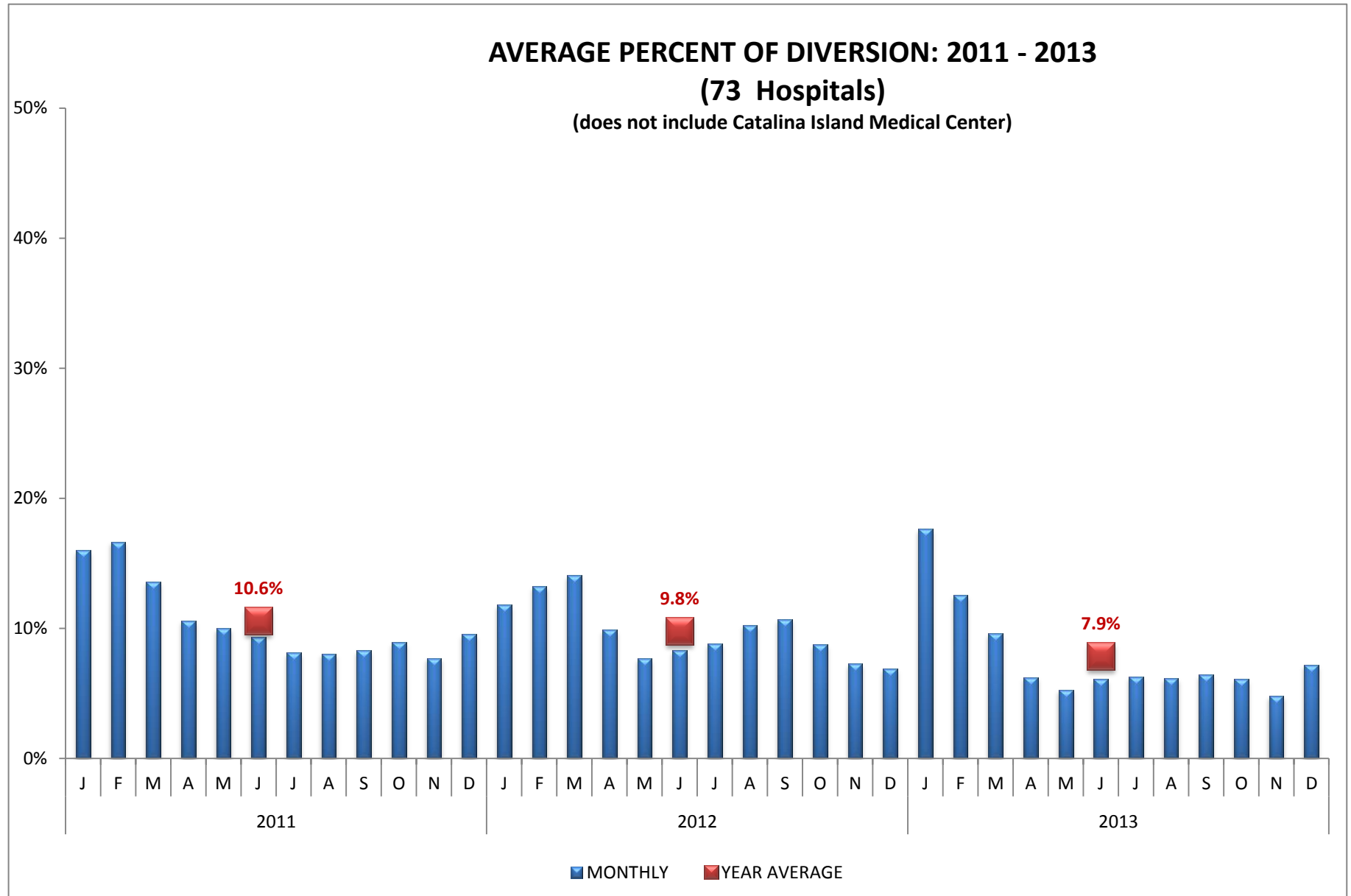HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due TO EMERGENCY DEPARTMENT SATURATION

LOS ANGELES COUNTY 9-1-1 RECEIVING HOSPITALS (n=73 Hospitals)
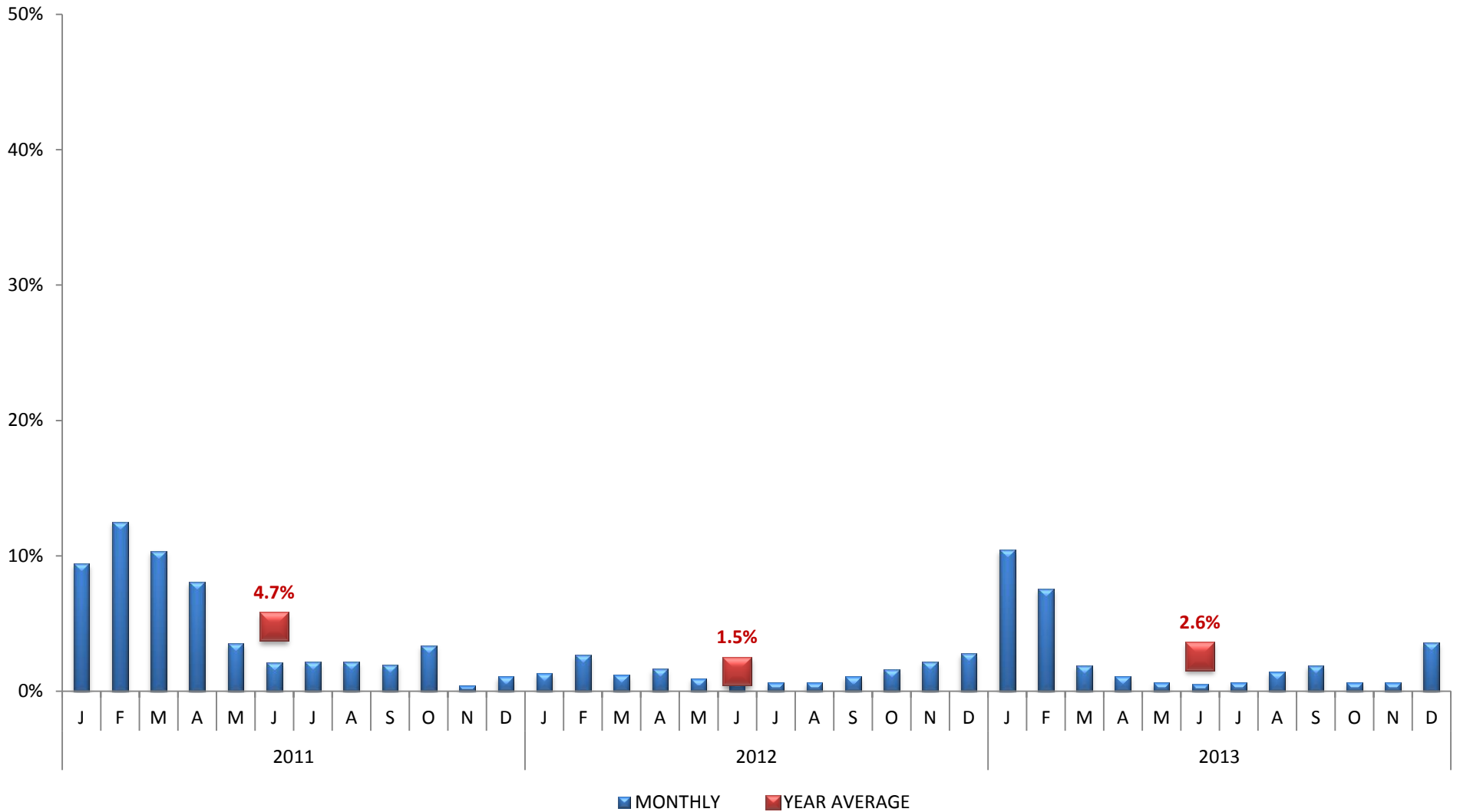
AVERAGE PERCENT OF DIVERSION: 2011 - 2013
(73 Hospitals)
(does not include Catalina Island Medical Center)

10.6%   9.8%   7.9%

2011   2012   2013

■ MONTHLY   ■ YEAR AVERAGE

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

ANTELOPE VALLEY - NEWHALL REGION (n=3 Hospitals)

PERCENT OF DIVERSION: 2011 - 2013

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

P:\TEMIS\911 Diversion Data\ED diversion files\Yearly 2011-2013-by region   Antelope Valley-Newhall

ANTELOPE VALLEY - NEWHALL REGION (n=3 Hospitals)

MONTHLY PERCENT OF DIVERSION 2013: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
AVH	3%	4%	1%	0%	0%	1%	0%	0%	2%	0%	1%	4%
LCH	9%	13%	1%	1%	1%	0%	1%	3%	1%	0%	0%	3%
HMN	18%	5%	3%	2%	1%	1%	1%	1%	3%	2%	1%	4%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
AVH	Antelope Valley Hospital	LCH	Palmdale Regional Medical Center	HMN	Henry Mayo Newhall Memorial Hospital

