shall be assured of four outfits suitable for school or work if his/her wardrobe at the time of emancipation does not include at least four outfits suitable for school or work.
- 47.9 COUNTY Workers shall work in conjunction with CONTRACTOR to develop the needs and services plan, which shall be consistent with the case plan/case plan update. The case plan/case plan updates shall include, but not be limited to, transitional independent living plan (TILP), handling of child's earnings, treatment goals and objectives, visitation plan, transportation needs and who is responsible for what. The DCFS Worker shall document the case plan/case plan update information on the DCFS 709, Foster Child's Needs and Case Plan Summary (original to CONTRACTOR) case plan/case plan update and SOC 154. Agency Group Home Agreement (copy to CONTRACTOR).
- 47.10 COUNTY Worker shall document information received in verbal and written report(s) from the CONTRACTOR in the child's DCFS or Probation case record, prepare a case plan update as needed and incorporate the information in the next court report. The documentation of CONTRACTOR's verbal reports in the DCFS/Probation case record shall include, but not be limited to, who called, the date and a

- summary/highlights of the conversation indicating the type of verbal report received (monthly, special incident or emergent removal report).
- 47.11 COUNTY will follow State Division 31 Regulations on visitation of children in placement.
- 47.12 COUNTY Worker shall obtain parent or Court consent, as needed, for the child's medical care, participating in recreation activities, participation in school activities, etc.

## 48.0 CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM

- 48.1 CONTRACTOR acknowledges that COUNTY has established a goal of ensuring that all individuals who benefit financially from COUNTY through contract are in compliance with their court-ordered child, family and spousal support obligations in order to mitigate the economic burden otherwise imposed upon COUNTY and its taxpayers.
- 48.2 As required by County's Child Support Compliance Program (County Code Chapter 2.200) and without limiting CONTRACTOR's duty under this Contract to comply with all applicable provisions of law, CONTRACTOR warrants that it is now in compliance and shall during the term of this Contract maintain in compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653a) and California Unemployment Insurance Code Section 1088.5, and shall implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department (CSSD) Notices of Wage and Earnings Assignment for Child, Family, or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

## 49.0 TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM

Failure of CONTRACTOR to maintain compliance with the requirements set forth in Section 48.0, Contractor's Warranty of Adherence to County's Child Support Compliance Program, shall constitute default under this contract. Without limiting the rights and remedies available to COUNTY under any other provision of this contract, failure CONTRACTOR to cure such default within 90 calendar days of written notice shall be grounds upon which COUNTY may terminate this contract pursuant to Section 23.0, Termination of Agreement for Default, and pursue debarment of CONTRACTOR, pursuant to County Code Chapter 2,202.

#### 50.0 NOTICE OF DELAYS

Except as otherwise provided herein, when either party to this Agreement has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Agreement, that party shall, within three (3) working days, give written notice thereof, including all relevant information with respect thereto, to the other party.

#### 51.0 USE OF RECYCLED-CONTENT PAPER

Consistent with the Board of Supervisor's policy to reduce the amount of solid waste deposited at the County landfills, the CONTRACTOR agrees to use recycled-content paper to the maximum extent possible on the Project.

#### 52.0 FIXED ASSETS

Title to all fixed assets purchased with COUNTY funds under this Agreement shall remain with COUNTY. A "Fixed Asset" is defined hereunder as any equipment costing Five hundred dollars (\$500.00) or more, with a useful life of more than two (2) years. Such assets shall be maintained and repaired by CONTRACTOR during the term of this Agreement. CONTRACTOR shall provide an accounting of such assets at the termination or expiration of this Agreement and shall deliver same to COUNTY upon COUNTY's written request. CONTRACTOR shall have the option upon the expiration or termination of the Agreement to acquire such assets at a price to be mutually agreed upon by COUNTY and CONTRACTOR.

#### 53.0 COMMUNITY BUSINESS ENTERPRISES PROGRAM

In accordance with COUNTY policy, CONTRACTOR has submitted a true and correct copy of Certification Application.

#### **54.0 CLIENT GRIEVANCES**

CONTRACTOR shall establish a written procedure to resolve client grievances. The grievance procedures shall be outlined in CONTRACTOR's Program Statement.

## 55.0 DETERMINATION OF CONTRACTOR NON-RESPONSIBILITY AND CONTRACTOR DEBARMENT

#### 55.1 Contractor Responsibility and Debarment

55.1.1 A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and

- experience to satisfactorily perform the contract. It is the COUNTY's policy to conduct business only with responsible Contractors.
- 55.1.2 The CONTRACTOR is hereby notified that, in accordance with Chapter 2.202 of the County Code, if the COUNTY acquires information concerning the performance of the CONTRACTOR on this or other contracts which indicates that the CONTRACTOR is not responsible, the COUNTY may, in addition to other remedies provided in the Contract, debar the CONTRACTOR from bidding on COUNTY contracts for a specified period of time not to exceed three years, and terminate any or all existing contracts the CONTRACTOR may have with the COUNTY.
- 55.1.3 The COUNTY may debar the CONTRACTOR if the Board of Supervisors finds, in its discretion, that the CONTRACTOR has done any of the following: (1) violated any term of a contract with the COUNTY; (2) committed any act or omission which negatively reflects on the CONTRACTOR's quality, fitness or capacity to perform a contract with the COUNTY or any other public entity, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business honesty; or (4) made or submitted a false claim against the COUNTY or any other public entity.
- 55.1.4 If there is evidence that the CONTRACTOR may be subject to debarment, the Department will notify the CONTRACTOR in writing of the evidence which is the basis for the proposed debarment and will advise the CONTRACTOR of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- 55.1.5 The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The CONTRACTOR and/or the CONTRACTOR's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a proposed decision, which shall contain a recommendation regarding whether the CONTRACTOR should be debarred, and, if so, the appropriate length of time of the debarment. If the CONTRACTOR fails to avail itself of the opportunity to submit evidence to the Contractor Hearing Board, the CONTRACTOR may be deemed to have waived all rights of appeal.
- 55.1.6 A record of the hearing, the proposed decision and any other recommendation of the Contractor Hearing Board shall be presented to the Board of Supervisors. The Board of Supervisors

shall have the right to modify, deny or adopt the proposed decision and recommendation of the Hearing Board.

55.1.7 These terms shall also apply to subcontractors of COUNTY Contractors.

### 56.0 NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME CREDIT

CONTRACTOR shall notify its employees and shall require each subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Internal Revenue Services Notice 1015.

## 57.0 CONTRACT ENFORCEMENT, QUALITY ASSURANCE PLAN, MONITORING, AND REVIEW

- 57.1 The Director shall be responsible for the enforcement of this Agreement on behalf of COUNTY and shall be assisted therein by those officers and employees of COUNTY having duties in connection with the administration thereof. Director hereby reserves the right to assign such personnel as are needed to serve as Program Manager in order to inspect and review CONTRACTOR's performance of and compliance with all contractual services, duties, obligations, responsibilities, administrative procedures and staffing as set forth in this Agreement.
- 57.2 CONTRACTOR hereby agrees to cooperate with the Director, Program Manager, and any duly authorized State or Federal government representative, in the review and monitoring of CONTRACTOR's program, records and procedures at any reasonable time.
- 57.3 The COUNTY or its agent will evaluate CONTRACTOR's performance under this Agreement on not less than an annual basis. Such evaluation will include assessing CONTRACTOR's compliance with all contract terms and performance standards. CONTRACTOR deficiencies which COUNTY determines are severe or continuing and that may place performance of the Agreement in jeopardy if not corrected will be reported to the Board of Supervisors. The report will include improvement/corrective action measures taken by the COUNTY and CONTRACTOR. If improvement does not occur consistent with the corrective action measure, COUNTY may terminate this Agreement or impose other penalties as specified in this Agreement.

- 57.4 At the request of COUNTY, CONTRACTOR, or its appropriate representative, shall attend meetings and/or training sessions, as determined by COUNTY.
- 57.5 CONTRACTOR shall prepare and submit to County's Program Manager a written semi-annual report describing the services provided throughout each Fiscal Year. The CONTRACTOR's semi-annual report shall include, but not be limited to:
  - 57.5.1 Description of services and/or deliverables rendered during the period; dollar amount of services rendered during the period; dollar balance remaining under the Agreement; and any difficulties encountered that could jeopardize the completion of the project or milestones or deliverables within the schedule.

#### 58.0 COMPLIANCE WITH JURY SERVICE PROGRAM

This Agreement is subject to the provisions of the COUNTY's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code, a copy of which is attached hereto as Exhibit H and incorporated by reference into and made a part of this Agreement.

- 58.1 Written Employee Jury Service Policy
  - 58.1.1 Unless CONTRACTOR has demonstrated to the COUNTY's satisfaction either that CONTRACTOR is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that CONTRACTOR qualifies for an exception to the Jury Service Program (2.203.070 of the County Code), CONTRACTOR shall have and adhere to a written policy that provides that its Employees shall receive from the CONTRACTOR, on an annual basis, no less than five (5) days of regular pay for actual jury service. The policy may provide that Employees deposit any fees received for such jury service with the CONTRACTOR or that the CONTRACTOR deduct from the Employee's regular pay the fees received for jury service.
  - 58.1.2 For purposes of this Section, "Contractor" means a person, partnership, corporation or other entity which has a contract with the COUNTY or a subcontract with a COUNTY contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more COUNTY contracts or subcontracts. "Employee" means any California resident who is a full time employee of CONTRACTOR. "Full time" means forty (40) hours or more worked per week, or a lesser number of hours if: 1)

the lesser number is a recognized industry standard as determined by the COUNTY, or 2) CONTRACTOR has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of ninety (90) days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If CONTRACTOR uses any subcontractor to perform services for the COUNTY under this Agreement, the subcontractor shall also be subject to the provisions of this Section 58.0. The provisions of this Section 58.0 shall be inserted into any such subcontract agreement and a copy of the Jury Service Program shall be attached to the agreement.

- 58.1.3 If CONTRACTOR is not required to comply with the Jury Service Program when the Agreement commences, CONTRACTOR shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, CONTRACTOR immediately notify COUNTY if shall CONTRACTOR at any time either comes within the Jury Service Program's definition of "Contractor" or if CONTRACTOR no longer In either event. qualifies for an exception to the Program. CONTRACTOR shall immediately implement a written policy consistent with the Jury Service Program. The COUNTY may also require, at any time during the term of this Agreement and at it sole discretion, that CONTRACTOR demonstrate to the COUNTY's satisfaction that CONTRACTOR either continues to remain outside of the Jury Service Program's definition of "Contractor" and/or that CONTRACTOR continues to qualify for an exception to the Program.
- 58.1.4 CONTRACTOR's violation of this Section 58.0 of this Agreement may constitute a material breach of this Agreement. In the event of such material breach, COUNTY may, in its sole discretion, terminate the Agreement and/or bar CONTRACTOR from the award of future COUNTY contracts for a period of time consistent with the seriousness of the breach.

#### 59.0 SAFELY SURRENDERED BABY LAW

- 59.1 NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDERED BABY LAW
  - 59.1.1 The CONTRACTOR shall notify and provide to its employees, and shall require each subcontractor to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The fact sheet is set forth in

Exhibit I of this Agreement and is also available on the Internet at <a href="https://www.babysafela.org">www.babysafela.org</a> for printing purposes.

### 59.1.2 CONTRACTOR'S ACKNOWLEDGEMENT OF COUNTY'S COMMITMENT TO THE SAFELY SURRENDERED BABY LAW

The CONTRACTOR acknowledges that the COUNTY places a high priority on the implementation of the Safely Surrendered Baby Law. The CONTRACTOR understands that it is the COUNTY's policy to encourage all COUNTY Contractors to voluntarily post the COUNTY's "Safely Surrendered Baby Law" poster in a prominent position at the CONTRACTOR'S place of business. The CONTRACTOR will also encourage its subcontractors, if any, to post this poster in a prominent positioning the subcontractor's place of business. The COUNTY's Department of Children and Family Services will supply the CONTRACTOR with the poster to be used.

#### 60.0 INTERPRETATION OF CONTRACT

#### 60.1 Validity

The invalidity, unenforceability, or illegality of any provision of this Agreement shall not render the other provisions thereof invalid, unenforceable, or illegal.

#### 60.2 Governing Laws, Jurisdiction and Venue

This Agreement shall be construed in accordance with and governed by the laws of the State of California. CONTRACTOR agrees and consents to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Agreement and further agrees and consents that venue of any action brought hereunder shall be exclusively in the County of Los Angeles, California.

#### 60.3 Waiver

Any waiver by COUNTY of any breach of any one or more of the covenants, conditions, terms and agreements herein contained shall not be construed to be a waiver of any subsequent or other breach of the same or of any other covenant, condition, term or agreement herein contained, nor shall failure on the part of COUNTY to require exact, full and complete compliance with any of the covenants, conditions, terms or agreements herein contained be construed as in any manner changing the

terms of this Agreement or stopping COUNTY from enforcing the full provisions thereof.

Captions and Section headings used in this Agreement are for convenience only and are not a part of this Agreement and shall not be used in construing this Agreement.

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## COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES, DEPARTMENT OF MENTAL HEALTH, AND PROBATION DEPARTMENT COMMUNITY TREATMENT FACILITY AGREEMENT

IN WITNESS WHEREOF, the Board of Supervisors of the COUNTY of Los Angeles has caused this Agreement to be subscribed by its Chairman and the seal of such Board to be hereto affixed and attested by the Executive Officer thereof, and CONTRACTOR has caused this Amendment to be subscribed in its behalf by its duly authorized officer as of the day, month and year first above written. The persons signing on behalf of the CONTRACTOR warrant under penalty of perjury that he oashe is authorized to bind the CONTRACTOR.

Βv

ATTEST:

VIOLET VARONA-LUKENS Executive Officer-Clerk of the Los Angeles County Board of Supervisors

By Lyhua g. Milla loha

ADOPTED
BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

19

JUN 2 9 2004

Violet Varona Lukens VIOLET VARONA-LUKENS EXECUTIVE OFFICER

APPROVED AS TO FORM:
BY THE OFFICE OF COUNTY COUNSEL

BY ORIGINAL SIGNED

RAYMOND G. FORTNER, JR., County Counsel

Richard K. Mason, Principal Deputy County Counsel

VISTA DEL MAR CHILD AND FAMILY SERVICES

Chairman, Board of Supervisors

Name Elias Lefferman, Ph. D.

Title President/CEO

By L Michelle Mathonald

Name Michelle McDonald

Title Chief Financial Officer

#95-1647832

Tax Identification Number

#### **EXHIBIT A**

#### STATEMENT OF WORK

#### COMMUNITY TREATMENT FACILITY AGREEMENT

# COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES, DEPARTMENT OF MENTAL HEALTH, AND PROBATION DEPARTMENT COMMUNITY TREATMENT FACILITY AGREEMENT

#### STATEMENT OF WORK

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## COUNTY OF LOS ANGELES COUNTY DEPARTMENT OF CHILDREN AND FAMILY SERVICES, DEPARTMENT OF MENTAL HEALTH, AND PROBATION DEPARTMENT COMMUNITY TREATMENT FACILITY AGREEMENT

#### STATEMENT OF WORK

#### A. PREAMBLE

For nearly a decade, the County has collaborated with its community partners to enhance the capacity of the health and human services system to improve the lives of children and families. These efforts require, as a fundamental expectation, that the County's contracting partners share the County and community's commitment to provide health and human services that support achievement of the County's vision, goals, values, and adopted outcomes. Key to these efforts is the integration of service delivery systems and the adoption of the Customer Service and Satisfaction Standards.

The County of Los Angeles' Vision is to improve the quality of life in the County by providing responsive, efficient, and high quality public services that promote the self-sufficiency, well-being and prosperity of individuals, families, business and communities. This philosophy of teamwork and collaboration is anchored in the shared values of:

> Responsiveness

> Integrity

> Professionalism

> Commitment

Accountability

A Can-Do Attitude

Compassion

> Respect for Diversity

These shared values are encompassed in the County Strategic Plan's eight goals: 1) Service Excellence; 2) Workforce Excellence; 3) Organizational Effectiveness; 4) Fiscal Responsibility; 5) Children and Families' Well-Being; 6) Community Services; 7) Health and Mental Health; and 8) Public Safety. Improving the well-being of children and families requires coordination, collaboration, and integration of services across functional and jurisdictional boundaries, by and between County departments/agencies, and community and contracting partners.

