



CBO DISPATCH

The “B” means BUSINESS

CBO Dispatch No.: NGA 17-T039

Issue Date: October 26, 2017

CBO Training Calendar



To facilitate your training needs, the Central Business Office (CBO) would like to provide you with the training calendar for November 2017 to help you schedule which trainings you would like to attend and plan accordingly. In November, CBO will be conducting the following trainings exclusively for staff in legal entity contract provider programs:

- ☞ Financial Screening
- ☞ Private Insurance (Skype)
- ☞ Interpreting Medi-Cal Eligibility Responses (Skype)

Attached is the calendar for all CBO trainings in November. A Dispatch along with registration forms will be sent out prior to each training.

Register as soon as possible.

Seating for all trainings is limited to **30** per session and filled on a first come, first served basis.

Other important information:

- ✓ Arrive 30 minutes prior to your training.
- ✓ You will not be admitted without your confirmed registration in hand.
- ✓ Only one (1) name per registration form will be accepted.
- ✓ Registration requests may be denied if you have attended the requested training in the last six (6) months in order to make room for new registrants.
- ✓ Training registration requests must be received at least 24 hours prior to the training.

WE'RE WORKING FOR YOU...

IBHIS providers, if you have any questions or need further information, please create a HEAT ticket using the following link: <https://extra.dmh.lacounty.gov/SelfServiceSupport/Pages/SelfService.aspx>.



DOES NOT APPLY TO FEE-FOR-SERVICE PROVIDERS





CENTRAL BUSINESS OFFICE TRAINING CALENDAR

NOVEMBER 2017

*We're working
for you...*

NOTES:

Unless otherwise noted in a training announcement or registration confirmation, all CBO trainings for the month of November will be conducted at:

**695 S. Vermont Ave., 16th Floor
Los Angeles, CA 90005**

Parking is available in the garage at 695 S. Vermont Ave. or in one of the lots across the street for a fee.

All staff must register in advance to attend trainings. Space in the conference room is limited to 30 attendees per session. Registration forms will be sent out with each training announcement as CBO Dispatches. Those without confirmed registration will not be admitted to the training.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			7 Interpreting Medi-Cal Eligibility Responses (Skype) #1712 1:30pm - 3:30pm	2	3	4
5	6	7	8 Private Insurance (Skype) #1711 9:00am - 12:00pm	9	10  Veteran's Day	11
12	13	14	15	16	17	18
19	20	21 Financial Screening Training #1711 9:00am - 12:00pm	22	23  Happy Thanksgiving	24	25
26	27	28	29	30		