

JOB AID – SENDING ECONSULTS ON MEDI-CAL INELIGIBLE PATIENTS WHO ARE OVER 50 YEARS OLD (CP)

On August 1, 2022, eConsults for patients over 50 years old could no longer be sent to DHS. The reason for this was most California residents over 50 years old would be eligible for Medi-Cal and would no longer be part of the MHLA program. However, there is a small percentage of patients who are over 50 who do not qualify for Medi-Cal, e.g., over income requirements, who still need specialty care from DHS.

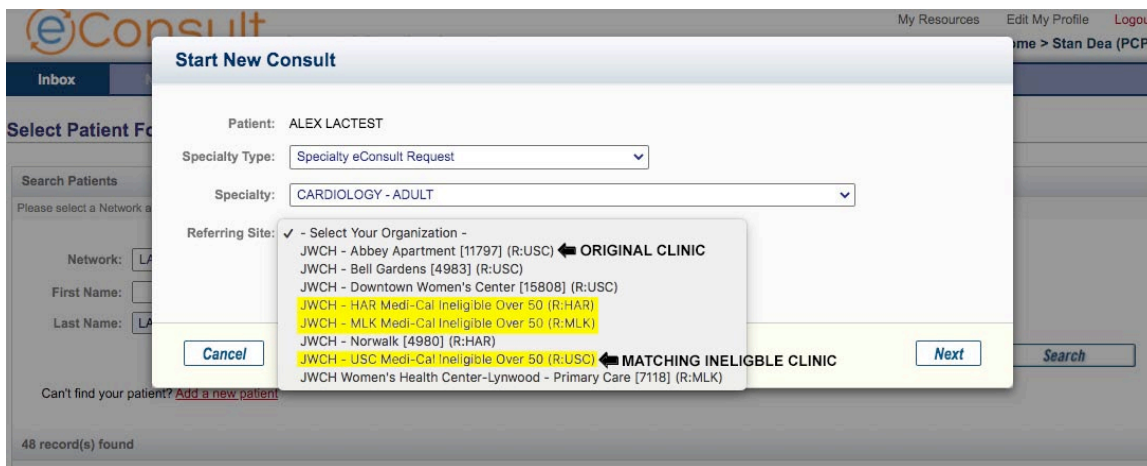
Please note:

- 1) Do **not** send any **Medi-Cal or Medi-Cal eligible** patients to DHS using **Medi-Cal Ineligible clinics**. This includes:
 - a. Non-DHS empaneled Medi-Cal Managed Care patients
 - b. Medi-Cal Fee-for-service patients
 - c. Non-DHS empaneled Medi-Cal Managed Care patients, Medi-Cal Fee-for-service patients and patients who are eligible for Medi-Cal but have not applied for Medi-Cal
- 2) Patients who are Medi-Cal eligible and sent through **Medi-Cal Ineligible clinics** will **not** get an appointment at DHS (even if the specialist recommended a visit)
- 3) Do **not** submit any patients who are under 50 using **Medi-Cal Ineligible clinics**.
- 4) All patients under 50 should be sent using the usual (sites, i.e., choosing the actual originating clinic name when submitting the eConsult.
- 5) eConsults submitted to **Medi-Cal Ineligible clinics** will be periodically audited to be sure only qualifying patients are being submitted.

How to submit an eConsult for a Medi-Cal ineligible patient who is over 50 years old:

DHS has created **Medi-Cal Ineligible** clinics to be used only to submit eConsults for those patients over 50 who are not eligible for Medi-Cal.

1. Start the eConsult normally
2. When asked to choose a clinic, look for the region of the originating clinic. In the example below, we are using JWCH- Abbey Apartment as our originating clinic. At the end of the name is “(R:USC)”. This means the region of that clinic is LAC-USC.



3. Choose the corresponding Medi-Cal Ineligible clinic (by region). The Medi-Cal Ineligible clinic will have the nomenclature:

Agency – Region Medi-Cal Ineligible Over 50 (R:REG)

In this example, we will choose:

JWCH – USC Medi-Cal Ineligible Over 50 (R:USC)

It is **critical** that you choose the matching region (in our example above, there are 3 different Medi-Cal Ineligible clinics for the regions HAR, MLK, and USC). Choosing the correct region will route the eConsult to the proper specialist and schedule the patient to a site geographically convenient to them.

4. If you choose a Medi-Cal Ineligible Over 50 clinic, the eConsult can be submitted for patients over 50.