



How to Enroll in LA Health Portal by Email Invitation (Pediatrics)

1 Open the email sent from “**LA Health Portal**” and click on the first link which reads “**Accept invitation...**”

Los Angeles County Department of Health Services is inviting you to join LA Health Portal to connect with the medical information for ZACK.
To get connected with Los Angeles County Department of Health Services, just follow these easy steps:

1. Access this link: [Accept Invitation to LA Health Portal](#) ←
2. Follow the steps outlined on the page.
3. Don't forget to complete this process soon because this email invitation will expire after 90 days. We will send you a reminder before it expires. However, if you forget, just contact Los Angeles County Department of Health Services to receive a new email invitation.

2 Enter the **PATIENT'S** (or the child's) **birthday**. Answer the following question.

LA Health Portal

Welcome to LA Health Portal

LA Health Portal is your online connection to Los Angeles County Department of Health Services. Here you can see the health and visit information kept in our electronic health record. You can also access an expanding number of online health services.

Answer the Security Question

By verifying your information with Los Angeles County Department of Health Services, you help us keep our medical record information secure.

Date of birth

Month Day Year

Select [] []

Enter the year as 4 digits.

Last 4 digits of your phone number?

[]

The answer to this security verification question may have been provided when you were invited to join.

I agree to the Los Angeles County Department of Health Services **Terms of Use and Privacy Policy.**

Next, Create Your Account Cancel

3 Create an account with **YOUR** information (guardian/adult). When selecting a password, Note password requirements.

LAHEALTH PORTAL

HAVE AN ACCOUNT?
Sign in with your existing account.

SIGN IN

CREATE ACCOUNT
Complete the short registration process to get access to your health information.

* First Name
GARDENA

* Last Name
ZZZZTEST

Mobile Number
[]-[]-[]

Enter a valid 10-digit mobile number in the format XXX-XXX-XXXX.

* Gender
FEMALE

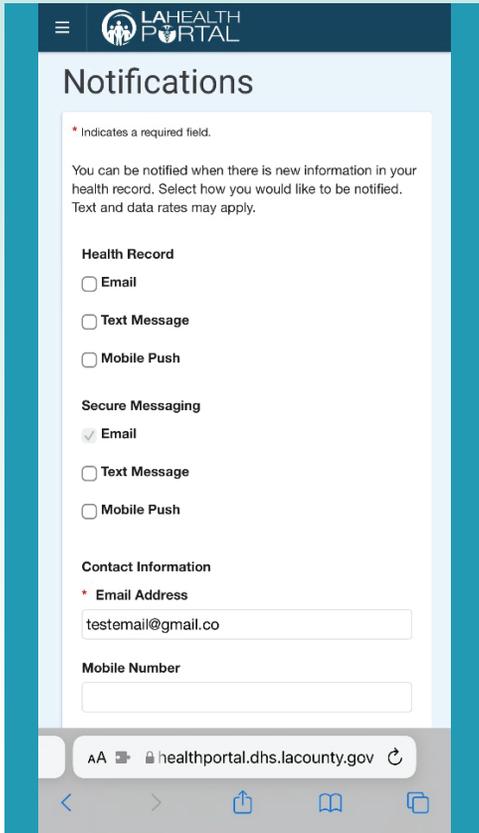
* Date of Birth
[]/[]/[]

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4 Choose and “**Save**” how you would like to be notified of changes.

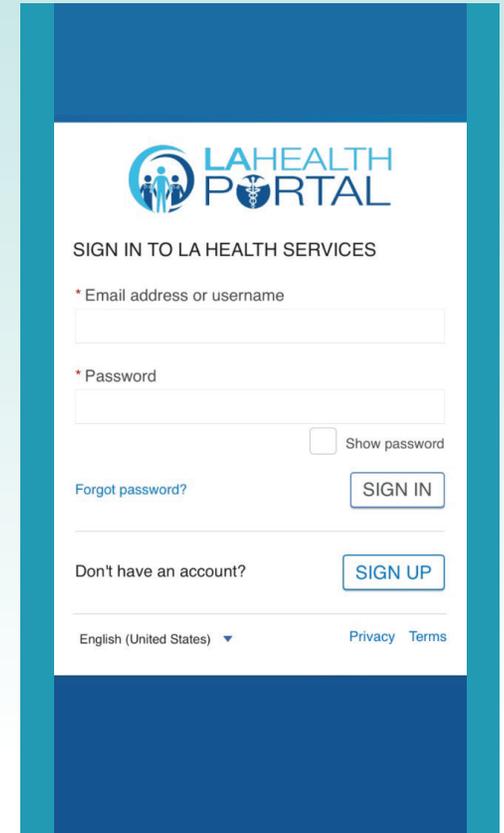


The screenshot shows the 'Notifications' settings page on the LA Health Portal. At the top, there is a header with the LA Health Portal logo and a menu icon. Below the header, the title 'Notifications' is displayed. A note states: '* Indicates a required field. You can be notified when there is new information in your health record. Select how you would like to be notified. Text and data rates may apply.' There are three sections of settings: 'Health Record' with options for Email, Text Message, and Mobile Push; 'Secure Messaging' with options for Email (checked), Text Message, and Mobile Push; and 'Contact Information' with a required 'Email Address' field containing 'testemail@gmail.co' and an empty 'Mobile Number' field. At the bottom, a mobile browser address bar shows 'healthportal.dhs.lacounty.gov'.

5 Download the “**LA Health Portal**” app.



6 “**Sign in**” to your account using your username and password.



The screenshot shows the 'SIGN IN TO LA HEALTH SERVICES' page. At the top, there is a header with the LA Health Portal logo. Below the header, the title 'SIGN IN TO LA HEALTH SERVICES' is displayed. There are two input fields: '* Email address or username' and '* Password'. A 'Show password' checkbox is located to the right of the password field. Below the input fields, there is a 'Forgot password?' link and a 'SIGN IN' button. At the bottom, there is a 'Don't have an account?' link and a 'SIGN UP' button. The page also includes a language dropdown menu set to 'English (United States)' and links for 'Privacy' and 'Terms'.

For Login Support: Call 866-889-0055



Create an Account and Self Enroll at:
dhs.lacounty.gov/lahealthportal