The basic conditions that represent the well-being we seek for all children and families in Los Angeles County are delineated in the following five outcomes, adopted by the Board of Supervisors in January 1993.

- Good Health;
- Economic Well-Being;
- Safety and Survival;
- Emotional and Social Well-Being; and
- Education and Workforce Readiness.

Recognizing no single strategy - in isolation - can achieve the County's outcomes of well-being for children and families, consensus has emerged among County and community leaders that making substantial improvements in integrating the County's health and human services system is necessary to significantly move toward achieving these outcomes. The County has also established the values and goals for guiding this effort to integrate the health and human services delivery system:

- ✓ Families are treated with respect in every encounter they have with the health, educational, and social services systems.
- ✓ Families can easily access a broad range of services to address their needs, build on their strengths, and achieve their goals.
- ✓ There is no "wrong door": wherever a family enters the system is the right place.
- ✓ Families receive services tailored to their unique situations and needs.
- ✓ Service providers and advocates involve families in the process of determining service plans, and proactively provide families with coordinated and comprehensive information, services, and resources.
- ✓ The County service system is flexible, able to respond to service demands for both the Countywide population and specific population groups.
- ✓ The County service system acts to strengthen communities, recognizing that just as individuals live in families, families live in communities.
- ✓ In supporting families and communities, County agencies work seamlessly with public and private service providers, community-based organizations, and other community partners.
- ✓ County agencies and their partners work together seamlessly to demonstrate substantial progress towards making the system more strength-based, family-focused, culturally-competent, accessible, user-friendly, responsive, cohesive, efficient, professional, and accountable.
- ✓ County agencies and their partners focus on administrative and operational enhancements to optimize the sharing of information, resources, and best practices while also protecting the privacy rights of families.
- ✓ County agencies and their partners pursue multi-disciplinary service delivery, a single service plan, staff development opportunities, infrastructure enhancements, customer service and satisfaction evaluation, and revenue maximization.

- ✓ County agencies and their partner create incentives to reinforce the direction toward service integration and a seamless service delivery system.
- ✓ The County human service system embraces a commitment to the disciplined pursuit of results accountability across systems. Specifically, any strategy designed to improve the County human services system for children and families should ultimately be judged by whether it helps achieve the County's five outcomes for children and families: good health, safety and survival, economic well being, social and emotional well-being, and education and workforce readiness.

The County, its clients, contracting partners, and the community are working together to develop practical ways to make County services more accessible, customer friendly, better integrated, and outcome-focused. Several departments have identified shared themes in their strategic plans for achieving these goals including: making an effort to become more consumer/client-focused; valuing community partnerships and collaborations; emphasizing values and integrity; and using a strengths-based and multi-disciplinary team approach. County departments are also working to provide the Board of Supervisors and the community with a better understanding of how resources are being utilized, how well services are being provided, and what are the results of the services: is anyone better off?

The County of Los Angeles health and human service departments and their partners are working together to achieve the following *Customer Service And Satisfaction Standards* in support of improving outcomes for children and families.

#### Personal Service Delivery

The service delivery team – staff and volunteers – will treat customers and each other with courtesy, dignity, and respect.

- Introduce themselves by name
- Listen carefully and patiently to customers
- Be responsive to cultural and linguistic needs
- Explain procedures clearly
- Build on the strengths of families and communities

#### Service Access

Service providers will work proactively to facilitate customer access to services.

- Provide services as promptly as possible
- Provide clear directions and service information
- Outreach to the community and promote available services

- Involve families in service plan development
- Follow-up to ensure appropriate delivery of services

#### Service Environment

Service providers will deliver services in a clean, safe, and welcoming environment, which supports the effective delivery of services.

- Ensure a safe environment
- Ensure a professional atmosphere
- Display vision, mission, and values statements
- Provide a clean and comfortable waiting area
- Ensure privacy
- Post complaint and appeals procedures

The basis for all County health and human services contracts is the provision of the highest level of quality services that support improved outcomes for children and families. The County and its contracting partners must work together and share a commitment to achieve a common vision, goals, outcomes, and standards for providing services.

#### B. GENERAL REQUIREMENTS AND DESCRIPTION

This Section provides the general requirements that the CONTRACTOR shall meet, including specific responsibilities specified herein, for the Community Treatment Facility Agreement (Agreement). Terms used in this Statement of Work shall have the same meaning given in the Agreement.

#### 1.0 INTRODUCTION

The Board of Supervisors through this Agreement gives authorization for the placement of Probation wards, Dependent minors, and Department of Mental Health (DMH) clients. Specific responsibility for the care, custody, control and conduct of each Ward is given to the Probation Department and each Dependent is given to DCFS by the Superior Court.

#### 2.0 CONTRACTOR'S MANAGEMENT REQUIREMENTS

- 2.1 CONTRACTOR shall maintain contact with COUNTY as necessary to comply with this Agreement. Such contact shall be the responsibility of CONTRACTOR's Project Manager, or his/her designee.
- 2.2 CONTRACTOR shall provide information to support development and implementation of foster care resources as requested by COUNTY Program Manager.

- 2.3 CONTRACTOR shall notify COUNTY Program Manager in writing of any planned changes or absences that would result in CONTRACTOR or CONTRACTOR's designated representative not being available to COUNTY.
- 2.4 CONTRACTOR is not authorized to conduct negotiations under this Agreement on behalf of COUNTY and/or the Department of Probation and DCFS and DMH.
- 2.5 CONTRACTOR shall conduct business as necessary to accomplish CONTRACTOR's responsibilities pursuant to this Agreement including all exhibits and attachments. CONTRACTOR shall meet all the requirements of Division 6, Chapter 5, Section 84172 of Title 22.
- 2.6 Overall coordination and implementation between CONTRACTOR and COUNTY shall be through the COUNTY Program Managers listed below in Section 3.1.

#### 3.0 MANAGEMENT ORGANIZATION

COUNTY has designated Program Managers to administer this Agreement, monitor CONTRACTOR's activities and provide technical assistance to ensure that CONTRACTOR meets or exceeds the Agreement requirements. The COUNTY'S Program Managers oversee the activities of the CONTRACTOR.

#### 3.1 COUNTY's Management Organization

For the term of this Agreement the COUNTY'S Program Managers shall be:

Department of Children and Family Services, Division Chief, Out-of-Care Programs Or his/her designated representative

and

Probation Placement Director Central Placement Unit Or his/her designated representative

and

Department of Mental Health
District Chief, Countywide Interagency Program

#### Or his/her designated representative

#### 3.2 CONTRACTOR's Management Organization

For the term of this Agreement the CONTRACTOR's Project Manager shall be the CONTRACTOR's foster care program administrator.

#### C. CONTRACTOR'S RESPONSIBILITIES

#### 1.0 PROGRAM STATEMENT

The CONTRACTOR shall adhere to the detailed Program Statement and any amendments thereto, submitted by the CONTRACTOR and approved by COUNTY.

- 1.1 The CONTRACTOR may, during the term of the Agreement, provide to the COUNTY Program Statement Amendment(s) that reflects any changes in the CONTRACTOR's program. Such Amendments shall be submitted to COUNTY Program Manager or designee for approval and, if accepted, shall be incorporated by Change Notice in accordance with Section 3.0 of the Agreement.
  - CONTRACTOR understands that the COUNTY shall possess the CONTRACTOR's current Program Statement as part of this Agreement.
- 1.2 The COUNTY may, during the term of this Agreement, request that CONTRACTOR make revisions to Program Statement by notifying the CONTRACTOR in writing. COUNTY shall review such Program Statement revisions for approval and once accepted by COUNTY, CONTRACTOR's revised Program Statement shall be incorporated by Change Notice in accordance with Section 3.0 of the Agreement.
- 1.3 Community Treatment Facility License(s)
  - 1.3.1 CONTRACTOR shall maintain a California Department of Social Services (CDSS), Community Care Licensing (CCL), Community Treatment Facility (CTF) License(s) throughout the term of this Agreement and a copy of the current license shall be included in the Program Statement.
  - 1.3.2 If planning to expand or reduce the licensed capacity, add additional sites, or change the age range of placed children served during the term of this Agreement, CONTRACTOR

shall contact the appropriate COUNTY Program Manager for consultation prior to contacting CDSS-CCL.

1.4 The CONTRACTOR shall maintain a Foster Care Funding and Rates Bureau community treatment facility rate throughout the term of this Agreement, and a copy of the current rate letter shall be included in the Program Statement.

#### 2.0 LOCATION OF FACILITY AND PLACED CHILDREN

- 2.1 CONTRACTOR agrees that it shall provide services pursuant to this Agreement only at those sites or homes that are listed in CONTRACTOR's Program Statement (Exhibit B). In the event a child is moved from one site or home to another site or home within CONTRACTOR's program or moved from a non-secure portion of the facility to a secure portion of the facility, CONTRACTOR shall do so only after contacting the COUNTY Worker and receiving prior authorization. CONTRACTOR shall document contact and request written/faxed confirmation from the COUNTY Worker (Sections 84168.4(b)(2) and 84168.4(c)(1) of Title 22). To the extent that prior authorization is not documented by CONTRACTOR, CONTRACTOR is at risk of non-payment of such placement.
- 2.2 In the event of an emergency, CONTRACTOR may move a placed child without prior authorization from the child's COUNTY Worker. An emergency is defined as any situation that threatens the health or safety of the child or others in the home/site. CONTRACTOR shall notify child's COUNTY Worker of the move as soon as possible but no later than 24 hours after such move. CONTRACTOR shall discuss the situation with the placed child's COUNTY Worker. CONTRACTOR shall document the conversation in the child's record and comply with COUNTY Worker's decision regarding child's placement status.
- 2.3 The COUNTY shall not unreasonably withhold or delay authorization for CONTRACTOR to move a child from one site or home to another or from a non-secure portion of the facility to a secure portion of the facility.

#### 3.0 PLANNED ACTIVITIES

CONTRACTOR shall provide age-appropriate planned activities as outlined in Division 6, Chapter 5, Section 84079 of Title 22 and encourage participation of every placed child.

#### 3.1 Planned Activities Schedule

In addition to the requirements of Section B.4.3.2, CONTRACTOR shall develop and post a schedule of specific planned recreational

and educational activities for residents. Planned activities shall include indoor and outdoor activities, field trips, and outings. A planned activities schedule will provide for a balance of activities on weekdays and weekends.

#### 3.2 Free Time Activities

CONTRACTOR shall provide equipment and supplies for daily free time activities such as reading material, games, radio, etc., appropriate to the placed child's age and development. CONTRACTOR shall allow placed children to participate in self-chosen activities if they are appropriate.

#### 3.3 Childhood Memories

CONTRACTOR shall encourage and assist each placed child in creating and updating a life book/photo album. The life book/photo album shall consist of, but not be limited to photographs and other items that relate to childhood memories. CONTRACTOR shall encourage and assist each placed child in updating the life book on a quarterly basis.

CONTRACTOR shall ensure that the placed child's life book is passed on to next provider at the same time as the Medical and Educational Passport.

#### 4.0 EDUCATION AND EDUCATIONAL PASSPORT

#### 4.1 Evaluation of Child's Educational Needs

CONTRACTOR shall communicate with and work with the school/school district to determine and meet the placed child's educational program needs. CONTRACTOR shall work with the school to determine and meet the placed child's educational program needs in accordance with the needs and services plan and court order(s).

#### 4.2 Provision of Educational Services

CONTRACTOR shall communicate with and work with the school in meeting the educational needs of the placed child. This includes identification of a specific staff person to represent each placed child at Individual Education Plan (IEP) meetings, parent-teacher conferences, open houses, or any other pertinent activity in accordance with the needs and services plan. CONTRACTOR

shall encourage and assist the placed child to participate in school activities.

CONTRACTOR shall document all the above-mentioned activities in the child's case record.

- 4.3 Daily Homework/Cognitive Developmental Stimulation
  - 4.3.1 CONTRACTOR shall assist the placed child to understand and complete his/her homework.
  - 4.3.2 CONTRACTOR shall also ensure that the placed child engages in other sorts of age-appropriate cognitive developmental intellectual stimulation for an average of two hours per day, on a weekly basis in accordance with the child's needs and services plan. Cognitive developmental intellectual stimulation involves activities that focus on areas of the placed child's assessed educational needs, strengths and areas of interest. This may include a job, computer access time, tutoring, visits to the library or museums, reading, arts, crafts, music, drama, coordination activities, attendance at resident council meetings, and other extra curricular activities.

This requirement may be modified for developmentally disabled or seriously emotionally disturbed placed children according to the needs and services plan approved by the COUNTY Worker.

- 4.3.3 CONTRACTOR shall facilitate tutoring, as necessary, to improve a placed child's basic skills in the areas needed.
- 4.3.4 CONTRACTOR shall have a schedule that indicates time allotted for daily homework cognitive developmental stimulation.

#### 4.4 Partnerships with Teachers

CONTRACTOR shall work with placed child's teachers and academic counselor to monitor educational progress, attendance, development, educational level, behavior assessment of strengths and weaknesses, and the overall academic achievement.

CONTRACTOR shall solicit recommendations from the teacher and provide activities that will promote the placed child's progress and

intellectual development. CONTRACTOR shall report tutoring needs to the COUNTY Worker.

4.4.1 CONTRACTOR shall make diligent efforts to enroll each placed child in school within three (3) days of placement. Such efforts shall be documented and reported to the COUNTY Worker if the placed child is not enrolled in school after this time.

CONTRACTOR shall report if the placed child's attendance is not regular.

- 4.4.2 CONTRACTOR shall document and report any contacts initiated by school officials to the COUNTY Worker, or to the parent(s) for a resident placed per AB 3632 or Chapter 26.5 of the California Government Code (Chapter 26.5 resident), regarding the following issues:
  - 4.4.2.1 Child's attendance.
  - 4.4.2.2 Scholastic issues affecting the placed child, including the need for special/remedial programs.
  - 4.4.2.3 Child's behavior.
  - 4.4.2.4 Child's health.
  - 4.4.2.5 Suspension or discipline of the placed child.
  - 4.4.2.6 Credits.
  - 4.4.2.7 Strengths of the placed child.

#### 4.5 Education Passport

COUNTY Worker will provide CONTRACTOR with the placed child's Medical and Educational Passport, or the equivalent, at the time of placement. CONTRACTOR shall maintain the placed child's Passport, or the equivalent, updating with relevant information regarding school placement, attendance, and performance, academic achievement and, where applicable, IEP and/or special education services provided.

CONTRACTOR will provide the updated Passport, or the equivalent, to the COUNTY Worker at the time the placed child departs from the CONTRACTOR's program or provide Passport, or the equivalent, within 3 days to COUNTY or COUNTY Worker if

COUNTY Worker is not present at the time of placed child's removal.

#### 4.6 Acceptance of Children Based on Education Setting

CONTRACTOR shall work with the appropriate public school district in order to determine the most appropriate and least restrictive educational setting for each placed child. CONTRACTOR shall not base acceptance of a child for placement solely on his/her qualification for non-public school.

#### 4.7 Education Related Activities

CONTRACTOR shall ensure that each placed child receives school photos and uniforms, when appropriate, and the appropriate clothing and other necessary items to attend his/her prom(s) and graduation(s).

#### 5.0 INDEPENDENT LIVING PROGRAM/EMANCIPATION PLANNING

The requirements for independent living and emancipation planning are outlined in DCFS Policy #OHC 97-05, "Emancipation Planning For Youths in Out-of Home Care." These requirements may be modified for physically and developmentally disabled youths or youths mentally unable to benefit from a Transitional Independent Living Plan (TILP) in accordance with the needs and services plan approved by COUNTY Worker. These requirements are included here [with additional COUNTY requirements in brackets].

