

# MEDICAL RESPONSE AND SURGE EXERCISE (MRSE)

## EXERCISE EVALUATION GUIDE (EEG)

**Exercise Name:** Medical Response and Surge Exercise (MRSE)

**Exercise Date:** Thursday, November 21, 2024

**Organization/Jurisdiction:** Los Angeles County EMS Agency / HPP Grant Program

**Venue:** [Insert Provider Agency Name]

### Exercise Objectives:

- Communication
- Situational Awareness
- Burn Surge
- Coordinate Resources
- Incident Management

### Capability 1: Foundation for Health Care and Medical Readiness

The community's health care organizations and other stakeholders—coordinated through a sustainable HCC—have strong relationships, identify hazards and risks, and prioritize and address gaps through planning, training, exercising, and managing resources.

### Capability 2. Health Care and Medical Response Coordination

Health care organizations, the HCC, their jurisdiction(s), and the ESF-8 lead agency plan and collaborate to share and analyze information, manage and share resources, and coordinate strategies to deliver medical care to all populations during emergencies and planned events.

### Capability 3. Continuity of Health Care Service Delivery

Health care organizations, with support from the HCC and the ESF-8 lead agency, provide uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure. Health care workers are well-trained, well-educated, and well-equipped to care for patients during emergencies. Simultaneous response and recovery operations result in a return to normal or, ideally, improved operations.

### Capability 4. Medical Surge

Health care organizations—including hospitals, EMS, and out-of-hospital providers—deliver timely and efficient care to their patients even when the demand for health care services exceeds available supply. The HCC, in collaboration with the ESF-8 lead agency, coordinates information and available resources for its members to maintain conventional surge response. When an emergency overwhelms the HCC's collective resources, the HCC supports the health care delivery system's transition to contingency and crisis surge response and promotes a timely return to conventional standards of care as soon as possible.

**Organizational Capability Target 2: Health Care and Medical Response Coordination**

*Communication*

Critical Task: Establish and maintain communications with appropriate entities by ensuring ReddiNet and the duty officer email are monitored

Critical Task: [Insert task from frameworks, plans, or SOPs]

Critical Task: [Insert task from frameworks, plans, or SOPs]

Critical Task: [Insert task from frameworks, plans, or SOPs]

Source(s): [Insert name of plan, policy, procedure, or reference]

**Organizational Capability Target 2: Health Care and Medical Response Coordination**

*Situational Awareness*

Critical Task: Provide healthcare sectors with updates as appropriate

Critical Task: Develop meeting summaries and distribute to applicable healthcare sectors

Critical Task: [Insert task from frameworks, plans, or SOPs]

Critical Task: [Insert task from frameworks, plans, or SOPs]

Source(s): [Insert name of plan, policy, procedure, or reference]

**Organizational Capability Target 4: Medical Surge**

*Burn Surge*

Critical Task: Determine healthcare sector needs by sending out an assessment poll within 60 minutes of incident notification

Critical Task: Activate the burn surge plan within 15 minutes of notification of burn incident

Critical Task: [Insert task from frameworks, plans, or SOPs]

Critical Task: [Insert task from frameworks, plans, or SOPs]

Source(s): [Insert name of plan, policy, procedure, or reference]

**Organizational Capability Target 2: Health Care and Medical Response Coordination**

*Coordinate Resources*

Critical Task: Determine what resources are, or maybe needed to support the incident

Critical Task: [Insert task from frameworks, plans, or SOPs]

Critical Task: [Insert task from frameworks, plans, or SOPs]

Critical Task: [Insert task from frameworks, plans, or SOPs]

Source(s): [Insert name of plan, policy, procedure, or reference]

**Organizational Capability Target 3: Continuity of Health Care Service Delivery**

*Incident Management*

Critical Task: Develop a Coordinated Action Plan (CAP) to support the incident utilizing SMART objectives

Critical Task: *[Insert task from frameworks, plans, or SOPs]*

Critical Task: *[Insert task from frameworks, plans, or SOPs]*

Critical Task: *[Insert task from frameworks, plans, or SOPs]*

Source(s): *[Insert name of plan, policy, procedure, or reference]*

Organizational Capability Target	Associated Critical Tasks	Observation Notes and Explanation of Rating	Target Rating
Health Care and Medical Response Coordination	•	[Observation notes and explanation of rating]	[Target rating]
Health Care and Medical Response Coordination	•	[Observation notes and explanation of rating]	[Target rating]
Medical Surge	•	[Observation notes and explanation of rating]	[Target rating]
Health Care and Medical Response Coordination	•	[Observation notes and explanation of rating]	[Target rating]
Continuity of Health Care Service Delivery	•	[Observation notes and explanation of rating]	[Target rating]

Final Core Capability Rating: [Enter Total Rating here]

<b>Evaluator Information</b>
Evaluator Name:
Evaluator Email:
Evaluator Phone:

<b>Ratings Key</b>
P: Performed without challenges
S: Performed with some challenges
M: Performed with major challenges
U: Unable to be performed

## Ratings Definitions

<p><b>Performed without Challenges (P)</b></p>	<p>The targets and critical tasks associated with the core capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. Performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws.</p>
<p><b>Performed with Some Challenges (S)</b></p>	<p>The targets and critical tasks associated with the core capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. Performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws. However, opportunities to enhance effectiveness and/or efficiency were identified.</p>
<p><b>Performed with Major Challenges (M)</b></p>	<p>The targets and critical tasks associated with the core capability were completed in a manner that achieved the objective(s), but some or all of the following were observed: demonstrated performance had a negative impact on the performance of other activities; contributed to additional health and/or safety risks for the public or for emergency workers; and/or was not conducted in accordance with applicable plans, policies, procedures, regulations, and laws.</p>
<p><b>Unable to be Performed (U)</b></p>	<p>The targets and critical tasks associated with the core capability were not performed in a manner that achieved the objective(s).</p>