



County of Los Angeles • Department of Health Services

## LOS ANGELES COUNTY EMS AGENCY

10100 Pioneer Blvd., Suite 200

Santa Fe Springs, CA 90670

(562) 378-1500 • FAX (562) 941-5835

E-mail: (first initial) (last name)@dhs.lacounty.gov

Website - <http://ems.dhs.lacounty.gov>



### DIRECTOR'S OFFICE

#### **Director**

Administrative Support

Richard Tadeo (562) 378-1610

Vanessa Gonzalez (562) 378-1607

#### **Medical Director**

Assistant Medical Director

Marianne Gausche-Hill, M.D. (562) 378-1600

Director of Education and Innovation

Nichole Bosson, M.D. (562) 378-1602

EMS Educator and CE Specialist

Denise Whitfield, M.D. (562) 378-1663

Administrative Assistant

Vacant (562) 378-1648

#### **Chief, Information Technology**

Claudia Del Toro (562) 378-1609

Administrative Assistant

Adam Martinez (Acting) (562) 378-1628

Olivia Castro (562) 378-1608

### ASSISTANT DIRECTOR

#### **Assistant Director**

Jacqueline Rifenburg (562) 378-1640

### **Certification & Training Program Approvals**

Chief, Certification & Training Program Approvals

Mark Ferguson (562) 378-1604

Civilian Investigator

Robert Orozco (562) 378-1633

EMS Training Program Approval Manager

Jennifer Calderon (562) 378-1638

EMS Training Program Approval Coordinators:

Sandra Montero (562) 378-1689

Andrea Solorio (562) 378-1690

EMS Personnel Certification Manager

Nicholas Todd (562) 378-1632

EMS Personnel Certification Specialists:

Paramedic/MICN Accreditation

Lynne An (562) 378-1637

EMT Certification

Susan Miller (562) 378-1635

Vacant (562) 378-1634

### **Paramedic Training Institute**

Program Director

Miguel Ortiz-Reyes (562) 378-1571

Administrative Support

Annette Nassar (562) 378-1580

Medical Director

Dipesh Patel, M.D. (562) 378-1576

Training Coordinators

Charmaine Kane (562) 378-1570

Hannah Deloria (562) 378-1574

Paramedic Instructors:

Sam Calderon (562) 378-1573

Kelsea Mauerhan (562) 378-1579

Mariana Munatones (562) 378-1578

Steven Robinson (562) 378-1577

Enrique Ascencio (562) 378-1572

## Administrative Services

### EMS Reimbursement Programs/Contracts & Grants/Personnel/Finance

Administrative Services Manager	Adrian Romero	(562) 378-1595
Fiscal Services Manager	Maria Morales	(532) 378-1591
Building/Property Management Liaison	Tamara Butler	(532) 378-1589
Contracts Manager	Angelica Maldonado	(532) 378-1593
Reimbursement Program Coordinator	Jimmy Duarte	(532) 378-1590
Reimbursement Program Auditor	Lynn Trevino	(562) 378-1509
Ambulance Overflow Invoice Processing	Sheila Mouton	(562) 378-1501

## EMS PROGRAMS

### Nursing Director

	Christine Clare	(562) 378-1661
EMS Commission Liaison/Administrative Support	Denise Watson	(562) 378-1606

### Prehospital Care Operations

Chief, Prehospital Care Operations	David Wells	(562) 378-1677
Prehospital Program Manager	Natalie Greco	(562) 378-1680
Prehospital Program Coordinators		
ALS Public Providers	Gary Watson	(562) 378-1679
Civilian Investigators:	Kurt Kunkel	(562) 378-1687
	Juan Mejia	(562) 378-1691
Ambulance Licensing Manager	Phillip Santos	(562) 378-1674
ALS/SCT Private Providers	Vacant	(562) 378-1684
ALS/SCT Private Providers	Christine Zaiser	(562) 378-1678
Ambulance Program Monitoring Manager	Christopher Rossetti	(562) 378-1688
Contract Program Auditors:	Helain Hence	(562) 378-1693
	Lily Martini	(562) 378-1686
	Gabriela Ramirez	(562) 378-1692
	Ofelia Rodriguez	(562) 378-1500
EMS System Quality Improvement / Pilot Studies	Susan Mori	(562) 378-1681
EMS Dispatch / AED Programs	Gregory Klein	(562) 378-1685