- 5.1 CONTRACTOR shall include a detailed description of the emancipation planning services provided in the CONTACTOR's program statement.
- 5.2 CONTRACTOR SHALL participate as a core team member.
- 5.3 CONTRACTOR shall develop and document an individualized emancipation plan for each youth 14 years or older in conjunction with COUNTY Worker. [CONTRACTOR shall require that youth age 14 and older attend workshops or classes related to emancipation skills including the Early Start to Emancipation Preparation program (ESTEP) for DCFS youths 14-15 years old if that is part of the Transitional Independent Living Plan (TILP).]
- 5.4 CONTRACTOR shall work in conjunction with the COUNTY Worker to implement the individualized emancipation plan (e.g., arrange for specific services, job preparedness, life skills, training classes, etc.) [CONTRACTOR shall identify and assist the youth to become

- knowledgeable about those resources necessary to meet the youth's emancipation goals such as vocational training programs and other emancipation-related programs.]
- 5.5 CONTRACTOR shall assist youth in the implementation of his/her section of the case plan.
- 5.6 CONTRACTOR shall assist youth with sufficient and appropriate clothing for school, work, etc.; obtain employment; develop money management and savings skills; local housing resources; arrange and coordinate transportation.
- 5.7 CONTRACTOR shall assist youth in the completion of the DCFS 5205B, "Emancipation Preparation Contracts" [quarterly].
- 5.8 CONTRACTOR shall assist COUNTY Worker with information to complete the DCFS assessment guide (DCFS 414).
- 5.9 CONTRACTOR shall follow up on school progress; attend and establish partnerships with teachers. [CONTRACTOR shall assist placed youth in applying to colleges and/or vocational schools and for financial aid to cover educational expenses.]
- 5.10 CONTRACTOR shall develop specific on-site emancipation programs in addition to linkages with other public/private [CONTRACTOR shall develop and transitional opportunities. implement a plan that provides opportunities for all placed youths to learn how to: Plan, shop for and prepare balanced meals; purchase, clean, mend and store appropriate clothing; clean house; use public transportation; apply for and obtain jobs. This plan should also include opportunities to learn basic survival skills and interpersonal and social skills in accordance with the developmental expectations of the placed youth.]
- 5.11 CONTRACTOR shall develop and/or facilitate the provision of ILP-equivalent services for youths unable to participate in mainstream ILP classes. [CONTRACTOR shall refer youth able to participate in the mainstream ILP classes to the DCFS ILP program.]
- 5.12 CONTRACTOR shall coordinate with the COUNTY Worker to provide discharge planning/post-planning living arrangements, when applicable [e.g., assisting youth to establish connections in the communities to which they will be going after placement to meet their counseling, educational, medical, spiritual, and transportation needs.]

- 5.13 CONTRACTOR shall facilitate childcare network/support system (for youths with children) to enable youth to participate in employment or ILP experiences.
- 5.14 CONTRACTOR shall arrange transportation to all emancipation readiness activities, job, and school, when applicable.
- 5.15 CONTRACTOR shall provide emancipation training for the staff that is compatible with COUNTY policy.
- 5.16 [CONTRACTOR shall assist youth in opening emancipation saving accounts in addition to any other savings accounts.]

#### 6.0 MEDICAL, DENTAL AND PSYCHIATRIC CARE

CONTRACTOR shall meet the medical needs of the placed child in accordance with the Child Health Disability Prevention Program, Medi-Cal program and the following regulations: Sections 80075, 84075, and 84175.1 of Title 22; Sections 1921(c)-(e), 1927(b)(5), 1927(d)(3), 1927(j)(3) and (5), 1928, 1929(d)(1), 1929(d)(2)(C) and 1929(d)(11) of Title 9; and Sections 5325(f)-(h) and 5325.2 of the Welfare and Institutions Code. CONTRACTOR shall be responsible to facilitate each placed child's receipt of necessary medical, dental and psychiatric care.

COUNTY shall provide CONTRACTOR with a Medi-Cal card for each eligible placed child except for Chapter 26.5 residents who may not be eligible for Medi-Cal.

#### 6.1 Medi-Cal Card

CONTRACTOR shall control the use of the Medi-Cal card. CONTRACTOR shall immediately contact the Foster Care Hotline (1-800-697-4444) and notify COUNTY Worker if a placed child does not have a Medi-Cal card except for Chapter 26.5 residents who may not be eligible for Medi-Cal.

#### 6.2 Reimbursement

6.2.1 CONTRACTOR shall comply with all applicable Medi-Cal regulations and requirements and exercise diligence in obtaining Medi-Cal authorization. CONTRACTOR shall bill the Medi-Cal program for all eligible medical, dental and psychiatric care costs, for children placed by COUNTY under this Agreement.

CONTRACTOR shall bill parent's private medical insurance carrier for a Chapter 26.5 resident who is not eligible for Medi-Cal.

- 6.2.2 For any services not eligible for Medi-Cal reimbursement, CONTRACTOR shall, to the extent feasible, obtain medical, dental or psychiatric care services for the placed child through a COUNTY or COUNTY contract facility.
- 6.2.3 For any non-emergency services not eligible for Medi-Cal reimbursement and not obtainable at a COUNTY or COUNTY contract facility, CONTRACTOR must receive preapproval from the COUNTY Worker prior to obtaining such services. If COUNTY Worker is not available, CONTRACTOR may contact COUNTY Worker's supervisor for pre-approval. For Probation, CONTRACTOR may contact the Central Placement supervisor.

CONTRACTOR shall obtain parental consent and insurance carrier authorization for a Chapter 26.5 resident who is not eligible for Medi-Cal.

#### 6.3 Routine Medical Care

6.3.1 CONTRACTOR shall ensure that a Child Health Disability Prevention (CHDP) provider doctor or a doctor who does CHDP equivalent exams do the initial medical assessment, care, and follow through. Children under two years of age are to receive medical exams at one, two or three month intervals based on age per the CHDP Health Assessment Procedures Required for Various Age Groups. Children 2 – 17 years are to receive a medical exam annually within 30 days of the anniversary of placement at the facility.

The parent(s) is responsible for medical costs and for obtaining a pre-admission medical exam for a Chapter 26.5 resident who is not eligible for Medi-Cal.

- 6.3.2 CONTRACTOR shall employ an on-going system that monitors the immunization and routine health care status of all placed children and accurately reflects status in the medical record folder.
- 6.3.3 CONTRACTOR shall establish guidelines for isolating placed children with infectious illnesses within the facility.

6.3.4 To the extent reimbursed by Medi-Cal or otherwise reimbursed by COUNTY, CONTRACTOR shall ensure that placed youth receive a routine physical exam, any needed medical care, and information and instructions on any on-going medical treatment or medications needed within the three-month period prior to emancipation.

The parent(s) is responsible for medical costs and for obtaining a pre-discharge medical exam for a Chapter 26.5 resident who is not eligible for Medi-Cal.

#### 6.4 Personal Hygiene Education

CONTRACTOR shall provide age-appropriate instructions in proper grooming and personal hygiene including, but not limited to, sex education and family planning.

#### 6.5 Emergency Medical Care

CONTRACTOR shall have a plan for the provision of emergency medical treatment of a placed child. If a COUNTY facility or a COUNTY contracted facility is not available during regular business hours, the CONTRACTOR shall telephone the COUNTY Worker. If it is before or after regular business hours, CONTRACTOR shall call the Child Abuse Hotline (1-800-540-4000) for a DCFS placed child or (323) 226-8506 for a Probation placed child. CONTRACTOR shall examine all placed children daily for signs and symptoms of illness and ensure prompt follow-up for suspected health problems.

6.5.1 CONTRACTOR shall ensure that any placed child who appears to have a serious health condition is medically examined.

#### 6.6 Routine Dental Care

CONTRACTOR shall meet the dental needs of the placed child in accordance with the CHDP Program, Medi-Cal program and CCL regulations. CONTRACTOR shall ensure that a CHDP provider/dentist or a dentist who does CHDP equivalent exams provides dental care and follow through. Children 3-17 years of age are to receive a dental exam annually within 30 days of the anniversary of placement at the facility.

The parent(s) is responsible for dental costs and for obtaining a pre-admission dental exam for a Chapter 26.5 resident who is not eligible for Medi-Cal.

To the extent reimbursed by Medi-Cal or otherwise reimbursed by COUNTY, CONTRACTOR shall ensure that placed youth receive a routine dental exam, any needed dental care, and information and instructions on any on-going dental treatment or medications needed within the three-month period prior to emancipation.

The parent(s) is responsible for dental costs and for obtaining a pre-discharge dental exam for a Chapter 26.5 resident who is not eligible for Medi-Cal.

#### 6.7 Emergency Dental Care

CONTRACTOR shall have a plan for the provision of emergency dental treatment of a placed child.

#### 6.8 Psychiatric Care

CONTRACTOR shall meet the psychiatric needs of the placed child in accordance with the CHDP Program, Medi-Cal program and Title 22, Title 9, and Welfare and Institutions Code regulations. CONTRACTOR shall ensure that psychiatric care is provided by a licensed provider or by a provider who is approved by DMH. Such provider must be eligible for Medi-Cal reimbursement.

- 6.8.1 CONTRACTOR shall ensure that any placed child in its care with a history of psychiatric problems (including hospitalizations) receive a clinical evaluation, provided that such evaluation is authorized by DMH, and submit the written results of such tests to the COUNTY Worker. COUNTY Worker will assist in facilitating a timely authorization from DMH.
- 6.8.2 CONTRACTOR shall be included in all COUNTY meetings regarding placed children in psychiatric hospitals, as required by DCFS Resource Utilization Management Section (RUM) or as required by the Probation Department.

#### 6.9 Psychiatric Hospitalization

6.9.1 CONTRACTOR shall have a plan for the provision of emergency psychiatric treatment of a placed child.

CONTRACTOR shall always place a child in a COUNTY or Medi-Cal approved facility.

The parent(s) is responsible for the costs of psychiatric hospitalization for a Chapter 26.5 resident who is not eligible for Medi-Cal.

6.9.2 CONTRACTOR shall readmit any child referred CONTRACTOR to, and admitted by a psychiatric hospital, after the placed child is discharged from the hospital. If CONTRACTOR determines that the child's readmission jeopardizes the health and safety of that child or others in the facility or a mutual treatment decision is reached not to return the child to the facility, CONTRACTOR shall immediately notify the placed child's COUNTY Worker of the In addition, upon request of the refusal to readmit. from written explanation detailed. COUNTY. а CONTRACTOR's Executive Director, of such refusal, shall be provided to COUNTY Program Director within five (5) business days of the refusal.

CONTRACTOR shall not discharge a Chapter 26.5 resident without the agreement of an Individual Education Plan unless the parent(s) otherwise agrees.

- 6.10 Policy For Prescribed Psychotropic Medication
  - 6.10.1 CONTRACTOR shall ensure that the prescribing physician submits a request and obtains court authorization for all placed children prescribed psychotropic medication, and that these orders are renewed every six (6) months in accordance with Administration of Psychotropic Medication to Children Supervised by DCFS and Probation Department. CONTRACTOR shall maintain copies of court authorizations in placed children's case records.

CONTRACTOR shall obtain parental consent for psychotropic medication for a Chapter 26.5 resident.

- 6.10.2 CONTRACTOR shall ensure that placed children receiving psychotropic medications have such prescriptions incorporated as part of their overall treatment plan.
- 6.10.3 CONTRACTOR shall not solicit/promote the use of psychotropic medications to suppress what is a placed

child's normal reactive process to grief, separation and/or anxiety.

6.10.4 CONTRACTOR shall not routinely administer over-thecounter (non-prescription) medications that produce sedative effects in an effort to change behavior, promote sleep, or decrease nervous activity in the placed children.

#### 6.11 Medications

- 6.11.1 CONTRACTOR shall record type, date and time of any medication, prescription and non-prescription, administered to the placed children.
- 6.11.2 Placed children on psychotropic medication shall have a psychiatric/psychological assessment that indicates the placed child's diagnosis, need for treatment, possible side effects and prognosis. CONTRACTOR shall provide for the placed child to receive monthly evaluation by the prescribing physician.
- 6.11.3 At the time of replacement CONTRACTOR shall entrust all the child's medications and the Court authorization for the administration of psychotropic drugs, if applicable, to the responsible adult transporting the child who shall deliver them to the new caretaker immediately.

# 6.12 Medical Passport

COUNTY Worker will provide CONTRACTOR with the placed child's Medical and Educational Passport, or the equivalent, at the CONTRACTOR shall maintain the placed time of placement. child's Passport, or the equivalent, updating with relevant information regarding all medical needs identified and services including doctor visits. testina. provided. treatment immunization. CONTRACTOR will provide the updated Passport, or the equivalent, to the COUNTY Worker at the time the placed child departs from the CONTRACTOR's program or provide Passport, or the equivalent, within three (3) days to COUNTY or COUNTY Worker if COUNTY Worker is not present at time of placed child's departure.

# 6.13 Linkages to Substance Abuse Programs

CONTRACTOR shall develop and/or maintain relationships with community drug rehabilitation programs for purposes of education, prevention and treatment for placed children in their care.

#### 7.0 TRANSPORTATION

- 7.1 CONTRACTOR and COUNTY Worker shall mutually determine the transportation needs for the placed child to comply with the case plan/case plan update and shall incorporate transportation plans as part of the needs and services plan.
- The CONTRACTOR shall provide licensed and insured vehicles in 7.2 good repair for transporting placed children and maintain repair and maintenance records for such vehicles. In addition, it is the CONTRACTOR's responsibility to arrange transportation to activities including, but not limited to, school, Independent Living Program, teen clubs, place of child's employment, adoption-related events, visits with prospective adoptive families, job training, extra-curricular or recreational activities, therapy, medical/dental appointments, religious service of placed child's or family's preference, visits, etc. as agreed to by the CONTRACTOR in the needs and services plan. This can include teaching youth to take public transportation, arranging transportation with other care providers or outreach advisors, ILP coordinators, COUNTY Workers, etc.

#### 8.0 INTAKE AND DISCHARGE

#### 8.1 Child's Placement Needs

COUNTY shall review, discuss, and provide all available pertinent information and documentation pertaining to the needs of the placed child and his/her family with the CONTRACTOR. The information necessary to assess the needs of the placed child include, but are not limited to, the items identified in Division 6, Chapter 1, Section 80070(b) and Chapter 5, Sections 84070(b) and 84170(b) of Title 22 and a description of dangerous propensities of the placed child as outlined in Division 31, Section 31-405.1(1), of the California Department of Social Services, Manual of Policies and Procedures. COUNTY shall report to CONTRACTOR, any additional information related to dangerous propensities learned subsequent to placement.

Prior to admission, any child admitted to a CTF shall be certified as seriously emotionally disturbed as defined in Section 5699.2 of the Welfare and Institutions Code by a mental health professional and be determined to need the level of care provided by a CTF, as prescribed by Section 4096 of the Welfare and Institutions Code.

The CONTRACTOR shall complete and submit a DCFS 4389 (4/94), Declaration in Support of Access to Juvenile Records (WIC 827) order for the CSW to release this information in the form of a placement package about a specific placed child. The DPO can provide this information without a Declaration. DMH obtains parental consent to release information to the CONTRACTOR for a Chapter 26.5 resident.

- 8.2 CONTRACTOR's Ability to Meet the Child's Placement Needs.
  - 8.2.1 CONTRACTOR shall accept all children who meet CONTRACTOR's Program Statement criteria. CONTRACTOR shall assess his/her ability to provide the required services, to meet the needs of the placed child and his/her family, based upon the intake information received from the placed child's COUNTY Designee.
  - 8.2.2 Should CONTRACTOR determine that a referred child does not meet License and/or Program Statement criteria, CONTRACTOR shall immediately notify COUNTY Designee. Upon request of the COUNTY, a detailed, written explanation from CONTRACTOR's Executive Director, of such denial, shall be provided to COUNTY Program Director within five (5) business days of the denial.
  - 8.2.3 CONTRACTOR shall have no fewer than 70% of its occupant beds filled with dependent foster care or probation youth.

