



How to Self-Enroll into the LA Health Portal

1 Navigate to our home page
<https://dhs.lacounty.gov/lahealthportal/>
and select the option **"Enroll Now"** or
select **"Sign Up"** from our app.

The screenshot shows the LA Health Portal home page. At the top, there's a header with the Health Services logo and a navigation menu. Below the header, there's a section titled "LA Health Portal" with a description: "An immediate and safe way to communicate with your medical team, view your labs, access your health record, and manage your appointments and medications." There are two buttons: "Login Here" and "Enroll Now". The "Enroll Now" button is highlighted with a yellow box. Below this, there's a section titled "SIGN IN TO LA HEALTH SERVICES" with fields for "Email address or username" and "Password". There's a "Show password" checkbox and a "Forgot password?" link. At the bottom, there's a "SIGN IN" button. Below the sign-in section, there's a "Don't have an account?" link and a "SIGN UP" button.

2 Input your first and last name, date of birth, and your Medical Record Number by selecting **"Personal Identifier"**. If you verify your account with your phone or email you will need to provide the code which was sent to the option, you selected.

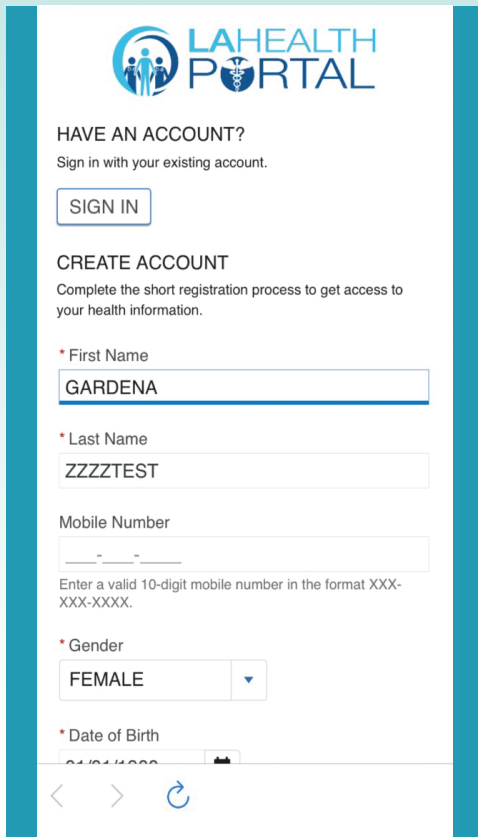
The screenshot shows the "Self-Enrollment for LA Health Portal" page. It includes a heading "Self-Enrollment for LA Health Portal" and a description: "LA Health Portal is a safe and easy way to see your medical information, check your appointments, and connect with your health care team. To get started, fill out the form below if you are:". There's a list of bullet points: "A patient of Los Angeles County Department of Health Services (DHS) or Department of Public Health (DPH)", "Over the age of 18", and "Don't already have LA Health Portal". Below this, there's a note: "This form will not work if you are not the patient. If you are a caregiver or guardian of a patient, talk to the patient's doctor during the next visit to get a personal invitation to LA Health Portal." There's a link for "Need help signing up? Click here: Enrollment Guide". A note says "* Indicates a required field." There are three required fields: "First name", "Last name", and "Date of birth".

3 Click on the two empty boxes and select the **"Next"** button.

The screenshot shows the "Patient Match Found" page. It includes a heading "Patient Match Found" and a message: "Congratulations, your patient information has been verified. The last step to connect with LA Health Portal is to create your online account. To proceed, confirm that you are the patient and that you agree to the Terms of Use and Privacy Policy." There's a note: "* All fields are required." There's a section for "Identity verification" with a checkbox "I confirm that I am VIDEOSEVEN ZZZZTEST." There's a section for "Terms of use" with a checkbox "I agree to the Los Angeles County Department of Health Services Terms of Use and Privacy Policy." At the bottom, there's a "Next" button.

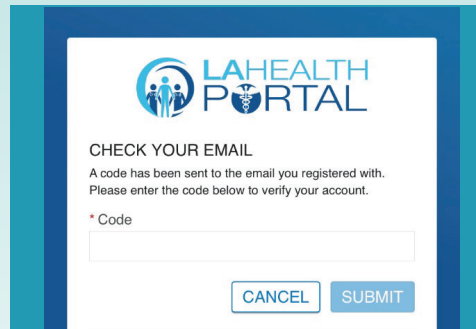
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4 On the page “**Create an Account**” enter your phone number and choose your log in info for your account.