## Hospital Programs

Chief, Hospital Programs	Ami Boonjaluksa	(562) 378-1596
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### Trauma Center / Paramedic Base Hospital / Stroke Center

Hospital Program Manager	Lorrie Perez	(562) 378-1655
Hospital Program Coordinator (Stroke)	Frederick Bottger	(562) 378-1653
Hospital Program Coordinator (Base)	Laura Leyman	(562) 378-1654

### STEMI Receiving Center / Emergency Department Approved for Pediatrics (EDAP) / Pediatric

#### Medical Center (PMC) / Sexual Assault Response Team (SART)

Hospital Program Manager	Lily Choi	(562) 378-1652
Hospital Program Coordinator (Peds/SART)	Karen Rodgers	(562) 378-1659
Hospital Program Coordinator (STEMI)	Priscilla Romero	(562) 378-1660

## EMS System Data Management

EMS Data Systems Manager	Sara Rasnake (Acting)	(562) 378-1658
EMS Data Coordinators	Aldrin Fontela	(562) 378-1662
	Vacant	(562) 378-
Epidemiologist	Shaohua (Sean) Chen	(562) 378-1657
EMS Data Collection Supervisor	Patricia Hollis	(562) 378-1667
ESO Solutions - Technical Support Staff	Eddie Light, Garrett Sarmiento	

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**DISASTER PROGRAMS**

**Nursing Director** Roel Amara (562) 378-1598  
Administrative Support Claudia Del Toro (562) 378-1609

**Disaster Services**

Chief, Disaster Services Terry Crammer (562) 378-1646  
Administrative Support/DHV Aracely Campos (562) 378-1649

**Hospital Preparedness Program**

DRC, Hospital and Surge Programs Christopher Sandoval (562) 378-1645  
Ambulatory Surgical Centers, Home Health  
and Dialysis Laurie Lee-Brown (562) 378-1651  
Clinics, Long Term Care and EMS Disaster  
Workgroup Nnabuike Nwanonenyi (562) 378-1647  
Grant Compliance/Audits/Communication Isabel Sanchez (562) 378-1642  
Business Continuity/Training and Exercises Darren Verrette (562) 378-1641  
Emergent Infectious Disease Christopher Sandoval (562) 378-1645  
Homeland Security Grant Program Justin Manntai (562) 378-1650

**Disaster Response /Emergency Coordination (EC) Program**

Chief, Disaster Response Roel Amara (Interim) (562) 378-2445  
Mobile Medical System Program Manager Jerry Crow (562) 378-2443  
Chempack Program Manager Jerry Crow (562) 378-2443  
EC Nurse Consultant and Educator Elaine Forsyth (562) 378-1505  
Warehouse Supervisor Robert Smock (562) 378-2440  
Emergency Coordination Program Manager Vacant (562) 378-1510  
MHOAC Rep/Building Emergency Coordinator John Opalski (562) 378-2448  
MHOAC/Building Emergency Coordinator Alternate Aaron Roman (562) 378-2449  
Regional Disaster Medical & Health Specialist Jeremy Fahey (562) 378-2454  
Regional Disaster Medical & Health Specialist Javier De La Cerda (562) 378-2453  
Joint Regional Intelligence Center Liaison Ralph Torres (562) 378-1151

**Public Health Liaison**

Christina Eclarino (323) 914-1240  
[ceclarino@ph.lacounty.gov](mailto:ceclarino@ph.lacounty.gov)

**Medical Alert Center (MAC) / Ambulance Services / Central Dispatch Office**

Program Manager John Quiroz (562) 378-1512  
Administrative Support Dolores (Lola) Cardenas (562) 378-1508  
MAC Operations Manager Richard Jurado (562) 378-1502  
Nurse Consultant Olester Santos (562) 378-1506  
Ambulance Services Operations Manager Robert Moore (310) 498-7369  
EMS Fleet David Lee (562) 378-2446  
Central Dispatch Office Manager Mike Jones (562) 378-1518  
QI Coordinator and Educator James Crabtree (562) 378-2442