# 8.3 Pre-placement Visit

COUNTY Worker shall discuss with child and CONTRACTOR the child's placement needs, including the child's educational needs, and how the CONTRACTOR plans to meet these needs. A visit to the CONTRACTOR's facility shall be arranged prior to the child's placement whenever possible. In addition to sharing information about the program and available activities, the CONTRACTOR shall discuss with the child, child's COUNTY Worker, and the parent(s) for a Chapter 26.5 child the demographics of children

currently placed with the CONTRACTOR, including children's ages, background, and placing agencies.

#### 8.4 Referral Log

The CONTRACTOR shall maintain a log for five (5) years on all referrals, for which a placement packet is received, including referral date, child's name, placing agency, placing agency case number, as well as, reason referral was denied or date of placement. This is in compliance with Section 22.0, Nondiscrimination in Services, in the body of the Agreement.

#### 8.5 Foster Care Hotline

COUNTY Worker shall provide a placement packet, including a Medi-Cal card for every child who is placed. If child is placed without such packet, durina regular business hours. CONTRACTOR shall immediately notify the Foster Care Hotline at (800) 697-4444. If a child is placed after regular business hours, CONTRACTOR shall call the Foster Care Hotline at (800) 697-4444, the following business day, with the child's name and date of placement, so that a placement package may be obtained. COUNTY cannot pay for the placement until the placement packet is issued.

# 8.6 Case Conference Prior to Discharge

- 8.6.1. COUNTY and CONTRACTOR shall collaborate in discharge planning on any dependent foster care or probation youth.
- 8.6.2. CONTRACTOR shall maintain on-going communication and request a case conference with the COUNTY Worker whenever the child's placement appears to be at risk and/or prior to discharge. Prior to initiating a request for a child's removal from its facility CONTRACTOR shall document contact with the RUM (Resource Utilization Management) Unit (for DCFS children) or COUNTY Worker (for Probation children) to discuss placement needs and alternatives. If CONTRACTOR determines that emergent removal of a child is necessary, based on considerations related to health and safety of the child or others in the facility, CONTRACTOR shall, upon request of the COUNTY, submit a detailed, written explanation from CONTRACTOR'S Executive Director, of such discharge, to COUNTY Program Director within five (5) business days of the rejection.

8.6.2 An IEP meeting with the parent(s), DMH, and the local education agency responsible for the student shall be convened as soon as possible to discuss alternative placement options for a Chapter 26.5 resident.

#### 9.0 CHILDREN'S RECORDS

#### 9.1 Placed Child's Permanent File

In addition to the requirements outlined in Division 6, Chapter 1, Section 80070 and Chapter 5, sections 84070, 84070.1, and 84170 of Title 22 and Sections 1927, 1929(d)(2)(B), 1932(c), 1936, 1937(b), and 1938(b)(1) of Title 9, CONTRACTOR shall maintain a record of telephone contacts and copies of all reports in the placed child's permanent file. Progress notes with sufficient detail so as to permit an evaluation of services and other relevant information which the CONTRACTOR deems fit shall also be included. This information shall be confidential and made available only to selected staff who require it for case planning.

9.2 Placed Child's Medical and Educational Passport

CONTRACTOR shall maintain placed child's Medical and Educational Passport, or the equivalent, as described in Sections 4.5 and 6.12 of this Statement of Work.

#### 10.0 NEEDS AND SERVICES PLAN

10.1 CONTRACTOR shall develop in conjunction with COUNTY Worker, CONTRACTOR's social worker, placed child, parent, and guardian a comprehensive, individualized needs and services plan that meets the overall goal and objective of the case plan, treats the identified needs of the child, and is specific, measurable, attainable, and time-limited. This needs and services plan shall meet the requirements specified in Division 6, Chapter 5, Sections 84070, 84070.1, 84068.2(a), 84068.2(d), 84069.2, 84170, 84168.3, and 84168.4 of Title 22. The DCFS 709 is intended to be used in the development of the needs and services plan but it not intended to be the plan itself.

The needs and services plan outline is derived from the Division 6, Chapter 5, Sections 84068.2(b-c), 84068.3(a), 84168.3(e), and 84168.4(b) of Title 22 and Section 1927(e) of Title 9, and shall include the following [additional COUNTY requirements in brackets]:

- 10.1.1 Reason for placement. [Include description of circumstances that resulted in the child becoming a Ward/Dependent of the court.]
- 10.1.2 Education. If the information specified in Section 84070(b)(4) is not available, the plan shall specify a method for determining such needs. [Include health and education information that includes immunizations, medical problems, medications, academic needs, school records, and type of school.]
- 10.1.3 Training. [Include a description of services that will assist a child 14 years old or older with the transition to independent living.]
- 10.1.4 Personal care and grooming.
- 10.1.5 Ability to manage his/her own money, including the maximum amount of money the child shall be permitted to have in her/her possession at any one time.
- 10.1.6 Visitation, including the frequency of and any other limitation on visits to the family residence and other visits inside and outside the facility.
- 10.1.7 Other specific services, including necessary services to the child's parent(s) or guardian(s).
- 10.1.8 Types of services necessary.
- 10.1.9 The facility's ability to provide the necessary services based upon the following information provided in the plan of operation: (A) The facility's purposes, program methods, and goals. (B) The facility's admission policies and procedures. (C) Services to be provided by the facility in cooperation with community resources.
- 10.1.10 Planned length of placement, including the discharge plan specified in Section 84068.4(b). [Include projected date of completion of case plan objectives and termination of services.]
- 10.1.11 Financial arrangements for provision of services to the child.
- 10.1.12 Each child residing within a CTF shall have an needs and services plan completed by a licensed mental health

professional within fifteen (15) calendar days of admission which shall include: (1) Identified specific behavioral goals and specific actions to be undertaken by facility staff to assist the child in accomplishing these goals within a defined period of time through appropriate behavioral interventions and treatment modalities which shall include but not be limited to a determination of expected duration of each use of secure containment. (2) Discharge goals that are general indicators of a child's readiness for transition to alternative treatment settings. (3) Participation of the child, and, when appropriate, parent, conservator or person identified by the court to manage the child's placement in the development or modification of the NSP. (4) A review at least every thirty (30) calendar days. [Include assessment of child's needs, an evaluation of prior treatment services for the child, and specific time-limited treatment goals and services. Specify the responsibility and participation of child, parent, social worker, COUNTY Worker, and guardian to implement the needs and services plan.]

- 10.1.13 The needs and services plan specified in Section 84168.3 shall be updated at least every 30 days to determine the following: (1) The child's need for continuing services. (2) The types and intensity of services provided to the child including the use of secure containment and the impact of these services upon treatment goals, changes in or continuation of treatment plan objectives. (3) The progress of the child toward his or her discharge goals.
- 10.2 COUNTY Worker will provide to CONTRACTOR all information available concerning children in placement and assist CONTRACTOR to obtain all necessary information.
- 10.3 CONTRACTOR, with COUNTY Worker support, shall encourage family involvement in meetings, conferences, parent education, parent therapy, visitation, etc. as agreed upon in the needs and services plan incorporating Court-imposed requirements or limitations.

#### 11.0 PSYCHOSOCIAL SUPPORT/PSYCHOLOGICAL CARE

# 11.1 Develop Values

CONTRACTOR shall provide opportunities to teach placed children the difference between right and wrong, self-control, compassion, morals, integrity, patience, respect, responsibility, etc., to develop social consciousness and cultural awareness.

# 11.2 Encourage Positive Peer and Community Interaction

CONTRACTOR shall encourage positive peer interaction activities, as well as, group and individual activities in the community. The CONTRACTOR shall utilize community resources such as parks, libraries, YMCA/YWCA, boys and girls clubs, community recreation centers, churches, etc.

# 11.3 Age-appropriate Therapeutic Approaches

CONTRACTOR shall ensure that age-appropriate therapeutic approaches are used by the staff to enhance the placed child's adaptation to his/her circumstances and promote developmental progress. CONTRACTOR shall work with COUNTY Support Agencies to implement and incorporate recommendations made by psychologist/psychiatrist in the needs and services plan.

#### 12.0 QUALITY OF LIFE

#### 12.1 Self Esteem

As part of the needs and services plan, planned activities schedule, and independent living plan, CONTRACTOR shall provide opportunities to encourage the development of the placed child's self esteem and cultural awareness.

#### 12.2 Setting Goals and Objectives

CONTRACTOR agrees to provide opportunities to teach the placed child how to set short-term and long-term goals and objectives appropriate to the developmental level of the child. CONTRACTOR shall discuss possible short-term and long-term goals and objectives with the placed child as relates to his/her needs and services plan, career plans, strengths and interests and educational possibilities to prepare youth for emancipation and adulthood.

#### 13.0 LEGAL PERMANENCY

CONTRACTOR shall facilitate the implementation of any plan determined by the COUNTY for a placed child under CONTRACTOR's care. CONTRACTOR shall facilitate a placed child's visitation with prospective foster or adoptive parents as requested by the COUNTY.

#### 13.1 Reunification

CONTRACTOR shall assist COUNTY in reunification efforts by assessing likelihood of placed child returning home and facilitating visitation with family and other reunification services.

# 13.2 Adoptive Home

If the placed child cannot return home, CONTRACTOR shall facilitate placed child's involvement in adoption-related activities and placed child's visits with prospective adoptive families.

# 13.3 Assessing Strengths and Special Needs

CONTRACTOR shall participate with the COUNTY Worker and/or Adoptions Worker to assess the strengths and special needs of a placed child to assist in locating an appropriate adoptive home.

# 13.4 Counseling and Support

CONTRACTOR shall provide counseling and support for the placed child, as part of the CTF program, in making decisions related to adoption and in making transitions to legally permanent placements or returning home.

# 13.5 Adoption Assistance Program

COUNTY shall provide information and CONTRACTOR shall be fully informed about the Adoption Assistance Program and the differences between legal guardianship, adoption and foster care.

#### 14.0 WRITTEN REPORTS

#### 14.1 Written Reports

CONTRACTOR shall prepare and submit to placed child's COUNTY Worker copies of the Admission Assessment, the Needs and Services Plan, the monthly Updates to the Needs and Services Plan, Quarterly Reports, and the Discharge Report in accordance

with Sections 1927 and 1938 of Title 9 and the criteria noted below and retain a copy for the Child's Record Folder.

14.2 Quarterly Report [additional COUNTY requirements in brackets]

CONTRACTOR shall prepare and submit a signed Quarterly Report to each placed child's COUNTY Worker by the 10th business day following the end of each quarter from the date the child was placed. CONTRACTOR may combine the Quarterly Report with an Update of the Needs and Services Plan if the combined report contains all the information required for both reports.

- 14.2.1 The Quarterly Report shall include the following items [additional COUNTY requirements]:
  - physical and: child's 14.2.1.1 Current status of psychological health. [Include the date of each diagnosis. appointment, medical/dental follow-up and treatment. recommended medication the child received during the quarter. Include health and safety related services provided to the child, specifying the dates of service(s) for each occurrence.]
  - 14.2.1.2 Reassessment of child's adjustment to the community treatment facility, program, peers, school, and staff. [Include copy of school report card(s), school attendance, and Individualized Education Plan (IEP) when applicable. Specify the type of school (i.e., public, private, non-public, on-grounds, community-based, etc.) and educational program provided.]
  - 14.2.1.3 Progress toward short-term objectives and long-range goals including tasks that have been performed to reach these objectives and goals. [Include status of TILP plan, when applicable, including homemaking skills, status of vocational training and/or job experience, artistic abilities, etc. Include a copy of the updated Emancipation Preparation Contract for each placed youth age 14 years and older.]
  - 14.2.1.4 Reassessment of unmet needs and efforts made to meet these needs.

- 14.2.1.5 Modification of treatment plan, tasks to be performed and anticipated length of placement. [Include transition to a lower level of care or transition to other services as an adult.]
- 14.2.1.6 Involvement of child and his parent in treatment program. [Include dates and type of contact with the COUNTY Worker during the quarter including telephone calls.]

#### 14.3 Unusual Occurrences

CONTRACTOR shall provide a copy of the written report of all unusual occurrences or special incidents to the appropriate representative of the agency of primary responsibility (CSW, Probation Officer, DMH Case Manager, or an appropriate agency liaison) within 48 hours of the incident in accordance with the requirements for Reporting of Unusual Occurrences and Special Incidents. In addition to current legislation, unusual occurrences and special incidents shall include, but not be limited to:

- 14.3.1 Any invasive medical procedures other than routine examinations or inoculations.
- 14.3.2 Any injury requiring treatment by a medical practitioner.
- 14.3.3 Any consenting or non-consenting sexual intercourse.
- 14.3.4 Any incident which causes a suspected child abuse report to be made to DCFS.
- 14.3.5 Any contact with law enforcement
- 14.3.6 Any absence from placement or secured setting without permission (AWOL) for over twenty-four hours.

# 14.4 Discharge Report

CONTRACTOR shall prepare and submit a Discharge Report to each child's COUNTY Worker within 14 calendar days from the date the child's placement was terminated.

14.4.1 Discharge Report shall include a closing summary of the CONTRACTOR's records relating to the placed child as required by Section 1927(j) of Title 9.

#### 15.0 ORAL REPORTS/TELEPHONE CONTACT

CONTRACTOR shall report to appropriate COUNTY staff immediately or by no later than the next workday in accordance with the criteria in Section 14.3 above.

#### 16.0 RESIDENT CARE DAYS

#### 16.1 Attendance Record

CONTRACTOR shall maintain attendance data on all placements. Attendance data shall include but not be limited to:

- 16.1.1 Statistics on the total number of resident care days of service provided for the month shall be available for review. The placed child's arrival date is counted as the first resident care day. The day of the placed child's departure is not counted as a resident care day. If a space is "held open" for a placed child on pass or AWOL at the COUNTY Worker's request in accordance with Section 6.0, Payment, Paragraph 6.5, in the body of the Agreement, this child shall be included in the number of resident care days of service provided.
- 16.1.2 Status of all placements for each day of the month (i.e., present, on pass, AWOL, etc.) shall be available for review. If a space is "held open" for a placed child on pass or AWOL at the COUNTY Worker's request, this child shall be included in the number of resident care days in Subsection 16.1.1.
- 16.1.3 Placement and termination notices shall be available for review.
- 16.1.4 A master list of all placements including each child's name, Placing Agency, contact person from Placing Agency for the child, schools attended, phone number for contact person, date of placement and date and reason placement was terminated shall be maintained.

#### 17.0 VISITATION PLAN

COUNTY Worker and CONTRACTOR shall develop the visitation plan for the placed child's family and friends, taking into consideration any recommendations from the placed child's attorney and Court Appointed Special Advocate (CASA).

#### 18.0 PLACEMENT AND ORIENTATION

#### 18.1 Orientation

CONTRACTOR shall provide each placed child, in an ageappropriate manner, a comprehensive overview of the CTF's program, inform him/her of his/her personal rights per Section 84172 of Title 22, and provide copies of the child's due process rights, the patient's rights handbook, and the CONTRACTOR's policies and procedures regarding physical restraint and seclusion per Sections 1938 of Title 9. Such overview will include, but not be limited to, opportunities for achievement, vocational and job training, life-skills training, recreation, educational choices, and religious, spiritual, or ethical development in the faith of the placed child's choice, identification of placed child's staff support person, placed child's clothing and weekly allowance, House Rules including discharge, Discipline Practices, Grievance/Complaint Procedures, school attendance requirements including school dress code, academic expectations, use of level systems, and discharge as described in CONTRACTOR's Program Statement, Exhibit B.

# 18.2 Orientation Verification

Upon completion of the orientation with the placed child, the CONTRACTOR shall have the placed child acknowledge such orientation in writing.

#### 19.0 ALLOWANCE AND BANK ACCOUNTS

CONTRACTOR shall abide by the requirements outlined in Division 6, Chapter 1, Section 80026 and Chapter 5, Section 84026 of Title 22.

