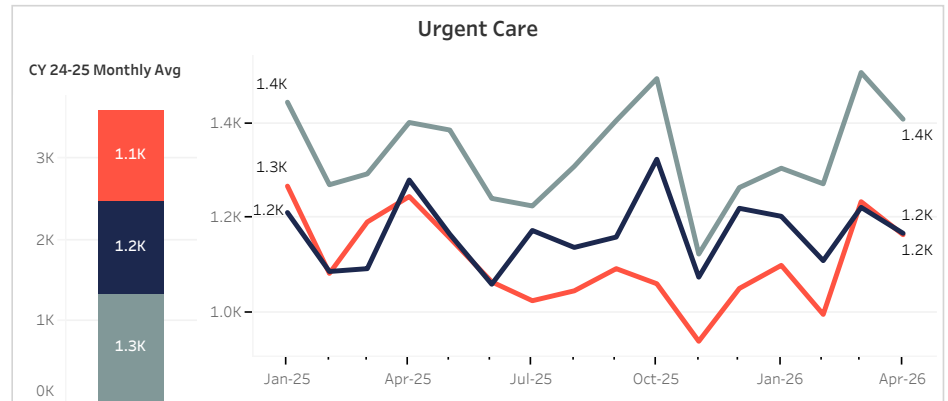
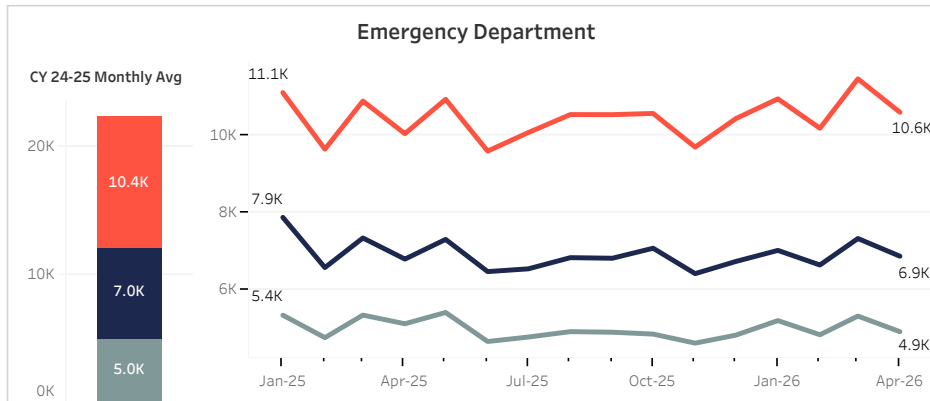
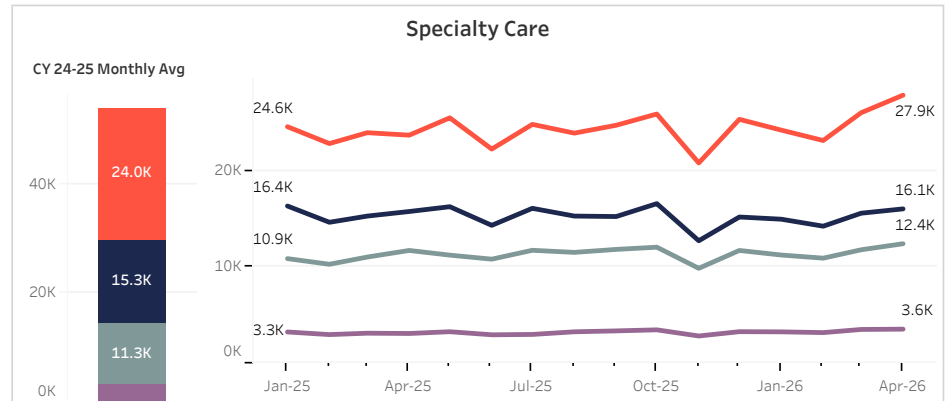
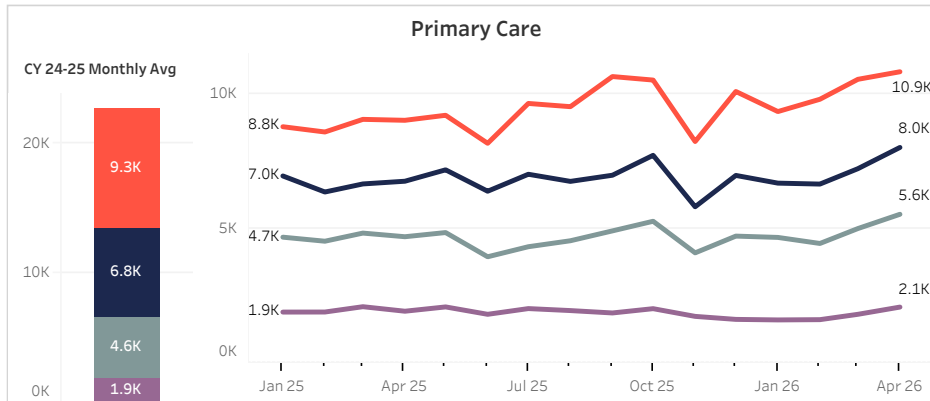


