

## Los Angeles County

### 2024 Medical Response and Surge Exercise (MRSE)

#### MCC/MHOAC Exercise Objectives

*How to use this document:* The purpose of this document is to provide overarching objectives and capabilities put together by the MCC Exercise Planning Group to assist MCC section coordinators develop tasks to meet the determined objectives. Tasks can be modified, removed or additional ones may be added. Please inform the MCC Exercise Planning group if this is done so the tasks can be updated on the final exercise document. You may also add objectives specific to your section if not covered in this document.

#### 2017-2022 ASPR Health Care Preparedness and Response Capabilities:

##### **Capability 1: Foundation for Health Care and Medical Readiness**

Goal of Capability 1: The community has a sustainable Health Care Coalition – comprised of members with strong relationships – that can identify hazards and risks and prioritize and address gaps through planning, training, exercising, and acquiring resources.

##### **Capability 2. Health Care and Medical Response Coordination**

Goal for Capability 2: Health Care and Medical Response Coordination Health care organizations, the HCC, their jurisdiction(s), and the ESF-8 lead agency plan and collaborate to share and analyze information, manage, and share resources, and coordinate strategies to deliver medical care to all populations during emergencies and planned events.

##### **Capability 3: Continuity of Health Care Service Delivery**

Goal of Capability 3: Health care organizations, with support from the HCC and the ESF-8 lead agency, provide uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure. Health care workers are well-trained, well-educated, and well-equipped to care for patients during emergencies. Simultaneous response and recovery operations result in a return to normal or, ideally, improved operations.

##### **Capability 4. Medical Surge**

Goal for Capability 4: Health care organizations – including hospitals, emergency medical services (EMS), and out-of-hospital providers – deliver timely and efficient care to their patients even when the demand for health care services exceeds available supply. The HCC, in collaboration with the Emergency Support Function-8 (ESF-8) lead agency, coordinates information and available resources for its members to maintain conventional surge response. When an emergency overwhelms the HCC's collective resources, the HCC supports the health care delivery system's transition to contingency and crisis surge response and promotes a timely return to conventional standards of care as soon as possible.

## EMS Agency Medical Coordination Center (MCC)/ MHOAC Objectives:

### **Objective 1 – Communication**

Activate the Medical Coordination Center (MCC) and establish communications with all healthcare sectors/Coalition members as outlined in the Los Angeles County EMS Agency Communication Plan (**Capabilities 1 & 2**)

#### Tasks:

- Establish and maintain communications with appropriate entities by ensuring ReddiNet and the duty officer email are monitored
- Keep EMS Agency staff updated by sending out Everbridge notifications as needed
- Within 30 minutes of incident notification, AOD initiates the appropriate level of MCC activation.
- Determine the appropriate contacts for pediatric transfers
- Coordinate a huddle with MHAOC partners
- Ensure the oncoming team receives a summary of the previous operational period

### **Objective 2- Situational Awareness**

Obtain situation status and share with all healthcare sectors and MHOAC partners (**Capability 2**)

#### Tasks:

- Provide healthcare sectors with updates as appropriate
- Develop meeting summaries and distribute to applicable healthcare sectors
- Collect Sit reps from MHOAC partners and submit to Office of Emergency Management (OEM) and the Regional Disaster Medical and Health Specialists

### **Objective 3 – Burn Surge**

Evaluate the MCC's ability to support a surge in burn patients: (**Capabilities 3 & 4**)

#### Tasks:

- *Determine healthcare sector needs by sending out an assessment poll within 60 minutes of incident notification*
- *Activate the burn surge plan within 15 minutes of notification of burn incident after AOD/MCC Manager consultation with the Burn Lead Specialist as per reference Nos. 1138, 1138.2, & 1138.3*
- Activate the MCC
- *Notify trauma centers (burn resource centers) within 5 minutes of the Burn Surge Plan being activated and to prepare to accept up to 20 major burn victims*
- Reach out to non-hospital sectors to determine how they can support the surge and coordinate cross-sector communications as needed
- Coordinate transportation and patient destination as requested; activate the Fire Operational Area Coordinator (FOAC) if necessary
- Track patient transports/distribution

#### **Objective 4 – Coordinate Resources (Capability 2)**

##### Tasks:

- Determine what resources are, or maybe needed to support the incident
- Vet resource requests for appropriateness and process per established processes (ReddiNet and Salesforce)
- Utilize the inventory management system to assess resource availability
- Fulfill and complete resource requests per established processes
- Locate available resources via SEMS if unavailable in the Operational Area

#### **Objective 5 – Incident Management**

Respond to a surge by following the SEMS/ICS (**Capability 3**)

##### Tasks:

- Develop a Coordinated Action Plan (CAP) to support the incident utilizing SMART objectives
- Track MCC staff hours and applicable costs
- Ensure all responding staff complete a 214 Activity Log