CONTRACTOR shall not require a placed child to use his/her allowance to purchase items that CONTRACTOR is responsible to provide. CONTRACTOR shall not use a placed child's base allowance as a disciplinary measure. CONTRACTOR shall not substitute monetary allowances with non-monetary items, such as, tokens and points or clothing, food and other items that CONTRACTOR is responsible for providing. If a placed child is unable to handle money, CONTRACTOR shall provide the placed child with instruction on how to handle money and place the placed child's money in a savings account until the placed child is able to handle his/her money independently. ILP incentive is considered "income" to the placed child and shall not be withheld from the placed child by CONTRACTOR.

#### 19.1 Amount

The CONTRACTOR shall provide a base allowance appropriate to age and reasonably commensurate with peer group standards and services as prescribed in CONTRACTOR's Program Statement. The base allowance shall not be less than the following amounts: \$3.00 (5-8 years); \$5.00 (9-13 years); \$7.00 (14-17 years) per week, starting with the first full week of placement. Allowances may be increased beyond this base amount according to a point/levels/rewards behavioral control system.

# 19.2 Savings

The CONTRACTOR may encourage the placed child to save for a particular purchase that is not provided by the CONTRACTOR or to accumulate a savings account. However, beyond supervision of spending for appropriateness for age, safety and health, CONTRACTOR shall permit placed child to spend his/her allowance, as the placed child desires.

# 19.3 Earnings

The placed child's earnings may be applied toward special clothing items, tools and other personal property above the basic services contracted for herein. Court ordered restitution can be withheld from the earnings of a ward of the Juvenile Court only. CONTRACTOR shall encourage placed youth age fourteen (14) and older to save their earnings for emancipation.

The CONTRACTOR shall work with the COUNTY Worker and placed child to mutually agree on the method of securing and use of the placed child's earned income including opening a bank account if appropriate.

#### 20.0 CHORES

#### 20.1 Routine Chores

The CONTRACTOR shall indicate in Exhibit B - CONTRACTOR's Program Statement, which chores a placed child will be required to do as part of their regular responsibilities. CONTRACTOR shall appropriately supervise placed children while they are doing chores.

#### 20.2 Optional Chores

The CONTRACTOR shall indicate in Exhibit B - CONTRACTOR's Program Statement which chores a placed child may do on a voluntary basis for compensation, usually as part of an incentive/behavior modification program. CONTRACTOR shall appropriately supervise placed children while they are doing chores.

# 20.3 Optional Chore Log

The CONTRACTOR shall comply with Exhibit B - CONTRACTOR's Program Statement description of routine chores or which chores are optional or for compensation. In addition, the CONTRACTOR shall maintain an optional chore log indicating the placed child, date, chore(s), hours worked and compensation.

#### 21.0 FOOD

CONTRACTOR shall provide meal service, snacks, and a balanced diet as defined in Division 6, Chapter 1, Section 80076 and Chapter 5, Section 84076 of Title 22 regulations.

Placed children shall participate in menu planning. CONTRACTOR shall make additional servings available at meal times. CONTRACTOR shall inform COUNTY Worker when special dietary needs arise due to medical problems/conditions.

#### 22.0 CLOTHING

Clothing shall fit and shall not be too small or more than two sizes larger than actual measurements. The clothing shall be clean, in good repair and appropriate for the intended use and season, including the school dress code. In no event shall CONTRACTOR provide other than new undergarments or shoes for each placed child. The CONTRACTOR shall include in the program statement a plan acceptable to the COUNTY that regularly involves the placed child in the selection and purchase of his/her own clothing and meets the minimum monthly clothing allowance and the on-hand clothing amount as specified in DCFS 2281.

The clothing is the property of the placed child and shall be retained by the placed child or his/her representative upon termination of placement.

CONTRACTOR shall provide for laundry, dry cleaning and mending of clothing in accordance with CONTRACTOR's Program Statement.

The parent(s) is responsible for the clothing supply and clothing maintenance of a Chapter 26.5 resident.

# 22.1 Standard for Clothing

The standards for clothing for placed children are indicated in DCFS form number 2281.

#### 22.2 Clothing at Placement

When a child is placed in CONTRACTOR's facility, COUNTY will ensure that the child has at least 4 outfits as defined in DCFS 2281. COUNTY will provide to CONTRACTOR up to the maximum clothing allowance for each placed child who has less than 4 outfits at the time of placement.

# 22.3 Meeting Full Clothing Standard

The CONTRACTOR shall ensure that each placed child has 7 outfits within 30 days of initial placement, 10 outfits within 60 days of initial placement, and 12 outfits within 120 days of initial placement as defined in the DCFS 2281 Clothing Standard.

# 22.4 Children's Funds for Clothing

The CONTRACTOR shall provide each placed child with clothing without requiring the placed child to purchase clothing with his/her own funds. Notwithstanding limitations of Sections B.19.0, Allowance and Bank Accounts, B.22.0, Clothing, and B.23.0, Personal Needs, of this Statement of Work, when an expensive item(s) is desired that is not within the CONTRACTOR's budget allocation for the provision of sufficient clothing, the placed child may volunteer to supplement the budget to purchase the desired item(s).

# 22.5 CONTRACTOR's Ongoing Clothing Allocation

The CONTRACTOR shall include in their program statement a plan acceptable to the COUNTY to provide a regular monthly clothing allocation, in the amount of at Teast \$50, from the AFDC-FC payment to be spent on clothing.

After reaching the Clothing Standard, the \$50 can be spent on clothing and/or accessories.

After reaching the Clothing Standard, the placed child may decide to carry over one month's clothing allowance for use in the following month, which provides a banked maximum of \$100.00 for additional clothing of the child's choice.

# 22.6 CONTRACTOR's Ongoing Clothing Inventory

CONTRACTOR shall maintain both a written inventory of each placed child's clothing and clothing receipts with description of item(s) purchased for each placed child written on each receipt. CONTRACTOR shall update clothing inventories whenever clothing items are added from any source or removed for any reason from the placed child's clothing supply.

# 22.7 Storage/Security of Clothing During Placement

The CONTRACTOR shall provide for the storage and security of each placed child's clothing during the entire term of placement. CONTRACTOR may label placed child's clothing for identification purposes.

CONTRACTOR shall provide a lock or other secure means to protect the placed child's clothing and other personal property. CONTRACTOR shall retain a duplicate key to access the storage area as needed.

Notwithstanding the provisions of this Section, it is understood that clothing often disappears, particularly during home visits, and that clothing security is not entirely within CONTRACTOR's control. All losses will be documented as part of the clothing inventory, including a brief description of the circumstances involved and action taken by the CONTRACTOR, which will be taken into consideration during audits. Repeated instances of clothing loss should be reported to the COUNTY Worker.

# 22.8 Storage/Security of Clothing/Personal Belongings Upon Termination of Placement

Within one (1) day of the placed child's departure, the CONTRACTOR shall collect, inventory, secure and store for up to 21 calendar days the clothing of a child who, for any reason, has left the CONTRACTOR's program.

CONTRACTOR agrees to maintain adequate procedures to prevent loss, theft, and/or unauthorized removal of a placed child's clothing. CONTRACTOR shall be responsible for replacing any preventable losses.

After 21 days, CONTRACTOR shall contact COUNTY Worker to determine if clothing is to be mailed to the COUNTY at COUNTY's expense (or to the parent(s) at the parent's expense of a Chapter 26.5 child).

# 22.9 Special Clothing Needs

CONTRACTOR shall plan with the placed child and arrange for the purchase of school uniforms, when appropriate, sports clothing, sports equipment, special occasion clothing, and other necessary items for dances, proms, and graduation.

#### 23.0 PERSONAL NEEDS

Personal care/hygiene items shall be provided with consideration given to specific cultural and ethnic needs.

#### 23.1 Personal Care Items

The CONTRACTOR shall provide each child with his/her own new toothbrush, comb, deodorant and other personal hygiene items, and cover the cost of purchasing specific brands for health reasons as deemed necessary. The CONTRACTOR shall also provide toothpaste, soap, shampoo, hair care items, etc. for health, grooming and personal hygiene and replacement of combs, toothbrushes (as recommended by dentist), deodorant, etc., as needed.

CONTRACTOR shall offer placed children full choice among brands, as long as cost is reasonable.

CONTRACTOR shall not purchase or allow products in aerosol or glass containers.

#### 23.2 Linens

The CONTRACTOR shall provide sufficient clean towels, face cloths, and sheets on at least a weekly basis. CONTRACTOR shall provide clean and serviceable blankets, bedspreads and window treatment(s) on at least a quarterly basis.

CONTRACTOR shall immediately replace worn, torn or frayed towels, sheets, blankets, bedspreads, and window treatment(s).

#### 24.0 SUPERVISION

24.1 CONTRACTOR shall comply with staff-to-child ratios as defined in Division 6, Chapter 5, Sections 84165.5-84165.6 of Title 22 and CONTRACTOR's program statement to provide the staff necessary to meet each placed child's needs and to provide supervision. As stated in Section 84065.5(c), "If the children require special care and supervision because of age, problem behavior or other factors, the number of on-duty child care staff shall be increased to meet the needs of the children in accordance with Section 80065(a)."

# 24.2 Know Child's Whereabouts and Responsible Staff

CONTRACTOR and CONTRACTOR's staff shall know the whereabouts of placed children according to resident log and be able to identify who is responsible for supervision. Placed children may leave the facility, unaccompanied for specific purposes, in accordance with case plan which has been pre-approved by COUNTY and as long as approved by CONTRACTOR or designee and documented in the log.

# 24.3 Resident Sign-in/Sign-out Log

CONTRACTOR shall maintain a sign-in/sign-out log for placed children who leave the facility for any reason other than regularly scheduled work, school, or group activities of the CONTRACTOR. This log shall include the name of the child, his/her destination, the time he/she left the facility, the anticipated time of return, and the name and telephone number of the person who is responsible to supervise the resident while he/she is away from the facility (unless the COUNTY Worker has authorized unsupervised passes).

#### 25.0 STAFFING

CONTRACTOR agrees to provide appropriate staffing for program level in compliance with CDSS Rate Classification Level (RCL), CCL regulations, and the CONTRACTOR's program statement. CONTRACTOR agrees to provide COUNTY access to all related records available to CCL.

#### 26.0 HOUSING AND LIVING ENVIRONMENT

26.1 In addition to the requirements of Division 6, Chapter 1, Sections 80087-80088 and Chapter 5, Sections 84087-84088 and 84187-84188 of Title 22, CONTRACTOR shall provide all placed children with a safe, well-maintained, appropriately furnished and decorated,

home-like environment. All furniture and appliances shall be well maintained and in good working condition.

26.2 CONTRACTOR shall allow each placed child to personalize his/her bedroom.

#### 27.0 HEALTH AND SAFETY

CONTRACTOR shall comply with Division 6, Chapter 1, Articles 7-8 and Chapter 5, Article 7 of Title 22 regarding physical environment and health related services.

CONTRACTOR shall uphold a "No Smoking" policy within the facility. Under no circumstances shall placed children under 18 years of age be permitted to smoke. Visitors and staff shall not smoke inside of CONTRACTOR's facility(ies).

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# **CONTRACTOR'S CTF PROGRAM STATEMENT**

Exhibit B, Contractor's CTF Program Statement is not attached hereto, but is on file with DCFS Group Home Resource Development and Support and DCFS Contract Management Services.

This exhibit is incorporated by reference in full as though fully set forth herein.

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# AUDITOR-CONTROLLER AUDIT PHASES AUDITS OF GROUP HOMES

#### I. Overview

To minimize delays and to increase understanding of the entire audit process by DCFS and Group Home Operators (referred herein as Agency), the following is a description of the audit protocols followed by the Auditor-Controller (A-C) during audits of Agency care contracts. All specified timeframes are estimates, and actual timeframes may differ depending on A-C staffing, workload, and coordination of scheduling with each agency.

# II. Purpose of Audit

The purpose of the fiscal audit will be to ensure foster care monies are appropriately accounted for and spent on allowable and reasonable expenditures for providing the necessary care and services to children placed by DCFS and served by the Agency. We also evaluate the adequacy of the Agency's accounting records, internal controls, and compliance with the contract and applicable federal and State fiscal regulations governing the disbursement of foster care funds.

# III. Applicable Regulations

We refer to the following regulations and guidelines in conducting our audits:

- California Department of Social Services Manual of Policies and Procedures
- California Code of Regulations, Title 22
- County Foster Family Agency Foster Care Agreement including Exhibit D -DCFS Contract Accounting and Operating Handbook
- Federal Office of Management and Budget Circular A-122, Cost Principles for Non-Profit Organizations

#### IV. Notification of Review

A-C staff will contact the Agency's representatives to notify them of the review and to arrange for an entrance conference. The entrance conference is to be held within 10 calendar days of this initial notification. A letter will be sent to the Agency confirming the scheduled entrance conference date, time and location and applicable documents that need to be available for our review. DCFS will be sent a copy of the confirmation letter.

# **EXHIBIT D**

# AUDITOR-CONTROLLER AUDIT PHASES AUDITS OF GROUP HOMES AND AUDITOR-CONTROLLER CONTRACT ACCOUNTING AND OPERATING HANDBOOK

#### V. Entrance Conference

At the entrance conference, A-C staff will introduce themselves, give a brief summary of the review objectives, discuss agency operating hours, work space, and the agency's audit contact person, and perform an inventory of the Agency's records requested in the confirmation letter. The Agency should ensure appropriate fiscal personnel are in attendance to answer any questions and discuss any concerns and problems encountered with Agency records.

# VI. Preliminary

The preliminary work will start after the entrance conference. This phase is an educational process for A-C staff. Preliminary work will consist of becoming familiar with the Agency's accounting system and financial and accounting records, and evaluating its system of internal controls. From this work, the auditor will determine how the records will be tested and the extent of detailed test-work that will be performed in each area (i.e., billings, salaries, non-personnel expenditures, etc.)

It is important for the Agency to have its financial and accounting records available or prepare final schedules detailing all financial activities of the Agency for the audit review period. This will expedite our review and provide A-C staff with the population of transactions subject to review.

#### VII. Detailed Field Work

The detailed fieldwork is an extension of the preliminary work and involves a more in-depth review of accounting and financial records, documents and transactions. The auditor will be requesting information from the Agency in the various areas under review. The detailed fieldwork may take from three weeks to several months to complete, depending on contractor availability, accounting records, and other variables.

Preliminary findings will be verbally discussed with the agency during this stage of the review. After fieldwork is completed, audit staff will complete their draft report for supervisory review within the Auditor-Controller.

# VIII. Issuance of Draft Report

Upon completion of supervisory review, A-C staff will provide a copy of the draft report to Agency.

The Agency will have 15 calendar days from date of receipt of the draft report to research the findings and provide a written response and/or additional documentation. This step of the process is intended to ensure that inaccuracies are cleared up and necessary adjustments are made to the findings. It is important for the Agency to submit a written response to A-C staff and if

appropriate provide additional documentation during this period so that disagreements as to the facts are minimized.

#### X. Exit Conference

Depending on the audit findings, it may be necessary to have an exit conference to discuss the findings in the draft report. Either the Agency or the Auditor-Controller can request such a conference.

#### X. Final Report to the Board of Supervisors

After the time for response to the draft reports, consideration of agency's response and the results of any exit conference, the draft report will be revised as necessary to take into account Agency's response and any documentation provided at the exit conference. A-C staff will notify the Agency via phone of any revisions to the report. The final report will then be issued to the Board of Supervisors within 10 calendar days of receipt of Agency's response. The audit report will include a copy of Agency's written response to the draft findings.

# XI. Dispute Resolution of Audit Findings

In the event the Agency wishes to contest one or more findings of the final audit report, Agency may invoke the dispute resolution procedure of part 51.0 of this Agreement as follows: (1) within 10 days of its receipt of the final audit report Agency shall submit to DCFS' Quality Assurance Division a detailed written description of the audit finding(s) in dispute and the basis for Agency's disagreement, requesting dispute resolution; (2) DCFS and Agency shall without delay undertake to resolve Agency's dispute resolution request in accordance with Section 43.0, Dispute Resolution.

