



County of Los Angeles • Department of Health Services

LOS ANGELES COUNTY EMS AGENCY

10100 Pioneer Blvd., Suite 200

Santa Fe Springs, CA 90670

(562) 378-1500 • FAX (562) 941-5835

E-mail: (first initial) (last name)@dhs.lacounty.gov

Website - <http://ems.dhs.lacounty.gov>



DIRECTOR'S OFFICE

Director	Richard Tadeo	(562) 378-1610
Administrative Support	Vanessa Gonzalez	(562) 378-1607
Medical Director	Nichole Bosson, M.D.	(562) 378-1600
Assistant Medical Director	Denise Whitfield, M.D.	(562) 378-1602
Director of Education and Innovation	Denise Whitfield, M.D.	(562) 378-1602
EMS Educator and CE Specialist	Vacant	(562) 378-1648
Administrative Assistant	Claudia Del Toro	(562) 378-1609
Chief, Information Technology	Adam Martinez	(562) 378-1628
Administrative Assistant	Olivia Castro	(562) 378-1608

ASSISTANT DIRECTOR

Assistant Director	Jacqueline Rifenburg	(562) 378-1640
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Certification & Training Program Approvals

Chief, Certification & Training Program Approvals	Mark Ferguson	(562) 378-1604
Civilian Investigator	Robert Orozco	(562) 378-1633
EMS Training Program Approval Manager	Jennifer Calderon	(562) 378-1638
EMS Training Program Approval Coordinators:	Sandra Montero	(562) 378-1689
	Andrea Solorio	(562) 378-1690
EMS Personnel Certification Manager	Nicholas Todd	(562) 378-1632
EMS Personnel Certification Specialists:		
Paramedic/MICN Accreditation	Lynne An	(562) 378-1637
EMT Certification	Susan Miller	(562) 378-1635
	Dora Cota	(562) 378-1634

Paramedic Training Institute

Program Director	Miguel Ortiz-Reyes	(562) 378-1571
Administrative Support	Annette Nassar	(562) 378-1580
Medical Director	Dipesh Patel, M.D.	(562) 378-1576
Training Coordinators	Charmaine Kane	(562) 378-1570
	Hannah Deloria	(562) 378-1574
Paramedic Instructors:	Vacant	(562) 378-1573
	Kelsea Mauerhan	(562) 378-1579
	Mariana Munatones	(562) 378-1578
	Beverly Santiago	(562) 378-1577
	Enrique Ascencio	(562) 378-1572

Administrative Services

EMS Reimbursement Programs/Contracts & Grants/Personnel/Finance

Administrative Services Manager	Adrian Romero	(562) 378-1595
Fiscal Services Manager	Maria Morales	(532) 378-1591
Building/Property Management Liaison	Tamara Butler	(532) 378-1589
Contracts Manager	Angelica Maldonado	(532) 378-1593
Reimbursement Program Coordinator	Vacant	(532) 378-1509
Reimbursement Program Auditor	Jimmy Duarte	(562) 378-1590
Ambulance Overflow Invoice Processing	Sheila Mouton	(562) 378-1501

EMS PROGRAMS

Nursing Director

	Christine Clare	(562) 378-1661
EMS Commission Liaison/Administrative Support	Denise Watson	(562) 378-1606

Prehospital Care Operations

Chief, Prehospital Care Operations	David Wells	(562) 378-1677
Prehospital Program Manager	Natalie Greco	(562) 378-1680
Prehospital Program Coordinators		
ALS Public Providers	Gary Watson	(562) 378-1679
ALS Public Providers/EMS Dispatch	Gregory Klein	(562) 378-1685
Ambulance Licensing Manager	Vacant	(562) 378-1674
ALS/SCT Private Providers	Han Na Kang	(562) 378-1684
ALS/SCT Private Providers	Christine Zaiser	(562) 378-1678
ALS/SCT Private Providers	Sam Calderon	(562) 378-1643
Ambulance Program Monitoring Manager	Christopher Rossetti	(562) 378-1688
Contract Program Auditors:	Helain Hence	(562) 378-1693
	Lily Martini	(562) 378-1500
	Gabriela Ramirez	(562) 378-1692
	Vacant	(562) 378-1686
Civilian Investigators:	Kurt Kunkel	(562) 378-1687
	Juan Mejia	(562) 378-1691