### Visit Volumes - Hospitals

■ LA General    
 ■ Harbor    
 ■ OVMC    
 ■ Rancho

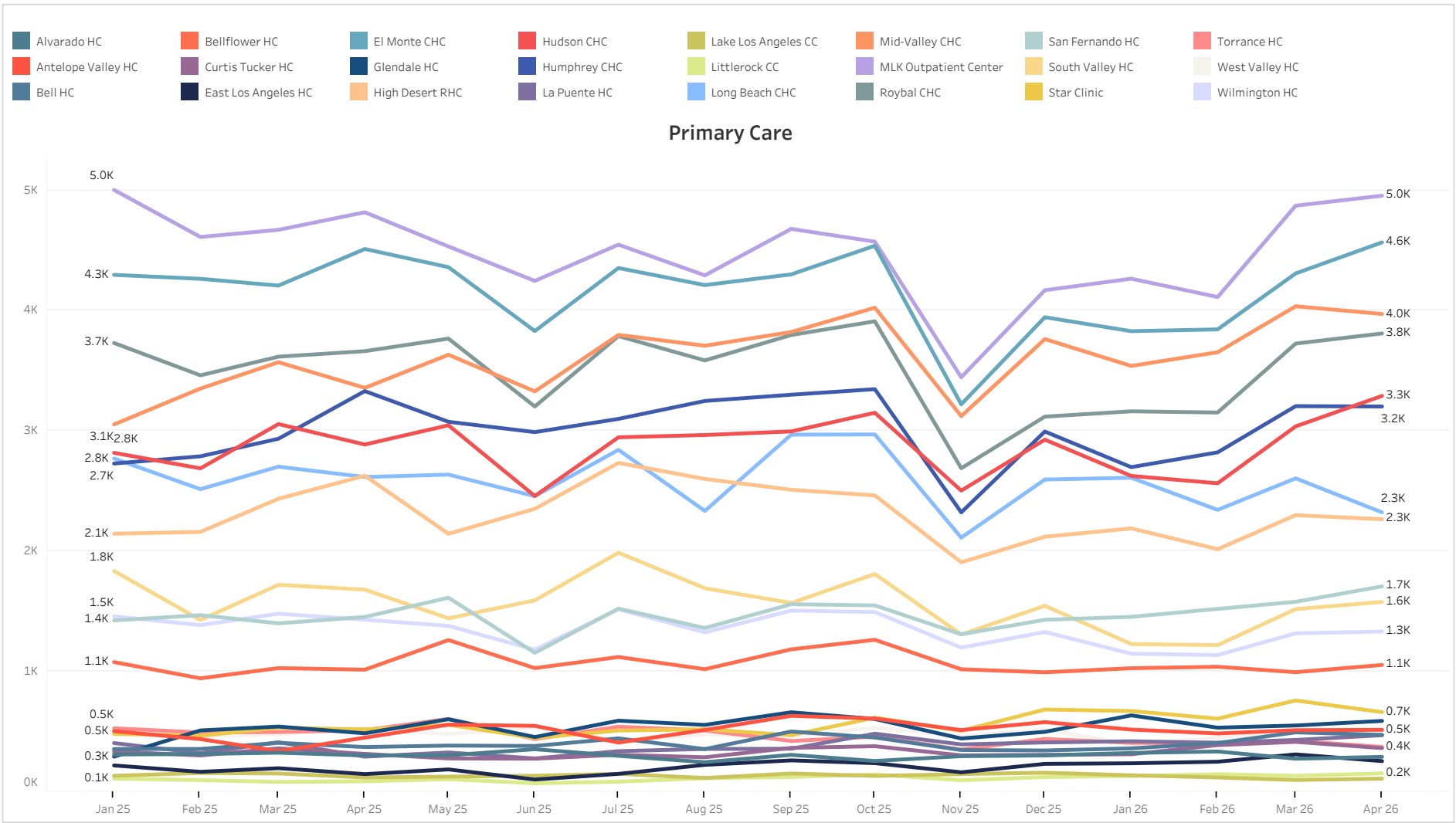


\* Excludes COVID-only vaccination visits. Includes general Primary Care clinic capacity, specialized Primary Care clinics are excluded; includes all empanelable providers. ED visit volume excludes psychiatric emergency patients.  
 \* Non-CCC locations offering continuing care services are included. The OVMC numbers were updated and no longer include "Peds CCC Same Day" since they are exclusively used for Urgent Care.

Source: ELM Analytics

This document, report and/or data product, including any attachments, whether in printed or electronic form, is intended only for the designated person or entity. This document, report and/or data product, including any attachments, may contain confidential information that is legally privileged and protected from unauthorized disclosure under federal, State, and local laws and/or regulations including, but not limited to, the Health Insurance Portability and Accountability Act of 1996. (See §45 Code of Federal Regulations Parts 160 and 164). Any further disclosure, copying, distribution, or use of any confidential or protected information contained in this document, report and/or data product, including any attachments, is strictly prohibited and may be punishable by law.

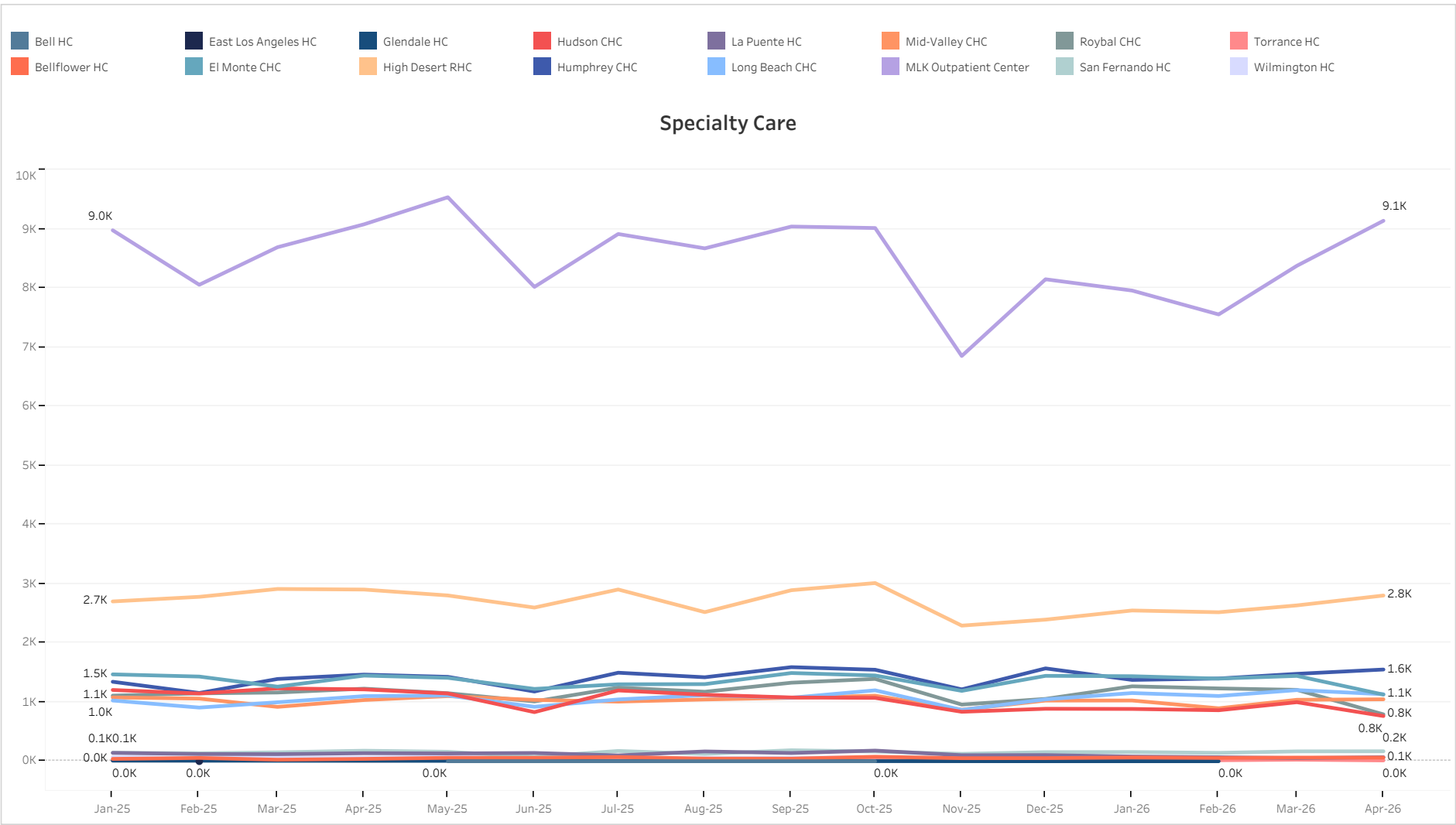
# Visit Volumes - Ambulatory Care Network