# AUDITOR-CONTROLLER CONTRACT ACCOUNTING AND ADMINISTRATION HANDBOOK

The following handbook is designed for inclusion in most contracts for services entered into by County departments. The purpose of the handbook is to establish accounting, internal control, financial reporting, and contract administration standards for organizations (contractors) who contract with the County.

Revised: 7/11/00

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# AUDITOR-CONTROLLER CONTRACT ACCOUNTING AND OPERATING HANDBOOK

The purpose of this Handbook is to establish required accounting, financial reporting, and internal control standards for entities (contractor) which contract with the Los Angeles County.

The accounting, financial reporting and internal control standards described in this Handbook are fundamental. These standards are not intended to be all-inclusive or replace acceptable existing procedures or preclude the use of more sophisticated methods. Instead, this Handbook represents the minimum required procedures and controls that must be incorporated into a CONTRACTOR's accounting and financial reporting systems. The internal control standards described are those that apply to organizations with adequate staffing. Organizations with a smaller staff must attempt to comply with the intent of the standards and implement internal control systems appropriate to the size of their staff/organization. The CONTRACTOR's subcontractors must also follow these standards unless otherwise stated in the Agreement.

#### A ACCOUNTING AND FINANCIAL REPORTING

#### 1.0 Basis of Accounting

Contractors may elect to use either the cash basis or accrual basis method of accounting for recording financial transactions. Monthly invoices must be prepared on the same basis that is used for recording financial transactions.

1.1 The County recommends the use of the accrual basis for recording financial transactions.

#### Accrual Basis

Under the accrual basis, revenues are recorded in the accounting period in which they are earned (rather than when cash is received). Expenditures are recorded in the accounting period in which they are incurred (rather than when cash is disbursed).

#### Accruals

Accruals shall be recorded observing the following:

- Only accruals where cash will be disbursed within six months of the accrual date should be recorded.
- Recorded accruals must be reversed in the subsequent accounting period.

- 1.2 If an agent elects to use the cash basis for recording financial transactions during the year:
  - Necessary adjustments must be made to record the accruals at the beginning and the end of the contract.
  - ♦ All computations, supporting records, and explanatory notes used in converting from cash basis to the accrual basis must be retained.

# 1.3 Prepaid Expenses

Prepaid expenses (e.g., insurance, service agreements, lease agreements, etc.) should only be expensed during a given Agreement year to the extent goods and services are received during that Agreement year.

# **ACCOUNTING SYSTEM**

2.0 Each agent shall maintain a <u>double entry accounting system</u> (utilizing debits and credits) with a General Journal, a Cash Receipts Journal, a General Ledger, and a Cash Disbursements Journal. The County recommends that a Payroll Register also be maintained. Postings to the General Ledger and Journals should be made on a monthly basis.

## 2.1 General Journal

A General Journal shall be maintained for recording adjusting entries, reversing entries, closing entries, and other financial transactions not normally recorded in the Cash Receipts Journal or Cash Disbursements Journal. Entries in the General Journal must be adequately documented, and entered in chronological order with sufficient explanatory notations.

Example:	DR	CR
Rent Expense Rent Payable	100	100

To record accrued rent to March 31, 20XX

#### 2.2 Cash Receipts Journal

A Cash Receipts Journal shall be maintained for recording all cash receipts (e.g., County warrants, contributions, interest income, etc.). The Cash Receipts Journal shall contain (minimum requirements) the following column headings:

- date

- receipt number
- cash debit columns
- income credit columns for the following accounts:
  - County payments (one per funding source)
  - Contributions
  - Other Income (Grants, sales of supplies/services, rental income, miscellaneous revenue, fees, etc.)
- Description (Entries in the description column must specify the source of cash receipts.)

# 2.3 Cash Disbursements Journal

A Cash Disbursements Journal shall be maintained for recording all cash disbursements (e.g., rent, utilities, maintenance, etc.)

The Cash Disbursements Journal shall contain (minimum requirements) the following column headings:

- date
- check number
- cash (credit) column
- expense account name
- description

Note (1) Separate expense columns are recommended for salary expense and other recurring expense classifications for each program.

Note (2) Entries in the description column must specify the nature of the expense and the corresponding expense classification if not included in the column heading.

Note (3) Checks should not be written to employees (other than payroll, mileage, travel, and petty cash custodian checks.)

A <u>Check Register</u> may be substituted for the Cash Disbursements Journal, but this is not recommended. If used, the Check Register must contain the same expense classifications and description information required when a Cash Disbursements Journal is used.

Disbursements without supporting documentation will be disallowed on audit. Cancelled checks and credit card statements (VISA, AMEX, department store, etc.) will not constitute acceptable support. (See Section A.3.2 and B.2.4) for additional guidance.

# 2.4 General Ledger

A General Ledger shall be maintained with accounts for all assets, liabilities, fund balances, expenditures, and revenues. Separate accounts must be maintained for each County program's expenses and revenues.

#### 2.5 Chart of Accounts

A Chart of Accounts shall be maintained:

- The County recommends that agents use the expense account titles on the monthly invoice submitted to the County.
- If the contractor uses account titles which differ from the account titles on the monthly invoice, each account title must clearly identify the nature of the transaction(s) posted to the account.
- Contractor must consistently post transactions that are of a similar nature to the same account. For example, all expenses for travel shall be posted to the account titled "travel" or "travel expense" and not intermixed with other expense accounts.

#### 2.6 Payroll Register

The County recommends that a Payroll Register be maintained for recording all payroll transactions. The Register should contain the following:

- Name
- Position
- Social Security Number
- Salary (hourly wage)
- Payment Record including:
  - accrual period
  - gross pay
  - itemized payroll deductions
  - net pay amount
  - check number

If a Payroll Register is not used, the information in (2.6) must be recorded in the cash disbursements journal.

CONTRACTOR will ensure compliance with all applicable federal and State requirements for withholding payroll taxes (FIT, FICA, FUTA, SIT, SIU, etc.), reporting, filing (941, DE-7, W-2, W-4 and 1099s), and all applicable tax deposits.

Contractor will ensure compliance with Internal Revenue Service guidelines in properly classifying employees and independent contractors.

#### 2.7 Contractor Invoices

Each agent shall present an invoice to the County each calendar month to report the financial activity of the month. In addition, if advanced funding is involved, an invoice shall be presented at the beginning of the contract period. Invoices shall be prepared in the manner prescribed by the County's contracting department.

#### 3.0 Records

Adequate care shall be exercised to safeguard the accounting records and supporting documentation. Any destruction or theft of the CONTRACTOR's accounting records or supporting documentation shall be immediately reported to the County.

# 3.1 Retention

All accounting records (e.g., journals, ledgers, etc.), financial records and supporting documentation (e.g., invoices, receipts, checks, etc.) must be retained for a minimum of five years after the termination of the CONTRACTOR's agreement.

# 3.2 Supporting Documentation

All revenues and expenditures shall be supported by original vouchers, invoices, receipts, or other documentation and shall be maintained in the manner described herein.

Invoices, receipts and canceled checks will be required to support an outlay of funds. Unsupported disbursements will be disallowed on audit. CONTRACTOR will be required to repay COUNTY for all disallowed costs. Photocopied invoices or receipts, any internally generated documents (i.e., vouchers, request for check forms, requisitions, canceled checks, etc.), and account statements do not constitute supporting documentation for purchases.

Supporting documentation is required for various types of expenditures as follows:

Payroll – time and attendance records signed by the employee and approved in writing by the supervisor, time distribution records by program accounting for total work time on a daily basis for all employees, records showing actual expenditures for Social Security and unemployment insurance, State and federal quarterly tax returns, federal W-2 forms, and federal W-4 forms.

Consultant Services – contracts, time and attendance records, billing rates, travel vouchers detailing purpose, time and location of travel,

purchase orders and invoices for supplies and invoices or other supporting documentation detailing the nature of services provided.

Travel – travel policies of the CONTRACTOR (written); travel expense vouchers showing location, date and time of travel, purpose of trip, and rates claimed; vehicle mileage logs showing dates, destination and headquarters, purpose of trip, and mileage. Travel related to conferences should include conference literature detailing purpose of the conference. Reimbursement rates for mileage shall not exceed applicable federal guidelines.

Reimbursement for actual receipts or per diem rates for meal expenses shall not exceed the maximum County's reimbursement rate for employees.

Receipts shall be required for lodging for approved out-of-town travel dates. Maximum reimbursable lodging amount is the maximum County's reimbursement rate for employees for a single occupancy hotel accommodation.

Operating Expenses (e.g., utilities, office supplies, equipment rentals, etc.) – bona fide contracts or lease agreements, if any, and invoices and receipts detailing the cost and items purchased will constitute the primary supporting documentation. For internal control purposes, the CONTRACTOR may maintain vouchers, purchase orders, requisitions, stock received reports, bills of lading, etc.

Outside Meals - receipts and/or invoices for all meals, a record of the nature and purpose of each meal, and identification of the participants.

# 3.3 Payments to Affiliated Organizations or Persons

CONTRACTOR shall not make payments to affiliated organizations or persons for program expenses (e.g., salaries, services, rent, etc.) that exceed the lower of actual cost or the reasonable cost for such expenses. A reasonable cost shall be the price that would be paid by one party to another when the parties are dealing at arm's length (fair market price).

Organizations or persons (related parties) related to the CONTRACTOR or its members by blood, marriage, or through legal organization (corporation, partnership, association, etc.) will be considered affiliated for purposes of this Agreement. County shall be solely responsible for the determination of affiliation unless otherwise allowed and approved by the State or federal agencies.

Payments to affiliated organizations or persons will be disallowed on audit to the extent the payments exceed the lower of actual costs or the reasonable costs for such items.

### 3.4 Filing

All relevant supporting documentation for reported program expenditures and revenues shall be filed in a systematic and consistent manner. It is recommended that supporting documents be filed as follows:

- checks numerically
- invoices vendor name and date
- vouchers numerically
- receipts chronologically
- timecards pay period and alphabetically

#### 3.5 Referencing

Accounting transactions posted to the CONTRACTOR's books shall be appropriately cross-referenced to supporting documentation. It is recommended that expenditure transactions on the CONTRACTOR's books be cross-referenced to the supporting documentation as follows:

- invoices vender name and date
- checks number
- vouchers –number
- revenue receipt number

Supporting documentation for non-payroll expenditures (i.e., operating expenditures) should be cross-referenced to the corresponding check issued for payment. If multiple invoices are paid with one check, all related invoices should be bound together and cross-referenced to the check issued for payment.

#### 4.0 Donations and Other Sources of Revenue

Restricted donations and other sources of revenue earmarked specifically for the Contract must be utilized on allowable contract expenditures.

#### 5.0 Audits

The agent will make available for inspection and audit to County representatives, upon request, during working hours, during the duration of the contract and for a period of five years thereafter, all of its books and records relating to the operation by it of each project or business activity which is funded in whole or part with governmental monies, whether or not such monies are received through the County. All such books and records shall be maintained at a location within Los Angeles County.

# 6.0 Single Audit Requirements

OMB Circular 133, "Audits of State, Local Governments and Non Profit Organizations" requires that certain organizations receiving federal awards, including pass-through awards, have annual audits. Details are contained in the respective Circular.

A copy of any Single Audit reports must be filed with the County within the timeframes prescribed by the applicable Circular.

# 7.0 Subcontracts

No CONTRACTOR shall subcontract services without the prior written consent of the County.

CONTRACTOR shall provide County with copies of all executed subcontracts and shall be responsible for the performance of their subcontractors.

# **B. INTERNAL CONTROLS**

Internal controls safeguard the CONTRACTOR's assets from misappropriations, misstatements or misuse. Each CONTRACTOR shall prepare necessary written procedures establishing internal controls for its personnel. The CONTRACTOR shall instruct all of its personnel in these procedures and continuously monitor operations to ensure compliance with them.

# 1.0 <u>Cash Receipts</u>

# 1.1. Separate Fund or Cost Center

All contract revenues shall be maintained in a bank account. If revenues from other sources are maintained in the same bank account, revenues for each source must be clearly identifiable on the accounting records through the use of cost centers or separate accounts.

# 1.2 Deposits

All checks shall be restrictively endorsed upon receipt.

Cash received shall be recorded on pre-numbered receipts. Checks shall be recorded on a check remittance log at the time of receipt.

Cash receipts (i.e., cash and checks) totaling \$500 or more shall be deposited within one day of receipt. Collections of less than \$500 may be held and secured and deposited weekly or when the total reaches \$500, whichever occurs first.

Duplicate deposit slips shall be retained and filed chronologically, and shall contain sufficient reference information for comparison to the Cash Receipts Journal (and individual receipts, if applicable).

# 1.3 Separation of Duties

An employee who does not handle cash shall record all cash receipts.

# 1.4 Bank Reconciliations

Bank statements should be received and reconciled by someone with no cash handling, check writing, or bookkeeping functions.

Monthly bank reconciliations should be prepared within 30 days of the bank statement date and reviewed by management for appropriateness and accuracy. The bank reconciliations should be signed by both the preparer and the reviewer. Reconciling items should be resolved timely.

# 2.0 Disbursements

# 2.1 General

All disbursements for expenditures, other than petty cash, shall be made by check.

Blank check stock shall be secured and accounted for to preclude unauthorized use.

Checks shall not be payable to "cash" or signed in advance. Checks written to employees for reimbursement of out-of-pocket costs must be supported by receipts and invoices.

A second signature shall be required on all checks, unless otherwise specified in contract.

If the bookkeeper signs checks, a second signature shall be required on the checks, regardless of limits specified in contract.

Voided checks shall be marked void with the signature block cut out. The voided checks must be filed with the cancelled checks.

Unclaimed or undelivered checks shall be cancelled periodically.

All supporting documentation shall be referenced to check numbers and marked "paid" or otherwise canceled to prevent reuse or duplicate payments.

Disbursements without adequate supporting documentation will be disallowed on audit.

# 2.2. Approvals and Separation of Duties

Employees responsible for approving cash disbursements and/or signing of checks shall examine all supporting documentation at the time the checks are approved and signed.

All disbursements, excluding petty cash purchases, shall be approved by persons independent of check preparation and bookkeeping activities.

# 2.3 Petty Cash

A petty cash fund up to \$500 may be maintained for payment of small incidental expenses incurred by the CONTRACTOR (e.g., postage due, small purchases of office supply items, etc.). The CONTRACTOR must obtain written approval from the County to establish a petty cash fund greater than \$500.

Petty cash disbursements must be supported by invoices, store receipts or other external authenticating documents indicating the item purchased and the employee making the purchase. In the event that outside (external) supporting documentation is not obtainable for minor disbursements (under \$10), such as parking meters, etc., then documentation shall be considered as proper supporting documentation on a basis of reasonableness. Petty cash disbursements should not be used as a substitute for normal purchasing and disbursement practices i.e., payment by check).

The petty cash fund shall be maintained on an imprest basis. A check should be drawn to set up the fund and to make periodic reimbursements. Receipts, vouchers, etc., supporting each fund replenishment must be bound together, filed chronologically and cross referenced to the reimbursement check.

# 2.4 Credit Cards

The use of credit cards, both CONTRACTOR issued credit cards and an employee's personal credit cards used on behalf of the CONTRACTOR, should be limited to purchases where normal purchasing and disbursement practices are not suitable.

Credit cards issued in the CONTRACTOR's name must be adequately protected and usage monitored to ensure that only authorized and necessary items are purchased.

Credit card purchases should be pre-approved by CONTRACTOR management to ensure that they are reasonable and necessary.

All credit card disbursements must be supported by original invoices, store receipts or other external authenticating documents indicating the item purchased and the employee making the purchase. <u>Credit card statements are not sufficient support for credit card purchases.</u>

# 3.0 <u>Timekeeping</u>

# 3.1 Timecards

Timecards or time reports must be prepared for each pay period. Timecards or time reports must indicate total hours worked each day by program and total hours charged to each of the CONTRACTOR's programs. Time estimates do not qualify as support for payroll expenditures and will be disallowed on audit.

All timecards and time reports must be signed in ink by the employee and the employee's supervisor to certify the accuracy of the reported time.

# 3.2 Personnel and Payroll Records

Adequate security must be maintained over personnel and payroll records with access restricted to authorized individuals.