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SAN FERNANDO VALLEY REGION (n=16 Hospitals)
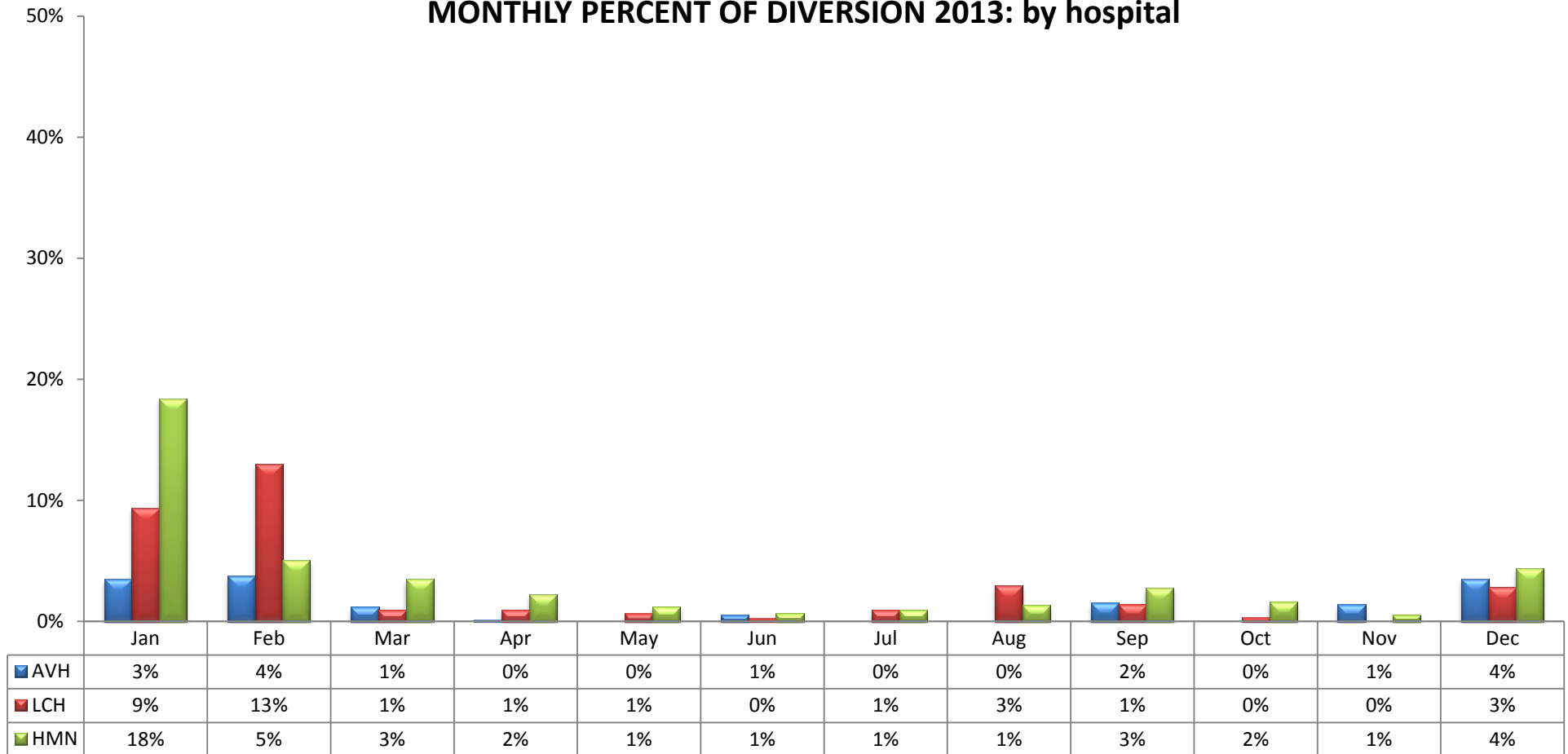
PERCENT OF DIVERSION: 2011 - 2013

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SAN FERNANDO VALLEY REGION (n=16 Hospitals)
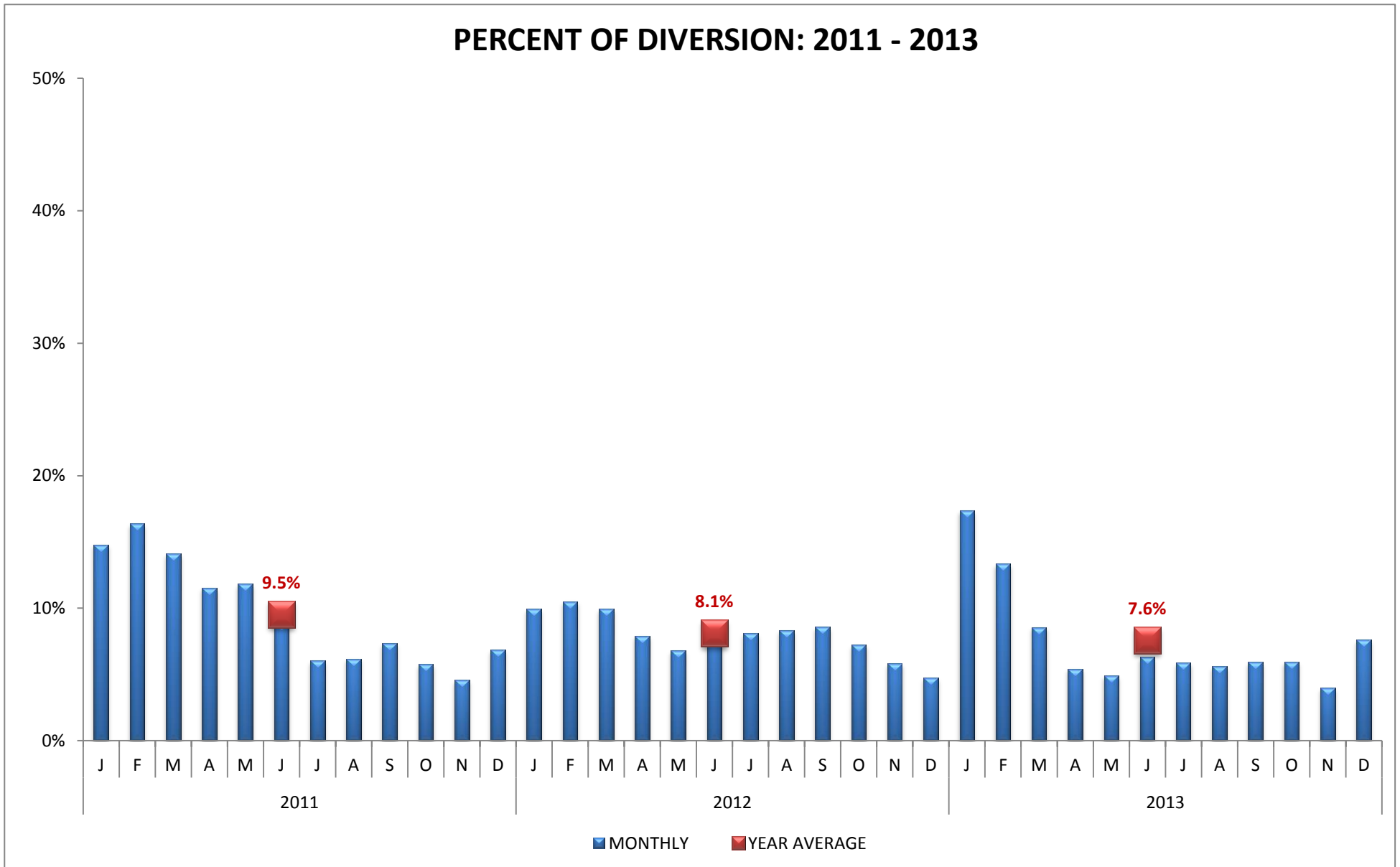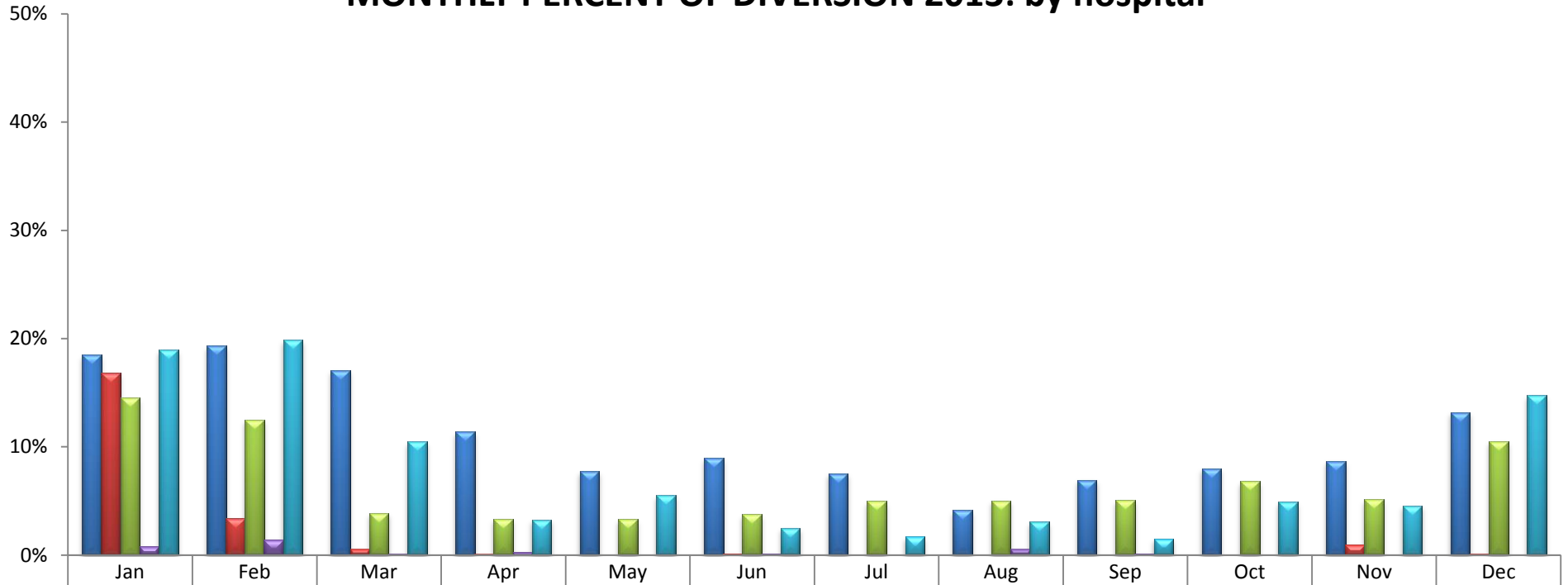
### MONTHLY PERCENT OF DIVERSION 2013: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NRH	18%	19%	17%	11%	8%	9%	8%	4%	7%	8%	9%	13%
HWH	17%	3%	1%	0%	0%	0%	0%	0%	0%	0%	1%	0%
KFO	15%	13%	4%	3%	3%	4%	5%	5%	5%	7%	5%	11%
ENH	1%	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%
TRM	19%	20%	10%	3%	6%	3%	2%	3%	2%	5%	5%	15%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
NRH	Northridge Hospital Medical Center	KFO	Kaiser, Woodland Hills	TRM	Providence Tarzana Medical Center
HWH	West Hills Medical Center	ENH	Encino Hospital Medical Center		

SAN FERNANDO VALLEY REGION (n=16 Hospitals)