\* Excludes COVID-only vaccination visits. Includes general Primary Care clinic capacity, specialized Primary Care clinics are excluded; includes all empanelable providers.

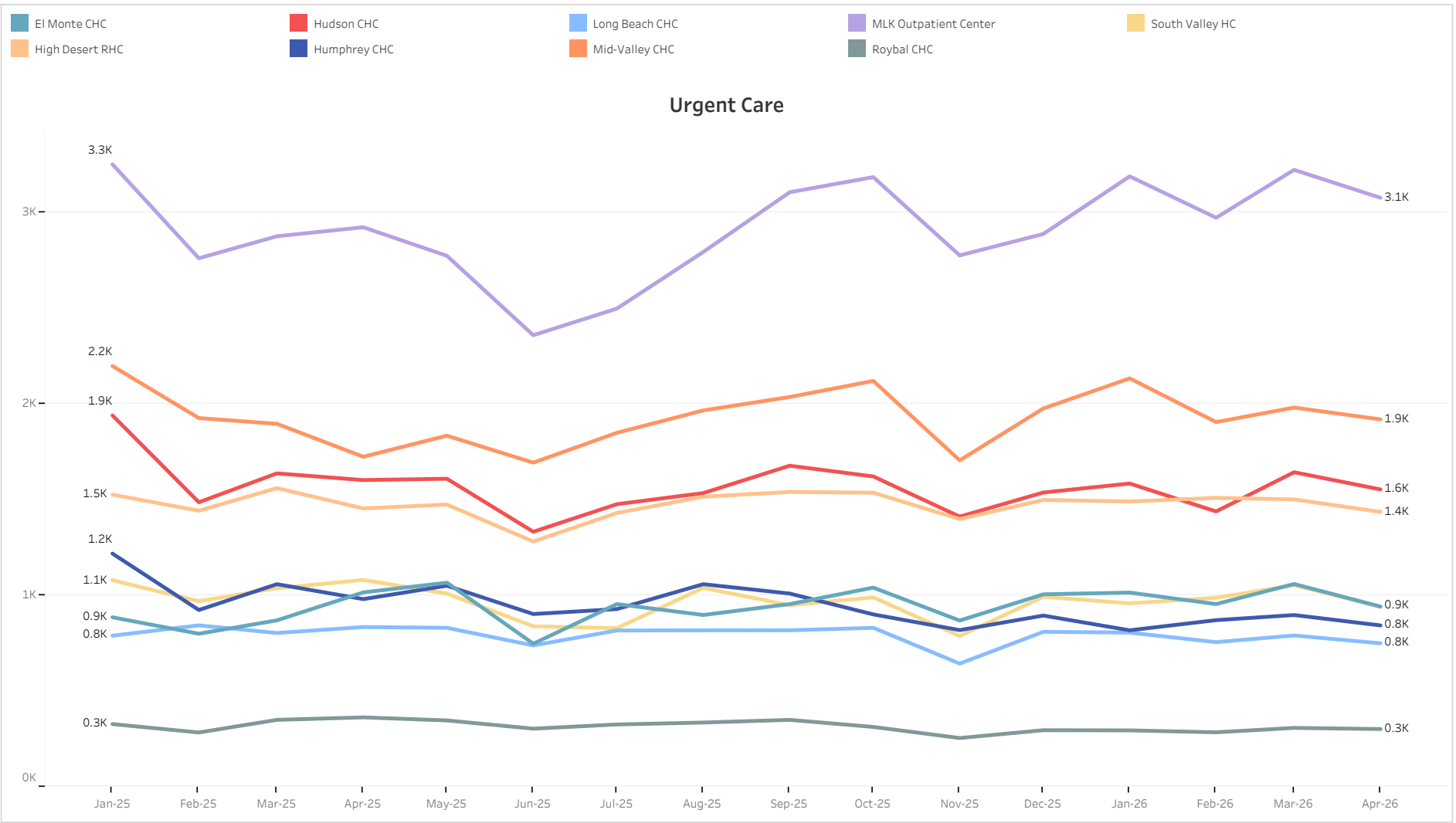
Source: ELM Analytics

# Visit Volumes - Ambulatory Care Network



Source: ELM Analytics

# Visit Volumes - Ambulatory Care Network



\* Non-CCC locations offering continuing care services are included.

