



MHLA Pharmacy Services

Getting Your Medicine through the My Health LA (MHLA) Program

You now have more choices to access your medicine!

- The MHLA program is now working with hundreds of pharmacies to give you more places where you can get your medicine.
- This means that now you may be able to get your medicine closer to where you work or live. This may also include evenings and weekends!

What if I currently get my medicine at my clinic?

- If you currently get your medicine right at your Medical Home Clinic, that is fine. You don't need to make any changes.
- But if you want to get your medicine somewhere else—like at a pharmacy closer to your home or work—then that may now be an option for you.
- The person who gives you medicine at a Medical Home Clinic is often not a pharmacist. Some patients want to talk to a pharmacist before they take medicine.
- Talk to your Medical Home Clinic if you want to change where you pick up your medicine. Also, talk to them if you want to get your medicines from a pharmacist.
- If a doctor prescribes you a medicine at a County hospital, you will pick it up at the County pharmacy.



I want to get my medicine at a pharmacy near me. What do I do?

- Talk to your Medical Home Clinic about your pharmacy options.
- Visit <http://ventegra.com/mhla>, or call our pharmacy help line at 1-855-444-7757, TTY: 1-866-377-8642 if you have any questions.
- Always bring your prescription and your new MHLA ID Card to the pharmacy. It has information that is important to your pharmacist.
- **You should never pay for your medicines.** Call 1-855-444-7757, TTY: 1-866-377-8642 if a pharmacy asks you to pay for medicine, or if you have any pharmacy questions.

“Special” Drugs

- Sometimes you may need medicine that is not carried by your pharmacy or clinic.
- You may need to go to a different pharmacy at another location to get these special medicines filled. You may even have to go to a County clinic to get them.
- These medicines may even be mailed to your house!
- Your Medical Home Clinic will help you if your doctor orders one of these special medicines. Your Medical Home Clinic will tell you what you need to do and where you need to go to get it.

How Do I learn More?

- MHLA is working with a company called “Ventegra” to help you get your medicines at a pharmacy near you.
- You can call Ventegra at 1-855-444-7757, TTY: 1-866-377-8642 to find these pharmacies, or if you have questions.
- Ventegra is available Monday through Friday, from 5:00 AM to 9:00 PM PST, or on Saturdays and Sundays from 7:00 AM to 7:00 PM PST.