

FOR IMMEDIATE RELEASE

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Los Angeles General Medical Center Achieves Leapfrog 'A' Grade: Our Ongoing Commitment to Unwavering Standards in Patient Care!

Los Angeles, CA – Los Angeles General Medical Center, a public hospital run by the Department of Health Services, is thrilled to announce it has once again achieved the prestigious Leapfrog 'A' grade for safety and quality, marking a full year of receiving this recognition. This acknowledgment reflects our commitment to redefining care standards and our relentless pursuit of excellence in patient care. Through a dedicated workforce and visionary leadership, we have achieved unprecedented improvements in mortality rates, reduced lengths of stay, and enhanced diagnostic efficiency—showcasing our dedication to compassionate and innovative healthcare.

The Leapfrog 'A' grade is a testament to the dedication of LA General's staff, who engage in daily safety huddles and work within a triad leadership model that integrates medical, nursing, and administrative leaders. This collaborative approach drives continuous improvement, a relentless focus on safety, and effective care across all levels of the organization. It also fosters ongoing enhancements in care delivery processes, which are created and implemented by our frontline staff.

Jorge Orozco, CEO of LA General Medical Center, stated, "We are incredibly proud to have achieved two consecutive Leapfrog 'A' grades. This remarkable accomplishment reflects our ongoing commitment to excellence and the dedication of every member of our team. It's inspiring to see how our collective efforts, driven by a shared passion for patient care, have resulted in safer and higher-quality services for our community. This recognition is not just a badge of honor; it's a promise to our patients that we will continue to strive for the highest standards in healthcare."

Dr. Brad Spellberg, Chief Medical Officer, added, "We are incredibly proud to have achieved the Leapfrog 'A' grade for a full year. This recognition reflects not only our commitment to exceptional patient care but also the effectiveness of our innovative programs, such as Safer@Home. Recently ranked among the Top 10 County Programs and awarded the County Image Enhancement Award, this initiative demonstrates how our focus on quality has a direct impact on public safety and patient outcomes. Each member of our team plays a vital role in ensuring the safety and well-being of every patient who comes through our doors."

Nancy Blake, Chief Nursing Officer, shared, "The Leapfrog 'A' grade is a significant achievement for our entire organization and reinforces our commitment to patient safety and quality care. Our Nursing Department's recent honor with the Bronze Eagle Award for the 'Paving a Bright Future for Nursing' program underscores our dedication to advancing nursing education and leadership development. Together, these recognitions highlight the resilience and dedication of our nurses, who work tirelessly to provide exceptional care and shape the future of healthcare."

Dr. Christina Ghaly, Director of LA County Health Services, remarked, "Achieving an 'A' grade in safety and quality, is a testament to the hard work and strategic planning that has gone into transforming healthcare services in LA County. LA General and its much-deserved accolade is a touchstone for what we aim to achieve across all our facilities as part of our mission to advance the health of our patients and communities by providing extraordinary

care. As one of largest municipal health systems in the nation, this latest achievement underscores our commitment to setting unmatched standards for healthcare quality and equity for those who need it most."

As LA General Medical Center moves forward, we are unwavering in our commitment to sustain our achievements and elevate patient safety and quality to new heights. Our relentless pursuit of excellence guarantees that every patient receives extraordinary care every day. We invite our community to partner with us in this transformative journey toward unparalleled excellence in healthcare, ensuring that together, we redefine the future of patient care.

About Los Angeles General Medical Center (LA General):

Los Angeles General Medical Center (LA General) is an over 600-bed, Level One Trauma Center and an academic teaching hospital run by the Los Angeles County Department of Health Services (DHS). Through affiliation with Keck School of Medicine of USC, LA General is one of the premier training sites for intern and resident physicians completing their Graduate Medical Education. LA General operates special units that serve patients across the Southern California region, including a Burn Center, Level III Neonatal Intensive Care Unit, and Psychiatric and Pediatric Emergency Rooms. LA General offers outpatient services to victims of child abuse, domestic violence, sexual assault, and elder abuse, and to children in foster care. The medical center campus is also home to a nonprofit organization, The Wellness Center, which provides a range of programs for community residents.