Personnel and payroll records should include (but not be limited to) the following:

- Employee's authorized salary rate
- Employee information sheet
- Resume and/or application
- Proof of qualifications for the position, if required (e.g., notarized copy or original diploma, license, etc.)
- Performance evaluations
- Criminal record clearance
- Citizenship Status
- Benefit balances (e.g., sick time, vacation, etc.)

# Benefit Balances

Employee benefit balances (e.g., sick time, vacation, personal time, etc.) should be maintained on at least a monthly basis. Benefit balances should be increased when benefit hours are earned and decreased as hours are used.

# Limitations on Positions and Salaries

The CONTRACTOR shall pay no salaries higher than those authorized in the contract, or the attachments thereto, except as proscribed by state or federal law.

If an employee serves in the same or dual capacities under more than one Agreement or program, the employee may not charge more than 100% of their time to the contracts or programs taken as a whole.

Salaried employees who work less than 40 hours per week shall be paid a salary that corresponds with the employee's work schedule.

The salary expense of salaried employees working on more than one Agreement or program shall be allocated to each program based on the ratio of the number of hours worked on each program during the pay period to the total number hours worked during the pay period.

The CONTRACTOR will make no retroactive salary adjustment for any employee without written approval from the County.

# Separation of Duties

Payroll checks should be distributed by persons not involved in timekeeping, preparing of payroll, or reconciling bank accounts.

All employee hires and terminations, or pay rate changes, shall be approved by authorized persons independent of payroll functions.

All employee hires and terminations, or pay rate changes shall be approved in writing by authorized persons independent of payroll functions.

# 4.0 Fixed Assets

A fixed asset is defined as an article of nonexpendable tangible personal property having a useful life of more than two years. The County recommends all fixed assets with an acquisition cost of \$1,000 or more per unit be capitalized.

Acquisition cost means the net invoice unit price of an item, including the cost of any modifications, attachments, accessories, or auxiliary apparatus necessary to make it usable for the purpose for which it was acquired.

# 4.1 Acquisition

Fixed asset purchases shall be approved by the Agency's Board of Directors or their authorized representative.

# 4.2 Identification and Inventory

All fixed assets purchased with Contract funds are to be used solely for the benefit of the Contract and should be appropriately tagged.

Each CONTRACTOR shall maintain a current listing of fixed assets, including the item description, serial number, date of purchase, acquisition cost and sources of funding.

An inventory of all fixed assets should be conducted at least once each year to ensure that all fixed assets are accounted for and maintained in proper working order.

# 4.3 Security

Physical security should be adequately maintained over fixed assets to prevent misuse and theft of County property.

# 4.4 Property Management

The CONTRACTOR shall assume responsibility and accountability for the maintenance of all non-expandable property purchased, leased, or rented with Contract funds.

The CONTRACTOR shall report promptly, in writing, to the County all cases of theft, loss, damage, or destruction of fixed assets. The report shall contain at a minimum, item identification, recorded value, facts relating to loss, and a copy of the law enforcement report.

CONTRACTOR shall dispose of or return to the County all fixed assets, in accordance with their Contract.

5.0 <u>Bonding</u> – All officers, employees, and agents who handle cash or have access to the agent's funds shall be bonded.

### C. COST PRINCIPLES

# 1.0 Policy

It is the intent of the COUNTY to provide funds for the purpose of CONTRACTOR providing services required by the Agreement. CONTRACTOR shall use these funds on actual expenses in an economical and efficient manner and ensure they are reasonable, proper and necessary costs of providing services and are allowable in accordance with the applicable OMB Circular.

# 1.1. <u>Limitations on Expenditures of Program Funds</u>

CONTRACTOR shall comply with the Agreement and the applicable OMB Circular. The Circular defines direct and indirect costs, discusses allowable cost allocation procedures and the development of Indirect Cost Rates, and specifically addresses the allowability of a variety of different costs.

If a CONTRACTOR is unsure of the allowability of any particular type of cost or individual cost, the CONTRACTOR should request advance written approval from the County prior to incurring the cost.

# 1.2 Expenses Incurred Outside the Agreement Period

Expenses charged against program funds may not be incurred prior to the effective date of the Agreement or subsequent to the Agreement termination date.

# 1.3 Budget Limitation

Expenses may not exceed the maximum limits shown on the contract budget.

# 1.4 Unspent Funds

The County will determine the disposition of unspent program funds upon termination of the contract.

# 1.5 Necessary, Proper and Reasonable

Only those expenditures that are necessary, proper and reasonable to carry out the purposes and activities of the Program are allowable.

# 2.0 Allocation of Cost Pools

For CONTRACTORs that provide services in addition to the services required under contract, the CONTRACTOR shall allocate expenditures that benefit programs or funding sources on an equitable basis.

In accordance with the applicable OMB Circular, agencies shall define their allocable costs as either direct or indirect costs (as defined below) and allocate each cost using the basis most appropriate and feasible.

The CONTRACTOR shall maintain documentation related to the allocation of expenses (e.g., timecards, time summaries, square footage measurements, number of employees, etc.).

Under no circumstances shall allocated costs be charged to an extent greater than 100% of actual costs or the same cost be charged both directly and indirectly.

# 2.1 Direct Costs

Direct costs are those costs that can be identified specifically with a particular final cost objective (i.e., a particular program, service, or other direct activity of an organization). Examples of direct costs include salaries and benefits of employees working on the program, supplies and other items purchased specifically for the program, costs related to space used by employees working on the program, etc.

For all employees, other than general and administrative, the hours spent on each program (activity) should be recorded on employees' timecards and the payroll expense should be treated as direct charges and distributed on the basis of recorded hours spent on each program.

Joint costs (i.e., costs that benefit more than one program or activity) which can be distributed in reasonable proportion to the benefits received may also be direct costs.

Examples of bases for allocating joint costs as direct costs:

- <b>-</b> .		Number of direct hours	
-	spent on each program	Number of employees in	
-	each program	Square footage occupied by	
	each program	Other equitable methods of	
-	allocation	Other equitable methods of	

# 2.2 Indirect Costs

Indirect costs are those costs that have been incurred for common or joint objectives and cannot be readily identified with a particular final cost objective. Examples of indirect costs include salaries, employee benefits, supplies, and other costs related to general administration of the organization, depreciation and use allowances, and the salaries and expenses of executive officers, personnel administration, and accounting.

Examples of bases for allocating indirect costs:

- Total direct salaries and wages

  Total direct costs (excluding capital expenditures and other distorting items such as subcontractor payments)
- 2.3 Acceptable Indirect Cost Allocation Methods

OMB Circulars describe the following allowable methods for allocating indirect costs:

- Simplified allocation method
- Direct allocation method
- Multiple allocation base method
- Negotiated indirect cost rate

# Simplified Allocation Method

This method can be used when an organization's major functions benefit from its indirect costs to approximately the same degree. Using this method, all allocable costs are considered indirect costs and an indirect cost rate is determined by dividing total allowable indirect costs by an equitable distribution base.

# Example

Agency-wide indirect costs Less: Capital expenditures	\$250,000 <u>10,000</u>
Allocable indirect costs Total agency-wide indirect salaries	240,000 \$1,000,000
Indirect cost rate (\$240,000/\$1,000,000) Program direct salaries	24% \$100,000
Program indirect costs (24% x \$100,000)	\$24,000

# Direct Allocation Method

This method can also be used when an organization's major functions benefit from its indirect costs to approximately the same degree. Using this method, all costs except general administration and general expenses are treated as direct costs. Joint costs for depreciation, rental, facilities maintenance, telephone, and other similar expenses are prorated individually to each direct activity on a basis appropriate for that type of cost.

The remaining costs, which consist exclusively of general administration and general expenses are then allocated using the simplified allocation method previously discussed.

# Multiple Base Allocation Method

This method can be used when an organization's major functions benefit from its indirect costs in varying degrees. Using this method, indirect

costs are grouped to permit allocation of each grouping on the basis of the benefits provided to the major functions. Each grouping is then allocated individually using the basis most appropriate for the grouping being allocated.

# 2.4 Cost Allocation Plan

If the CONTRACTOR has a negotiated indirect cost rate approved by a federal agency, it shall submit a copy of the approval letter when requested by County.

If the CONTRACTOR does not have a negotiated indirect cost rate, CONTRACTOR shall submit an annual Agency-wide Cost Allocation Plan when requested by County. The Cost Allocation Plan shall be prepared in accordance with County instructions and the applicable OMB Circular and include the following information:

- 1. CONTRACTOR general accounting policies:
  - Basis of accounting (cash or accrual)
  - Fiscal year
  - Method for allocating indirect costs (simplified, direct, multiple, negotiated rate)
  - indirect cost rate allocation base
- 2. Identify the CONTRACTOR's direct and indirect costs (by category) and describe the cost allocation methodology for each category.
- 3. Signature of CONTRACTOR management certifying the accuracy of the plan.

# Negotiated Indirect Cost Rates

Agencies have the option of negotiating an indirect cost rate or rates for use on all their Federal programs. The CONTRACTOR must submit a cost allocation plan to the federal agency providing the most funds to the organization. The approved indirect cost rate is then applied to the total approved direct cost base.

If CONTRACTOR has a federally approved indirect cost rate, CONTRACTOR shall submit a copy of the approval letter to COUNTY upon request.

# D. UNALLOWABLE COSTS

OMB Circulars address the allowability of a variety of different costs. For all costs, there are certain restrictions and limitations; however, the following costs are not allowable under any circumstances:

- Bad debts
- Contingency provisions
- Contributions and donations
- Fines and penalties
- Fundraising activities
- interest expense (unless expressly allowed by Federal guidelines)
- Losses on other awards

# E. OVERPAYMENTS

If upon audit, or at any time during the Agreement year, it is determined that invoices submitted to the County and used as a basis for payments to the CONTRACTOR were inaccurate, County shall determine the total overpayment and require the CONTRACTOR to repay County. The County may withhold payments from CONTRACTOR's future payments for any amounts not returned to the COUNTY or credited to the Contract unless otherwise prohibited by State or federal regulations.

# F. MISCELLANEOUS REQUIREMENTS

# 1.0 Insurance

CONTRACTOR is responsible for securing and maintaining insurance coverage as required by the Agreement. CONTRACTOR must notify County when insurance is revoked, reduced to a level or coverage less than required, or otherwise made ineffective.

Insurance shall include an endorsement naming the COUNTY as an additional insured.

# 2.0 Activity

No funds, materials, property, or services contributed to the COUNTY or the CONTRACTOR under this Agreement shall be used in the performance of any political activity, the election of any candidate, or the defeat of any candidate for public office.

# **CONTRACTOR'S PROPOSED BUDGET**

(Insert Proposed Budget Here)

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# EXHIBIT F DEFINITION OF TERMS

## **DEFINITIONS OF TERMS**

The following terms, as used in this Agreement, shall have the following meanings:

Case Plan: A written document based on an assessment of the circumstances which required child welfare services intervention. It is developed by the COUNTY Worker (CSW/DPO) in partnership with the parent/guardian (whenever possible) and designed to reduce or eliminate the risk factor(s) which precipitated the referral to DCFS or Probation. It identifies a Case Plan goal (the desired outcome), objectives (the desired outcome of the successful completion of specified tasks), tasks/activities (for which a participant is accountable and the completion of which moves toward achievement of a specified Case Plan objective), the specific services to be provided and time frames for completion of the objectives and goal. Case Plan goals include: Family Maintenance, Family Preservation, Reunification and Permanency Planning (Adoption; Legal Guardianship; and long-term Foster Care).

Children's Social Worker (CSW): An employee of DCFS who performs a wide range of professional social services casework for children and their families receiving services from DCFS.

**Community**: For placement purposes is defined as the area/zip code where the placed child and his/her family were living at the time the child was taken into custody or where the placed child's family is living when the child is placed.

Community Care Licensing (CCL): As used in this Agreement, is the State agency with authority to license community care facilities for adults and children.

**COUNTY General Fund (CGF):** County supplemental funding up to \$2500 per child per month.

**COUNTY Worker**: For a DCFS-placed child, the COUNTY Worker is a Children's Social Worker (CSW). For a Probation-placed child, the COUNTY Worker is a Deputy Probation Officer.

**Court Appointed Special Advocate (CASA):** An officer of the court who advocates the placed child's needs and best interests and provides the court with written recommendations. CASAs are also referred to as "Child Advocates" or "Guardian ad Litem" (GAL).

Day(s): As used in this Agreement, means calendar day(s) unless otherwise specified.

**DCFS**: As used in this Agreement, means COUNTY's Department of Children and Family Services.

**Deputy Probation Officer (DPO):** An employee of the Probation Department who provides direct supervision of children on probation.

"Do Not Refer" Status: As used in this Agreement, means all new referrals to the CONTRACTOR are suspended.

"Do Not Use" Status: As used in this Agreement, means all new referrals to the CONTRACTOR are suspended and all placed children are removed from CONTRACTOR's facility(ies).

**Emancipation**: Successful passage of foster youth to adulthood, including becoming a responsible and contributing member of the community.

**Emancipation Planning:** Services designed to enable placed youth age 14 years or older to successfully develop competencies in areas that will enhance their passage to adulthood once jurisdiction of case status has terminated.

**Fiscal Year(s):** As used in this Agreement means COUNTY's Fiscal Year which commences July 1 and ends the following June 30.

**Foster Care Hotline**: A telephone number that the CONTRACTOR must call under circumstances described in this Agreement or may call to request general information. The Foster Care Hotline is available 24 hours a day, seven days per week. The Foster Care Hotline number is (800) 697-4444.

**Hold**: A "hold" is a suspension of intakes to an out-of-home care facility. It may be used for any of the following: an administrative action; pending results of a complaint investigation; a voluntary request by the provider and other administrative reasons or licensing issues.

Independent Living Program (ILP): The program authorized under 42 U.S.C. 677 of the Social Security Act for services and activities to assist/prepare youth age 14 or older to make the transition from out-of-home care to independent living. Youths receiving family reunification and permanent placement services, and those in out-of-home care, including MacLaren Children's Center, are eligible. Youths receiving emergency response and family maintenance services and those in psychiatric hospitals are not eligible for the program. DCFS may also provide ILP services to former foster youths up to age 21. ILP is a major component of emancipation planning.

**Minor's Attorney**: Counsel appointed by the court for the minor pursuant to Welfare and Institutions Code Section 317.

**Needs and Services Plan**: A comprehensive, individualized, time-limited, goal oriented plan, developed by CONTRACTOR identifying the specific needs of an individual placed child, including those items specified in Title 22, Division 6, Chapter 8.8, Section 84068.2 and delineates those services necessary in order

to meet the placed child's identified needs. The County Worker will provide any and all information available to assist CONTRACTOR in developing this plan.

**Placed Child(ren):** Any child or children placed by the COUNTY, receiving services from the CONTRACTOR pursuant to this Agreement, hereinafter referred to as a "placed child" or "placed children".

**Program Directors**: The Director of the Department of Children and Family Services (DCFS) and the Central Regional Placement Director of the Probation Department.

**Program Managers**: DCFS and Probation representatives responsible for daily management of contract operation and overseeing monitoring activities.

Rate Classification Level (RCL): The basis for monthly payment to CONTRACTOR, established by the State of California. The RCL is calculated on the basis of the number of staff hours and the educational level of staff employed who have direct contact with children.

**Referral:** The point at which the CONTRACTOR receives any documents from the COUNTY Worker with information necessary for the CONTRACTOR to make an assessment of the CONTRACTOR's ability to meet the placement needs of a placed child, such as the pre-placement packet of information.

**Service(s):** The basic needs the CONTRACTOR agrees to provide for each placed child as outlined in the California Department of Social Services Regulations, Exhibit A, Statement of Work and Exhibit B, CONTRACTOR's Program Statement.

