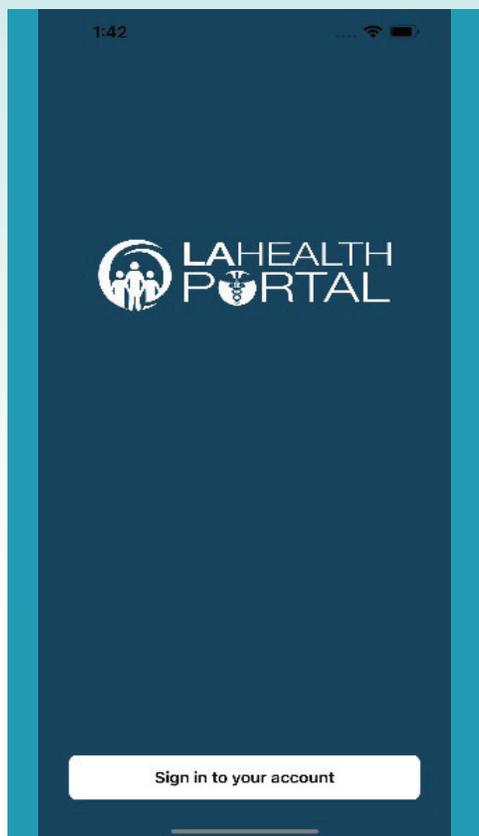


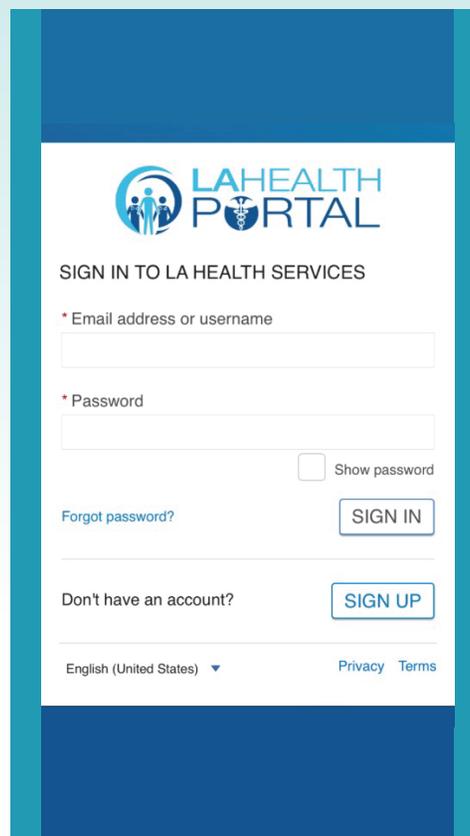


How to Send a Message on the LA Health Portal App

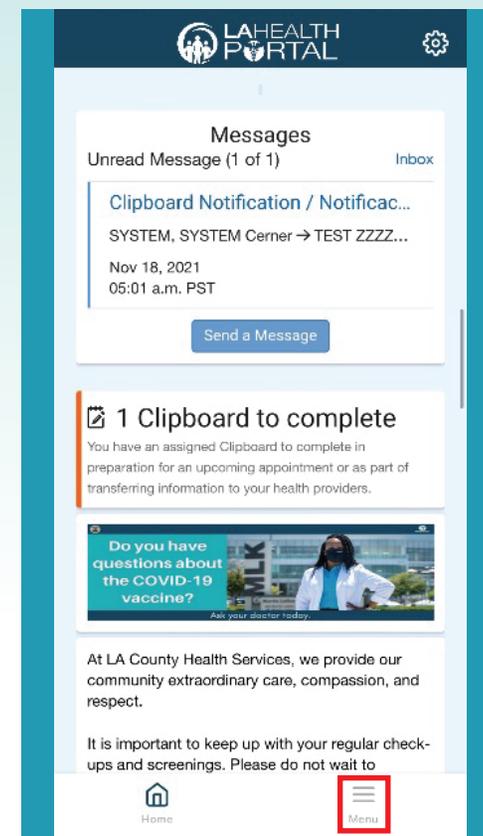
1 Open the “LA Health Portal” app on your cellphone.