Source: ELM Analytics

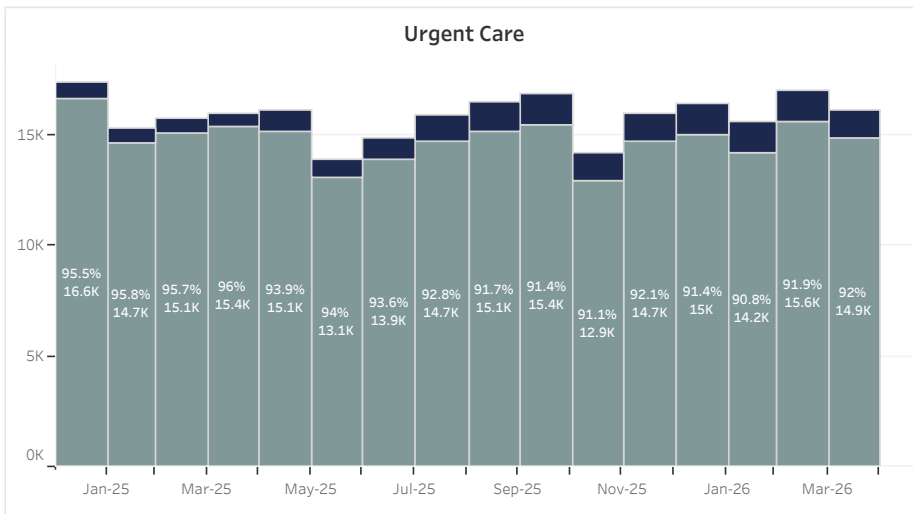
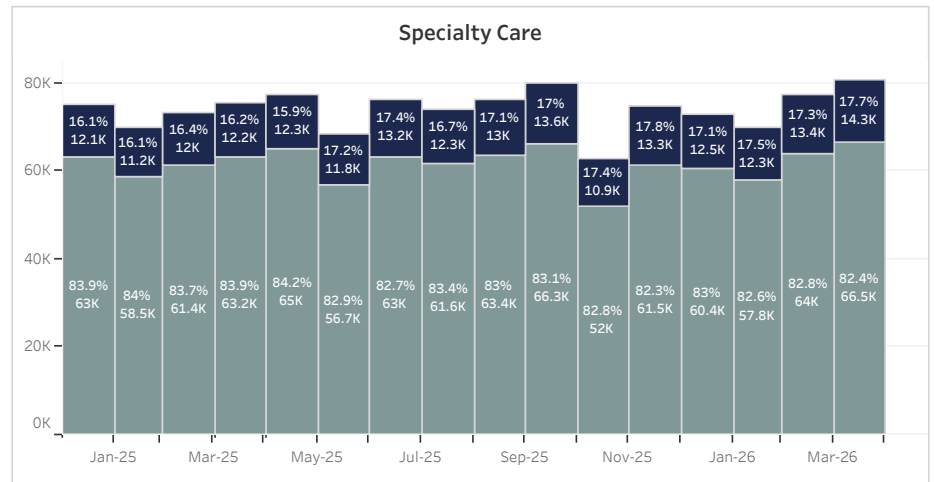
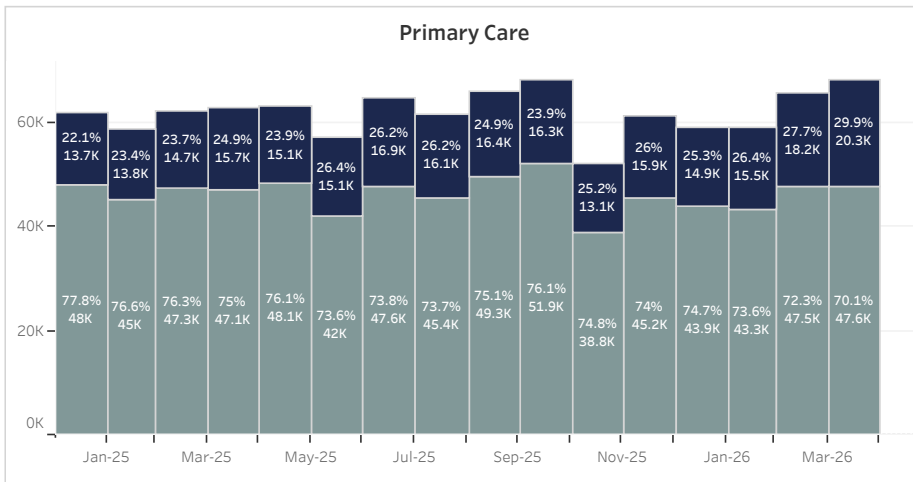
## Visit Volumes by Specialty - all DHS