MONTHLY PERCENT OF DIVERSION 2013: by hospital
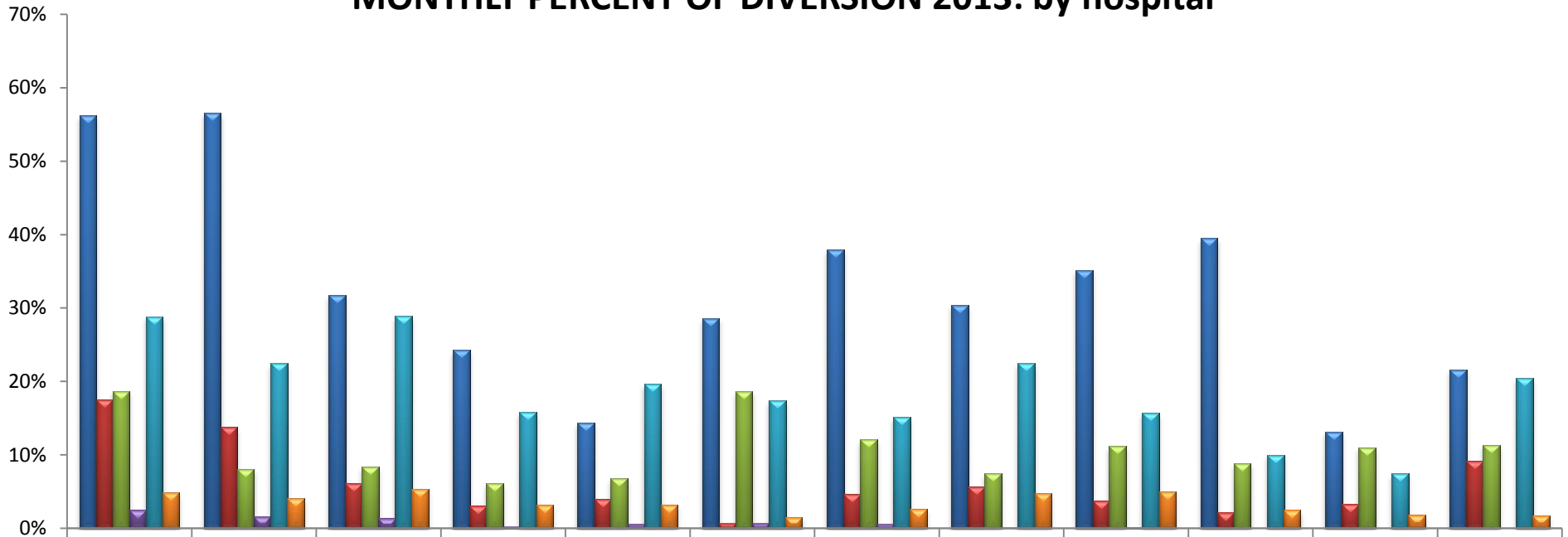
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
OVM	56%	57%	32%	24%	14%	29%	38%	30%	35%	39%	13%	22%
HCH	17%	14%	6%	3%	4%	1%	5%	6%	4%	2%	3%	9%
PAC	19%	8%	8%	6%	7%	19%	12%	7%	11%	9%	11%	11%
MCP	2%	2%	1%	0%	1%	1%	1%	0%	0%	0%	0%	0%
KFP	29%	22%	29%	16%	20%	17%	15%	22%	16%	10%	7%	20%
VPH	5%	4%	5%	3%	3%	2%	3%	5%	5%	2%	2%	2%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
OVM	Olive View-UCLA Medical Center	PAC	Pacifica Hospital of the Valley	KFP	Kaiser, Panorama City
HCH	Providence Holy Cross Med. Center	MCP	Mission Community Hospital	VPH	Valley Presbyterian Hospital

P:\TEMIS\911 Diversion Data\ED diversion files\Yearly 2011-2013-by region   San Fernando

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SAN FERNANDO VALLEY REGION (n=16 Hospitals)
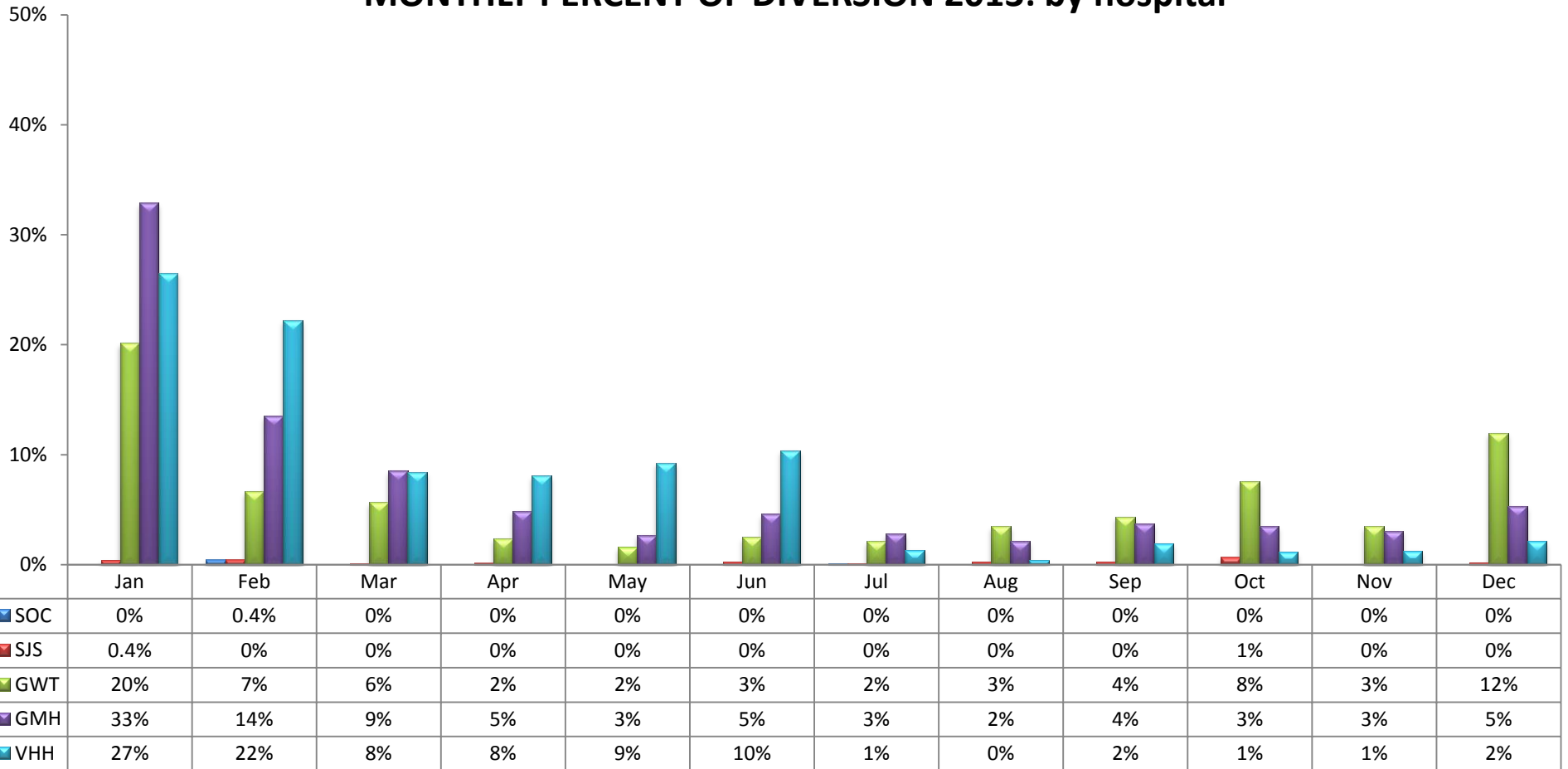
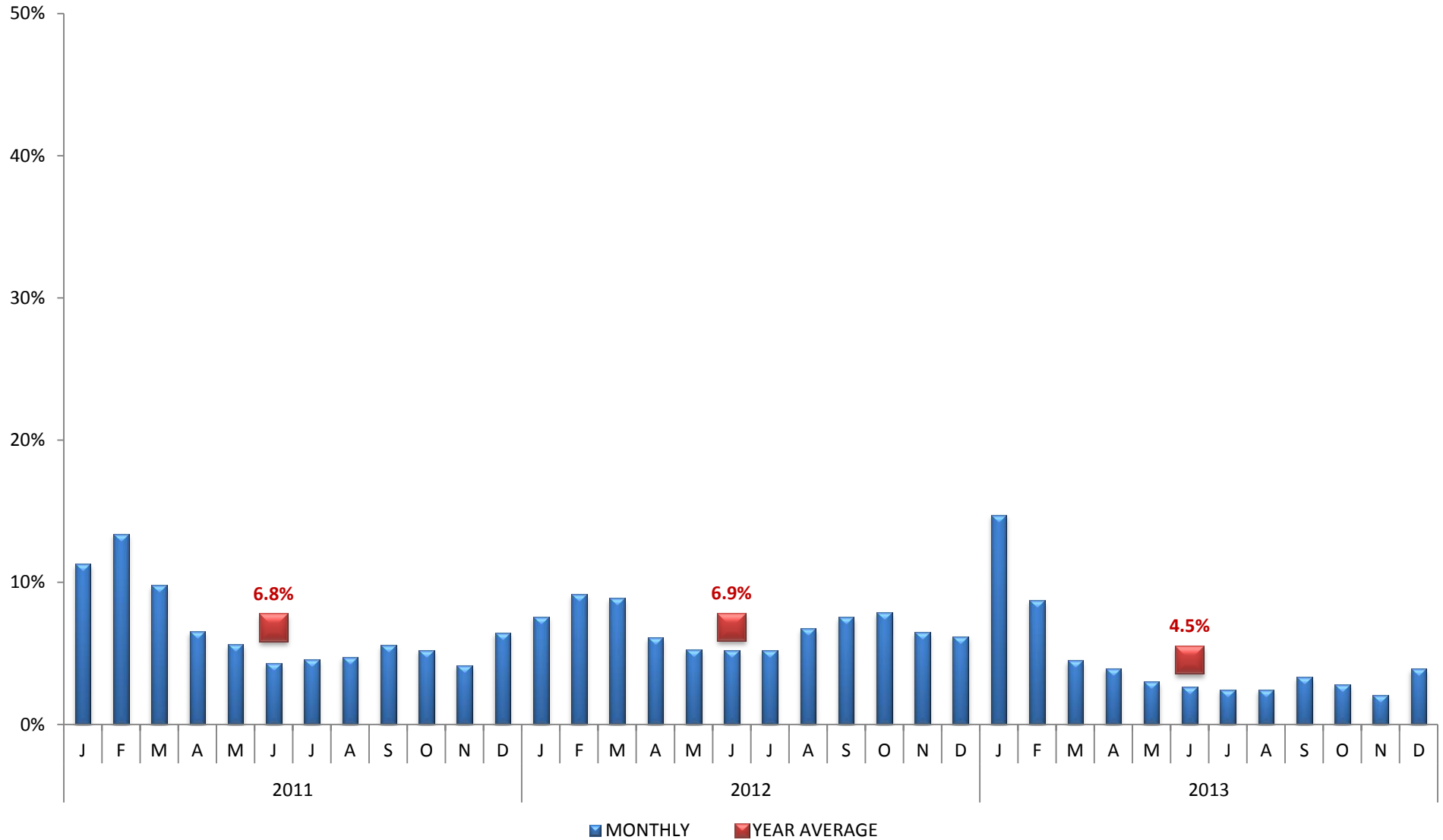### MONTHLY PERCENT OF DIVERSION 2013: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
SOC	0%	0.4%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
SJS	0.4%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%
GWT	20%	7%	6%	2%	2%	3%	2%	3%	4%	8%	3%	12%
GMH	33%	14%	9%	5%	3%	5%	3%	2%	4%	3%	3%	5%
VHH	27%	22%	8%	8%	9%	10%	1%	0%	2%	1%	1%	2%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
SOC	Sherman Oaks Hospital	GWT	Glendale Adventist Medical Center	VHH	Verdugo Hills Hospital
SJS	Providence St. Joseph Med. Center	GMH	Glendale Memorial Medical Center		

