



# CBO DISPATCH

The “B” means *BUSINESS*

CBO Dispatch No.: NGA 17-T022

Issue Date: June 26, 2017

## CBO Training Calendar



To facilitate your training needs, the Central Business Office (CBO) would like to provide you with the training calendar for July 2017 to help you schedule which trainings you would like to attend and plan accordingly. In July, CBO will be conducting the following trainings exclusively for staff in legal entity contract provider programs:

- ☞ Financial Screening
- ☞ Private Insurance
- ☞ Interpreting Medi-Cal Eligibility Responses (Skype)

Attached is the calendar for all CBO trainings in July. A Dispatch along with registration forms will be sent out prior to each training.

***Register as soon as possible.***

Seating for all trainings is limited to **30** per session and filled on a first come, first served basis.

Other important information:

- ✓ Arrive 30 minutes prior to your training.
- ✓ You will not be admitted without your confirmed registration in hand.
- ✓ Only one (1) name per registration form will be accepted.
- ✓ Registration requests may be denied if you have attended the requested training in the last six (6) months in order to make room for new registrants.
- ✓ Training registration requests must be received at least 24 hours prior to the training.

### ***WE'RE WORKING FOR YOU..***

IBHIS providers, if you have any questions or need further information, please create a HEAT ticket using the following link: <https://extra.dmh.lacounty.gov/SelfServiceSupport/Pages/SelfService.aspx>.



DOES NOT APPLY TO FEE-FOR-SERVICE PROVIDERS





# CENTRAL BUSINESS OFFICE TRAINING CALENDAR

**JULY 2017**

SUNDAY MONDAY TUESDAY WEDNESDAY THURSDAY FRIDAY SATURDAY

*We're working  
for you...*


**NOTES:**

Unless otherwise noted in a training announcement or registration confirmation, all CBO trainings for the month of July 2017 will be conducted at:

**695 S. Vermont Ave., 16<sup>th</sup> Floor  
Los Angeles, CA 90005**

Parking is available in the garage at 695 S. Vermont Ave. or in one of the lots across the street for a fee.

All staff must register in advance to attend trainings. Space in the conference room is limited to 30 attendees per session. Registration forms will be sent out with each training announcement as CBO Dispatches. Those without confirmed registration will not be admitted to the training.

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2	3	4 	5	6	7	8	8
9	10	11 Private Insurance Training #1707 9:30am - 12:00pm	12 Interpreting Medi-Cal Elig. Responses (Skype) #1707 9:30am - 11:30am #1708 1:30pm - 3:30pm	13	14	15	15
16	17	18	19	20 Financial Screening Training #1707 1:30pm - 4:30pm	21	22	22
23	24	25	26	27	28	29	29
30	31						