Specialty	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26
Ophthalmology	8,282	7,535	8,277	8,458	8,479	7,445	8,097	8,159	8,288	8,783	7,177	8,246	8,131	7,224	8,511	9,211
Surgery - Orthopaedics	4,907	4,181	4,313	4,631	4,940	4,361	4,927	4,681	4,777	5,240	3,961	4,683	4,603	4,334	4,599	4,947
OB/GYN - GYN - General	4,819	4,675	4,664	4,884	4,771	4,161	4,783	4,635	4,604	4,695	3,836	4,623	4,250	4,277	4,482	4,564
Internal Medicine - Hematology/Oncology	4,004	3,395	3,712	3,901	3,843	3,453	3,905	3,749	3,717	3,993	3,246	3,816	3,619	3,409	3,551	3,953
Surgery - Urology	3,000	2,908	3,105	2,974	3,216	2,711	3,175	3,017	3,141	3,216	2,572	3,083	2,930	2,716	2,922	3,067
Internal Medicine - Cardiology	2,749	2,594	2,795	2,770	2,908	2,486	2,701	2,909	2,921	2,894	2,388	2,796	2,780	2,747	3,111	2,974
Dermatology	2,707	2,455	2,462	2,618	2,819	2,474	2,618	2,642	2,706	2,977	2,178	2,679	2,397	2,351	2,472	2,881
Internal Medicine - Endocrinology	2,629	2,445	2,603	2,380	2,674	2,457	2,740	2,440	2,614	2,693	2,084	2,568	2,609	2,535	2,706	2,840
Otolaryngology	2,664	2,401	2,621	2,674	2,768	2,236	2,624	2,641	2,450	2,756	2,139	2,457	2,427	2,208	2,390	2,832
OB/GYN - Obstetrics	2,570	2,287	2,346	2,554	2,506	2,343	2,651	2,375	2,515	2,652	1,959	2,533	2,336	2,261	2,523	2,819
Pediatrics - Peds Hub	2,307	2,306	2,575	2,454	2,501	2,350	2,246	2,249	2,587	2,696	2,058	2,288	2,314	2,390	2,700	2,767
Dentistry	2,193	2,101	2,212	2,312	2,291	1,977	2,129	2,500	2,515	2,468	1,989	2,489	2,322	2,313	2,431	1,631
Podiatry	2,173	2,051	2,151	2,262	2,360	1,973	2,211	2,182	2,184	2,410	1,820	2,224	2,078	1,947	2,327	2,346
Anesthesiology	2,054	2,035	2,085	2,150	2,179	2,016	2,237	2,091	2,262	2,275	1,731	2,083	2,103	1,979	2,008	2,207
OB/GYN - Women's Health	1,728	1,741	1,766	1,958	1,879	1,610	1,712	1,755	1,937	1,915	1,263	1,457	1,641	1,565	1,718	1,750
Optometry	1,978	1,749	1,747	1,808	1,894	1,501	1,609	1,452	1,578	1,652	1,199	1,518	1,553	1,661	1,808	1,973
Surgery - General Surgery	1,731	1,630	1,594	1,676	1,765	1,570	1,706	1,611	1,653	1,762	1,420	1,551	1,580	1,454	1,555	1,730
Internal Medicine - Nephrology	1,795	1,554	1,601	1,538	1,808	1,432	1,661	1,535	1,783	1,812	1,256	1,624	1,557	1,590	1,654	1,486
Neurology	1,608	1,479	1,598	1,485	1,601	1,465	1,518	1,667	1,574	1,652	1,245	1,462	1,568	1,388	1,719	1,602
Internal Medicine - Rheumatology	1,346	1,247	1,349	1,497	1,329	1,195	1,333	1,318	1,421	1,230	1,060	1,328	1,246	1,286	1,411	1,372
Dentistry - Oral Surgery	1,073	1,019	1,078	1,060	1,154	871	1,074	1,070	1,097	1,170	840	1,036	1,015	944	1,136	1,253
Internal Medicine - Gastroenterology	915	873	925	984	899	1,014	965	880	940	997	849	985	895	889	996	1,139
Internal Medicine - Pulmonary	875	871	929	884	976	914	957	877	906	994	755	858	922	876	947	993
OB/GYN - GYN - Urology	773	736	790	785	746	700	796	706	829	730	640	766	720	623	821	777
Surgery - Neurosurgery	507	456	463	505	546	458	559	481	447	556	423	492	492	455	507	537

Source: ELM Analytics

## Visit Volumes by Modality - all DHS

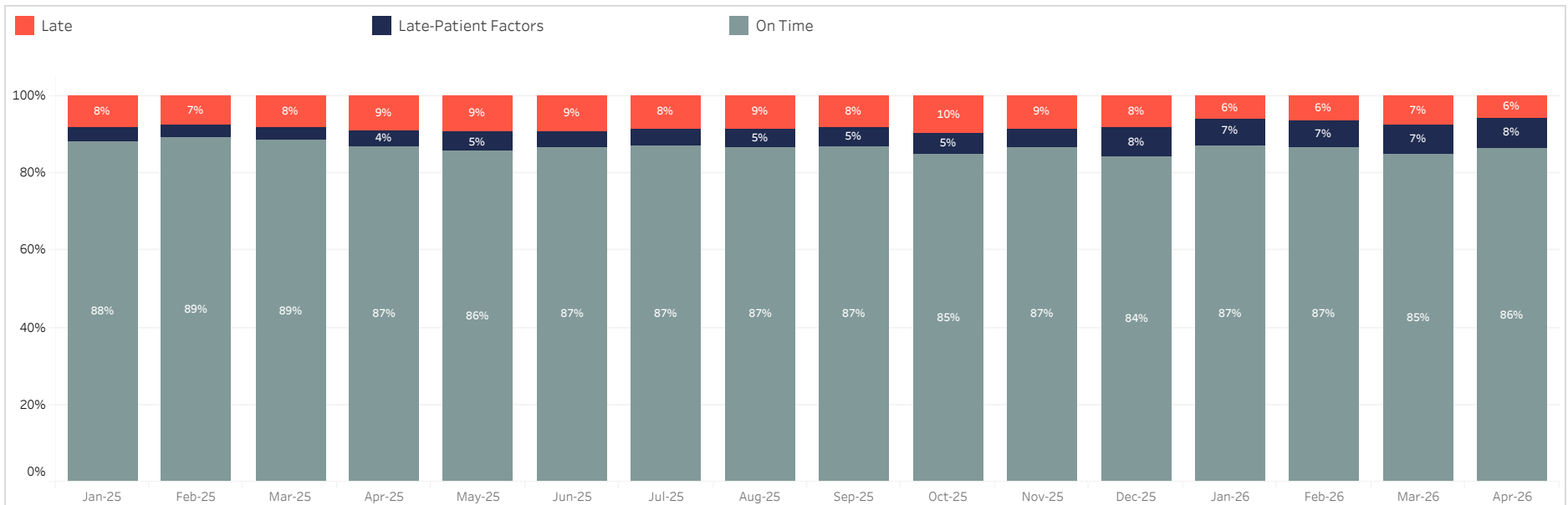
■ Virtual
 ■ In Person



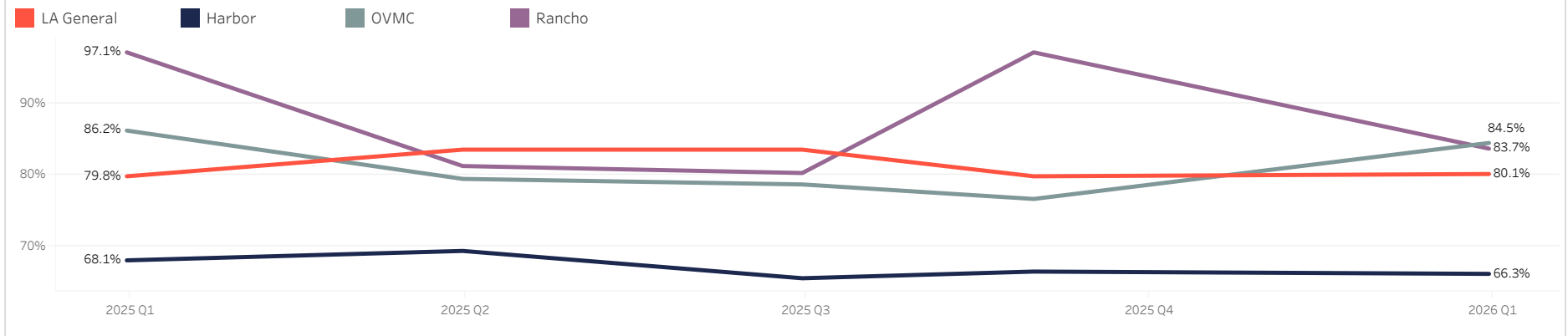
\* Virtual visits include phone and video visits.