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

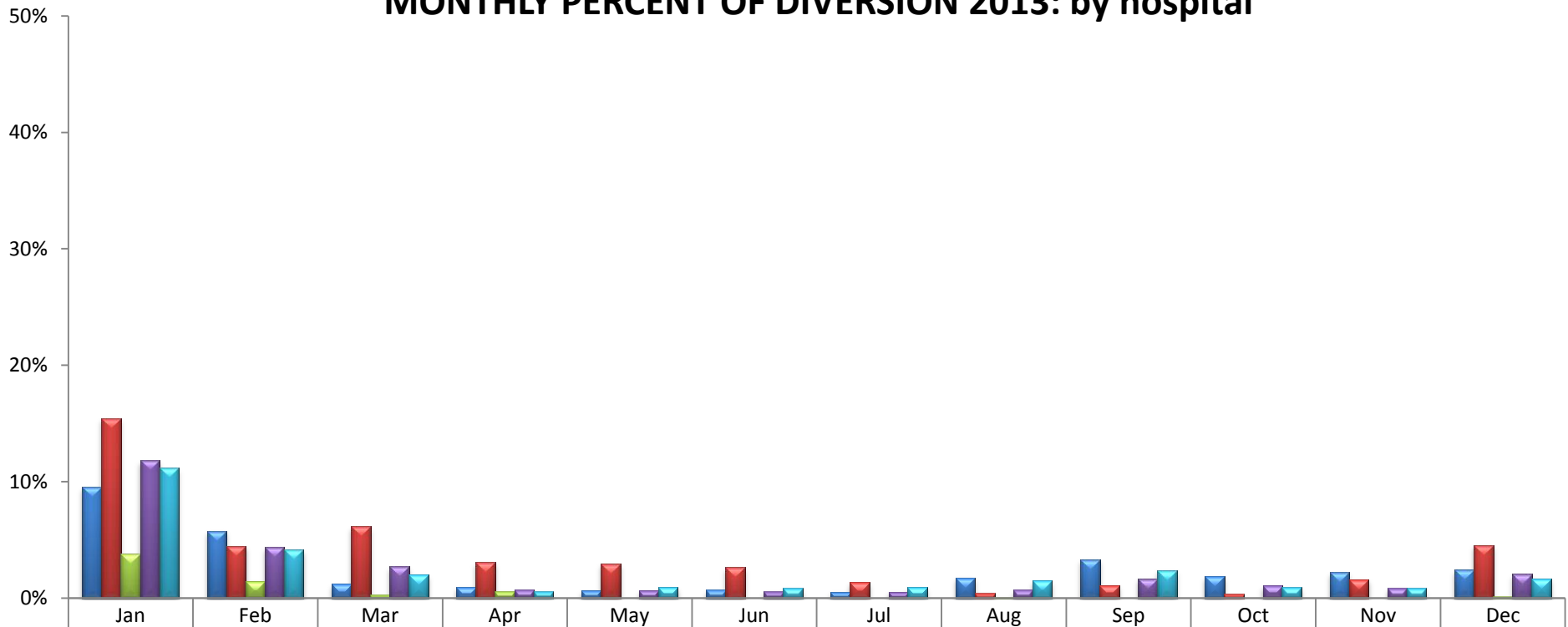## SAN GABRIEL VALLEY REGION (n=14 Hospitals)

PERCENT OF DIVERSION: 2011 - 2013

MONTHLY **YEAR AVERAGE**

2011: 6.8%
2012: 6.9%
2013: 4.5%

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

SAN GABRIEL VALLEY REGION (n=14 Hospitals)

MONTHLY PERCENT OF DIVERSION 2013: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ACH	10%	6%	1%	1%	1%	1%	1%	2%	3%	2%	2%	2%
HMH	15%	4%	6%	3%	3%	3%	1%	0%	1%	0%	2%	5%
AMH	4%	1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
SGC	12%	4%	3%	1%	1%	1%	1%	1%	2%	1%	1%	2%
GEM	11%	4%	2%	1%	1%	1%	1%	2%	2%	1%	1%	2%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
ACH	Alhambra Community Hospital	AMH	Methodist Hospital of S. California	GEM	Greater El Monte Community Hosp.
HMH	Huntington Memorial Hospital	SGC	San Gabriel Valley Medical Center		

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SAN GABRIEL VALLEY REGION (n=14 Hospitals)
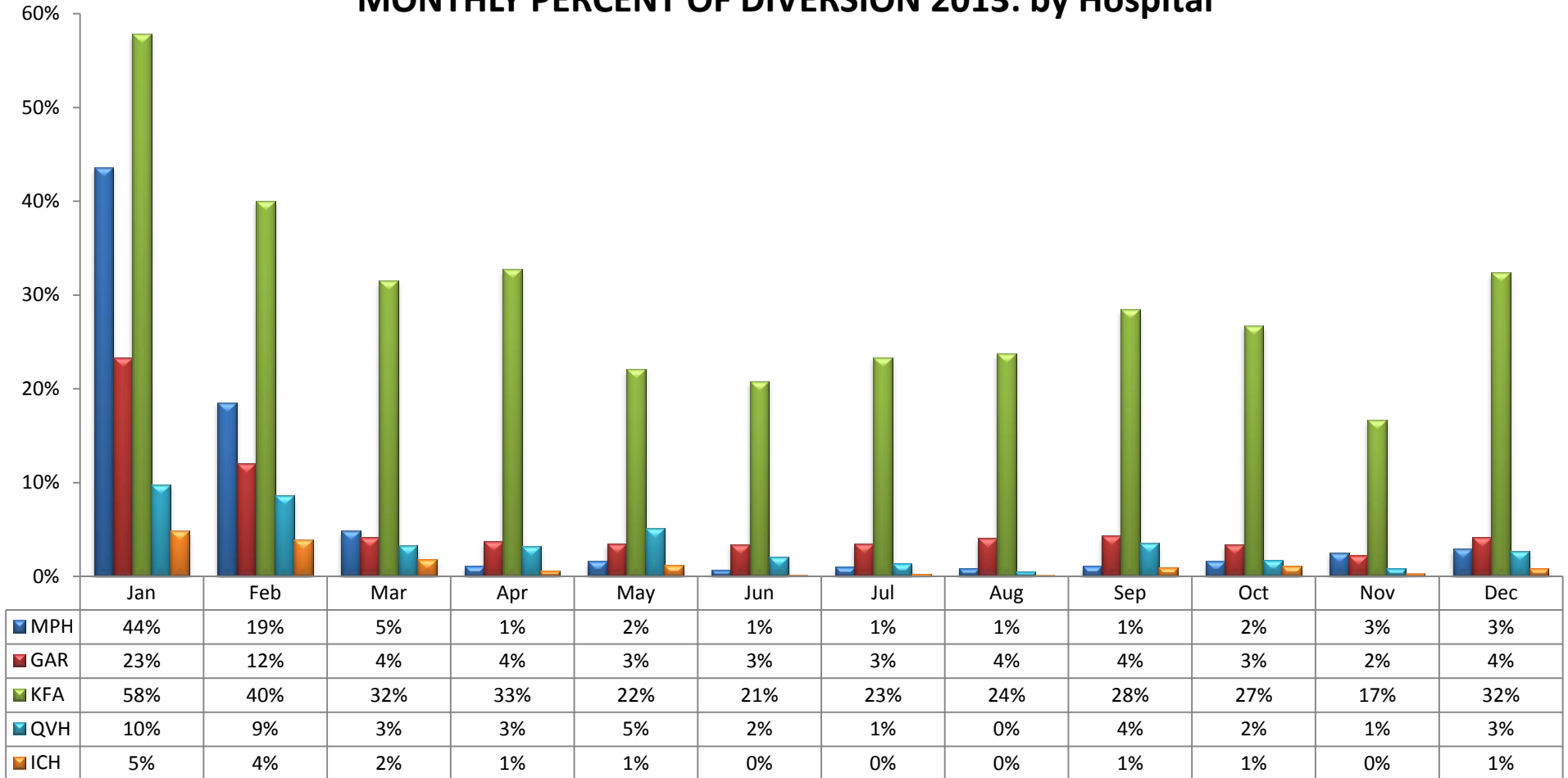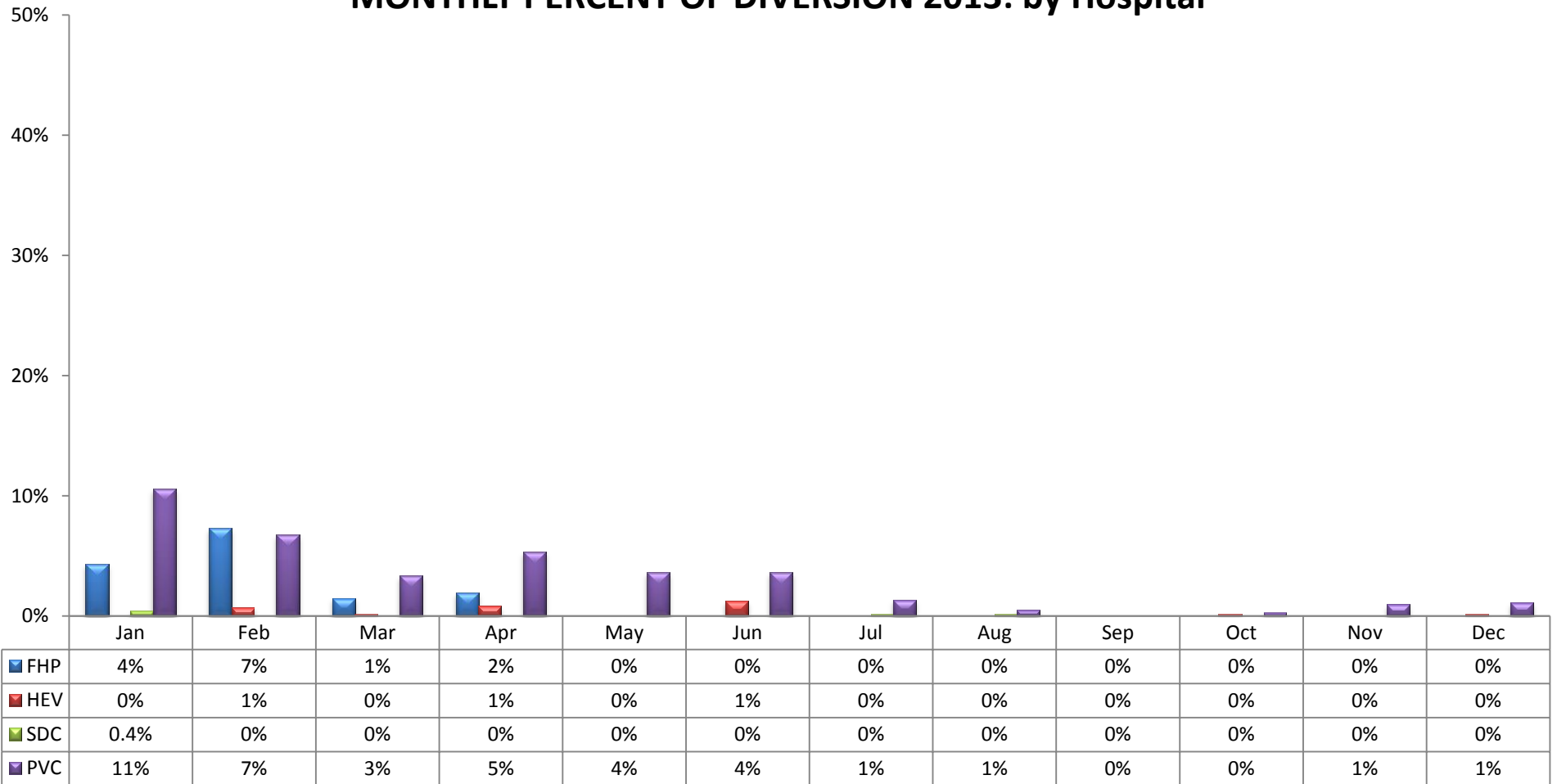
MONTHLY PERCENT OF DIVERSION 2013: by Hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■MPH	44%	19%	5%	1%	2%	1%	1%	1%	1%	2%	3%	3%
■GAR	23%	12%	4%	4%	3%	3%	3%	4%	4%	3%	2%	4%
■KFA	58%	40%	32%	33%	22%	21%	23%	24%	28%	27%	17%	32%
■QVH	10%	9%	3%	3%	5%	2%	1%	0%	4%	2%	1%	3%
■ICH	5%	4%	2%	1%	1%	0%	0%	0%	1%	1%	0%	1%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
MPH	Monterey Park Hospital	KFA	Kaiser, Baldwin Park	ICH	Citrus Valley, Intercommunity
GAR	Garfield Medical Center	QVH	Citrus Valley, Queen of the Valley		

SAN GABRIEL VALLEY REGION (n=14 Hospitals)

MONTHLY PERCENT OF DIVERSION 2013: by Hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■ FHP	4%	7%	1%	2%	0%	0%	0%	0%	0%	0%	0%	0%
■ HEV	0%	1%	0%	1%	0%	1%	0%	0%	0%	0%	0%	0%
■ SDC	0.4%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
■ PVC	11%	7%	3%	5%	4%	4%	1%	1%	0%	0%	1%	1%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
FPH	Foothill Presbyterian Hospital	SDC	San Dimas Community Hospital
HEV	East Valley Hospital	PVC	Pomona Valley Hospital Medical Center

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
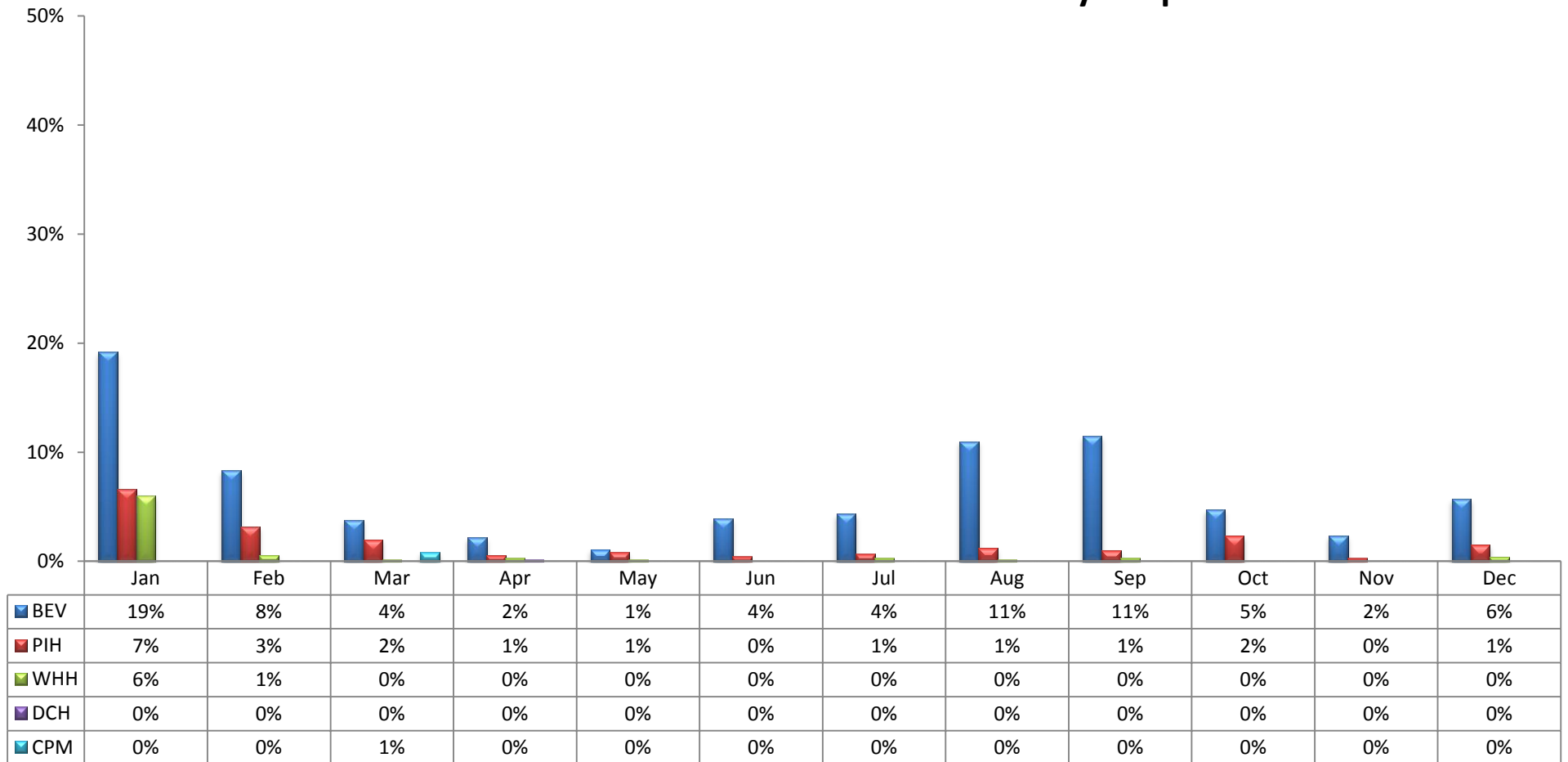**due to EMERGENCY DEPARTMENT SATURATION**

EAST REGION (n=10 Hospitals)

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

P:\TEMIS\911 Diversion Data\ED diversion files\Yearly 2011-2013-by region   East Region

EAST REGION (n=10 Hospitals)

MONTHLY PERCENT OF DIVERSION 2013: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
BEV	19%	8%	4%	2%	1%	4%	4%	11%	11%	5%	2%	6%
PIH	7%	3%	2%	1%	1%	0%	1%	1%	1%	2%	0%	1%
WHH	6%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
DCH	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
CPM	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
BEV	Beverly Hospital	WHH	Whittier Hospital Medical Center	CPM	Coast Plaza Doctors Hospital
PIH	Presbyterian Intercommunity Hospital	DCH	Downey Regional Medical Center		

EAST REGION (n=10 Hospitals)

MONTHLY PERCENT OF DIVERSION 2013: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■BEL	39%	36%	48%	0%	0%	0%	0%	0%	0%	0%	0%	0%
■KFB	33%	13%	16%	7%	6%	6%	10%	15%	11%	13%	16%	26%
■NOR	14%	12%	11%	3%	2.2%	8%	10%	5%	5%	12%	9%	11%
■DHL	26%	26%	12%	4%	2%	1%	2%	4%	11%	10%	7%	17%
■TRI	1%	2%	0%	0%	0%	0%	1%	0%	0%	1%	2%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
BEL	Bellflower Medical Center (Closed 4/2/13)	NOR	LA Community of Norwalk	TRI	Tri-City Regional Medical Center
KFB	Kaiser Foundation, Downey	DHL	Lakewood Regional Medical Center		

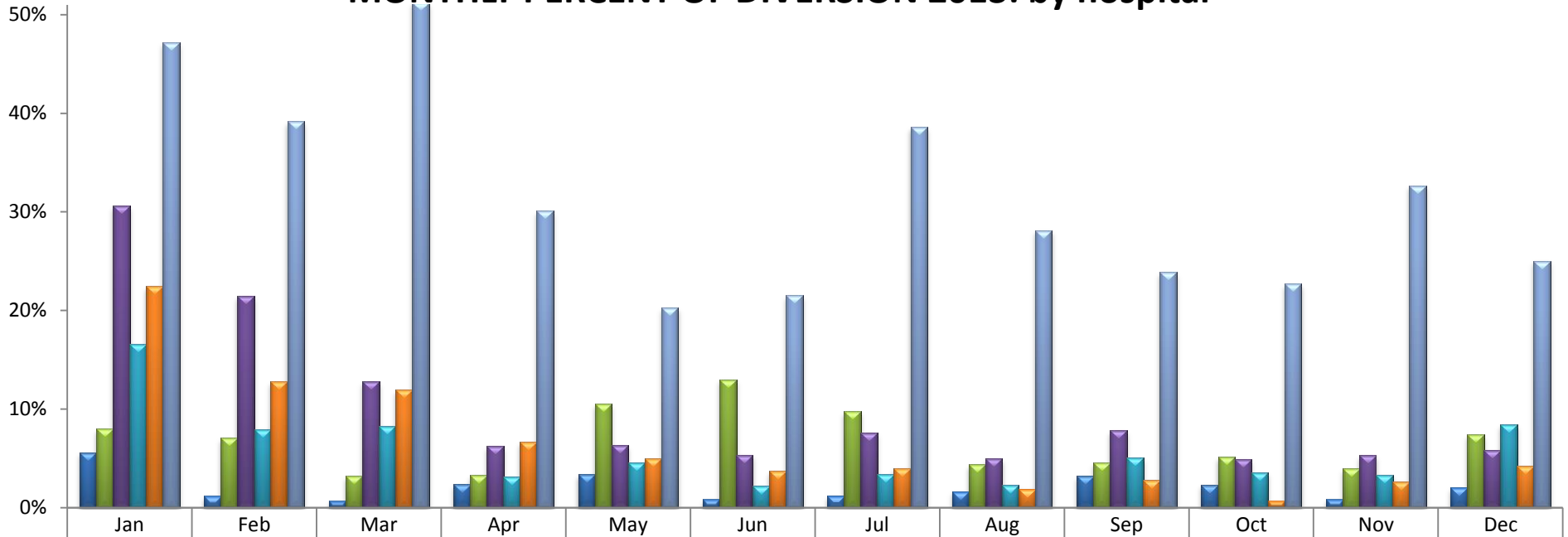## WEST REGION (n=6 Hospitals)