2 Sign in with your credentials.

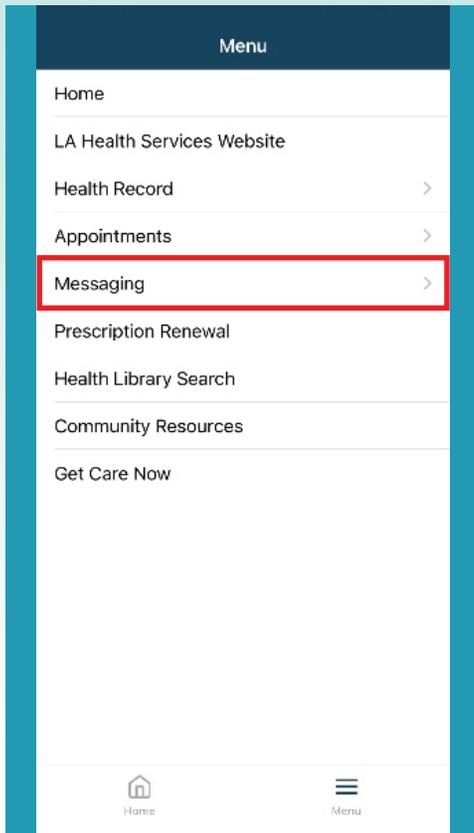


3 Select your “Menu” option.

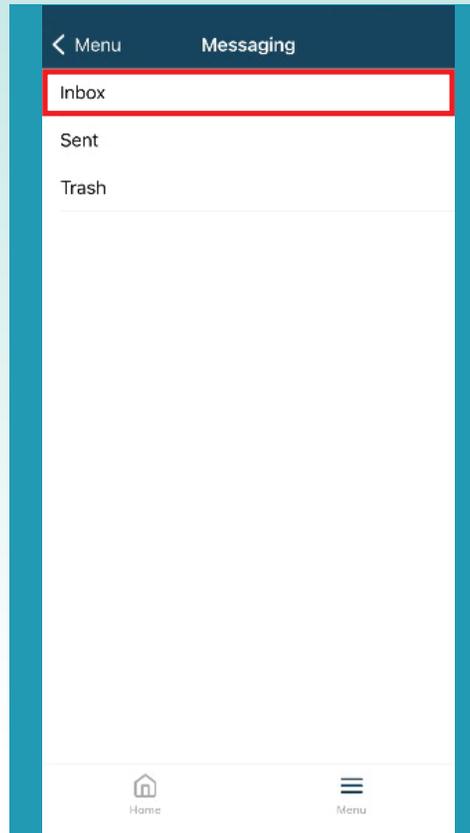


How to Send a Message on the LA Health Portal App

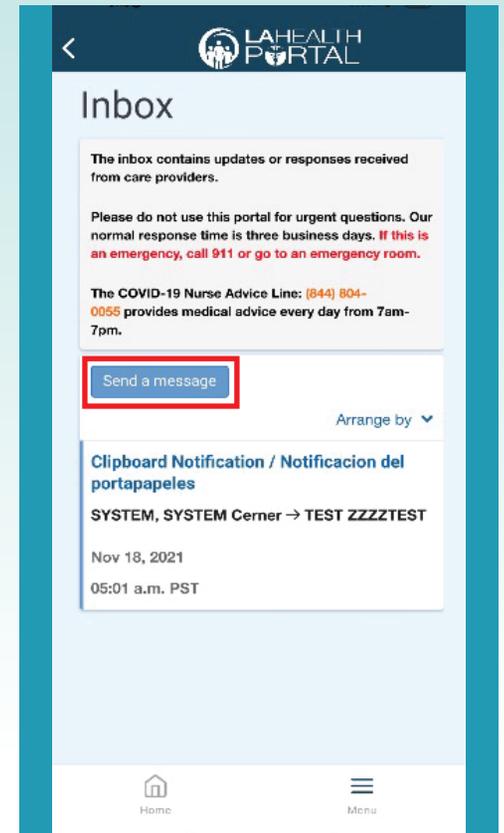
4 Choose the "Messaging" option.



5 Choose the "Inbox" option.



6 Click the "Send a Message" button.



For Login Support: Call 866-889-0055



Create an Account and Self Enroll at:
dhs.lacounty.gov/lahealthportal



How to Send a Message on the LA Health Portal App

7 The page to **New Message** will appear, enter the required information in the fields (blank areas).

LAHEALTH PORTAL

New Message

Please do not use this portal for urgent questions. Our normal response time is three business days. If this is an emergency, call 911 or go to an emergency room.

The COVID-19 Nurse Advice Line: 844-804-0055 provides medical advice every day from 7am-7pm.

To message your clinic, select your doctor's name from the dropdown list. If you can't find your doctor's name, scroll down or search by the clinic name.

To add a picture or file to your message, click "Choose File" under "Attachments".

Need Help Sending a Picture to Your Provider?
Click here: [How to Send a Picture to Your Provider](#)

* Indicates a required field.

Patient Name
TEST ZZZZTEST

* To

* Subject

Home Menu

8 Type your message in the "Message" box and then click "Send".

LAHEALTH PORTAL

Once you send this message, you cannot add or remove others from the message or its replies.

* Subject
How to attach photos

Attachments Maximum file size is 25 MB

A22986BA-3BA4-4F22-826F-5B97AC6E5DD2.jpeg (2.6MB)

Add another attachment

* Message
This is how to attach photos

1972 characters remaining (2000 maximum).

Send Cancel

9 After you "Send" your message, you will go back to your "Inbox", and you will see a green confirmation notice.

LAHEALTH PORTAL

Inbox

Thank you! Your message was sent to the care team. It may take up to 3 business days to get a reply.

You have new information or answers to your questions in the inbox from your doctor and care teams.

The portal should not be used for urgent questions. For an emergency, call 911 or go to the closest emergency room.

For health care help, call the Nurse Advice Line at (844) 804-0055 and choose number 2. You may call every day from 7am-7pm.

Send a message

Arrange by ▾

No subject

Salazar, Diana → TESTT TESTT

For Login Support: Call 866-889-0055



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