**Shall**: From a legal standpoint, "shall" means mandatory obligation to fulfill a stated function.

# **EXHIBIT G**

# REIMBURSEMENT FOR CERTAIN PREPARATORY COSTS INCURRED IN RELIANCE UPON PLACEMENTS

# REIMBURSEMENT FOR CERTAIN PREPARATORY COSTS INCURRED IN RELIANCE UPON PLACEMENTS

The parties agree that CONTRACTOR will necessarily incur certain costs preparatory to receiving placements, and in reliance upon placements being provided by COUNTY, without which expenditures CONTRACTOR would be unable to receive placements. COUNTY's sole obligation to reimburse CONTRACTOR for such costs will be to pay CONTRACTOR the \$2,500 County General Fund (CGF) portion for up to the first four months of the Agreement as if CONTRACTOR's placements were at 90%, after which payments will be made on actual placements on a prorated basis. In at any time CONTRACTOR's actual placements equal or exceed 90%, this special provision shall cease to have effect, and payments will be made in accordance with the provision of the contract proper.

CONTRACTOR shall, for the period in which this special provision is applicable, not to exceed the first four months of the Agreement, invoice COUNTY monthly \$54,000 (21.6) beds @ \$2,500) by the 15<sup>th</sup> day of the month after contract execution, and each succeeding month for the remainder of the four month preparatory period. CONTRACTOR shall send the invoices related to this special provision to:

Finance Officer
Department of Children and Family Services
425 Shatto Place, Room 204
Los Angeles, CA 90020

PAYMENTS MADE PURSUANT TO THIS SPECIAL PROVISION SHALL BE RECONCILED TO ACTUAL COSTS INCURRED related to COUNTY placements during the initial contract period. In no event will COUNTY be responsible for more than \$216,000 for costs related to CONTRACTOR's preparing to receive placements.

The following EXAMPLE is provided to set forth with greater particularity the manner of cost allocation for COUNTY placements according to this Exhibit G:

# Example of Payment Provisions

A Registered Nurse at a salary of \$5,000 per month provides nursing services to 8 children placed by the COUNTY and 2 children not so placed. Thus, a total of 10 children are placed and served by the CTF in a particular month, but only 8 are COUNTY placements.

The cost of the Registered Nurse would then be allocated as follows:

Eight (8) COUNTY children divided by the total children or 80% of the \$5,000, or \$4,000, would be allocated and charged to COUNTY.

Two (2) non-COUNTY children divided by the total of 10 children, or 20% of the \$5,000, or \$1,000, would be allocated and charged to other funding sources, not to COUNTY.

CONTRACTOR shall comply with Generally Accepted Accounting and Cost Allocation Principles with respect to these claimed costs and any and all other claims under this Agreement.

# **EXHIBIT H**

JURY SERVICE PROGRAM CERTIFICATION AND LOS ANGELES COUNTY CODE 2.203 (JURY SERVICE PROGRAM )

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# COUNTY OF LOS ANGELES CONTRACTOR EMPLOYEE JURY SERVICE PROGRAM APPLICATION FOR EXCEPTION AND CERTIFICATION FORM

The County's solicitation for this contract/purchase order (Request for Proposal or Invitation for Bid) is subject to the County of Los Angeles Contractor Employee Jury Service Program (Program) (Los Angeles County Code, Chapter 2.203). All bidders or proposers, whether a contractor or subcontractor, must complete this form to either 1) request an exception from the Program requirements or 2) certify compliance. Upon review of the submitted form, the County department will determine, in its sole discretion, whether the bidder or proposer is excepted from the Program.

Company Name:			
Company Address:			<del></del>
City:	State:	Zip Code:	
Telephone Number:			
Solicitation For (Type of Goods or Services):			

Complete Part I or Part II below, as appropriate.

# Part I - Application for Exception From the Program

I request an exception from the Program for the following reason(s) (check the appropriate box(es) and attach documentation that supports your claim):

- My business does not meet the definition of "contractor," as defined in the Program," because my business has not received an aggregate sum of \$50,000 or more in any 12-month period under one or more County contracts or subcontracts (this exception is not available if the contract/purchase order itself will exceed \$50,000 in any 12 month period). I understand that the exception will be lost and I must comply with the Program if my revenues from the County exceed an aggregate sum of \$50,000 in any 12-month period.
- My business is a small business as defined in the Program. It 1) has 10 or fewer employees; <u>and</u>, 2) has annual gross revenues in the preceding twelve months which, if added to the annual amount of this contract, are \$500,000 or less; <u>and</u>, 3) is not an affiliate or subsidiary of a business dominant in its field of operation, as defined below. I understand that the exemption will be lost and I must comply with the Program if the number of employees in my business and my gross annual revenues exceed the above limits.

"Dominant in its field of operation" means having more than 10 employees, including full-time and part-time employees, and annual gross revenues in the preceding twelve months, which, if added to the annual amount of the contract awarded, exceed \$500,000.

- "Affiliate or subsidiary of a business dominant in its field of operation" means a business which is at least 20 percent owned by a business dominant in its field of operation, or by partners, officers, directors, majority stockholders, or their equivalent, of a business dominant in that field of operation.
- ☐ My business is subject to a Collective Bargaining Agreement (attach agreement) that expressly provides that it supersedes all provisions of the Program.

OR

### Part II - Certification of Compliance

My business <u>has</u> and adheres to a written policy that provides, on an annual basis, no less than five days of regular pay for actual jury service for full-time employees of the business who are also California residents, or my company <u>will have</u> and adhere to such a policy prior to award of the contract.

I declare under penalty of perjury under the laws of the State of California that the information stated above is true and correct.

Print Name:	Title:
Signature:	Date:

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# "Contractor Employee Jury Service"

# Los Angeles County Code Sections 2.203.010 through 2.203.090

# 2.203.010 Findings.

The board of supervisors makes the following findings. The county of Los Angeles allows its permanent, full-time employees unlimited jury service at their regular pay. Unfortunately, many businesses do not offer or are reducing or even eliminating compensation to employees who serve on juries. This creates a potential financial hardship for employees who do not receive their pay when called to jury service, and those employees often seek to be excused from having to serve. Although changes in the court rules make it more difficult to excuse a potential juror on grounds of financial hardship, potential jurors continue to be excused on this basis, especially from longer trials. This reduces the number of potential jurors and increases the burden on those employers, such as the county of Los Angeles, who pay their permanent, full-time employees while on juror duty. For these reasons, the county of Los Angeles has determined that it is appropriate to require that the businesses with which the county contracts possess reasonable jury service policies. (Ord. 2002-0015 § 1 (part), 2002).

### 2.203.020 Definitions.

The following definitions shall be applicable to this chapter:

- A. "Contractor" means a person, partnership, corporation or other entity which has a contract with the county or a subcontract with a county contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more such contracts or subcontracts.
- B. "Employee" means any California resident who is a full-time employee of a contractor under the laws of California.
- C. "Contract" means any agreement to provide goods to, or perform services for or on behalf of, the county.
- D. "Full time" means 40 hours or more worked per week, or a lesser number of hours if the lesser number is a recognized industry standard as determined by the chief administrative officer.
- E. "County" means the county of Los Angeles or any public entities for which the board of supervisors is the governing body. (Ord. 2002-0015 § 1 (part), 2002).

# 2.203.030 Applicability.

This chapter shall apply to contractors who enter into contracts that commence two or more months after the effective date of this chapter. This chapter shall also apply to contractors with existing contracts which are extended into option years that commence two or more months after the effective date of this chapter. (Ord. 2002-0015 § 1 (part), 2002)

### 2.203.040 Contractor Jury Service Policy.

A contractor shall have and adhere to a written policy that provides that its employees shall receive from the contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that employees deposit any fees received for such jury service with the contractor or that the contractor deduct from the employees' regular pay the fees received for jury service. (Ord. 2002-0015 § 1 (part), 2002).

### 2.203.050 Other Provisions.

- A. Administration. The chief administrative officer shall be responsible for the administration of this chapter. The chief administrative officer may, with the advice of county counsel, issue interpretations of the provisions of this chapter and shall issue written instructions on the implementation and ongoing administration of this chapter. Such instructions may provide for the delegation of functions to other county departments.
- B. Compliance Certification. At the time of seeking a contract, a contractor shall certify to the county that it has and adheres to a policy consistent with this chapter or will have and adhere to such a policy prior to award of the contract. (Ord. 2002-0015 § 1 (part), 2002)

# 2.203.060 Enforcement and Remedies.

For a contractor's violation of any provision of this chapter, the county department head responsible for administering the contract may do one or more of the following:

- 1. Recommend to the board of supervisors the termination of the contract; and/or,
- 2. Pursuant to chapter 2.202, seek the debarment of the contractor. (Ord. 2002-0015 § 1 (part), 2002)

# 2.203.070. Exceptions.

- A. Other Laws. This chapter shall not be interpreted or applied to any contractor or to any employee in a manner inconsistent with the laws of the United States or California.
- B. Collective Bargaining Agreements. This chapter shall be superseded by a collective bargaining agreement that expressly so provides.
- C. Small Business. This chapter shall not be applied to any contractor that meets all of the following:
  - 1. Has ten or fewer employees during the contract period; and,
  - 2. Has annual gross revenues in the preceding twelve months which, if added to the annual amount of the contract awarded, are less than \$500,000; and,
  - 3. Is not an affiliate or subsidiary of a business dominant in its field of operation.

"Dominant in its field of operation" means having more than ten employees and annual gross revenues in the preceding twelve months which, if added to the annual amount of the contract awarded, exceed \$500,000.

"Affiliate or subsidiary of a business dominant in its field of operation" means a business which is at least 20 percent owned by a business dominant in its field of operation, or by partners, officers, directors, majority stockholders, or their equivalent, of a business dominant in that field of operation. (Ord. 2002-0015 § 1 (part), 2002)

### 2.203.090. Severability.

If any provision of this chapter is found invalid by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect. (Ord. 2002-0015 § 1 (part), 2002).

# EXHIBIT I SAFELY SURRENDERED BABY LAW FACT SHEET

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The Safety Surrendered Baby Law

ELEMENTAL MARCHENING

babysafela.org





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# What is the Safely Surrendered Baby Law?

It's a new law. Under this law, a person may surrender their baby confidentially. As long as the baby has not been abused or neglected, the person may do so without fear of arrest or prosecution.

## How does it work?

A distressed parent who is unable or unwilling to care for an infant can legally, confidentially and safely surrender their baby within 3 days of birth. All that is required is that the baby be brought to a hospital emergency room in California. As long as the child shows no signs of abuse or neglect, no name or other information is required. A bracelet will be placed on the baby for identification. A matching bracelet will be given to the parent. The bracelet will help connect the parent to the baby if the parent wants the baby back.

# Can only a parent bring in the baby?

In most cases, a parent will bring in the baby. The law allows another person to bring in the baby if they have legal custody.

# Does the parent have to call before bringing in the baby?

No. A parent can bring in a baby anytime, 24 hours a day, 7 days a week.

# Does a parent have to tell anything to the people taking the baby?

No. Nothing is required. However, hospital personnel will give the parent a medical information questionnaire that is designed to gather family medical history. This could be very useful in caring for the child but it is up to the parent to complete it.

# What happens to the baby?

The baby will be examined and given medical treatment, if needed. Then the baby will be placed in a foster or pre-adoptive home.

### What happens to the parent?

Once the parent(s) has safely turned over the baby, they are free to go.

# What if a parent wants the baby back?

The parent(s) may take the bracelet back to the hospital. Hospital personnel will provide information about the baby.

# Why is California doing this?

The purpose of the Safely Surrendered Baby Law is to protect babies from being hurt or killed because they were abandoned.

You may have heard tragic stories of babies left in dumpsters or public toilets. The persons who committed these acts may have been under severe emotional distress. The mothers may have hidden their pregnancies, fearful of what would happen if their families found out. Because they were afraid and had nowhere to turn for help, they abandoned their infants.

Abandoning a baby puts the child in extreme danger. It is also illegal. Too often, it results in the baby's death. Because of the Safely Surrendered Baby Law, this tragedy doesn't ever have to happen in California again.

# The Eighteenth Safely Surrendered Baby in California

At 8:30 a.m. on Thursday, July 25, 2002, a healthy newborn baby was brought to St. Bernardine Medical Center in San Bernardino under the provisions of the California Safely Surrendered Baby Law. This baby was the eighteenth child protected under California's Safely Surrendered Baby Law. As the law states, the baby's mother did not have to identify herself. When the baby was brought to the emergency room, he was examined by a pediatrician, who determined that the baby was healthy and doing fine. He was placed in a foster home for short-term care while the adoption process was started.

Every baby deserves a chance for a healthy life. If you or someone you know is considering giving up a child, learn about your options.

Certainly we would prefer that women seek help while they are pregnant, not after giving birth, to receive proper medical care and counseling. But at the same time, we want to assure parents who choose not to keep their baby that they will not go to jail if they deliver their babies to safe hands in a hospital emergency room.

Los Angeles County
Safely
Surrendered
Baby
Hotline



STIDABY SAFE

# Toll Free

- Call for Information on How to Safely Surrender a Newborn Infant Under the Safely Surrendered Baby Law
- Referrals Provided to
   Designated Safe Haven Sites
- Referrals Provided to Other Support Services

- Guaranteed
   Confidentiality
- 7 Days a Week
- 24 Hours a Day
- English and Spanish and 140 Other Languages Spoken



INFO LINE of Los Angeles has been in business since 1981. INFO LINE of Los Angeles is an AIRS accredited agency.

# Don't Abandon Your Baby.

# No shame. No blame. No names.

You have a better choice:
Bring your newborn to any Los Angeles
County hospital emergency room or fire station.

1-877-BABY SAFE 1-877-222-9723



Every child deserves a chance for a healthy life. For three days after you give birth, you can give up your baby at any Los Angeles County hospital emergency room or fire station. No shame. No blame. No names.

www.babysafela.org

No abandone a su recién nacido.

# Sin pena. Sin culpa. Sin peligro.

Usted tiene una mejor opción:

Lleve a su recién nacido a cualquier sala de emergencias de un hospital o a un cuartel de bomberos del Condado de Los Angeles.

1-877-BABY SAFE 1-877-222-9723



Cada niño merece una oportunidad de tener una vida saludable. Durante tres días a partir del nacimiento, puede entregar a su bebé en cualquier sala de emergencias de un hospital o en un cuartel de bomberos del Condado de Los Angeles. Sin pena. Sin culpa. Sin peligro.

www.babysafela.org

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# CONTRACTOR EMPLOYEE ACKNOWLEDGMENT AND CONFIDENTIALITY AGREEMENT

GENERAL INFORMATION
Your employer,, has entered into a contract with the County o Los Angeles to provide various services to the County. Therefore, your signature is required on this employee acknowledgment and confidentiality agreement.
I understand that, is my sole employer for purposes of this employment.
I rely exclusively upon, for payment of salary and any and a other benefits payable to me or on my behalf during the period of this employment.
I understand and agree that I am not an employee of Los Angeles County for any purposes and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles during the period of this employment.
I understand and agree that I do not have and will not acquire any rights or benefits pursuant to an agreement between my employer, and the County of Lo Angeles.
CONFIDENTIALITY AGREEMENT
As an employee of, you may be involved with work pertaining to County services and if so, you may have access to confidential data pertaining the persons and/or other entities who receive services from the County of Los Angeles. The County of Los Angeles has a legal obligation to protect all confidential data, especially data concerning welfar recipient records. If you are to be involved in County work, the County must ensure that you, to will protect the confidentiality of all data. Consequently, you must sign this confidentiality agreement as a condition of your work to be provided to the County. Please read the agreement and take dutime to consider it prior to signing.
I hereby agree that I will not divulge to any unauthorized person data obtained while performing work pursuant to the contract between and the County of Louise Angeles.
I agree to forward all requests for the release of information received by me to my immediate supervisor.
I agree to report any and all violations of the above by any other person and/or by myself to minmediate supervisor and I agree to ensure that said supervisor reports such violation to the Country of Los Angeles Department of Children and Family Services.
I acknowledge that violation of this agreement and acknowledgment may subject me to civil and/criminal action and that the County of Los Angeles will seek all possible legal redress.
Employee's Signature: Date:
Employee'sPrintedPosition/Title:

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# EXHIBIT C

# CONTRACTOR'S EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT