



# CBO DISPATCH

The “B” means BUSINESS

CBO Dispatch No.: NGA 17-T031

Issue Date: August 28, 2017

## CBO Training Calendar



To facilitate your training needs, the Central Business Office (CBO) would like to provide you with the training calendar for September 2017 to help you schedule which trainings you would like to attend and plan accordingly. In September, CBO will be conducting the following trainings exclusively for staff in legal entity contract provider programs:

- ☞ Financial Screening
- ☞ Private Insurance
- ☞ Interpreting Medi-Cal Eligibility Responses (Skype)

Attached is the calendar for all CBO trainings in September. A Dispatch along with registration forms will be sent out prior to each training.

**Register as soon as possible.**

Seating for all trainings is limited to **30** per session and filled on a first come, first served basis.

Other important information:

- ✓ Arrive 30 minutes prior to your training.
- ✓ You will not be admitted without your confirmed registration in hand.
- ✓ Only one (1) name per registration form will be accepted.
- ✓ Registration requests may be denied if you have attended the requested training in the last six (6) months in order to make room for new registrants.
- ✓ Training registration requests must be received at least 24 hours prior to the training.

### **WE'RE WORKING FOR YOU...**

IBHIS providers, if you have any questions or need further information, please create a HEAT ticket using the following link: <https://extra.dmh.lacounty.gov/SelfServiceSupport/Pages/SelfService.aspx>.



**DOES NOT APPLY TO FEE-FOR-SERVICE PROVIDERS**





# CENTRAL BUSINESS OFFICE TRAINING CALENDAR

# SEPTEMBER 2017

*We're working  
for you...*


**NOTES:**

Unless otherwise noted in a training announcement or registrations confirmation, all CBO trainings for the month of September will be conducted at:

**695 S. Vermont Ave., 16<sup>th</sup> Floor  
Los Angeles, CA 90005**

Parking is available in the garage at 695 S. Vermont Ave. or in one of the lots across the street for a fee.

All staff must register in advance to attend trainings. Space in the conference room is limited to 30 attendees per session. Registration forms will be sent out with each training announcement as CBO Dispatches. Those without confirmed registration will not be admitted to the training.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					7	2
3	4 <b>Labor Day</b> 	5	6	7	8	9
10	11	12 Private Insurance Training #1709 1:30pm - 4:00pm	13	14 Interpreting Medi-Cal Eligibility Responses (Skype) #1710 9:30am - 11:30am	15	16
17	18	19	20	21 Financial Screening Training #1709 1:00pm - 4:30pm	22	23
24	25	26	27	28	29	30