

Martin Luther King, Jr. Outpatient Center Adult Primary Care Medical Home (Adult PCMH) FAQs About Our New Location

1. Where is the new location of the Adult PCMH?

We have moved into the new MRT Behavioral Health Center (BHC Building) on the MLK Campus.

The address is 12021 Wilmington Ave, Los Angeles, CA 90059, Suite 1D.

The clinic is located on the first (1st) floor.

2. How do I enter the BHC Building?

Currently, patients will need to enter through the “North Entrance” next to the Emergency Department (see map at the end of this document).

Patients will be able to enter from the main entrance once it is ready (likely February 2022).

3. Which clinics have moved to the BHC Building?

The Adult PCMH and Urgent Care Center have moved to the BHC Building.

Our other clinics and services remain in their current locations on the MLK Campus, such as the Outpatient Center Building, Oasis Clinic building, and Pediatric Hub Clinic building.

4. How do I know if my Primary Care Provider (PCP) has moved to the BHC Building?

The following PCPs are now seeing their patients in the Adult PCMH in the BHC Building:

- Merlyn Asuncion, MD
- Kenny Chen, NP
- Clemens Hong, MD
- Ko Ko Myat, MD
- Bharti Nachnani, MD
- Atul Nakhasi, MD
- Bernadeth Osuji, NP
- Liberata Ramos, NP
- John Uyanne, MD

If your PCP is not listed here, you will continue to be seen in the Outpatient Center (OPC) Building.

If you are not sure who your PCP is, please call Patient Relations at (424) 338-1130.

5. Are there Laboratory Services in the BHC Building?

Yes. If you are being seen in the Adult PCMH or Urgent Care Clinic, you can access the lab that is located there. You can also access the lab in the OPC Building.

6. What about Pharmacy, Radiology, Medical Records, Patient Financial Services, Patient Relations, and the Cashier?

These services have not moved and remain in the OPC Building.

7. Where do I park?

Parking Lots B and D are available for patients and visitors.

8. Can I get assistance with traveling between the OPC and BHC Buildings?

Yes, there is a designated shuttle with pick-up and drop-off areas through the MLK Medical Campus. Please ask the information desk in the OPC or other members of your care team for additional details.

9. What is the best way to reach my care team in the new location?

Send a direct message to your care team by using the LA Health Patient Portal. You should expect a response within 2-3 business days.

You can still call us at (424) 338-1000 for additional assistance.

10. How can I get help with getting health care coverage?

Please call Patient Financial Services at 424-338-1817

11. How can I get access to my health records, such as laboratory and radiology results?

Many of your health records are available directly to you through the LA Health Patient Portal. If you have not enrolled in the LA Health Patient Portal, you can scan the QR code below to enroll.



You can also ask your care team to send you an invitation to enroll in the LA Health Patient Portal.