PERCENT OF DIVERSION: 2011 - 2013
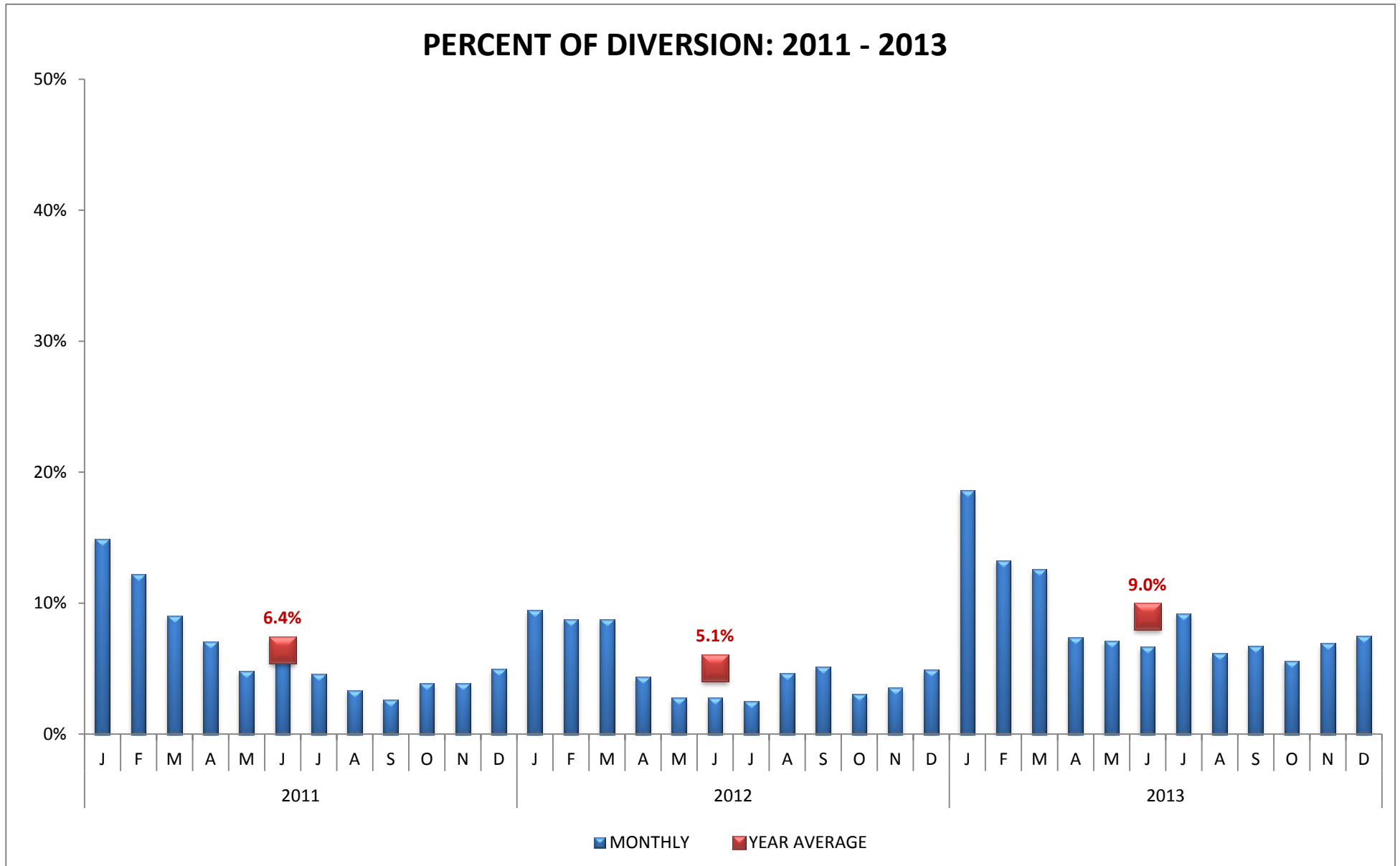
Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

P:\TEMIS\911 Diversion Data\ED diversion files\Yearly 2011-2013-by region   West Region

WEST REGION (n=6 Hospitals)

MONTHLY PERCENT OF DIVERSION 2013: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
BMC	6%	1%	1%	2%	3%	1%	1%	2%	3%	2%	1%	2%
DFM	8%	7%	3%	3%	10%	13%	10%	4%	5%	5%	4%	7%
KFW	31%	21%	13%	6%	6%	5%	8%	5%	8%	5%	5%	6%
SJH	17%	8%	8%	3%	5%	2%	3%	2%	5%	4%	3%	8%
SMH	22%	13%	12%	7%	5%	4%	4%	2%	3%	1%	3%	4%
UCL	47%	39%	51%	30%	20%	22%	39%	28%	24%	23%	33%	25%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
BMC	Brotman Medical Center	KFW	Kaiser, West Los Angeles	SMH	Santa Monica/UCLA Medical Center
DFM	Marina Del Rey Hospital	SJH	St. John's Hospital & Health Center	UCL	UCLA Medical Center

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

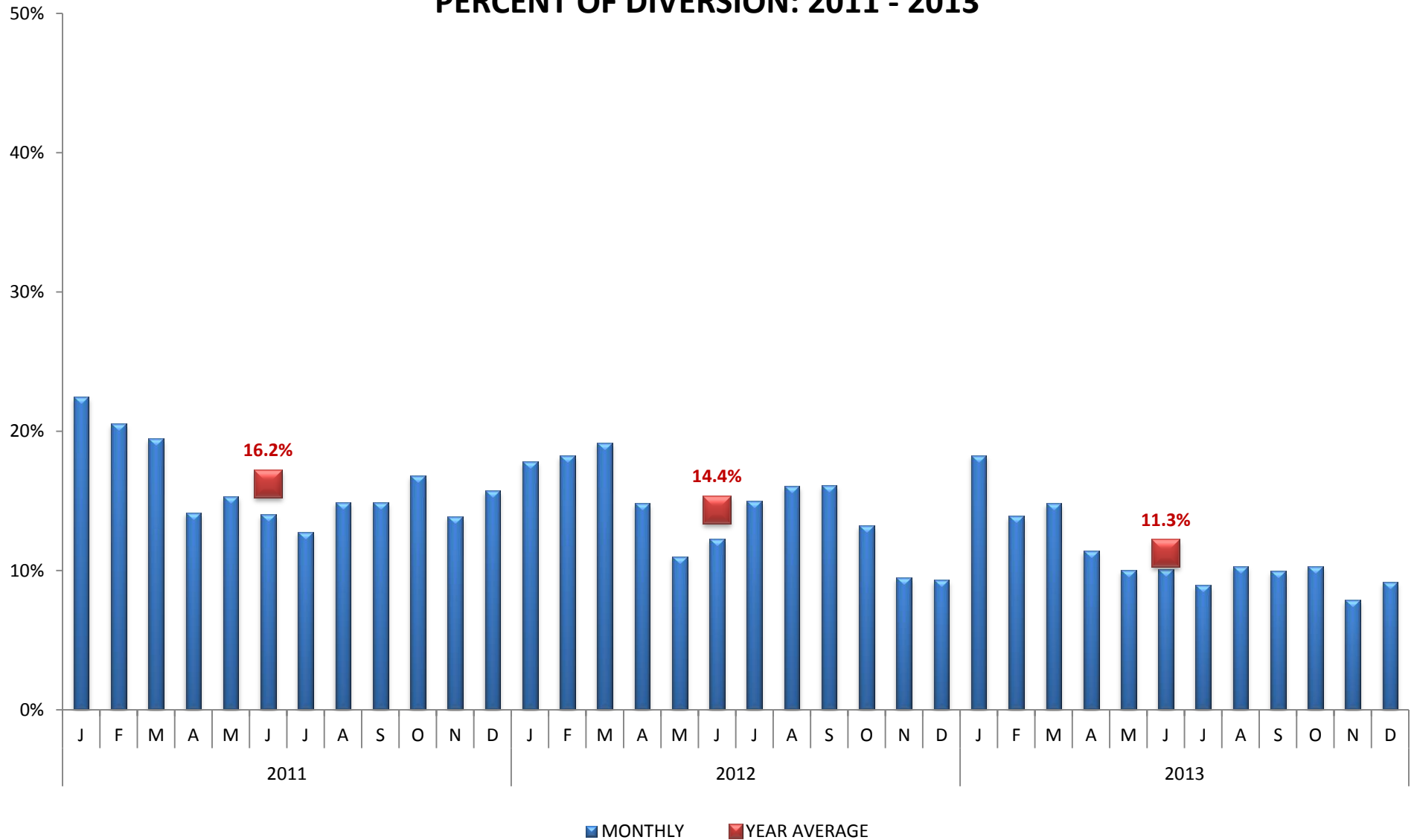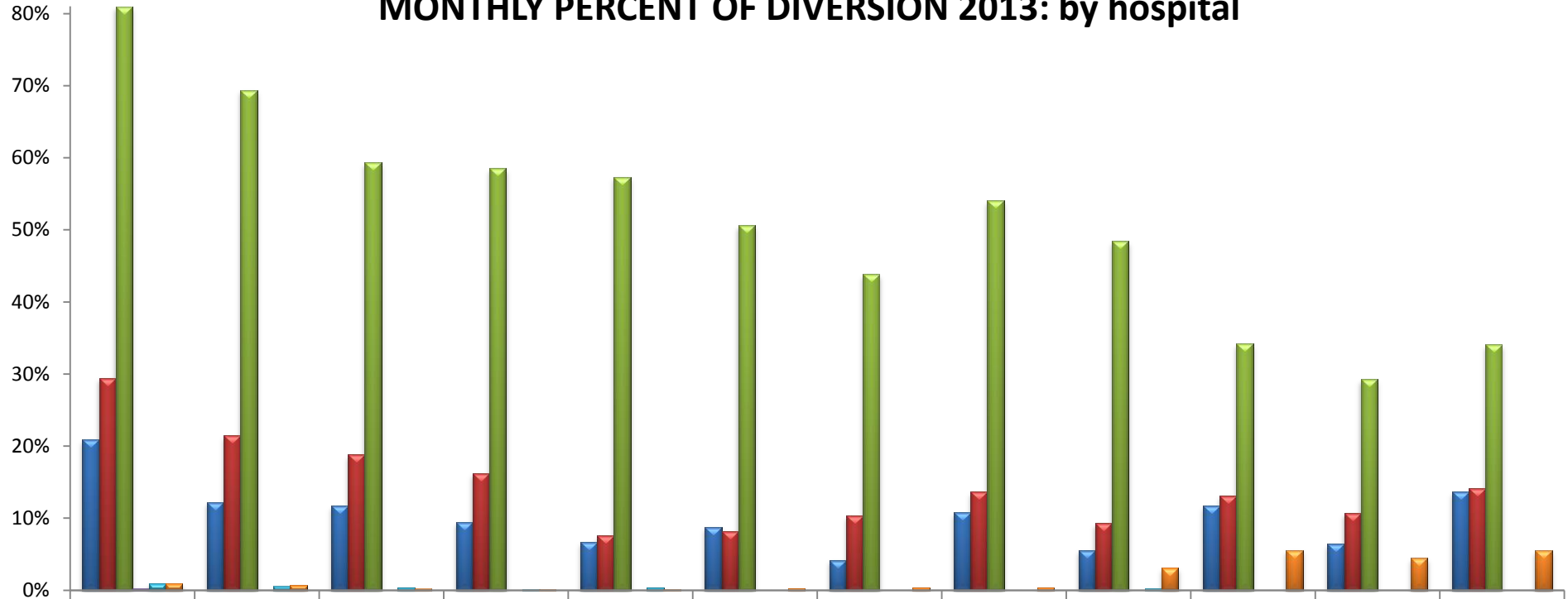## *METRO REGION (n=12 Hospitals)*