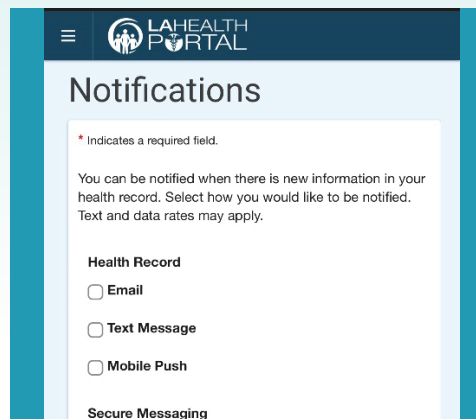
The screenshot shows the 'LAHEALTH PORTAL' logo at the top. Below it, there's a section 'HAVE AN ACCOUNT?' with a 'SIGN IN' button. The main section is 'CREATE ACCOUNT', which includes fields for 'First Name' (filled with 'GARDENA'), 'Last Name' (filled with 'ZZZZTEST'), 'Mobile Number' (with a placeholder for a 10-digit number), 'Gender' (a dropdown menu set to 'FEMALE'), and 'Date of Birth' (a date picker set to '01/01/1900').

5 You may need to verify your email so make sure to enter the 6-digit code sent to your email.



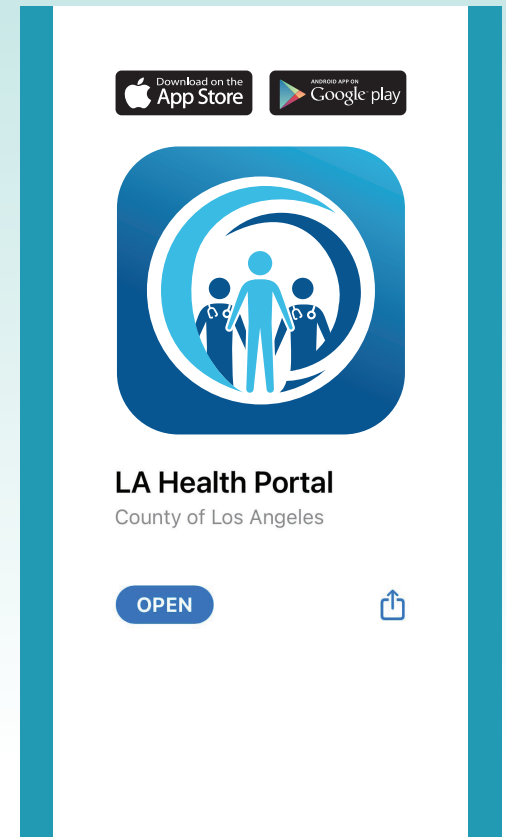
The screenshot shows the 'LAHEALTH PORTAL' logo and a section titled 'CHECK YOUR EMAIL'. It states: 'A code has been sent to the email you registered with. Please enter the code below to verify your account.' There is a text input field for the code, with a 'CANCEL' button and a 'SUBMIT' button.

6 Save your “**Notification**” preferences.



The screenshot shows the 'LAHEALTH PORTAL' logo and a section titled 'Notifications'. It includes a note: '* Indicates a required field.' Below this, there's a paragraph: 'You can be notified when there is new information in your health record. Select how you would like to be notified. Text and data rates may apply.' There are three checkboxes: 'Email', 'Text Message', and 'Mobile Push'. At the bottom, there's a section for 'Secure Messaging'.

7 Download the “**LA Health Portal**” App in the App Store or Google Play Store and simply log in. If already logged in through the app, your information will be ready.



The screenshot shows the app download page for the 'LA Health Portal' app. At the top, there are buttons for 'Download on the App Store' and 'GET IT ON Google play'. Below these is a large icon of the app, which features a stylized family (two adults and a child) inside a blue circle. Under the icon, the text reads 'LA Health Portal' and 'County of Los Angeles'. At the bottom, there is an 'OPEN' button and a share icon.

For Login Support: Call 866-889-0055



Create an Account and Self Enroll at:
dhs.lacounty.gov/lahealthportal