Source: ELM Analytics

## Specialty Care Appointment Timeliness<sup>1</sup> - all DHS



## Patient Experience<sup>2</sup> - Overall Hospital Rating

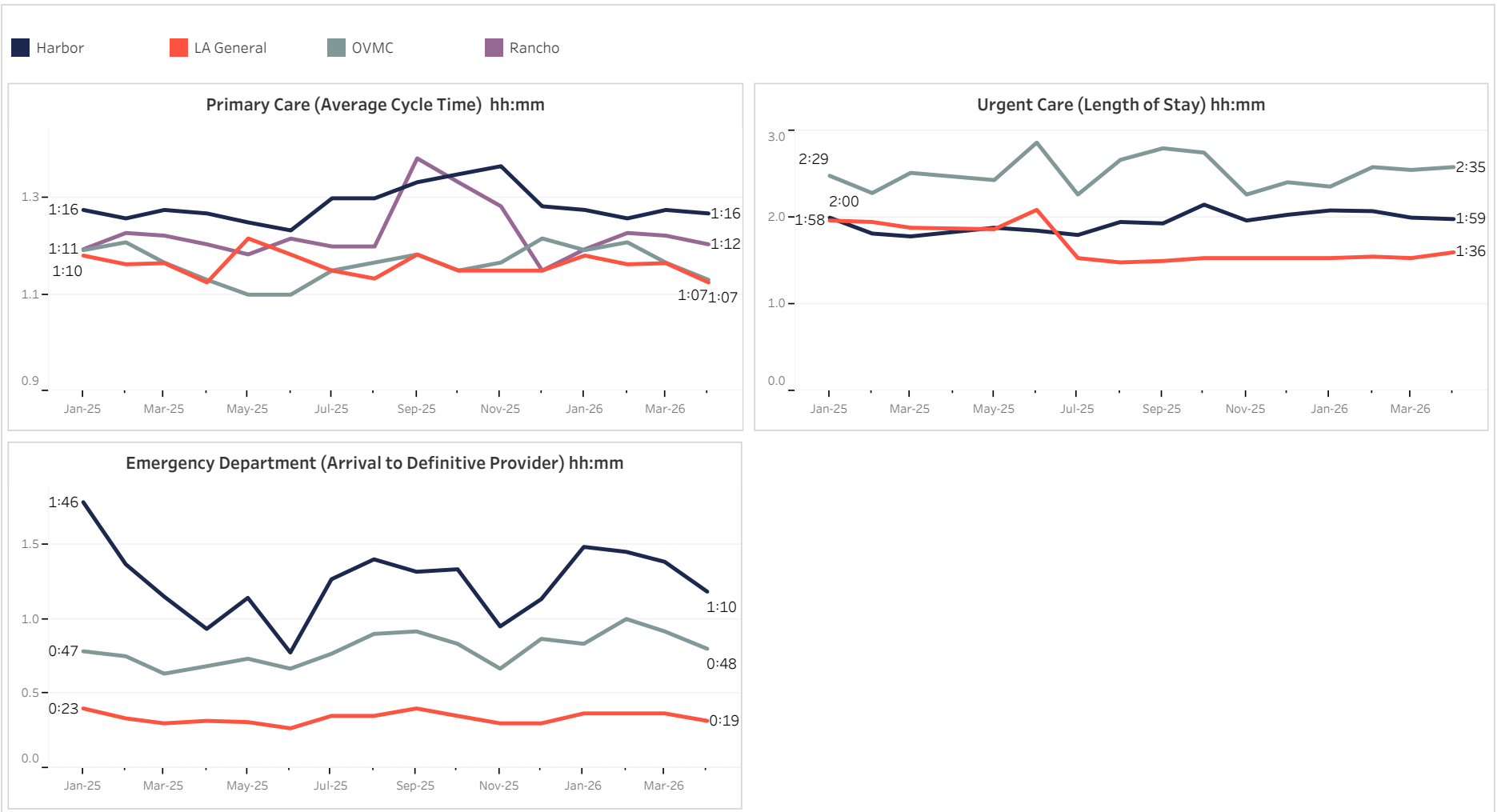


1. Precision Scheduling has three outcomes 1) % scheduled On-Time, meaning within the timeframe (or earlier) determined by the eConsult Dialogue 2) % scheduled Late due to Patient Factors, meaning either hard to reach or preference for later appt, or 3) % scheduled Late-DHS Factors due to capacity.