PERCENT OF DIVERSION: 2011 - 2013

16.2%

14.4%

11.3%

2011

2012

2013

■ MONTHLY ■ YEAR AVERAGE

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

METRO REGION (n=12 Hospitals)

MONTHLY PERCENT OF DIVERSION 2013: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CAL	21%	12%	12%	9%	7%	9%	4%	11%	6%	12%	6%	14%
GSH	29%	21%	19%	16%	8%	8%	10%	14%	9%	13%	11%	14%
USC	81%	69%	59%	58%	57%	51%	44%	54%	48%	34%	29%	34%
WMH	0.3%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
ELA	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
CHP	1%	1%	0%	0%	0%	0%	0%	0%	3%	6%	4%	6%

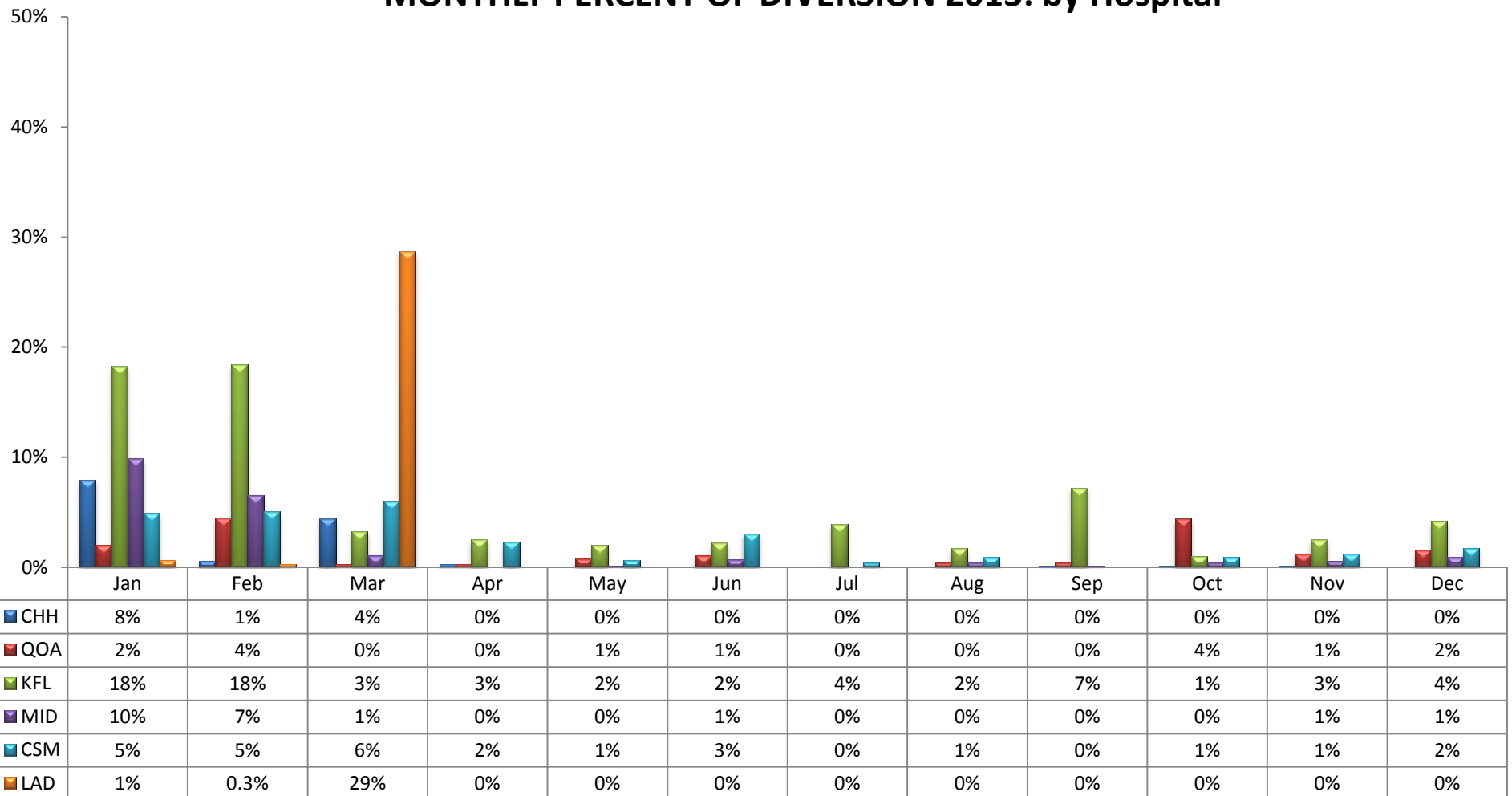| CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
CAL**	California Hospital Medical Center	USC	LAC+USC Medical Center	ELA***	East Los Angeles Doctors Hospital
GSH**	Good Samaritan Hospital	WMH***	White Memorial Medical Center	CHP***	Community Hospital of Huntington Park

** Combined Service Area - may divert to each other   *** Combined Service Area - ELA & CHP may divert to WMH

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

METRO REGION (n=12 Hospitals)
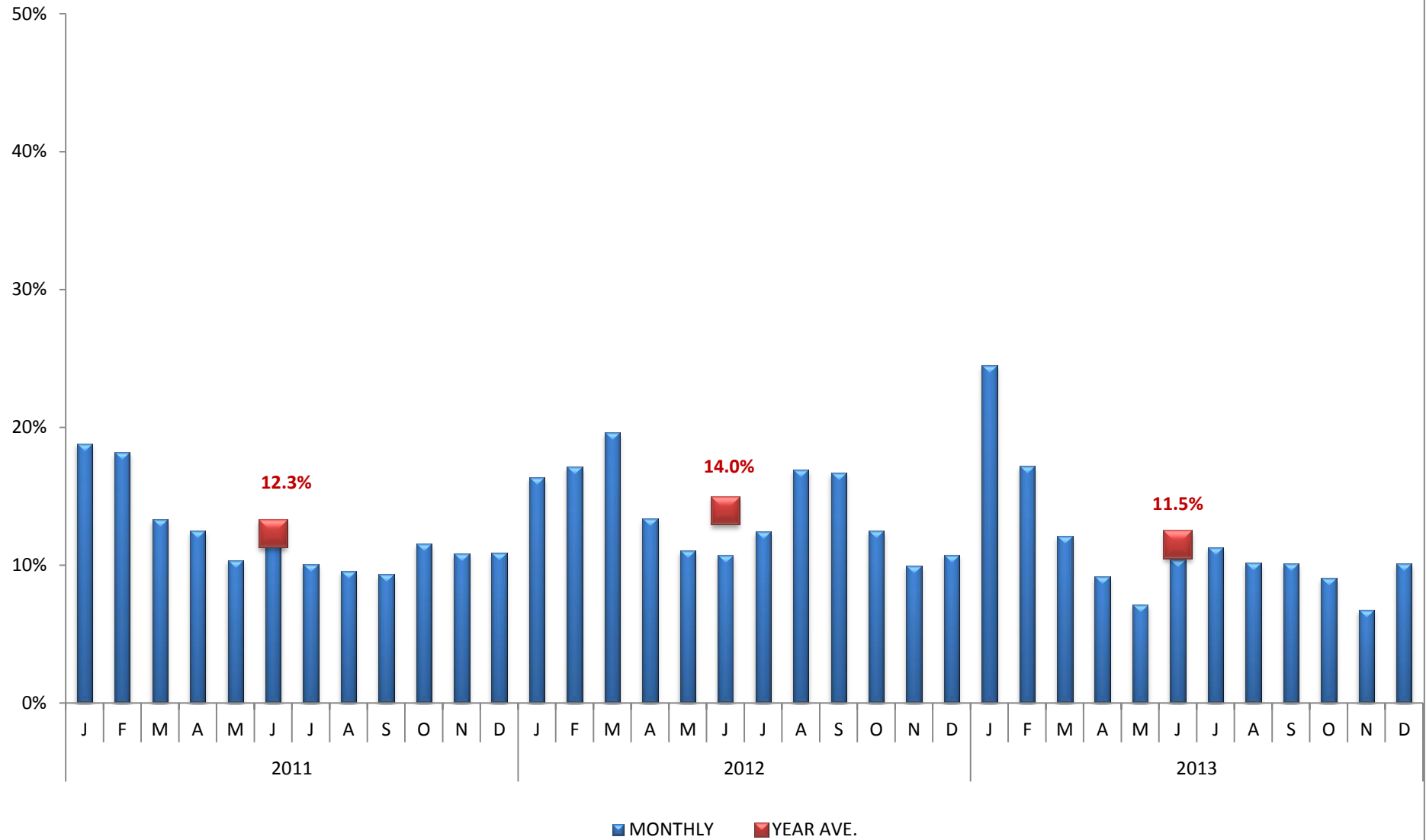
MONTHLY PERCENT OF DIVERSION 2013: by Hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CHH	8%	1%	4%	0%	0%	0%	0%	0%	0%	0%	0%	0%
QOA	2%	4%	0%	0%	1%	1%	0%	0%	0%	4%	1%	2%
KFL	18%	18%	3%	3%	2%	2%	4%	2%	7%	1%	3%	4%
MID	10%	7%	1%	0%	0%	1%	0%	0%	0%	0%	1%	1%
CSM	5%	5%	6%	2%	1%	3%	0%	1%	0%	1%	1%	2%
LAD	1%	0.3%	29%	0%	0%	0%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
CHH	Childrens Hospital of Los Angeles	KFL	Kaiser, Los Angeles	CSM	Cedars Sinai Medical Center
QOA	Hollywood Presbyterian Medical Center	MID	Olympia Medical Center	LAD	LA Metro. Med. Ctr. (Closed 4/2/13)

