

Los Angeles County

2023 Medical Response and Surge Exercise (MRSE)

Exercise Objectives

How to use this document: The purpose of this document is to provide sample objectives and capabilities for exercise planners to select from in designing their coalition based Medical Response and Surge Exercise (MRSE). If you do not use all the objectives, remember to remove those objectives and corresponding capabilities that do not pertain to your chosen objectives. You may also replace or add objectives that are not given as examples. (This paragraph should be removed, only capabilities and objectives with sample tasks should be included)

2017-2022 ASPR Health Care Preparedness and Response Capabilities:

Capability 1: Foundation for Health Care and Medical Readiness

Goal of Capability 1: The community has a sustainable Health Care Coalition – comprised of members with strong relationships – that can identify hazards and risks and prioritize and address gaps through planning, training, exercising, and acquiring resources.

Capability 2. Health Care and Medical Response Coordination

Goal for Capability 2: Health Care and Medical Response Coordination Health care organizations, the HCC, their jurisdiction(s), and the ESF-8 lead agency plan and collaborate to share and analyze information, manage, and share resources, and coordinate strategies to deliver medical care to all populations during emergencies and planned events.

Capability 3: Continuity of Health Care Service Delivery

Goal of Capability 3: Health care organizations, with support from the HCC and the ESF-8 lead agency, provide uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure. Health care workers are well-trained, well-educated, and well-equipped to care for patients during emergencies. Simultaneous response and recovery operations result in a return to normal or, ideally, improved operations.

Capability 4. Medical Surge

Goal for Capability 4: Health care organizations – including hospitals, emergency medical services (EMS), and out-of-hospital providers – deliver timely and efficient care to their patients even when the demand for health care services exceeds available supply. The HCC, in collaboration with the Emergency Support Function-8 (ESF-8) lead agency, coordinates information and available resources for its members to maintain conventional surge response. When an emergency overwhelms the HCC's collective resources, the HCC supports the health care delivery system's transition to contingency and crisis surge response and promotes a timely return to conventional standards of care as soon as possible.

Dialysis Centers Objectives

Objective 1 - Evaluate capabilities and resources for a surge event (Capability 2)

Sample task(s): *[Remove those that you are not testing]*

- Patient Safety and Continuity of Care
 - Coordination and tracking of patient movement (look for corporate policy for best practice), staff deployment during surge/movement of patient, Staff role to inform patients/family to track patient movement, reschedule for short term closure causing bottleneck of patients, ensuring continuity of care
 - What method of transportation if patient is unable to transport? Consider percentage of transport dependent patients (uber, family, public transport) Reschedule?
- Identify facility priorities
- Review surge strategies/update as needed (have staff talk through notifications) Voice mail, email to patient services manager as 2 points of contact. Corporate can report information directly to KCER

Objective 2 - Maintain appropriate communications (Capability 2)

Sample task(s): *[Remove those that you are not testing]*

- Activate the Communication Plan
- Utilize and test communication systems *[insert your own specific systems to test, such as text messaging, email, mass notification software, ReddiNet, etc.]* to notify staff and EMS MCC as applicable
- Develop a process of sharing of information related to the emergency with onsite staff or staff scheduled to work that day within XX minutes of incident notification (*timeframe is optional – if not setting a time, please remove from task*) Document responses
- Develop/determine information sharing procedures specific to the incident response with EMS MCC staff and document these procedures
- Respond to communication received from local healthcare partners and/or EMS MCC communication e.g., status request color, if ReddiNet user
- Coordinate and document response strategies and resource availability and needs to EMS MCC within *[insert timeframe e.g., 30 mins, 1 hour, etc.]* or as indicated on message received. *[EMS MCC will ask you for your color status – see status handout for ReddiNet]*

Objective 3 – Determine the facility’s priorities for ensuring key functions are maintained throughout the emergency, including the provision of care to existing and new patients (Capability 3)

Sample task(s): [*Remove those that you are not testing*]

- Determine those services that are critical to patient care and those that could be suspended or transferred to a different facility
- Coordinate staff and resources throughout response
- Activate BCP where applicable
- Identify strategies for sustainability in a long-term recovery plan and/or objectives