2. Percentage Top Box Score. Patient experience data is available until Q1 2026.

Source: ELM Analytics

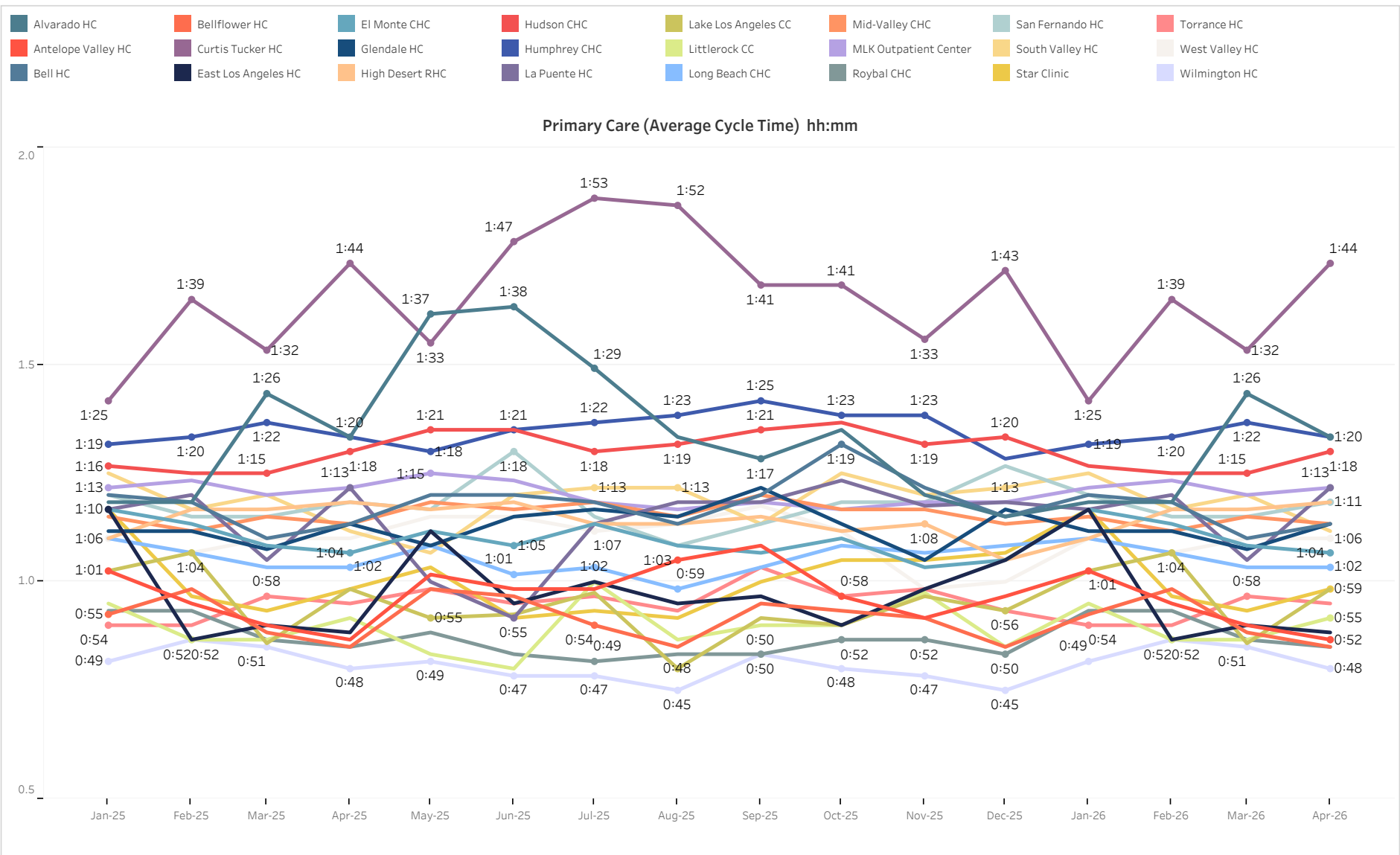
## Patient Flow - Hospitals



\* All times are medians. "Overall Length of Stay": Time from arrival to ED departure for all ED patients. "Boarding Time": Time from ED admission decision to ED departure for admitted patients. "LWBS" = Left Without Being Seen. "LBTC": Left Before Treatment Completed.