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

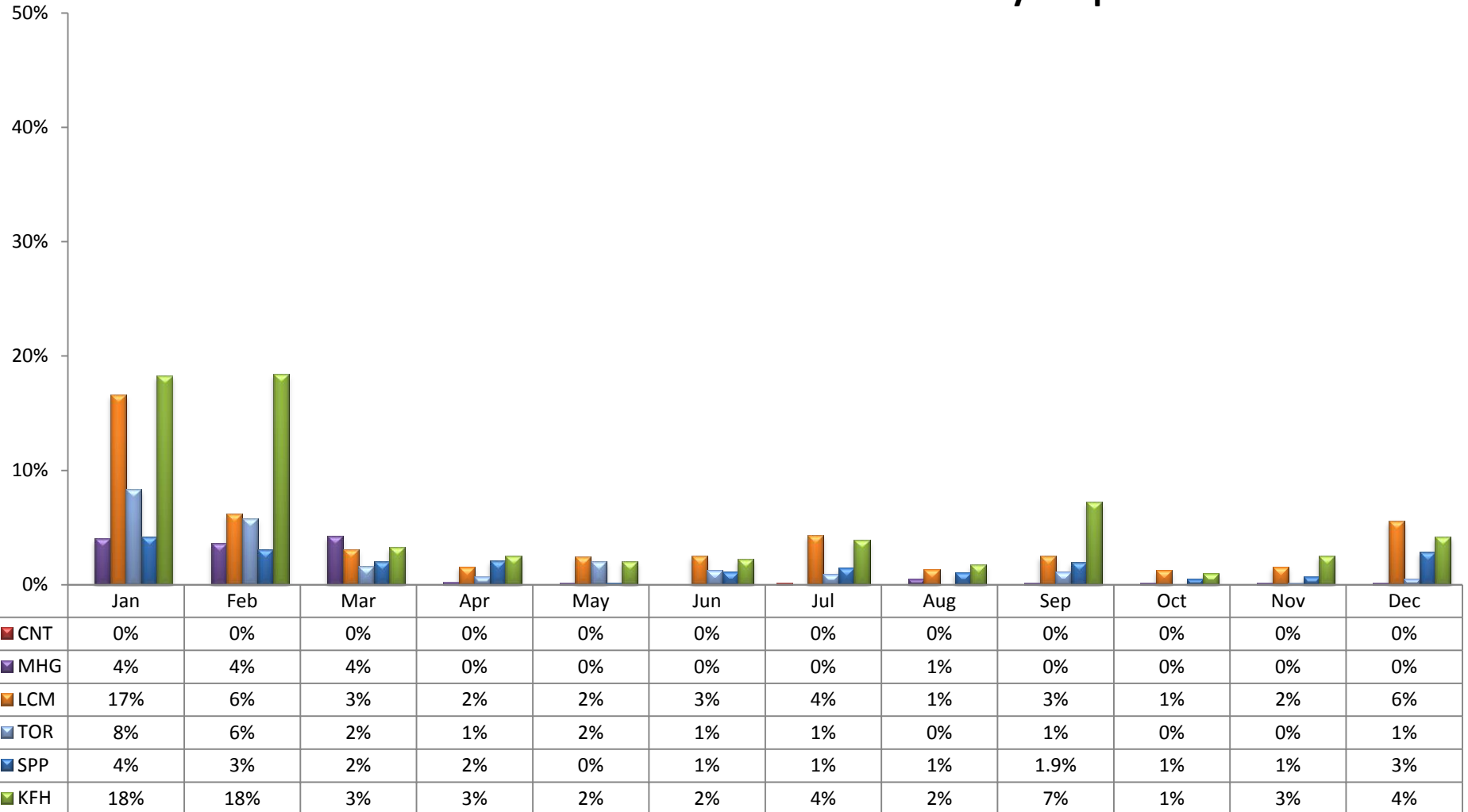## SOUTH REGION (n=12 Hospitals)

PERCENT OF DIVERSION: 2011- 2013

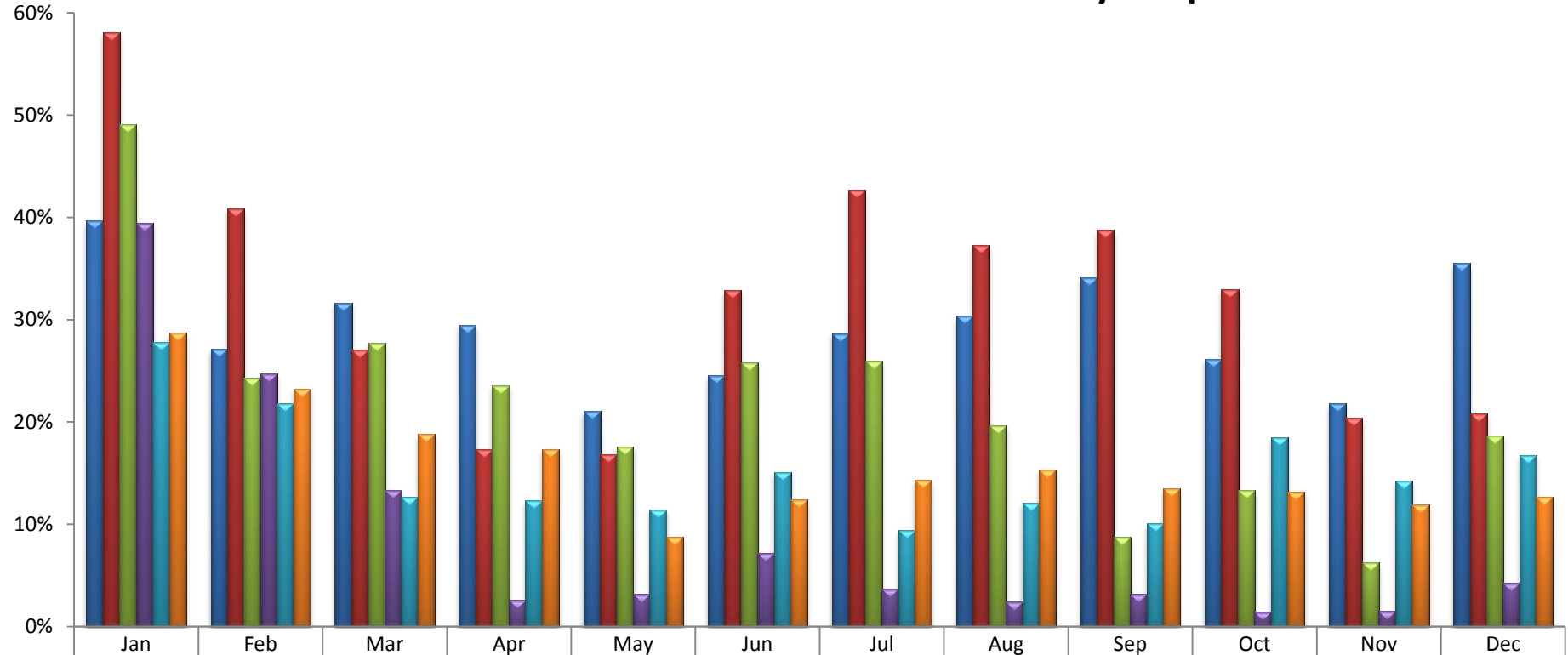12.3%

14.0%

11.5%

■ MONTHLY   ■ YEAR AVE.

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

P:\TEMIS\911 Diversion Data\ED diversion files\Yearly 2011-2013-by region   South Region

SOUTH REGION (n=12 Hospitals)

MONTHLY PERCENT OF DIVERSION 2013: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CNT	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
MHG	4%	4%	4%	0%	0%	0%	0%	1%	0%	0%	0%	0%
LCM	17%	6%	3%	2%	2%	3%	4%	1%	3%	1%	2%	6%
TOR	8%	6%	2%	1%	2%	1%	1%	0%	1%	0%	0%	1%
SPP	4%	3%	2%	2%	0%	1%	1%	1%	1.9%	1%	1%	3%
KFH	18%	18%	3%	3%	2%	2%	4%	2%	7%	1%	3%	4%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
CNT*	Centinela Hospital Medical Center	LCM	Providence Little Company of Mary-Torrance	SPP	Providence Little Company of Mary-San Pedro
MHG*	Memorial Hospital of Gardena	TOR	Torrance Memorial Medical Center	KFH	Kaiser Foundation - South Bay

* Service Area Hospital

SOUTH REGION (n=12 Hospitals)

MONTHLY PERCENT OF DIVERSION 2013: by Hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
SFM	40%	27%	32%	29%	21%	25%	29%	30%	34%	26%	22%	36%
HGH	58%	41%	27%	17%	17%	33%	43%	37%	39%	33%	20%	21%
LBM	49%	24%	28%	24%	18%	26%	26%	20%	9%	13%	6%	19%
PLB	39%	25%	13%	3%	3%	7%	4%	2%	3%	1%	2%	4%
LBC	28%	22%	13%	12%	11.4%	15.1%	9%	12.1%	10.1%	18.5%	14.2%	16.8%
SMM	29%	23%	19%	17%	9%	12.4%	14%	15%	13%	13%	12%	13%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
SFM	St. Francis Medical Center	LBM	Long Beach Memorial Medical Center	LBC	Community Hospital of Long Beach
HGH	Harbor/UCLA Medical Center	PLB	Pacific Hospital of Long Beach	SMM	St. Mary Medical Center

Note: Catalina Island Medical Center = 0% diversion