

FOR IMMEDIATE RELEASE

Date: October 17, 2024

Contact:

LA General Medical Center Media

lageneralpio@dhs.lacounty.gov

323-409-6899

LA General Medical Center Celebrates Dual Honors at the 37th Annual County Productivity and Quality Awards

Los Angeles, CA – Los Angeles General Medical Center (LA General) is proud to announce the recognition of two innovative programs at the 37th Annual County Productivity and Quality Awards. Paving a Bright Future for Nursing received the prestigious Bronze Eagle Award, while the Safer@Home program ranked among the Top 10 Programs, also earning the County Image Enhancement Award for its positive impact on public perception.

The theme of this year's awards, "Commitment to Serving People and Solving Problems," aligns perfectly with LA General's mission to provide exceptional care and address some of healthcare's most critical challenges. These awards highlight the hospital's dedication to advancing care, building a resilient workforce, and improving patient outcomes across Los Angeles County.

In addition to the Bronze Eagle Award, LA General received the Community Equity and Inclusion Award for The ABC's of Gender Health: Affirming Better Care, a collaborative initiative with various County departments promoting gender-affirming healthcare.

Program Highlights:

Paving a Bright Future for Nursing – Awarded the Bronze Eagle Award, this program strengthens LA General's nursing workforce by offering new graduate Registered Nurses comprehensive training, mentorship, and hands-on clinical experience. Through the Nurse Residency Program, novice RNs transition into skilled nurses equipped to provide high-quality patient care.

Nancy Blake, Chief Nursing Officer, expressed her pride, saying, "The recognition of our Paving a Bright Future for Nursing initiative underscores our commitment to developing a resilient nursing workforce. Ensuring that our nurses receive comprehensive training is critical to delivering exemplary care to our patients."

Safer@Home – Recognized among the Top 10 Programs, Safer@Home is an innovative initiative that allows patients to receive hospital-level care in the comfort of their homes through virtual monitoring and clinical support. This program not only enhances patient outcomes but also alleviates hospital overcrowding and preserves vital resources.

Jorge Orozco, CEO of LA General Medical Center, expressed pride in the recognition, stating, "Winning the Bronze Eagle Award is a great honor that reflects our team's commitment to delivering exceptional care and innovative solutions. Being recognized as a Top 10 Program for Safer@Home highlights our team's dedication to improving patient safety, reducing hospital overcrowding, and conserving resources. This program exemplifies our ability to tackle healthcare challenges with ingenuity and compassion."

The awards were presented during a ceremony at the Dorothy Chandler Pavilion's Grand Hall, attended by key stakeholders, including members of the Board of Supervisors and the Quality and Productivity Commission. This annual event

highlights the County's most impactful programs aimed at enhancing public service.

Dr. Brad Spellberg, Chief Medical Officer of LA General, emphasized the significance of this recognition, saying, "Receiving the Bronze Eagle Award affirms our commitment to excellence and innovation in patient care. We are dedicated to meeting the evolving healthcare needs of our community while upholding the highest standards of safety and quality."

As a symbol of healthcare excellence, LA General remains steadfast in its mission to provide world-class care for all, driven by compassion, innovation, and a relentless pursuit of better patient outcomes and operational efficiency.