

# Los Angeles County

## 2023 Medical Response and Surge Exercise (MRSE)

## MCC/MHOAC Exercise Objectives

**How to use this document:** The purpose of this document is to provide overarching objectives and capabilities put together by the MCC Exercise Planning Group to assist MCC section coordinators develop tasks to meet the determined objectives. Tasks can be modified, removed or additional ones may be added. Please inform the MCC Exercise Planning group if this is done so the tasks can be updated on the final exercise document. You may also add objectives specific to your section if not covered in this document.

## 2017-2022 ASPR Health Care Preparedness and Response Capabilities:

### Capability 1: Foundation for Health Care and Medical Readiness

Goal of Capability 1: The community has a sustainable Health Care Coalition – comprised of members with strong relationships – that can identify hazards and risks and prioritize and address gaps through planning, training, exercising, and acquiring resources.

### Capability 2. Health Care and Medical Response Coordination

Goal for Capability 2: Health Care and Medical Response Coordination Health care organizations, the HCC, their jurisdiction(s), and the ESF-8 lead agency plan and collaborate to share and analyze information, manage, and share resources, and coordinate strategies to deliver medical care to all populations during emergencies and planned events.

#### Capability 3: Continuity of Health Care Service Delivery

Goal of Capability 3: Health care organizations, with support from the HCC and the ESF-8 lead agency, provide uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure. Health care workers are well-trained, well-educated, and well-equipped to care for patients during emergencies. Simultaneous response and recovery operations result in a return to normal or, ideally, improved operations.

### Capability 4. Medical Surge

Goal for Capability 4: Health care organizations — including hospitals, emergency medical services (EMS), and out-of-hospital providers — deliver timely and efficient care to their patients even when the demand for health care services exceeds available supply. The HCC, in collaboration with the Emergency Support Function-8 (ESF-8) lead agency, coordinates information and available resources for its members to maintain conventional surge response. When an emergency overwhelms the HCC's collective resources, the HCC supports the health care delivery system's transition to contingency and crisis surge response and promotes a timely return to conventional standards of care as soon as possible.

### EMS Agency Medical Coordination Center (MCC)/ MHOAC Objectives:

#### **Objective 1** – Communication

Activate the Medical Coordination Center (MCC) and establish communications with all healthcare sectors/Coalition members as outlined in the Los Angeles County EMS Agency Communication Plan (**Capabilities 1 & 2**)

#### Tasks:

- Establish and maintain communications with appropriate entities by ensuring ReddiNet and the duty officer email are monitored
- Keep EMS Agency staff updated by sending out Everbridge notifications as needed [MHOAC]
- Activate the MCC, establish an appropriate command structure, and inform MCC staff of need to respond
- Determine the appropriate contacts for pediatric transfers
- Coordinate a huddle with MHAOC partners [MHOAC]
- Ensure the oncoming team receives a summary of the previous operational period

#### **Objective 2-** Situational Awareness

Obtain situation status and share with all healthcare sectors and MHOAC partners (Capability  $\mathbf{2}$ )

#### Tasks:

- Determine how many pediatric, neonatal intensive care unit (NICU) and pediatric intensive care unit (PICU) beds are available within the County
- Provide healthcare sectors with updates as appropriate
- Develop meeting summaries and distribute to applicable healthcare sectors
- Collect Sit reps from MHOAC partners and submit to Office of Emergency Management (OEM) and the Regional Disaster Medical and Health Specialists (RDMHS) [MHOAC]

### Objective 3 - Evacuation/Surge

Evaluate the MCC's ability to support a surge in patients due to an MCI and hospital evacuation: (Capabilities 3 & 4)

### Tasks:

- Determine healthcare sector needs
- Activate the pediatric surge plan on approval of the AOD or MCC Manager if the MCC is already activated
- Notify hospitals listed in the Pediatric Surge Plan that the plan has been activated and that they need to implement their pediatric surge plans
- Reach out to non-hospital sectors to determine how they can support the surge and coordinate cross-sector communications as needed
- Determine the capability of the evacuating hospital in obtaining appropriate medical transportation

- Coordinate transportation and patient destination as requested; activate the Fire Operational Area Coordinator (FOAC) if necessary
- Track patient transports/distribution

## Objective 4 – Coordinate Resources (Capability 2)

Tasks:

- Determine what resources are, or may be needed to support the incident [Logistics]
- Vet resource requests for appropriateness and process per established processes (ReddiNet and Salesforce) [Logistics/MHOAC]
- Locate available resources via SEMS if unavailable in the Operational Area [Logistics/MHOAC]

**Objective 5** – Incident Management Respond to a surge by following the SEMS/ICS (**Capability 3**)

Tasks:

- Develop a Coordinated Action Plan (CAP) to support the incident utilizing SMART objectives
- Track MCC staff hours and applicable costs
- Ensure all responding staff complete a 214 Activity Log