Hospital Programs

Chief, Hospital Programs	Ami Boonjaluksa	(562) 378-1596
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Trauma Center / Paramedic Base Hospital / Stroke Center

Hospital Program Manager	Lorrie Perez	(562) 378-1655
Hospital Program Coordinator (Stroke)	Tracy Harada	(562) 378-1653
Hospital Program Coordinator (Base)	Laura Leyman	(562) 378-1654

STEMI Receiving Center

Hospital Program Manager (STEMI)	Lily Choi	(562) 378-1652
Hospital Program Coordinator (STEMI)	Priscilla Romero	(562) 378-1660

Emergency Department Approved for Pediatrics (EDAP) / Pediatric Medical Center (PMC) / Sexual Assault Response Team (SART)

Hospital Program Manager (Peds/SART)	Vacant	
Hospital Program Coordinator (Peds/SART)	Karen Rodgers	(562) 378-1659

EMS Data Systems/Research Programs Management

EMS Data Systems/Research Programs Manager	Sara Rasnake	(562) 378-1658
EMS System Quality Improvement	Gerard Waworundeng	(562) 378-1644
EMS Data Coordinators	Aldrin Fontela	(562) 378-1662
	Paula Cho	(562) 378-1651
	Frederick Bottger	(562) 378-1649
Epidemiologist	Shaohua (Sean) Chen	(562) 378-1657
EMS Data Collection Supervisor	Patricia Hollis	(562) 378-1667
ESO Solutions - Technical Support Staff	Eddie Light, Garrett Sarmiento	
	Trauma One Support (866) 766-9471 Option 3, 3, 4	
	LA TEMIS Support (866) 766-9471 Option 3, 3, 5	

DISASTER PROGRAMS**Nursing Director**

Administrative Support	Roel Amara	(562) 378-1598
	Claudia Del Toro	(562) 378-1609

Disaster Services

Chief, Disaster Services	Kellyn Pak	(562) 378-2462
Administrative Support/DHV	Aracely Campos	(562) 378-2444

Hospital Preparedness Program

Surge Coordinator	Essence Wilson	(562) 378-2442
DRC Coordinator	Essence Wilson	(562) 378-2442
Ambulatory Surgical Centers, Home Health, Dialysis and Urgent Care Clinics, Long Term Care and EMS Disaster Workgroup	Laurie Lee-Brown	(562) 378-2459
Grant Compliance/Audits/Communication	Nnabuike Nwanonenyi	(562) 378-2460
Business Continuity/Training and Exercises	Vacant	(562) 378-2446
Emergent Infectious Disease	Darren Verrette	(562) 378-2451
Homeland Security Grant Program	Nnabuike Nwanonenyi	(562) 378-2460
	Justin Manntai	(562) 378-2458

Disaster Response /Emergency Coordination (EC) Program

Chief, Disaster Response and Coordination	Terry Crammer	(562) 378-2445
Mobile Medical System Program Manager	Chris Sandoval	(562) 378-2443
Chempack Program Manager	Chris Sandoval	(562) 378-2443
EC Nurse Consultant and Educator	Elaine Forsyth	(562) 378-1505
Warehouse Supervisor	Robert Smock	(562) 378-2440
Emergency Coordination Program Manager	Isabel Sanchez	(562) 378-2446
MHOAC Rep/Building Emergency Coordinator	Vacant	(562) 378-2448
MHOAC Alt/Building Emergency Coordinator	Aaron Roman	(562) 378-2449
Regional Disaster Medical & Health Specialist	Jeremy Fahey	(562) 378-2454
Regional Disaster Medical & Health Specialist	Javier De La Cerda	(562) 378-2453
Joint Regional Intelligence Center Liaison	Vacant	(562) 378-2455

Public Health Liaison

Vacant

Medical Alert Center (MAC) / Ambulance Services / Central Dispatch Office

Program Manager	John Quiroz	(562) 378-1512
Administrative Support	Lola Cardenas	(562) 378-1508
MAC Operations Manager	Richard Jurado	(562) 378-1502
QI Coordinator and Educator	Olester Santos	(562) 378-1506
Deputy Administrator, Patient Transportation	Michael Jones	(562) 378-1518

Ambulance Services Operations Manager
EMS Fleet
Central Dispatch Office Manager

Robert Moore
David Lee
Vacant

(310) 498-7369
(562) 378-2446