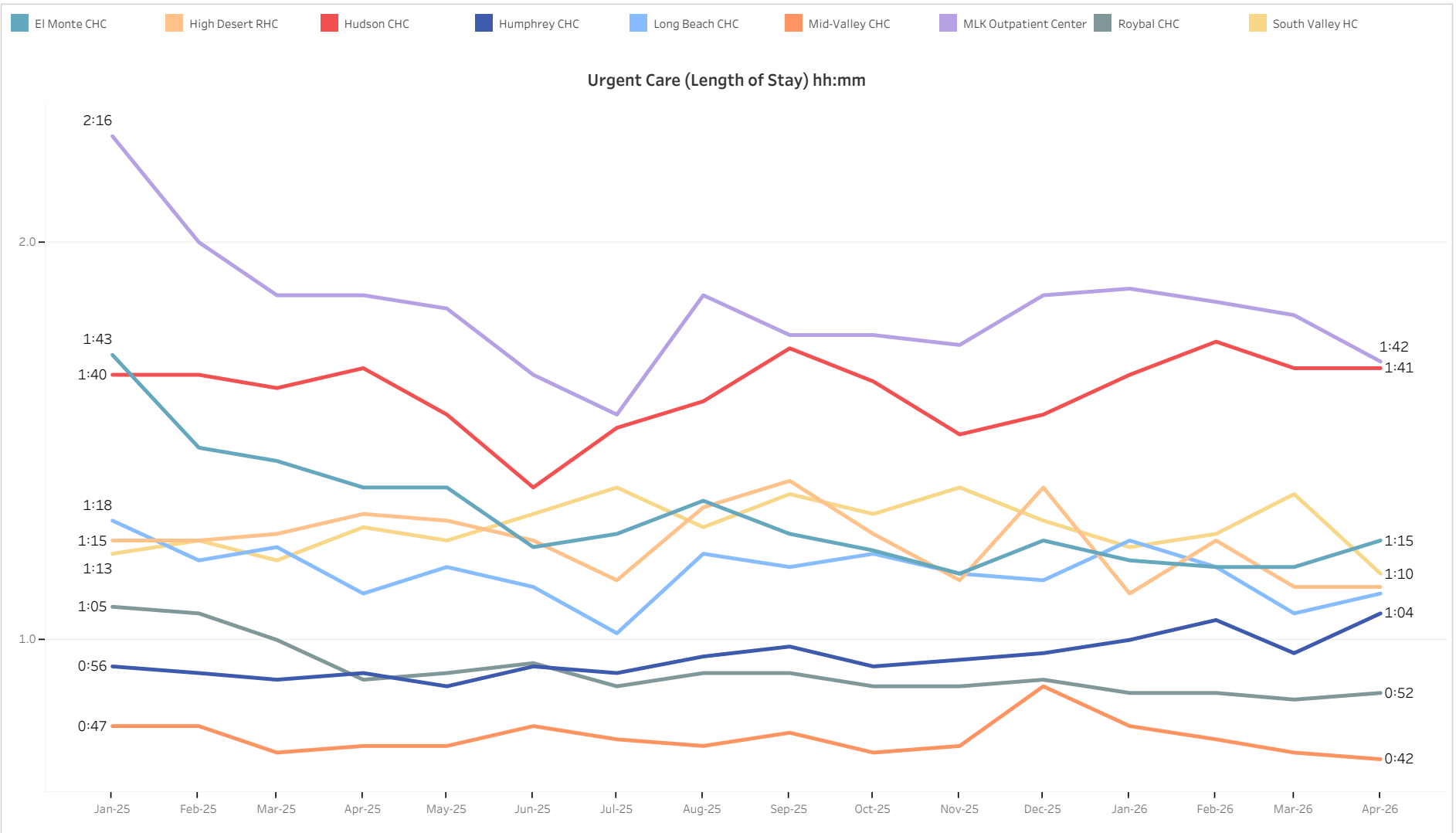
Source: ELM Analytics

# Patient Flow - Ambulatory Care Network



Source: ELM Analytics

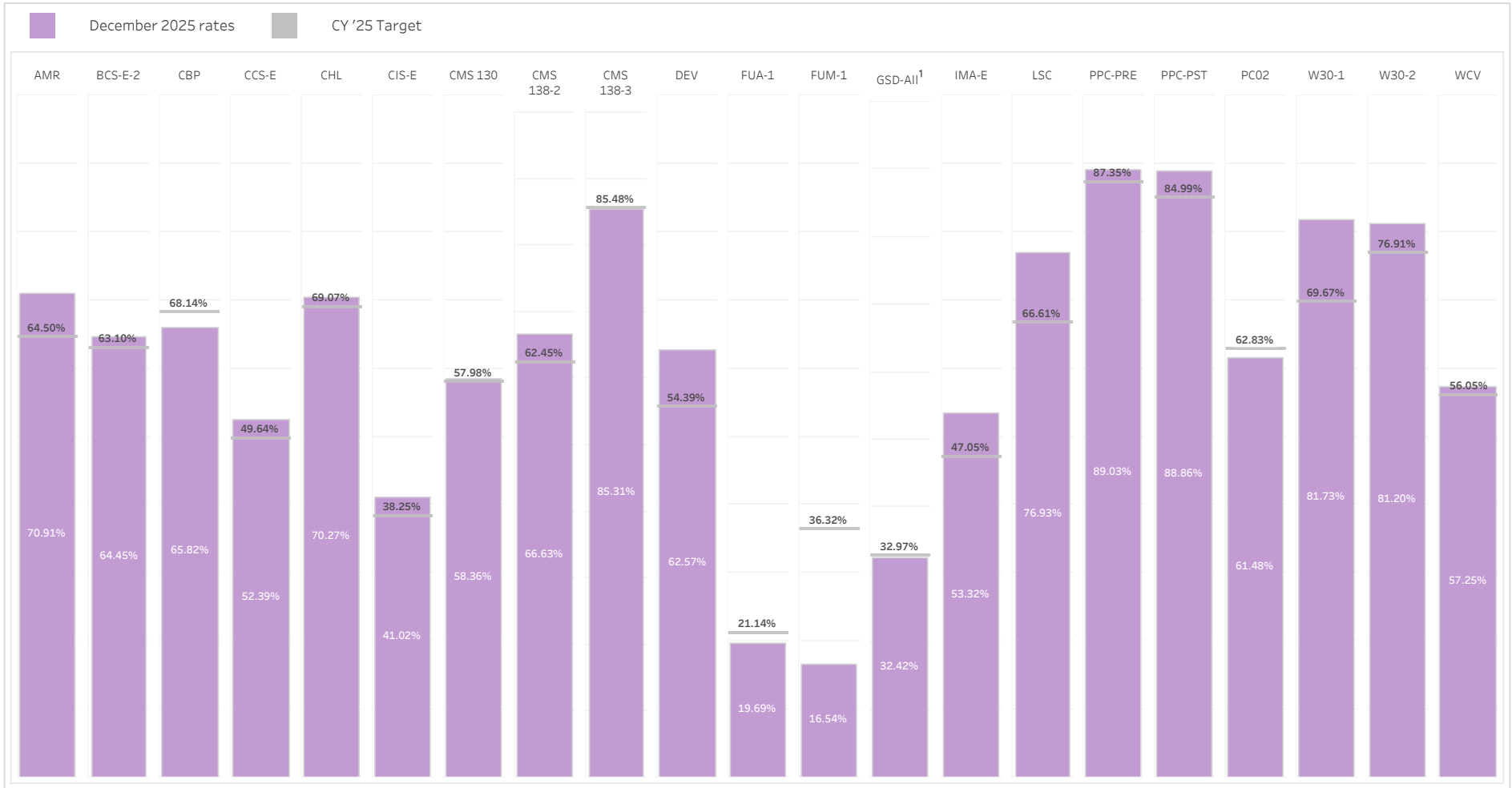
# Patient Flow - Ambulatory Care Network



\* All times are medians. "Overall Length of Stay": Time from arrival to ED departure for all ED patients. "Boarding Time": Time from ED admission decision to ED departure for admitted patients. "LWBS" = Left Without Being Seen. "LBTC": Left Before Treatment Completed.

Source: ELM Analytics

# Quality Metrics



1. Lower is better.

Source: ELM Analytics.

**AMR:** Asthma Medication Ratio  
**BCS-E-2:** Breast Cancer Screening (50-74yo)  
**CBP:** Controlling High Blood Pressure  
**CCS-E:** Cervical Cancer Screening  
**CHL:** Chlamydia Screening in Women  
**CIS-E:** Childhood Immunization Status  
**CMS 130:** Colorectal Cancer Screening

**CMS 138-2:** Tobacco Use Cessation Intervention  
**CMS 138-3:** Tobacco Use Cessation Screened & Intervention  
**DEV:** Developmental Screening in First Three years  
**FUA-1:** 30 Days F/U After ED Visit for Substance Use  
**FUM-1:** 30 Days F/U After ED for Mental Illness  
**GSD-All:** Glycemic Status Assessment for Patients with Diabetes (>9.0%)  
**IMA-E:** Immunizations for Adolescents

**LSC:** Lead Screening in Children  
**PPC-PRE:** Timelines of Prenatal Care  
**PPC-PST:** Postpartum Care  
**PC02:** Cesarean birth  
**W30-1:** Well Child Visits First 15 Months  
**W30-2:** Well Child Visits 15-30 Months  
**WCV:** Child and Adolescent Well-Care Visits